# LEGAL HELPLINE WITH HR ASSIST



Your Trisura Guarantee Insurance Company policy includes unlimited access to legal information by calling 1-866-945-5207. The complimentary Trisura Legal Helpline also features HR Assist—available to all Specialty Insurance policyholders in English and in French. HR Assist provides our policyholders with access to certified Human Resources (HR) specialists that help them effectively manage their HR issues.

If you have any legal or HR questions that require the assistance of a lawyer, the Trisura Legal Helpline is available from 8 a.m. to midnight (local time), seven days per week. In emergency situations, your call will always be answered and a lawyer will be made available 24/7.

# WHAT DO I DO IF I HAVE A LEGAL OR HR QUESTION?

1. Have your policy number ready.

This is to quickly confirm that you are a Trisura policyholder.

2. Call the Trisura Legal Helpline at 1-866-945-5207.

The intake agent will take down your information. You will either speak directly to a legal representative right away, or you will schedule the most convenient time for a lawyer to call you back.

3. Speak with a legal representative.

Our lawyers are knowledgeable, professional, and courteous, and they will provide you with the legal assistance you need. There is no limit to the duration or number of calls. We encourage you to call whenever you have a legal concern to help minimize the risk of more complicated future problems.

# **CUSTOMER TESTIMONIALS**

Professional, knowledgeable, helpful, clear, direct, and completely comprehensible. I knew what to do, when to do it, and even how to say it. Fantastic.

- Katerina L.

This is an amazing resource to have. I was impressed that I was placed with a lawyer who specialized in the particular area of law that I was calling about.

Cole B.

The service was extremely efficient. Being able to run the situation by the lawyer and get help understanding the conditions of a contract let me know I was understanding all the options in

my situation correctly and helped me to manage it knowledgably which saved my family a lot of money in the long term. This service brings a lot of peace of mind.

Mila A.





# LEGAL ASSIST AND HR HELPLINE EXAMPLES

There are many scenarios in which an organization can run into legal strife. Here are some examples to better illustrate the importance of obtaining legal and HR assistance in your time of need:

# LEGAL HELPLINE

# HR ASSIST

#### AN ACCIDENTAL INJURY AT THE WORKPLACE

A non-profit charity that helps build and repair residential homes for low-income families had an unfortunate incident. The homeowner accidentally struck the volunteer's ladder with their car, and the volunteer is now severely injured. The charity wants to know if they face potential liability issues and if they can take any legal action against the homeowner, on behalf of the volunteer.

#### A VOLUNTEER'S PURPORTED TORMENT

A non-profit humanitarian organization for youth poverty uses volunteers to supplement their regular employee workforce. Staff members have alleged a particular volunteer keeps harassing the children and teens who visit the organization's communal space. The Operations Manager does not know what steps can be taken to dismiss the volunteer without exposing the organization to possible charges of slander.

#### AN UNCOOPERATIVE CONTRACTOR

A veterinary practice hired a contractor to build and install cabinets for the kitchen area. Unfortunately, not only did the contractor damage several walls and countertops in the office, they also failed to install cabinets that had been included in the contract. Even though the practice paid nearly \$6,500 already, the contractor refused to repair or pay for the damages and did not respond to any of their calls. The veterinarians want to know what options are available to sue for damages.

#### BRACING FOR A CHALLENGE

An orthodontist hired a certified orthodontist assistant several years ago. But over the last 2 months, the employee developed a physical condition that limited his ability to perform his duties at work and ended up quitting. Soon after, the former employee demanded \$350,000, on the grounds of wrongful dismissal and alleging that they had been in a hostile work environment. The orthodontist wants to know what her options are going forward.

## **CATERING BUSINESS MISHAP**

A local hotel contracts catering for a business conference to a new firm. On the day of the conference, the caterer does not show, and there is no breakfast nor lunch for the conference. The hotel owner has to step in and order food from an expensive restaurant. The caterer refuses to accept responsibility. The hotel owner wants to know what course of action they can take to not only recoup costs, but also repair the hotel's reputation.

## A BARTENDER'S DEMAND

The owner of a bar and lounge was sent a demand letter by the legal counsel of one of her bartenders.. The employee claimed constructive dismissal, alleging that the owner refused to schedule shifts for her and did not give appropriate notice of shift changes. The lounge owner had records of assigning shifts accordingly and giving advance notice, but he does not know how to respond to the demand letter.

# **AUDIT OF TAX DEDUCTIONS**

The owner of an architecture firm receives a notice from the Canada Revenue Agency (CRA) that they will be performing an audit of the owner's carrying charges and interest charges, which he deducts his business income as expenses. The owner wants to reverse the proposed reassessment, and he wants to know what his legal rights are when the auditor arrives at his place of business.

# COMBATIVE REAL ESTATE AGENT

A real estate brokerage had an employee with a history of performance issues, conflict with his coworkers, and aggressive behaviour. The owner of the brokerage unfortunately had to let him go. The employee then filed an application at the Human Rights Tribunal, alleging unfair dismissal and discrimination on the basis of race. A brokerage executive wants to know their legal rights as an employer and what steps can be taken to address this.

TRISURA GUARANTEE INSURANCE COMPANY www.trisura.com











# **CUSTOMER NOTICE REGARDING ECONOMIC AND TRADE SANCTION LAWS**

As part of Trisura's commitment to comply with all laws and regulations applicable to our business, this notice is intended to inform you of the existing legal requirements with respect to trade sanctions. We feel it is important that you be aware of the potential impact on the coverage provided by your insurance policy, and on the servicing of claims in jurisdictions with high political risk or instability.

Trade sanctions and economic embargoes are legal measures imposed by certain countries to restrict or prohibit trade, travel and economic activity with targeted countries, entities or individuals. Several factors may contribute in determining whether economic sanctions laws apply to an insurance policy or a claim. They include, but are not limited to, the domicile or place of incorporation of the policy holder, insured, parent company, subsidiary, claimant, insurer, and the country where the claim arises.

The consequences of complying with applicable domestic and international sanction laws can vary greatly depending on the circumstances. They may include:

- difficulties with the claim settlement process;
- · denial of claims;
- "freezing" of policies, preventing any transaction involving these policies
- voiding or cancellation of policies, with or without refund of premium.



# NON-PROFIT MANAGEMENT AND CORPORATE LIABILITY INSURANCE POLICY DECLARATIONS

Policy No.: TDO1011812 Prior Policy No.: TDO1010419

Item 1. Parent Corporation: Member Associations of LIRN Inc. and Law Associations as listed in the

Policy

Address: 130 Queen Street West, Osgoode Hall

Toronto ON M5H 2N6

Canada

Item 2. Policy Period: From April 30, 2022 to April 30, 2023

12:01 a.m. standard time at the address stated in Item 1.

Item 3. Limit of Liability \$10,000,000.00 Aggregate Limit of Liability each Policy Period

(including Defence Costs)

Item 4. Additional Coverage Limits of Liability:

(A): Excess Directors or Officers Coverage: \$1,000,000.00 Aggregate Limit of Liability each **Policy Period** \$1,000,000.00 Aggregate Limit of Liability each **Policy Period** \$1,000,000.00 Aggregate Limit of Liability each **Policy Period** 

(C): Corporate Brand Protection / Crisis Management Expenses Coverage:

\$100,000.00 Aggregate Limit of Liability each Policy Period

Item 5. Deductible:

(A): \$0.00 each Claim for all Non-Indemnified Loss
(B): \$2,500.00 each Claim for all Indemnified Loss

(C): \$2,500.00 each Employment Practices Wrongful Act Claim

Item 6. Discovery Period:

(A): Additional Premium: 75% (B): Additional Period: 1 year

Item 7. Allocation Percentage: 90%

Item 8. Knowledge of Claim: Chief Financial Officer
Item 9. Premium: \$41,650.00

Item 10. Endorsements Attached at Issuance: No. 1, No. 2, No. 3, No. 4, No. 5, No. 6, No. 7

These Declarations along with the completed and signed **Application** and the Policy with endorsements, if any, shall constitute the entire contract between the **Insured** and Trisura Guarantee Insurance Company.

