

Diana Miles
Chief Executive Officer
Law Society of Ontario

FOLA Plenary

November 2021

2022 Law Society of Ontario budget: Stability and transformation

The 2022 budget will:

- Move the Law Society forward with strategic priorities
- Stabilize and improve infrastructure
- Allow for a move to a new workforce model and support our people for optimum productivity

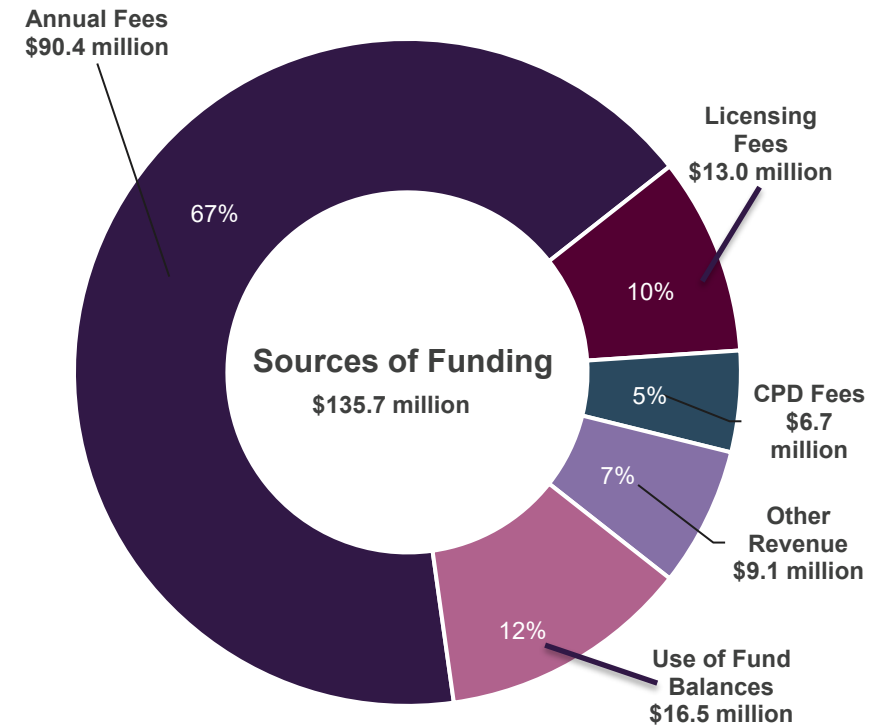
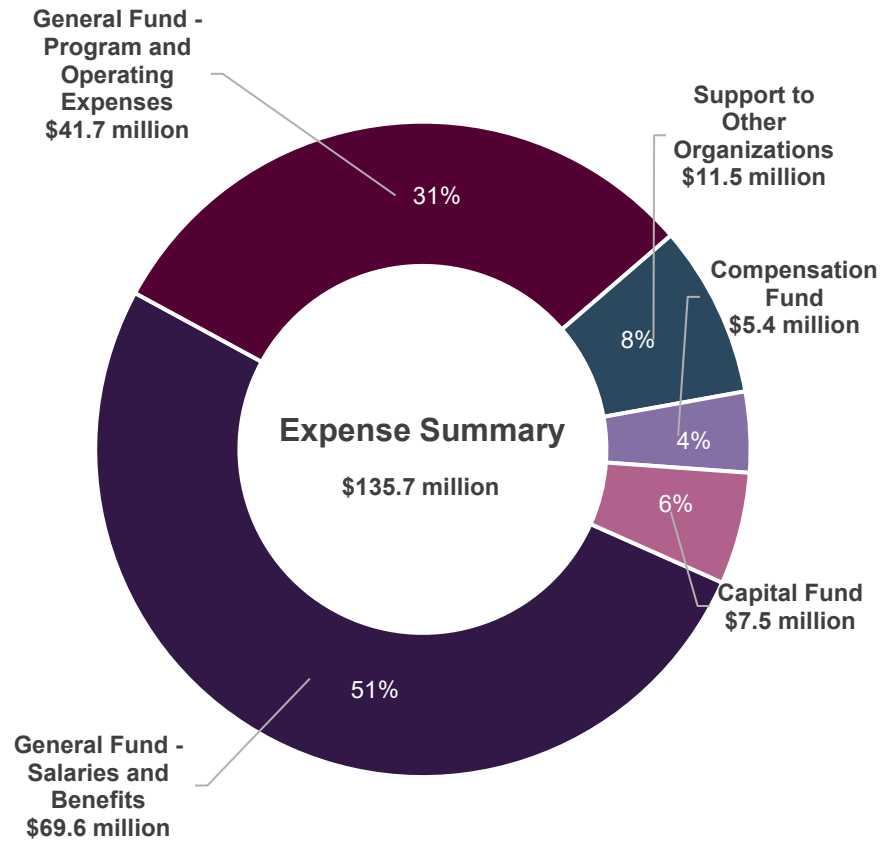
The 2022 budget has been developed with the following objectives:

- Focus on the Law Society's core operations and serving the public, licensees and candidates
- Reduce annual fees for licensees and reduce fees for candidates in the licensing processes
- Maintain the Law Society's solid financial position for the long-term

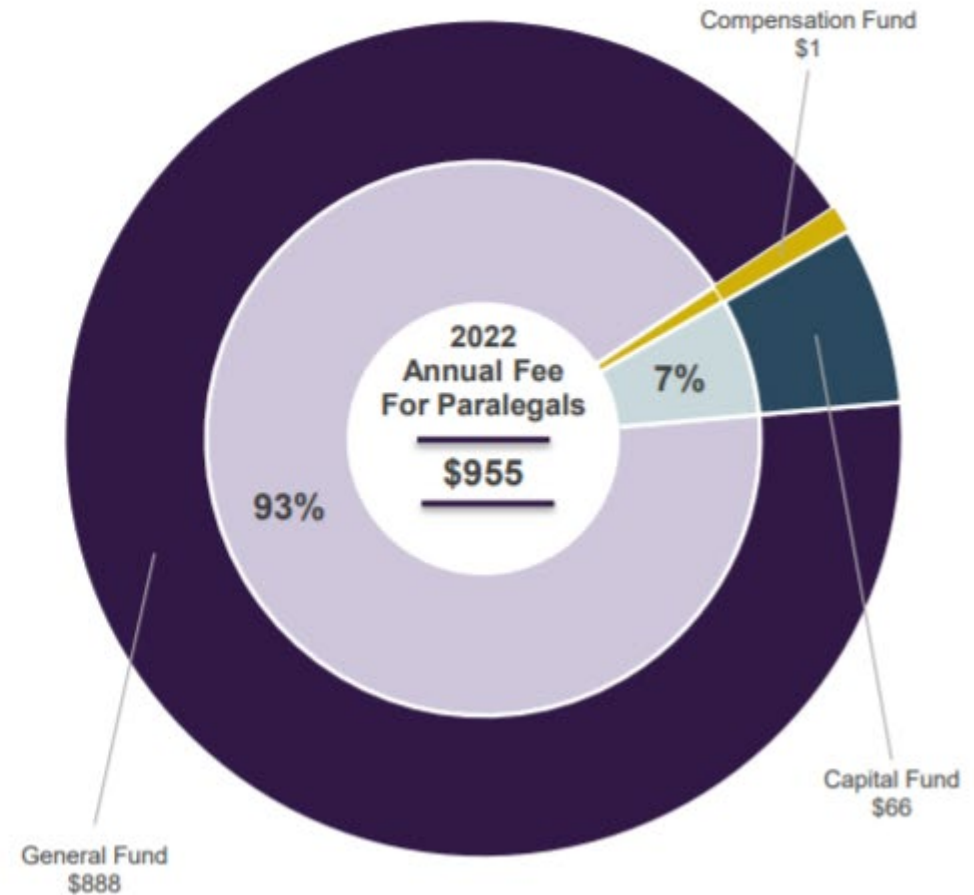
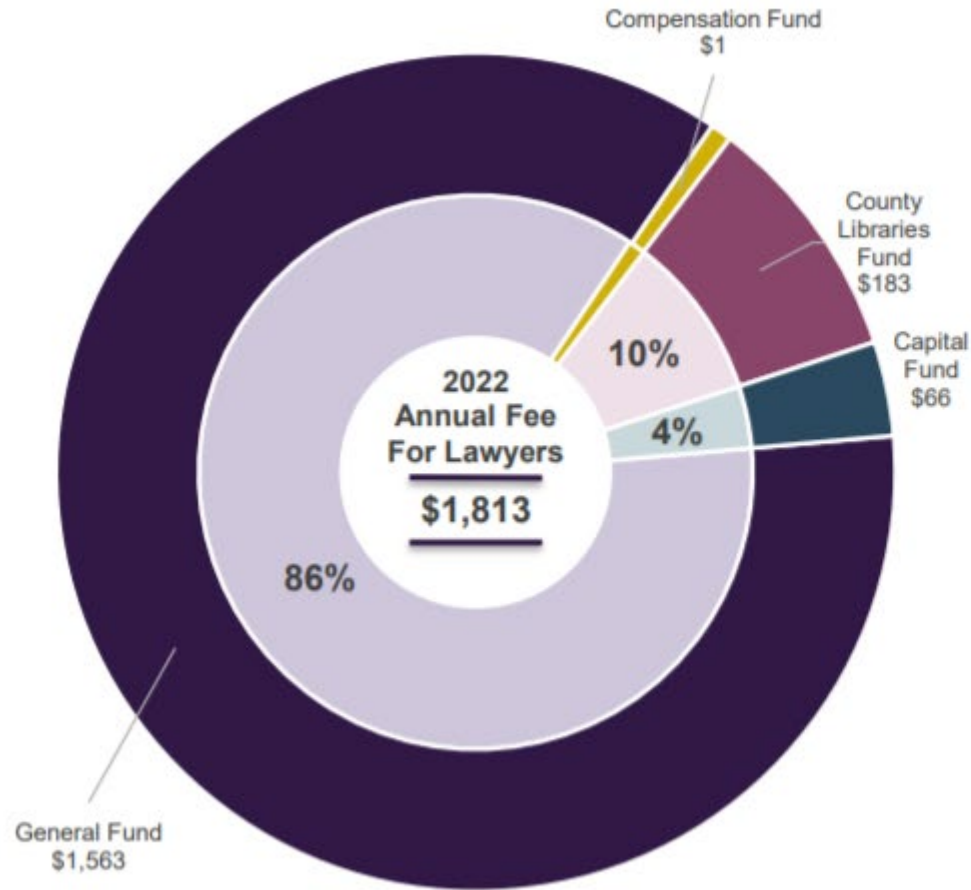
Budget highlights

