

LEGAL COUNSEL 3-WAY CALL DETECT ACCEPTANCE

3-way Call Detect Information

The Ministry of Solicitor General (SolGen) '3-Way Call Detection' security feature prevents 3-way calling activity while using offender telephones. The OTMS system will detect and terminate unauthorized 3-way calls, conference calls, chain-dialing and attempts to access a secondary dial tone. This feature is utilized in order to support public safety and ministry security.

This security feature WILL NOT apply to ministry verified legal counsel telephone numbers.

Acknowledgement of Call Acceptance

Two options are available for 'call acceptance' status (**Note: The same number CANNOT be used for both options**)

1. Live Operator (LO):

- Your verifiable 10 digit telephone number that is answered by a live operator

Call acceptance number: _____ Initial: _____

2. Automated Attendant System (AAS):

- Your verifiable 10 digit telephone number that is answered by an automated attendant system, with pre-approved collect call charge acceptance feature, will allow the offender limited use within the AAS menu for the purpose of accessing legal counsel. No 'live operator' required.

Call acceptance number: _____ Initial: _____

Please note that by signing this document you are preauthorizing the current Offender Telephone Management System service provider to bill you for all collect calls placed to your identified number from the Offender Telephone Management System (OTMS) utilized by the Ontario Ministry of Solicitor General.

While collect calling normally requires the called party to accept the charges, you have specifically requested that these calls be approved in advance. By preauthorizing approval of these charges, you understand that there is no limitation to the number of calls that can be placed to that number and that the OTMS service provider will not provide refunds for any disputed calls.

Please send the completed form to the Ministry at the email address below: (Email preferred)

Email: MCS.TCS.OTMS@ontario.ca

or fax: 416-327-2435 Attention: OTMS Team

If at any time you wish to cancel this preauthorization, please notify the Ministry.

Law office contact information

Law Firm: _____

Address: _____

Telephone Number: _____

Email Address: _____

Printed Name: _____

Authorizing Signature: _____

Date: _____