In witness whereof, the Insurer has caused this Policy to be signed by its authorized officer.

TRISURA GUARANTEÉ INSURANCE COMPANY

Chris Sekine President & CEO

THIS IS A **CLAIMS** MADE POLICY WITH **DEFENCE COSTS** INCLUDED IN THE LIMIT OF LIABILITY, EXCEPT WHEN PROHIBITED BY THE LAWS OF THE PROVINCE OF QUEBEC OR AS OTHERWISE PROVIDED HEREIN, PLEASE READ CAREFULLY

EXCEPT AS OTHERWISE PROVIDED HEREIN, THIS POLICY COVERS ONLY CLAIMS FIRST MADE AGAINST THE INSURED DURING THE POLICY PERIOD.

This policy contains a clause that may limit the amount payable					

# NON-PROFIT MANAGEMENT AND CORPORATE LIABILITY INSURANCE POLICY

IN CONSIDERATION OF the payment of the premium, and in reliance upon all statements made and information furnished to Trisura Guarantee Insurance Company (hereinafter called the "Insurer") including the statements made in the Application and subject to the Declarations and all the terms, conditions and limitations of this Policy, the Insurer agrees as follows:

#### INSURING AGREEMENT

The Insurer shall pay on behalf of the Insureds all Loss they are legally obligated to pay on account of any Claim for a Wrongful Act first made against them during the Policy Period or the Discovery Period, if exercised, and reported to the **Insurer** pursuant to the terms of this Policy.

# **DEFINITIONS**

Whenever appearing in this Policy, words and phrases appearing in **bold type** shall have the meanings set forth below. These Definitions apply to the singular and the plural of these terms as circumstances and context require.

Application means all signed application forms, including attachments and materials requested therein or submitted therewith, for this Policy or for any policy of which this Policy is a direct or indirect renewal or replacement. All such application forms, attachments and materials are deemed attached to and incorporated into this Policy.

Benefits means perquisites, fringe benefits, deferred compensation, or payment (including insurance premiums) in connection with an employee benefit plan, and any other payment to or for the benefit of an Employee arising out of the employment relationship. Benefits shall not include salary, wages, commissions, or non-deferred cash incentive compensation.

Board Observer means any natural person who was, now is or shall be formally designated in writing as an observer at formal board meetings or committee meetings of the duly elected or appointed directors of the Corporation.

Board Observer Claim means any Claim first made against a Board Observer during the Policy Period or the Discovery Period, if exercised, for Wrongful Acts by an Executive of the Corporation; provided that such Claim is initially made and continuously maintained against such Board Observer and one or more Executives of the Corporation; provided further that any Board Observer must be represented by the same counsel as the Executive of the Corporation against whom such Claim is initially made and continuously maintained.

Breach of Employment Contract means any breach of any oral, written or implied employment contract or employment contractual obligation, including but not limited to any contract or contractual obligation arising out of any personnel manual, employee handbook, policy statement or other employment-related representation.

#### Claim means:

- (i) a written demand against any **Insured** for monetary damages or non-monetary or injunctive relief, including any request to toll or waive the statute of limitations;
- a civil, criminal, administrative, regulatory, mediation or arbitration proceeding against any Insured seeking monetary damages or non-monetary or injunctive relief, commenced by:
  - (a) the issuance of a notice of action, statement of claim, writ of summons, complaint or similar pleading:
  - (b) the laying of an information or the return of an indictment or similar legal document;
  - (c) the filing of a statement of allegation, notice of charges or similar document; or
  - (d) receipt of a notice to appoint an arbitrator or mediator, an arbitration or mediation petition or similar document;
- (iii) a civil, criminal, administrative or regulatory investigation of any Insured, commenced by the service upon or other receipt by any **Insured** of a written notice, formal investigative order or subpoena from the investigating authority, identifying such Insured against whom a proceeding described in paragraph (ii) above may be commenced; or
- (iv) an Extradition Proceeding commenced by the receipt by an Insured of a written request from any province, territory, state or country to extradite an Insured Person to any other province, territory, state or country.

A **Claim** shall be deemed to have been first made at the earliest date upon which written notice thereof, or a copy of the **Claim**, was personally received by any **Insured** or received by the **Corporation** by any means including personal delivery, facsimile transmission or email.

**Complainant** has the meaning as defined in Section 238 of the Canada Business Corporations Act, R.S.C. 1985, c. C-44, or similar provisions of any federal, provincial, territorial, state, or foreign business corporations statute.

**Confidential Employment Information** means any information regarding an **Employee** or **Outside Entity Employee**, collected or stored by the **Corporation** or **Outside Entity**, for the purpose of establishing, maintaining or terminating the employment relationship.

# **Corporation** means:

- (i) the Parent Corporation;
- (ii) any **Subsidiary**; and
- (iii) in the event of Financial Impairment, the resulting debtor-in-possession or equivalent status.

**Crisis Management Expenses** means reasonable costs, charges, fees and expenses incurred by the **Corporation**, with the prior written consent of the **Insurer**, for services provided by a lawyer or public relations consultant solely for the purposes of responding to a **Newsworthy Event** and averting or mitigating damage to and restoring the **Corporation's** reputation or brands.

**Defence Costs** means that part of **Loss** consisting of reasonable costs, charges, fees (including but not limited to legal fees and experts' fees) and expenses (other than regular or overtime wages, salaries or fees of the directors, officers or employees of the **Insurer** or **Corporation**) incurred solely in defending or investigating **Claims**, and the premium for appeal, attachment or similar bonds (but the **Insurer** shall be under no obligation to provide such bonds).

**Derivative Suit** means a lawsuit purportedly brought derivatively on behalf of a **Corporation** by a **Complainant** against an **Executive** of the **Corporation**.

Discovery Period means the period described in Section III, Discovery Period.

**Domestic Partner** means any natural person qualifying as a domestic partner under the provisions of any applicable federal, provincial, territorial, state or local law or under the provisions of any formal program established by the **Corporation**.

**Employee** means any natural person whose labour or service is both engaged and directed by the **Corporation**. This may include a full-time, part-time, seasonal or temporary employee in his or her capacity as such, but does not include an independent contractor.

Employment Discrimination means any violation of employment discrimination laws, including any failure or refusal to hire or promote an Employee, Outside Entity Employee or applicant for employment, any modification of any term of condition of employment, or any limitation, segregation or classification of any Employee, Outside Entity Employee or applicant for employment in any way that would deprive or tend to deprive such person of employment opportunities or otherwise affect his or her status as an Employee or Outside Entity Employee because of such person's race, colour, religion, age, sex, national origin, disability, pregnancy, HIV status, mental status, genetic information, marital or family status, sexual orientation or preference, military or veteran status, or other status that is protected pursuant to any applicable federal, provincial, territorial, state, local, or foreign statutory, civil or common law.

# **Employment Harassment means:**

- sexual harassment, including any unwelcome sexual advances, requests for sexual favours, or other conduct of a sexual nature that is made a condition of employment with, is used as a basis for employment decisions by, interferes with performance at, or creates an intimidating, hostile or offensive working environment within, the Corporation or Outside Entity; or
- (ii) workplace harassment (*i.e.* harassment of a non-sexual nature) that interferes with performance at, or creates an intimidating, hostile or offensive working environment within, the **Corporation** or **Outside Entity**.