- Progression of strategic priorities
- Investing in library resources
- Expense reduction driven by adapted work processes and pandemic-identified efficiencies
- Integrating new programs and policy changes approved by Convocation
- Reducing annual fees

Budget summary



Allocation of annual fees for licensees



Burden reduction initiatives: Harmonized filing date – March 31

- Annual Report Filing
- Annual fees
- CPD reporting



Burden reduction initiatives: Updated Annual Report Filing

- Reduced questions for all licensees
- New logic flow
- Pre-population and auto-fill technology
- Automatic tally of percentages to help ensure accuracy

Burden reduction initiatives: Administrative revocations

- Administrative revocation of those who have been administratively suspended for at least 1 year
- Effective use of resources
- More accurate licensee data and demographics.
- Revocations were completed in October for those who have been administratively suspended for ten years or more

Burden reduction initiatives: Trust account portal

- Self-serve reporting on the opening and closing of trust accounts
- Entering detailed trust account information currently provided by the designated licensee
- Deadline for filing annual trust account information will aligned with the harmonized filing date of March 31 once launched



From pandemic response to “Working Forward”

- Pandemic emergency response – immediate move to work at home and implementation of strategies to sustain workflow
- Covid response centre on LSO.ca
- Member Assistance Program (MAP)
- Support for licensees and licensing candidates
- Online examinations
- Emergency family law referral line
- Welcome to the professions
- Practice Management Helpline
- Continuing Professional Development (CPD)
- Annual fees

Support for licensees

administrative and financial deferrals



Deferred
monthly
payments.



*Prepared
to launch*

**2021 Annual
Fee COVID-19
Deferral Option.**

Delayed:

- administrative suspensions
- Annual Fee late fees
- Annual Report Filing late fees



