

Ministry of the Attorney General

Court Services Division
Office of the Assistant Deputy
Attorney General

McMurtry-Scott Building
720 Bay Street, 2nd Floor
Toronto ON M7A 2S9
Tel.: 416 326-2611
Fax.: 416 326-2652

Ministère du Procureur général

Division des services aux tribunaux
Bureau de la Sous-procureure générale
adjointe

Édifice McMurtry-Scott
720, rue Bay, 2^e étage
Toronto ON M7A 2S9
Tél. : 416 326-2611
Télééc. : 416 326-2652

Our Reference #: A-2021-111

June 1, 2021

Katie W. Robinette, Executive Director, katie.robinette@fola.ca
Federation of Ontario Law Associations

Elizabeth A. Hall, Executive Director, ehall@oba.org
Ontario Bar Association

George Brown, President, president@opaonline.ca
Ontario Paralegal Association

RE: Pre-authorized Payment for Justice Services Online

Dear Member of the Legal Community,

The Ministry of the Attorney General (MAG) continues to make online improvements to protect the health and safety of Ontarians and reduce the need to attend courthouses in person.

An enhancement has been made to Justice Services Online (JSO) that will make payment processing more convenient for filers and provide a better online experience.

As of May 31, 2021, credit and debit cards for online court document filing fees will not be charged until the documents submitted have been accepted for filing by court staff.

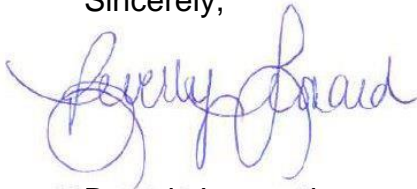
Filers using *Interac*® Online for payment will still be charged immediately upon submission of their documents. Refunds will be processed within the standard 30 days if their submission is rejected by court staff.

We encourage you to use JSO to file documents and pay for court fees securely by debit or credit card. Users can also use JSO to request a fee waiver certificate or submit documents with an existing fee waiver certificate.

Share your feedback

The ministry will continue to improve its online services based on user feedback. If you have any questions or would like to share your insights, please contact Peter O'Keefe at Peter.OKeefe@ontario.ca, Director, Project Implementation Branch, Ministry of Attorney General.

Sincerely,

A handwritten signature in blue ink, appearing to read "Beverly Leonard". The signature is fluid and cursive, with the first name being more prominent.

Beverly Leonard
Assistant Deputy Attorney General
Court Services Division

cc: Paula Reid, Assistant Deputy Attorney General & Chief Administrative Officer,
Corporate Services Management Division

Catherine Emile, Chief Information Officer & Assistant Deputy Minister, Justice
Technology Services

Vaia Pappas, Director, Operational Support Branch, Court Services Division

Peter O'Keefe, Director, Project Implementation Branch, Corporate Services
Management Division