Employment Practices Wrongful Act means any actual or alleged:

- (i) Breach of Employment Contract;
- (ii) Employment Discrimination;

- (iii) Employment Harassment;
- (iv) Retaliation:
- (v) Workplace Bullying;
- (vi) Workplace Tort;
- (vii) Wrongful Employment Decision; or
- (viii) Wrongful Termination,

of, or against, any past, present or prospective Employee or Outside Entity Employee.

Executive means any natural person who was, now is or shall be:

- (i) a duly elected, appointed, deemed or "de facto" director, officer, trustee, member of the board of managers or member of any duly constituted committee; or
- (ii) in-house General Counsel or Risk Manager (or equivalent position) of the Corporation.

**Extradition Proceeding** means any formal proceeding by which an **Insured Person** located in any province, territory, state or country is sought to be or is surrendered to any other province, territory, state or country for trial or otherwise to answer any criminal accusation.

**Financial Impairment** means the status of the **Corporation** resulting from: (i) the appointment by any federal, provincial, territorial or state official, agency or court of any receiver, conservator, liquidator, trustee, rehabilitator or similar official to take control of, supervise, manage or liquidate the **Corporation**; (ii) the appointment of any agent, receiver and/or receiver and manager by a creditor exercising its rights pursuant to a written instrument; (iii) a reorganization proceeding relating to the **Corporation** that has been brought in Canada under the Companies' Creditors Arrangement Act, R.S.C. 1985, c.C-36, or similar federal, provincial, territorial or state legislation; or (iv) the **Corporation** becoming a debtor in possession, as such term is used in Chapter 11 of the United States of America Bankruptcy Code.

## **Indemnified Loss** means:

- Loss which the Corporation becomes legally obligated to pay as a result of Claims made against the Corporation; and
- (ii) Loss for which the Corporation grants indemnification to any Insured Person,

provided that any Employment Practices Wrongful Act Claim shall not be considered Indemnified Loss.

## **Insured** means any:

- (i) Insured Person; or
- (ii) Corporation.

## **Insured Person** means any:

- (i) natural person who was, now is or shall be an **Executive**, volunteer, or **Employee** of the **Corporation**; or
- (ii) Board Observer, but solely for a Board Observer Claim.

Insurer means Trisura Guarantee Insurance Company.

**Interrelated Wrongful Acts** means all **Wrongful Acts** that have as a common nexus any fact, circumstance, situation, event, transaction, cause or series of related facts, circumstances, situations, events, transactions or causes.

## Loss means:

- (i) compensatory, moral, punitive, exemplary or multiplied damages, judgments (including pre-judgment and post-judgment interest), or settlements. The insurability of moral, punitive, exemplary or multiplied damages shall be governed by the law of any jurisdiction which has a substantial relationship to the **Insureds**, this Policy, or the **Claim** giving rise to such damages and which is favourable to the insurability of such damages;
- (ii) civil fines, civil penalties or administrative monetary penalties levied against an **Insured Person**. The insurability of civil fines, civil penalties or administrative monetary penalties levied against an **Insured Person** shall be governed by the law of any jurisdiction which has a substantial relationship to such **Insured Person**, this Policy, or the **Claim** giving rise to such civil fines, civil penalties or administrative monetary penalties and which is favourable to the insurability of such civil fines, civil penalties or administrative monetary penalties;
- (iii) amounts owing by any **Executives** of the **Corporation** pursuant to any Canadian federal, provincial or territorial legislation for which the **Executives** of the **Corporation** are statutorily liable in their capacity as such;

- (iv) Crisis Management Expenses, solely under Section III Corporate Brand Protection / Crisis Management Expenses of this Policy; and
- (v) Defence Costs.

#### Loss shall not include:

- (a) any fines or penalties levied against the Corporation;
- (b) any criminal fines or criminal penalties levied against an Insured Person; or
- (c) subject to (i) and (ii) above, matters which may be deemed uninsurable under the law pursuant to which this Policy shall be construed or by which the **Corporation** is governed.

## **Management Control** means:

- (i) owning interests representing more than 50% of the voting, appointment or designation power for the selection of a majority of: the board of directors, board of trustees or equivalent governing body of a corporation;
- (ii) having the right, pursuant to written contract or the by-laws, charter, operating agreement or similar documents of the **Corporation**, to elect, appoint or designate a majority of the board of directors, board of trustees or equivalent governing body of a corporation; or
- (iii) the ability to control or direct the managerial decisions of a corporation.

**Newsworthy Event** means any actual or alleged negative publicity against the **Corporation**, that has been publicised through any media channel, including television, print media, radio or the world wide web, resulting from a **Claim** that is covered under this Policy.

Non-Indemnifiable Loss means Loss for which the Corporation fails or refuses to indemnify an Insured:

- (i) because of Financial Impairment; or
- (ii) because it is not permitted to indemnify pursuant to law or contract or the by-laws, charter, operating agreement or similar documents of the **Corporation**.

**Non-Profit Corporation** means any non-profit corporation, organization or charity that is incorporated under Part II of the Canada Corporations Act, R.S.C., 1970, c. C-32 or the Canada Not-for-profit Corporations Act, S.C. 2009, c. 23, or under similar provincial or territorial legislation or any foreign equivalent.

# **Outside Entity** means:

- (i) any **Non-Profit Corporation** other than the **Corporation**: or
- (ii) any other corporation or organization listed as an Outside Entity in an endorsement to this Policy.

**Outside Entity Employee** means any natural person whose labour or service is both engaged and directed by the **Outside Entity**. This may include a volunteer, full-time, part-time, seasonal or temporary employee in his or her capacity as such, but does not include an independent contractor.

**Outside Entity Executive** means an **Insured Person** serving in the capacity as an **Executive** in any **Outside Entity**, but only during such time that such service is with the knowledge and consent of, at the direction or request of, or part of the duties regularly assigned to the **Insured Person** by, the **Corporation**.

Parent Corporation means the entity named in Item 1 of the Declarations.

# Personal Injury Wrongful Act means any:

- (i) false arrest, wrongful detention or imprisonment or malicious prosecution;
- (ii) libel, slander, defamation of character, or publication of material in violation of a person's right of privacy; or
- (iii) wrongful entry or eviction or other invasion of the right of privacy.

**Policy Period** means the period of time from the inception date shown in Item 2 of the Declarations to the earlier of the expiration date shown in Item 2 of the Declarations or the effective date of termination of this Policy.

**Pollutants** means any substance, located anywhere in the world, exhibiting any hazardous characteristics as defined by, or identified on, a list of hazardous substances issued by or pursuant to the Canadian Environmental Protection Act, 1999, c. 33, the United States of America Environmental Protection Agency, or any federal, provincial, territorial, state, county, municipal or local counterpart thereof. Such substances shall include, but are not limited to, solids, liquids, gaseous or thermal irritants, contaminants or smoke, vapour, soot, fumes, acids, alkalis, chemicals or waste materials. **Pollutants** shall also mean any other air emission, odour, waste water, oil or oil products, infectious or medical waste, asbestos or asbestos products, lead or lead products, silica or silica products, mould of any type,

electric or magnetic or electromagnetic field and noise. Waste materials include materials to be recycled, reconditioned or reclaimed.

## Publishers Liability Wrongful Act means any:

- infringement of copyright or trademark or unauthorized use of title; or
- (ii) plagiarism or misappropriation of ideas.

Retaliation means retaliatory treatment against any Employee or Outside Entity Employee on account of such individual's:

- (i) exercising his or her rights under law;
- (ii) refusing to violate any law;
- (iii) opposing any unlawful practice;
- (iv) disclosing or threatening to disclose to a superior or to any governmental agency any alleged violations of law; or
- (v) having assisted or testified in or cooperated with a proceeding or investigation regarding alleged violations of law by any **Insured**.

