



YOUR SOURCE

A full circle of supports for lawyers and paralegals

The Law Society of Ontario strives to support you at all stages of your career – professionally and personally.

Practice Management Helpline

- Confidential telephone service for all Ontario lawyers and paralegals with questions about the rules of conduct or other professionalism and practice management topics.
- Experienced representatives and counsel are available to provide information and guidance.
- To access this service call 416-947-3315 or toll free 1-800-668-7380, ext. 3315, and select the Helpline when prompted, or email practicehelpline@lso.ca

Coach and Advisor Network (CAN)

- Connects lawyers and paralegals with those who seek to develop a specific skill or tackle a practice management issue.
- Commitments are as short as one 30-minute phone call or four hours over three months.
- Coaches and Advisors are continually in demand – the hours completed may be eligible towards annual CPD Requirement.
- To take part in CAN as a participant, Coach or Advisor visit lso.ca/CAN

Discrimination and Harassment Counsel

- Funded by the Law Society of Ontario – but 100% independent and confidential.
- Confidential and available free of charge to anyone who may have experienced discrimination or harassment by a lawyer, paralegal or licensee candidate within Ontario.
- Visit dhcounsel.on.ca or call 1-877-790-2200 or email assistance@dhcounsel.on.ca

Member Assistance Program

- Confidential service funded by and fully independent of the LSO provides, secure, web or telephone access to counselling, coaching and peer volunteers.
- Licensees can get professional help with issues related to addictions, mental or physical health, work-life balance, career, family and more.
- Visit myassistplan.com or call 1-855-403-8922.



YOUR SOURCE

EDI resources & CPD opportunities

As part of its mandate, the LSO integrates Equity, Diversity and Inclusion (EDI) values and principles into its policies, programs and procedures and recognizes the diversity of the legal professions and the public.

The following resources are focused on helping to facilitate and promote EDI throughout the professions. In many cases, these resources will help you meet your Continuing Professional Development (CPD) requirements.

Do-It-Yourself EDI Toolkit for Workplaces

The LSO developed this toolkit to help legal workplaces design and deliver their own program focused on advancing EDI in the legal professions. The toolkit includes a Facilitator's Guide, Participant's Guide and Bibliography. Access the toolkit:

iso.ca/edi-programs#toolkit

Certified Specialist Program in Indigenous Legal Issues

Canada's first Indigenous specialist program includes three subspecialties, each with its own set of experience, knowledge and skills standards:

- Rights and Governance
- Litigation and Advocacy
- Corporate and Commercial

Learn more about this program and other areas of specialization at

iso.ca/certified-specialists

Guide for Lawyers Working with Indigenous Peoples

This Guide is intended to be a starting resource to help lawyers and others in the justice system to learn about Indigenous cultures and understand the interplay between Indigenous legal orders and the Canadian legal system.

Download the Guide here:

iso.ca/working-with-indigenous-peoples

CPD Programs

The LSO offers a diverse range of CPD programs in various formats throughout the year such as in-person programs, on-demand webcasts, electronic program materials, and E-Courses.

Visit store.iso.ca to learn more.

Stay Connected

- Login/register for the Portal.
- Update your status in the Lawyer and Paralegal Directory.
- Update your email address.
- Watch for important updates in the monthly Licensee Update sent to you via email.
- Follow us:



[@LawSocietyLSO](https://www.facebook.com/LawSocietyLSO)



[Linkedin.com/company/law-society-of-ontario/](https://www.linkedin.com/company/law-society-of-ontario/)



[@LawSocietyLSO](https://twitter.com/LawSocietyLSO)