

Refund Policy

We thank you for your business and we are confident that you will enjoy our Hemp flower buds as they are grown with the most stringent standards using OMRI certified organic products throughout. The care that goes into our hemp flower meets the highest industry standards for indoor, greenhouse and outdoor hemp flower production.

In the event you wish to return your hemp flower buds, please fill out the form below. One of our customer service Team members will respond within 24 hours with return instructions. Return inquiries must be made via the form below within 14 days of you receiving your hemp flower buds and the returned hemp flower must be received at our location within 7 days of the date you submit your inquiry. The hemp flower must be returned unopened in new condition and must include all original package contents for a refund to be approved. Our returns department will inspect the hemp flower and notify you of the status of the return within two business days after receiving the returned hemp flower buds. If the return is approved, a refund will be issued within 3 business days after receiving the returned product. All refunds will be issued to the form of payment used when the original product was purchased. Return instructions are also listed at the bottom of the receipt included in the package you received. We thank you for choosing Phils Pharm LLC for your Hemp flower needs and we hope to see you back in our store soon!