**Social Media** means the internet and mobile based tools for sharing and discussing information, including but not limited to Facebook, YouTube, MySpace, LinkedIn, Twitter, Google+, Vimeo, and any other similar media applications.

Subsidiary means any Non-Profit Corporation in which the Parent Corporation has or had Management Control, either directly or indirectly through one or more other Subsidiaries:

- (i) on or before the inception date of this Policy;
- (ii) after the inception date of this Policy by reason of being created or acquired by the **Parent Corporation** after such date, and whose assets do not exceed 50% of the consolidated assets of the **Corporation** as of the inception date of this Policy; or
- (iii) after the inception date of this Policy by reason of being created or acquired by the **Parent Corporation** after such date, and whose assets exceed 50% of the consolidated assets of the **Corporation** as of the inception date of this Policy, but only: (i) for a period of 90 days from the date upon which it became a **Subsidiary**; or (ii) until the end of the **Policy Period**, whichever occurs first (referred to as the Auto-Subsidiary Period).

The **Insurer** shall extend coverage to the **Insureds** of any **Subsidiary** described in (iii) above beyond its respective Auto-Subsidiary Period if during such Auto-Subsidiary Period:

- (i) written notice of the acquisition or creation of such **Subsidiary** is given to the **Insurer** by the **Parent Corporation**;
- (ii) the **Parent Corporation** provides the **Insurer** with such information in connection therewith as the **Insurer** may deem necessary;
- (iii) the **Parent Corporation** accepts any special terms, conditions, exclusions or additional premium charge as may be required by the **Insurer**; and
- (iv) the Insurer, at its sole discretion, agrees to provide such coverage and confirms such agreement in writing.

A Non-Profit Corporation becomes a Subsidiary when the Parent Corporation acquires Management Control of such Subsidiary, either directly or indirectly through one or more other Subsidiaries. A Non-Profit Corporation ceases to be a Subsidiary when the Parent Corporation ceases to have Management Control of such Subsidiary, either directly or indirectly through one or more other Subsidiaries.

In all events, coverage as is afforded under this Policy with respect to any Claim made against any Insureds of any Subsidiary shall only apply for Wrongful Acts committed or allegedly committed after the effective date upon which the Parent Corporation acquired Management Control of such Subsidiary and prior to the date upon which the Parent Corporation ceased to have Management Control of such Subsidiary.

**Third Party** means any natural person who is a customer, patient, vendor, service provider or other business invitee of the **Corporation**.

# Third Party Wrongful Act means:

- discrimination against a Third Party based on such Third Party's race, colour, religion, age, sex, national origin, disability, pregnancy, HIV status, mental status, genetic information, marital or family status, sexual orientation or preference, military or veteran status, or other status that is protected pursuant to any applicable federal, provincial, territorial, state, local, or foreign statutory, civil or common law;
- (ii) sexual harassment, including unwelcome sexual advances, requests for sexual favours or other conduct of a sexual nature, against a **Third Party**; or

(iii) unlawful harassment of a non-sexual nature against a Third Party.

# **Unauthorized Access of Employee Information** means:

- (i) the failure to prevent unauthorized access to, or the unauthorized use of, **Confidential Employment Information**; or
- (ii) the failure to notify an **Employee** or **Outside Entity Employee** of any actual or potential unauthorized access to, or the use of, such **Employee's Confidential Employment Information**, if such notification is required by any federal, provincial, territorial, state, local, or foreign statutory, civil or common law.

Workplace Bullying means verbal, written or visual intimidation or threats by an Insured while acting solely within the course and scope of employment with the Corporation or Outside Entity, including but not limited to the use of Social Media to intimidate or threaten.

# Workplace Tort means:

- (i) any employment-related defamation, libel, slander, humiliation, invasion of privacy (including **Unauthorized Access of Employee Information**); or
- (ii) any of the following:
  - (a) employment-related negligent evaluation;
  - (b) employment-related wrongful discipline;
  - (c) employment-related negligent retention;
  - (d) employment-related negligent supervision;
  - (e) employment-related negligent hiring;
  - (f) employment-related negligent training;
  - (g) employment-related negligent or intentional misrepresentation;
  - (h) employment-related wrongful infliction of emotional distress or mental anguish; or
  - (i) failure to provide or consistently enforce employment-related corporate policies and procedures.

but only when alleged as part of a Claim for any actual or alleged Breach of Employment Contract, Employment Discrimination, Employment Harassment, Retaliation, Workplace Bullying, Wrongful Employment Decision, Wrongful Termination or act set forth in (i) above.

Wrongful Act means any actual or alleged act, error, omission, misstatement, misleading statement, neglect or breach of duty by:

- (i) any **Insured Person** while acting in his or her capacity as such, or any other matter claimed against them solely by reason of his or her capacity as such;
- (ii) any Outside Entity Executive; or
- (iii) the Corporation,

including, but not limited to:

- (a) any Employment Practices Wrongful Act;
- (b) any Third Party Wrongful Act;
- (c) any Personal Injury Wrongful Act; or
- (d) any Publishers Liability Wrongful Act.

Wrongful Employment Decision means any wrongful demotion, denial of tenure, or failure or refusal to promote.

**Wrongful Termination** means any wrongful termination, dismissal, or discharge of employment, including constructive termination, dismissal or discharge. **Wrongful Termination** does not include **Breach of Employment Contract**.

# **III EXTENSIONS**

Estates and Legal Representatives

This Policy shall cover **Loss** arising from any **Claims** made against the estates, heirs, legal representatives or assigns of **Insured Persons** who are deceased or against the legal representatives or assigns of **Insured Persons** who are incompetent, insolvent or bankrupt to the extent that in the absence of such death, incompetency, insolvency or bankruptcy, such **Claims** would have been covered by this Policy.

Spousal and Domestic Partner Liability

This Policy shall cover **Loss** arising from any **Claims** made against the lawful spouse (whether such status is derived by reason of statutory law, common law or otherwise of any applicable jurisdiction in the world) or **Domestic Partner** of an **Insured Person** for all **Claims** arising solely out of his or her status as the spouse or **Domestic Partner** of such **Insured Person**, including a **Claim** that seeks damages recoverable from marital community property, property jointly held by the **Insured Person** and the spouse or **Domestic Partner**, or property transferred from the **Insured Person** to the spouse or **Domestic Partner**; provided, however, that this extension shall not afford coverage for any **Claim** for any actual or alleged **Wrongful Act** of the spouse or **Domestic Partner**, but shall apply only to **Claims** arising out of any actual or alleged **Wrongful Acts** of an **Insured Person** and shall be subject to the Policy's terms, conditions and exclusions.

# Discovery Period

If the **Parent Corporation** shall cancel, or the **Parent Corporation** or the **Insurer** shall refuse to renew, this Policy, the **Parent Corporation** shall have the right, upon payment of the additional premium calculated at that percentage set forth in Item 6(A) of the Declarations of the total annual premium for this Policy, to an extension of the coverage granted by this Policy for the period of time set forth in Item 6(B) of the Declarations following the effective date of such cancellation or non-renewal, but only for any **Wrongful Act** committed prior to the effective date of such cancellation or non-renewal. The rights contained in this paragraph shall terminate unless written notice of such election, together with payment of the additional premium due, is received by the **Insurer** within 30 days following the effective date of cancellation or non-renewal.

In the event of a Transaction, as described in paragraph (F) of Section X, the **Parent Corporation** shall have the right, within 30 days before the end of the **Policy Period**, to request an offer from the **Insurer** of a **Discovery Period** (with respect to **Wrongful Acts** occurring prior to the effective time of the Transaction) for a period of up to 6 years or for such longer period as the **Parent Corporation** may request. The **Insurer** shall offer such **Discovery Period** on such terms, conditions and premium as the **Insurer** may in its sole discretion decide. In the event of a Transaction, the right to a **Discovery Period** shall not otherwise exist except as indicated in this paragraph.

