



Law Society
of Ontario

Barreau
de l'Ontario



**The Member and Family Assistance program
Enhanced Member Experience and Access to Care**

WORKING TOGETHER



Homewood
Health | Santé

Program Background & Objective

The Member Assistance Program (MAP) is operated independent of The Law Society of Ontario and LawPro.

MAP is managed and directed through an independent 3rd party, (**George Shipley, SVP, People Corporation**), ensuring that MAP is able to run at arms-length from the Law Society

The MAP is a confidential service designed to health and wellness of members and their families with a focus on intervention and prevention.

Lawyers, paralegals, law students, judges, other legal professionals and their families covered by the MAP are provided with confidential access to a number of innovative supports and services, both in-person, virtually and independently/online.

The Services Available

Counselling Services

- Face-to-face Counselling – in-person and virtual
- Telephonic Support
- e-Counselling (email & chat options)

Online Resources

To find support at your own pace... access any time

Peer Support

Life Balance Solutions

Manage everyday challenges

- New Parent Support
- Childcare and Parenting
- Relationship Solutions
- Grief and Loss
- Financial Counseling
- Stress Solutions
- Elder and Family Care
- Financial Consultation
- Jumpstart Your Wellness

Health Smart Coaching

Be proactive with your health

Career Smart Counselling

Take control of career choices

Depression Care & Trauma Care

Mid-Long Term Treatment Options;
to support members dealing with
moderate Depression, Anxiety, or
Trauma disorders including PTSD

- ✓ Delivered by Skilled,
Specialized Counsellors
- ✓ Primarily Cognitive-
Behavioural Therapy (CBT)
- ✓ 12-20 Sessions



Privacy & Confidentiality

Our Commitment

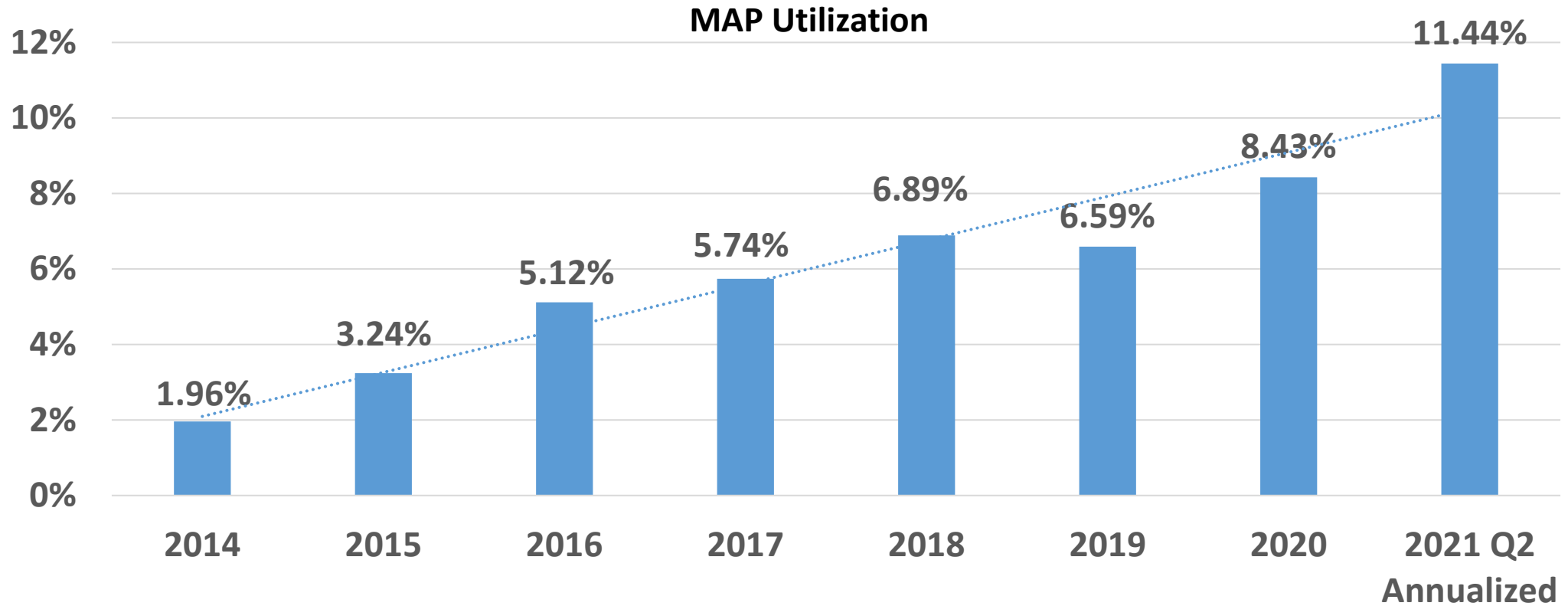
- Information is confidential
- Appointments scheduled for privacy
- Private offices off-site
- You contact us directly
- Phone messages never left without prior permission
- Flexible scheduling
- Reports include group data only
- Secure record-keeping

No identifying information is transferred to anyone without your known, written consent.