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Licensee Updates issued

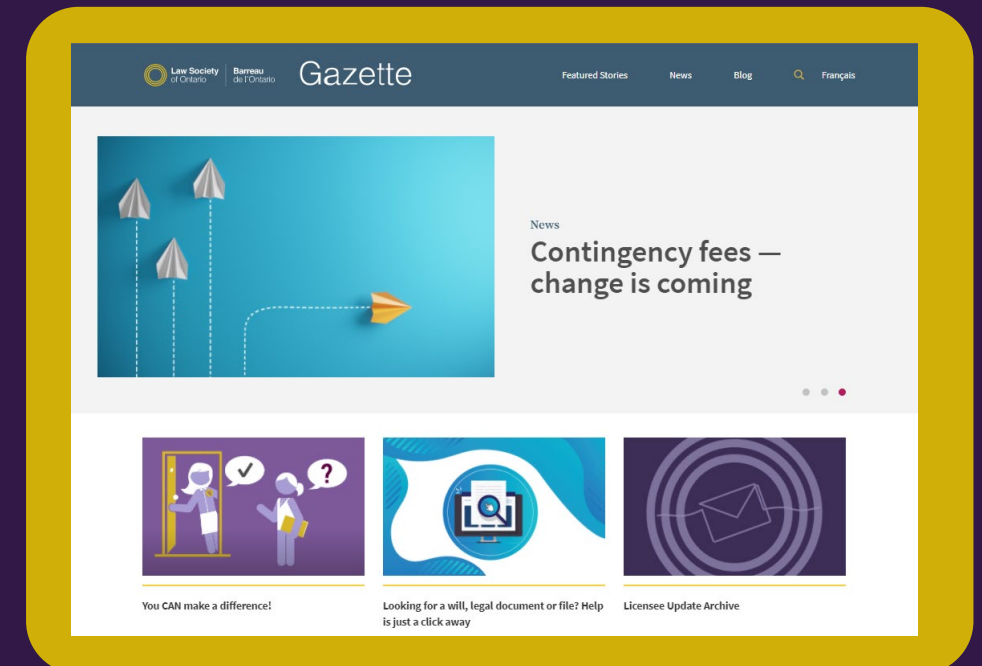
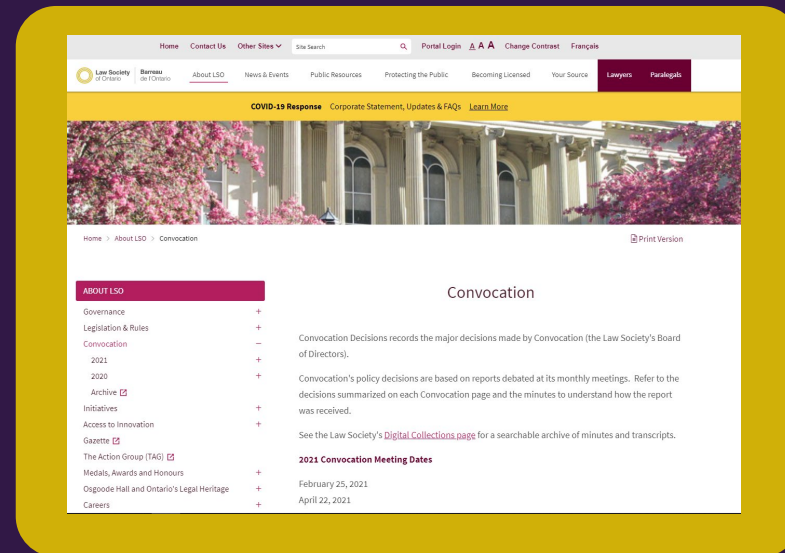
LSO 2.0>Working Forward

- November 15 implementation
- Distributed workforce:
Onsite/remote/hybrid
- The Great Library opened November 1
- Vaccine policy in effect
- Remainder of building remains closed to public – drop off and pick up at reception



Licensee resources

- Website:
 - Convocation materials
 - Gazette



Licensee resources

- Personal Management Guidelines
- Coach and Advisor Network
- Practice Management Helpline
- Discrimination and Harassment Council
- Guide for working with Indigenous Peoples
- Equity events – watch for the 2022 line-up coming soon
- CPD offerings & complimentary CPD



Stay connected

- Portal
- Licensee Update
- Social media
- Twitter: @LawSocietyLSO
@LSOTreasurer
- Facebook: Law Society of Ontario
- LinkedIn: Law Society of Ontario
- Instagram: Lawsocietylso
- Youtube: Law Society of Ontario



Licensee Update

October 28, 2021

Meeting of Convocation

Convocation met virtually today. You can view the meeting agenda [here](#). A link to the video webcast and a transcript of the meeting will be posted as soon as available.

Highlights of the meeting include the following:

LSO Portal

Register

In order to register for the LSO Portal, the Law Society needs the following information to confirm your identity.

Law Society Number:

Legal First Name:

Legal Last Name:

Date of Birth: Day Month Year

Year Licence Obtained:

Email address on file with the Law Society:

Where did you receive your LL.B./J.D. or equivalent? (Lawyers only):

Supporting well-being in the professions

Member Assistance Program (MAP)

Use of MAP increased...



from just below 2,000 cases in 2019 to nearly 2,500 cases in 2020.



LSO member use of the service.

Comparatively **2%** employees/members of other large employers/associations typically use MAP Services.

Users are approximately:

62% lawyers
40% in private practice

Two most common reasons for reaching out to MAP:



Law Society of Ontario @LawSocietyLSO · Aug 30
 Today's the day! The National Well-being Study of legal professionals closes today in Ontario. Help law societies better understand well-being in the professions and promote a sustainable practice of law. Complete your questionnaire: iso.ca/news-events/ne...

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Deadline extended!
 Participate in the National Well-being Study of legal professionals, now open until August 30.

Mental | Well-being

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Member Assistance Program



Member Assistance Program