This extension and the rights contained herein shall not apply to any cancellation resulting from non-payment of premium. The entire premium for the **Discovery Period** shall be fully earned at the inception of the **Discovery Period**. This extension, once effected, is not cancellable. The **Discovery Period**, if exercised, shall form part of the **Policy Period** and shall not increase the Limit of Liability of the **Insurer** for the **Policy Period**.

Excess Directors or Officers Insurance

The **Insurer** shall pay up to the Excess Directors or Officers Insurance Limit of Liability stated in Item 4(A) of the Declarations, in addition to, and not as part of, the Policy Limit of Liability each **Policy Period**, on behalf of the **Executives** of the **Corporation** all **Loss** they are legally obligated to pay on account of any **Claim** for a **Wrongful Act** first made against them during the **Policy Period** or the **Discovery Period**, if exercised, except when and to the extent that the **Corporation** has indemnified such **Executives** of the **Corporation**.

This extension of coverage shall be specifically excess of any insurance available to the **Executives** of the **Corporation** that is specifically stated to be in excess of this Policy and such excess insurance must be completely exhausted by payment of **Loss** or other sums covered thereunder before the **Insurer** shall have any obligation to make any payment for **Loss** under this extension of coverage.

Corporate Brand Protection / Crisis Management Expenses

The Insurer shall pay on behalf of the Corporation all Crisis Management Expenses incurred by the Corporation, up to the Corporate Brand Protection / Crisis Management Expenses Coverage Limit of Liability stated in Item 4(C) of the Declarations, in addition to, and not as part of, the Policy Limit of Liability each Policy Period, to avert or mitigate damage to any of the Corporation's brands and/or reputation caused by a Newsworthy Event first occurring and reported to the Insurer during the Policy Period.

# IV EXCLUSIONS

The **Insurer** shall not be liable to make any payment for **Loss** in connection with any **Claim** made against an **Insured**:

(1) based upon, arising out of, or attributable to any litigation, proceeding or civil, criminal, administrative or regulatory investigation of which any **Insured** had notice and which was commenced prior to, or which was pending as of, the inception date of the first policy purchased by the **Corporation** providing coverage of a similar

- nature to that afforded by this Policy and which has continued through renewal or reinstatement on an uninterrupted basis since its inception, or which arises from matters substantially the same as alleged or established in such litigation, proceeding or civil, criminal, administrative or regulatory investigation;
- (2) based upon, arising out of, or attributable to any fact, circumstance or situation which has been the subject of any notice given under any policy of which this Policy is a direct or indirect renewal or replacement;
- (3) based upon, arising out of, or attributable to the gaining of any profit, remuneration or advantage to which a final non-appealable adjudication in the underlying **Claim** establishes such **Insured** was not legally entitled;
- (4) based upon, arising out of, or attributable to the **Insured** committing any deliberate criminal or deliberate fraudulent or dishonest act, if any final non-appealable adjudication adverse to such **Insured** in the underlying **Claim** establishes that such deliberate criminal or deliberate fraudulent or dishonest act was committed;
- (5) based upon, arising out of, or attributable to the rendering of, or failure to render, any professional services to a third party, either gratuitously or for a fee;
- (6) for bodily injury, sickness, mental anguish, emotional distress, humiliation, damage to reputation, disease or death of any person, or damage to or destruction of any tangible property including loss of use thereof. However, this exclusion shall not apply to:
  - (i) any Claim for an Employment Practices Wrongful Act or Third Party Wrongful Act in respect of mental anguish, emotional distress, humiliation or damage to reputation; or
  - (ii) Defence Costs:
    - (a) on account of any criminal proceeding against any **Insured** on account of any **Claim** which is pursuant to section 217.1 of the Criminal Code, R.S.C. 1985, c. C-46 (as amended by Bill C-45); or
    - (b) for a **Claim** against any **Insured** which is brought pursuant to the Ontario Occupational Health and Safety Act (*Violence and Harassment in the Workplace*), 2009,

or pursuant to similar provisions of any federal, provincial, territorial, state, or foreign legislation.

- (7) which is brought by or on behalf of the **Corporation** against any **Insured**, or by any **Outside Entity** against any **Outside Entity Executive**. However, this exclusion shall not apply to any **Claim**:
  - (i) that is a **Derivative Suit**, if such action is brought and maintained independently of, and without the solicitation, assistance, participation or intervention of any **Corporation**, any affiliate of the **Corporation**, any **Outside Entity**, or any **Executive** or **Employee** of the foregoing, except for any solicitation, assistance, participation or intervention for which an applicable federal, provincial, territorial, state, local, or foreign law affords "whistleblower" protection to any such **Executive** or **Employee**; or
  - (ii) in the event of **Financial Impairment** of a **Corporation**, brought or maintained by a trustee in bankruptcy or an interim receiver of such **Corporation** appointed pursuant to the provisions of the Bankruptcy and Insolvency Act, R.S.C. 1985, c.B-3, a liquidator of such **Corporation** appointed pursuant to the provisions of the Winding-up and Restructuring Act, R.S.C. 1985, c.W-11, by a receiver or receiver and manager of such **Corporation** appointed pursuant to the Courts of Justice Act, R.S.O. 1990, c.C.43, or by any similar official appointed or named pursuant to similar federal, provincial, territorial, state, or foreign legislation:
- (8) for any actual or alleged violation of the responsibilities, obligations or duties imposed by the Pension Benefits Standards Act, R.S.C. 1985, c. 32 (2<sup>nd</sup> Supp.), the Pension Benefits Act, R.S.O. 1990, c. P.8, the Employee Retirement Income Security Act of 1974 of the United States of America, or any similar federal, provincial, territorial, state or local statutory, civil or common law;
- (9) based upon, arising out of, or attributable to any actual or alleged nuclear reaction, nuclear radiation, radioactive contamination, or radioactive substance, or the hazardous properties of nuclear or radioactive material;
- (10) based upon, arising out of, or attributable to:
  - (i) the actual, alleged or threatened discharge, dispersal, release, escape, seepage, migration or disposal of **Pollutants** into, in or on real or personal property, water or the atmosphere; or
  - (ii) any direction or request to test for, monitor, clean up, remove, contain, treat, detoxify or neutralize **Pollutants**.

However, this exclusion shall not apply to:

- (a) Non-Indemnifiable Loss which is on account of any Claim brought by any security holder of the Corporation in his or her capacity as such, whether in his or her own right or on behalf of the Corporation, provided that such Claim is brought and maintained independently of, and without the solicitation, assistance, participation or intervention of any Insured, the Corporation or any affiliate of the Corporation; or
- (b) **Defence Costs** incurred with respect to **Non-Indemnifiable Loss** which are on account of any **Claim** first commenced and conducted within the territorial limits and jurisdiction of Canada, subject to the limit of liability for any and all such **Claims** up to the Pollution Defence Costs Coverage Limit stated in Item 4(B) of the Declarations each **Policy Period**, which amount shall be part of, and not in addition to, the Limit of Liability stated in Item 3 of the Declarations;
- (11) based upon, arising out of, or attributable to any actual or alleged breach of any oral, written or implied contract or agreement, or for liabilities of others assumed by the **Insured** under any such contract or agreement. However, this exclusion shall not apply to:
  - (i) the extent the **Insured** would have been liable in the absence of such contract or agreement; or
  - (ii) Defence Costs based upon, arising out of, or attributable to an Employment Practices Wrongful Act; or

# (12) for:

- (i) salary, wages, commissions, or other monetary payments which constitute severance payments, payments pursuant to a notice period, or payments in lieu of reinstatement, sought in any Claim for an Employment Practices Wrongful Act, to which an Employee is entitled by virtue of statute or common or civil law;
- (ii) Benefits due, or to become due, or the equivalent value of such Benefits; or
- (iii) the cost of complying with any order for, grant of, or agreement to provide injunctive or non-monetary relief, including the cost of:
  - (a) instituting or conducting any corporate policy, procedure, program or training;
  - (b) making physical changes, modifications, alterations or improvements as part of an accommodation of any disabled person; or
  - (c) employment reinstatement or continued employment,

However, this exclusion shall not apply to **Defence Costs**.