Exceptions:

- *Children at risk;*
- *Risk to self or others;*
- *Subpoena*

MAP Utilization

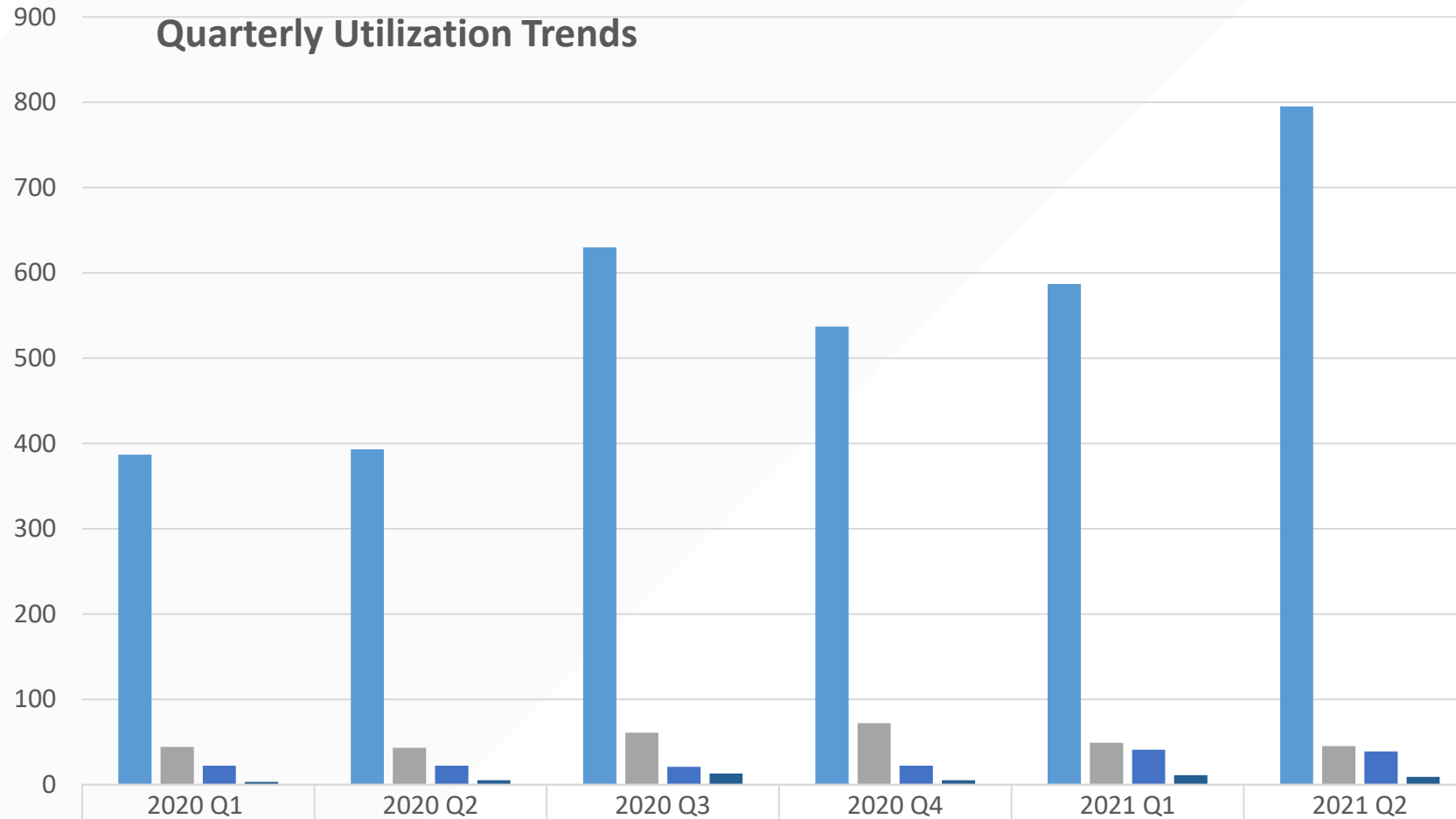


2020-2021 Summary of Trends



Member
Assistance
Program

Quarterly Utilization Trends



	2020 Q1	2020 Q2	2020 Q3	2020 Q4	2021 Q1	2021 Q2
Counselling	387	393	630	537	587	795
Life Smart	44	43	61	72	49	45
Depression Care	22	22	21	22	41	39
Trauma Care	3	5	13	5	11	9