**SEVERABILITY OF EXCLUSIONS:** With respect to the exclusions of this Policy, the **Wrongful Act** of any **Insured Person** shall not be imputed to any other **Insured Person** to determine if coverage is available. Any **Wrongful Acts** of any chief executive officer, chief financial officer or in-house General Counsel (or equivalent positions) of a **Corporation** shall be imputed to that **Corporation** to determine if coverage is available.

# V LIMIT OF LIABILITY AND PRIORITY OF PAYMENTS

- (A) The Limit of Liability stated in Item 3 of the Declarations is the maximum aggregate liability of the Insurer for all Loss with respect to all Claims first made against the Insureds in each Policy Period, including the Discovery Period, if exercised.
- (B) **Defence Costs** shall be part of, and not in addition to, the Limit of Liability stated in Item 3 of the Declarations, and payment of **Defence Costs** by the **Insurer** shall reduce, and may exhaust, such Limit of Liability, except where prohibited by the laws of the province of Quebec.
- (C) All obligations of the **Insurer** arising from this Policy shall terminate if the Limit of Liability stated in Item 3 of the Declarations has been exhausted by payment of **Loss** in respect of a **Claim**, or aggregation of **Claims** covered under this Policy.
- (D) All Claims arising out of the same Wrongful Act or Interrelated Wrongful Acts shall be deemed one Claim, and such Claim shall be deemed to have been first made on the date the earliest of such Claims was first made against any Insured, regardless of whether such date was before or during the Policy Period.
- (E) Excess Directors or Officers Coverage Limit of Liability: The maximum aggregate liability of the **Insurer** for all **Loss** with respect to the coverage provided under Section III, Excess Directors or Officers Insurance, shall be the amount stated in Item 4(A) of the Declarations as the Excess Directors or Officers Coverage Limit of Liability, which amount shall be in addition to, and not part of, the Policy Limit of Liability.

- (F) Pollution Defence Costs Coverage Limit of Liability: The maximum aggregate liability of the **Insurer** for all **Defence Costs** with respect to the coverage provided under Section IV, paragraph (10)(b), shall be the amount stated in Item 4(B) of the Declarations as the Pollution Defence Costs Coverage Limit of Liability, which amount shall be part of, and not in addition to, the Policy Limit of Liability.
- (G) Corporate Brand Protection / Crisis Management Expenses Coverage Limit of Liability: The maximum aggregate liability of the **Insurer** for all **Crisis Management Expenses** incurred by the **Corporation** to avert or mitigate damage to any of the **Corporation's** brands and/or reputation as a result of a **Newsworthy Event** shall be the amount stated in Item 4(C) of the Declarations as the Corporate Brand Protection / Crisis Management Expenses Coverage Limit of Liability, which amount shall be in addition to, and not part of, the Policy Limit of Liability.
- (H) In the event of Loss arising from any Claims for which payment is due under the provisions of this Policy, which in the aggregate exceeds the available or remaining available Limit of Liability of this Policy, payment of such Loss shall be made under this Policy:
  - (i) first to satisfy Loss, if any, which is Non-Indemnified Loss; then
  - (ii) only to the extent, if any, that there is a remaining amount of the Limit of Liability available after the payment of **Loss** pursuant to paragraph (H)(i) above, to pay **Loss**, if any, which is **Indemnified Loss**.

Upon the written request of the **Parent Corporation**, the **Insurer** shall hold back any payment which would otherwise be made under paragraph (H)(ii) above. Any such payment withheld by the **Insurer** shall, upon further written request of the **Parent Corporation** to the **Insurer**, be paid by the **Insurer**:

- (i) to the **Parent Corporation**, but only if the request for such payment is made within one year of the final resolution of any **Claims** addressed in paragraph (H) above; or
- (ii) to or for the benefit of the **Insured**, but only in the event that the **Insured** becomes legally obligated to pay **Loss** which is **Non-Indemnified Loss** under this Policy which arises from any new **Claims**, not previously addressed in paragraph (H) above.

## VI DEDUCTIBLE

The Insurer shall only be liable for the amount of Loss arising from a Claim which is in excess of the applicable Deductible stated in Item 5 of the Declarations. Such Deductible shall be eroded (or exhausted) only by the Insured's payment of Loss otherwise covered under this Policy, and shall be borne by the Insureds uninsured and at their own risk. The Insurer shall have no obligation whatsoever, either to the Insureds or any other person or entity, to pay all or any portion of the applicable Deductible on behalf of any Insured. The Insurer shall, however, at its sole discretion, have the right and option to do so, in which event the Insureds shall repay the Insurer any amounts so paid. A single Deductible amount shall apply to Loss arising from all Claims alleging the same Wrongful Act or Interrelated Wrongful Acts.

With respect to **Claims** insured by this Policy which give rise to legal proceedings against the **Insured** in the Province of Quebec, the **Deductible** shall only be applicable to **Loss**, excluding **Defence Costs**, and shall not be applied by the **Insurer** to **Defence Costs**.

# VII DEFENCE AND SETTLEMENT

- (A) The Insurer shall have the right and the duty to defend, with respect to such insurance as is afforded by this Policy, any Claim made against the Insureds, even if such Claim is groundless, false or fraudulent. However, the Insurer shall not be obligated to defend or to continue to defend any Claim after the Limit of Liability under this Policy has been exhausted by payment of Loss, including Defence Costs.
- (B) The Insureds agree not to settle any Claim, incur any Defence Costs or otherwise assume any contractual obligation or admit any liability with respect to any Claim, without the Insurer's written consent, which shall not be unreasonably withheld. The Insurer shall not be liable for any settlement, Defence Costs, assumed obligation or admission to which it has not consented.

Notwithstanding the above, the **Insureds** may settle any **Claim** without prior written consent from the **Insurer**, provided that: (i) the total amount of **Loss**, including **Defence Costs**, is less than the remaining Deductible; and (ii) such settlement fully resolves the **Claim** with respect to all **Insureds** and the **Insurer**.

The **Insurer** may make any settlement of any **Claim** it deems expedient subject to the written consent of the involved **Insureds**. If any such **Insured** withholds consent to such settlement, the **Insurer's** liability for all **Loss** on account of such **Claim** shall not exceed:

- (i) the amount for which the **Insurer** could have settled such **Claim** plus **Defence Costs** incurred as of the date such settlement was proposed in writing by the **Insurer**; plus
- (ii) 75% of any **Loss** in excess of the amount in clause (i) above, incurred in connection with such **Claim**,

provided that the Limit of Liability of the **Insurer** for such **Claim** shall not exceed the remaining applicable Limit of Liability.

# **VIII ALLOCATION**

If, in any Claim, the Insured incurs both Loss that is covered under this Policy and loss that is not covered, either because such Claim made against the Insured includes both covered and uncovered matters, or because a Claim is made against both the Insureds and others not included within the definition of Insured, the Insureds and the Insurer shall allocate such amounts as follows:

- (a) all **Defence Costs**, calculated at the percentage set forth as the Allocation Percentage stated in Item 7 of the Declarations, shall be allocated to covered **Loss** and shall be advanced by the **Insurer** on a current basis;
- (b) with respect to Loss other than Defence Costs, the Insureds and the Insurer agree to use their best efforts to determine a fair and proper allocation of all such amounts, taking into account the relative legal and financial exposures of the parties to the Claim. The Insurer shall not be liable for the portion of such amount allocated to non-covered loss. If the Insured and the Insurer cannot agree on an allocation, no presumption as to the allocation shall exist in any arbitration, suit or other proceeding, and the Insurer shall advance pursuant to the provisions of this Policy on a current basis Loss which the Insurer believes to be covered under this Policy until a different allocation is negotiated, arbitrated or judicially determined.

# IX NOTICE OF CLAIM

- (A) The Insureds shall, as a condition precedent to their rights under this Policy, give written notice to the Insurer of a Claim as soon as practicable after the natural person designated in Item 8 of the Declarations first becomes aware of such Claim, but in no event later than 90 days after expiration of the Policy Period or Discovery Period, if exercised, in which the Claim was first made.
- (B) If during the Policy Period or Discovery Period, if exercised, the Insureds first become aware of any facts or circumstances which may reasonably be expected to give rise to a Claim and during such period give written notice to the Insurer of the facts or circumstances and the reasons for anticipating such a Claim, with full particulars as to dates, events, persons and entities involved, then any Claim which is subsequently made against the Insureds and reported to the Insurer alleging, based upon, arising out of, or attributable to such facts or circumstances, or alleging any Interrelated Wrongful Acts, shall, for the purposes of this Policy, be treated as a Claim made during the Policy Period or Discovery Period, if exercised, in which such notice was given.
- (C) Any notice shall be deemed to have been given and received on the day and at the time it is so received by the **Insurer** at the following address:

Corporate Risk Claims Department Trisura Guarantee Insurance Company 333 Bay Street, Suite 1610, Box 22 Toronto, Ontario M5H 2R2

Fax: (416) 214-9597 Email: claims@trisura.com

# X GENERAL CONDITIONS

(A) Policy Territory: This Policy applies to Wrongful Acts committed by the Insured, or to Claims brought, anywhere in the world.

- (B) Indemnification: If the Corporation fails or refuses to indemnify an Insured Person for Loss, other than Non-Indemnifiable Loss, or to advance Defence Costs to the fullest extent permitted by law, then any payment by the Insurer of such Loss or such Defence Costs shall be subject to the Deductible stated in Item 5(B) of the Declarations applicable to Indemnified Loss. However, if the Corporation:
  - (i) refuses (other than for reason of **Financial Impairment**) to indemnify an **Insured Person** for **Loss**, or refuses to advance **Defence Costs** on behalf of such **Insured Person** based on statutory, common or contract law, and the **Insured Person** contests, in writing, such refusal; or
  - (ii) fails to respond within 60 days to an Insured Person's written request for indemnification or for a statutory, common law or contractual basis for the Corporation's refusal to indemnify or advance Defence Costs, thus constituting a refusal to indemnify.

then, subject to the provisions of Section VII of this Policy, the **Insurer** shall advance **Defence Costs**, without application of the Deductible, to the **Insured Person** from the date the **Defence Costs** were first incurred and reported to the **Insurer**. Any **Defence Costs** advanced in accordance with this provision shall be advanced only until the **Insured Person's** request for indemnification is resolved, by any means, and in the event the refusal to indemnify is determined to be invalid, any advanced **Defence Costs** within the Deductible shall be repaid to the **Insurer** by the **Corporation** directly or on behalf of the **Insured Person**.

This Policy has been issued to the **Parent Corporation** with the understanding and agreement that each **Corporation** agrees to fulfill its indemnification obligations, if any, to the **Insured Persons**, and if the **Insurer** pays, as **Loss**, any indemnification owed to any **Insured Person** by the **Corporation**, the **Insurer** does not waive or compromise any of its rights to recover such **Loss** from such **Corporation**.

For purposes of determining a **Corporation's** indemnification obligation to any **Board Observer**, each **Board Observer** shall be deemed an **Executive** of the **Corporation**. Accordingly, the **Corporation** shall be deemed to have granted such indemnification to each **Board Observer** to the fullest extent permitted by law to the same extent as any **Executive** of the **Corporation**.

- (C) Representations and Severability Clause: In granting coverage under this Policy, it is agreed that the Insurer has relied upon the statements and representations contained in the Application for this Policy, a copy of which is deemed attached hereto, as being true, accurate and complete. All such statements and representations are the basis of this Policy and are to be considered as incorporated into this Policy. With respect to such statements and representations, no knowledge or information possessed by any Insured Person shall be imputed to any other Insured Person for the purposes of determining if coverage is available in favour of such Insured Person, and only knowledge or information possessed by any past, present or future director, officer or trustee of the Corporation, shall be imputed to such Corporation for the purpose of determining if coverage is available in favour of the Corporation.
- (D) Cooperation and Subrogation: In the event of a Claim, the Insureds agree to provide the Insurer with all information, assistance and cooperation that the Insurer reasonably requests, and will do nothing that may prejudice the Insurer's position or potential or actual rights of recovery. In the event of any payment under this Policy, the Insurer shall be subrogated to all of the Insureds' rights of recovery against any person or organization to the extent of such payment and the Insureds shall execute all papers required and do everything that may be necessary to secure such rights. In no event, however, shall the Insurer subrogate against any Insured Person under this Policy, unless such Insured Person has been convicted of a criminal act, or been determined by any final non-appealable adjudication in an underlying Claim to have committed a fraudulent or dishonest act, or determined by any final non-appealable adjudication in an underlying Claim to have obtained any profit or advantage to which such Insured Person was not legally entitled.
- (E) Recoveries: Any recovery (after payment of expenses incurred to obtain such recovery), whether effected by the **Insurer** or by the **Insured**, shall be applied (i) first to the satisfaction of the **Insured**'s loss which would otherwise have been paid by the **Insurer** but for the fact that it is in excess of the Limit of Liability stated in Item 3 of the Declarations, (ii) second to reimburse the **Insurer** to reduce the **Loss** ultimately borne by the **Insurer** to what it would have been had the recovery preceded any payment of such **Loss** by the **Insurer**, and (iii) third to reimburse the **Insured** in satisfaction of the applicable Deductible stated in Item 5 of the Declarations.

The obligations of the Insureds under this subsection will survive the termination or expiry of this Policy.

- (F) Reorganization: If, during the **Policy Period**:
  - (i) the **Parent Corporation** shall consolidate with or merge into another entity such that the **Parent Corporation** is not the surviving entity; or
  - (ii) any person or entity, or group of persons or entities acting in concert, shall acquire **Management Control** of the **Parent Corporation**,

(either of the above events herein referred to as the "Transaction"),

coverage under this Policy shall continue until termination of this Policy, but only with respect to **Claims** for **Wrongful Acts** committed, attempted, or allegedly committed or attempted, by the **Insureds** prior to the effective date of the **Transaction**.

The **Parent Corporation** or any **Insured** shall give written notice to the **Insurer** of the **Transaction** as soon as practicable, but in no event later than 30 days after the effective date of the **Transaction**. The full annual premium for the **Policy Period** shall be deemed fully earned immediately upon the occurrence of the **Transaction** and the Policy may not be terminated by the **Parent Corporation**. The **Parent Corporation** shall also have the right to request an offer from the **Insurer** of a **Discovery Period**.

- (G) Termination of Policy: This Policy shall terminate at the earliest of the following times:
  - (i) upon receipt by the **Insurer** of a written notice of termination from the **Parent Corporation**; provided that this Policy may not be terminated by the **Parent Corporation** after the effective date of a Transaction;
  - (ii) upon expiration of the Policy Period as set forth in Item 2 of the Declarations of this Policy;
  - (iii) 20 days after receipt by the **Parent Corporation** of the **Insurer's** notice of cancellation due to non-payment of premium: or
  - (iv) at such other time as may be agreed upon by the Insurer and the Parent Corporation.

If the Policy is terminated in accordance with item (i) above, the **Insurer** shall refund to the **Parent Corporation** the unearned premium computed at the customary short rate. If the Policy is terminated in accordance with item (iii) above, the refund shall be computed pro rata, and the **Insurer** shall have the right to require payment by the **Parent Corporation** of the premium amount for the portion of the **Policy Period** during which the Policy was in effect.

The refund or tender of any unearned premium by the **Insurer** shall not be a condition precedent to the effectiveness of termination, but such payment shall be made as soon as practicable.

(H) Action Against Insurer: No action shall lie against the Insurer unless, as a condition precedent thereto, there shall have been full compliance with all the terms and conditions of this Policy, nor until the amount of the Insureds' obligation to pay shall have been finally determined: (a) by judgment against the Insureds after actual trial; or (b) by written agreement of the Insureds, the claimant and the Insurer.

No person or entity shall have any right under this Policy to join the **Insurer** as a party to any action against the **Insured** to determine the liability of the **Insured**, nor shall the **Insurer** be impleaded by the **Insureds** or their legal representatives.

- (I) Bankruptcy or Insolvency: Bankruptcy or insolvency of the **Corporation**, or of any of the **Insureds** or their estates, shall not relieve the **Insurer** of any of its obligations hereunder.
- (J) Other Insurance: This Policy shall apply only as excess over, and shall not contribute with, any other valid and collectible insurance available to any Insured, including but not limited to any insurance under which there is a duty to defend the Insured, a duty to pay on behalf of the Insured, or a duty to advance Defence Costs to or on behalf of the Insured, unless such other insurance is written specifically excess of this Policy by reference in such other policy to the Policy Number of this Policy. This Policy will not be subject to the terms of any other insurance.

In the event of a **Claim** against an **Insured Person** arising out of his or her service as an **Outside Entity Executive**, coverage as is afforded by this Policy shall be specifically excess of any: (i) indemnification provided by such **Outside Entity**; and (ii) any other insurance provided to such **Outside Entity**, regardless of whether such other insurance provides for a duty to defend the **Insured Person**, a duty to pay on behalf of the **Insured Person**.

In the event that other insurance is provided to the **Outside Entity** by the **Insurer** (or would be provided but for the application of the retention amount, exhaustion of the limit of liability or failure to submit a notice of a **Claim**), the **Insurer's** maximum aggregate limit of liability for all **Loss** combined in connection with a **Claim** covered, in part or in whole, by this Policy and such other insurance policy, shall not exceed the greater of the Limit of Liability of this Policy or the limit of liability of such other insurance policy.

(K) Non-Renewal: If the **Insurer** decides not to offer renewal terms for this Policy, the **Insurer** shall provide written notice to the **Parent Corporation** at least 60 days prior to the Policy expiration date.

- (L) Valuation and Currency: Except as otherwise provided in this Policy, all premiums, limits, Deductibles, Loss and any other amounts referred to in this Policy are expressed and payable in the currency of Canada. If judgment is rendered, settlement is agreed upon or another element of Loss under this Policy is incurred in a currency other than Canadian dollars, payment under this Policy shall be made in Canadian dollars at the noon rate of exchange set by the <u>Bank of Canada</u> on the date upon which the final judgment is entered, the amount of the settlement is agreed upon or the other element of Loss is due, respectively.
- (M) Assignment: This Policy and any and all rights hereunder are not assignable without the prior written consent of the **Insurer**, which consent shall be in the sole and absolute discretion of the **Insurer**.
- (N) Changes: Notice to any agent, broker or representative or knowledge possessed by any agent, broker, representative or any other persons shall not effect a waiver or change in any part of this Policy or estop the Insurer from asserting any right under the terms of this Policy; nor shall the terms of this Policy be waived or changed, except by endorsement issued by the Insurer to form a part of this Policy.
- (O) Non-Rescindability: The coverage provided under this Policy shall be non-rescindable by the Insurer.
- (P) Notices: All notices, other than Notice of Claim, shall be given in writing addressed to:

Corporate Risk Department Trisura Guarantee Insurance Company 333 Bay Street, Suite 1610, Box 22 Toronto, Ontario M5H 2R2

Fax: (416) 214-9597

# XI QUEBEC

With respect to the Province of Quebec only, it is the express wish of all parties that this Policy and any related documents be drawn up in English. Il est de la volonté expresse des parties aux présentes que cette police et tous les documents qui s'y rattachent soient rédigés en anglais.

# XII AUTHORIZATION CLAUSE

It is agreed that the **Parent Corporation** shall act on behalf of its **Subsidiaries** and all **Insureds** with respect to the giving and receiving of any notice provided for in this Policy (subject to any **Insured's** rights under Section III, Discovery Period and Section IX), the payment of premiums (subject to any **Insured's** rights under Section III, Discovery Period), the receiving of any return premiums that may become due under this Policy, and the negotiation, agreement to and acceptance of any endorsement to this Policy.

IN WITNESS WHEREOF, THE INSURER HAS CAUSED THIS POLICY TO BE EXECUTED ON THE DECLARATIONS PAGE



# **SPLIT LIMIT ENDORSEMENT**

Endorsement No.: 1 Effective Date Of Endorsement: April 30, 2022

Policy No.: TDO1011812

Issued To: Member Associations of LIRN Inc. and Law Associations as listed in the Policy

In consideration of the premium charged, it is hereby understood and agreed that Item 3. of the Declarations is deleted in its entirety and replaced by the following:

Item 3. Limit of Liability: \$2,000,000.00 Per Loss

\$10,000,000.00 Aggregate Limit of Liability each **Policy Period** 

(including **Defence Costs**)

All other terms and conditions remain unchanged.



# **DEFENCE COSTS OUTSIDE THE LIMIT OF LIABILITY EXTENSION - UNLIMITED**

Endorsement No.: 2 Effective Date Of Endorsement: April 30, 2022

Policy No.: TDO1011812

Issued To: Member Associations of LIRN Inc. and Law Associations as listed in the Policy

In consideration of the premium charged, it is hereby understood and agreed that the **Insurer** shall pay **Defence Costs** in addition to the Limit of Liability for any **Claim** under this Policy.

All other terms and conditions remain unchanged.



# **COVERAGE FOR SPECIFIED CONTROLLED AND AFFILIATED CORPORATIONS**

Endorsement No.: 3 Effective Date Of Endorsement: April 30, 2022

Policy No.: TDO1011812

Issued To: Member Associations of LIRN Inc. and Law Associations as listed in the Policy

In consideration of the premium charged, it is hereby understood and agreed that the following replaces the definition of **Corporation** in Section II of this Policy:

# Corporation means:

- (i) the Parent Corporation;
- (ii) any **Subsidiary**;
- (iii) in the event of Financial Impairment, the resulting debtor-in-possession or equivalent status; and
- (iv) the following controlled or affiliated corporations:

Controlled or Affiliated Corporation	Attachment Date
Rainy River Law Association	April 30, 2020
Prescott & Russell Law Association	April 30, 2020
Peterborough Law Association	April 30, 2020
Stormont, Dundas & Glengarry Law Association	April 30, 2020
Simcoe Law Association	April 30, 2020
Renfrew Law Association	April 30, 2020
Northumberland Law Association	April 30, 2020
Norfolk Law Association	April 30, 2020
Nipissing Law Association	April 30, 2020
Perth Law Association	April 30, 2020
Parry Sound Law Association	April 30, 2020
Oxford Law Association	April 30, 2020
York Law Association	April 30, 2020
Wellington Law Association	April 30, 2020
Welland Law Association	April 30, 2020
Peel Law Association	April 30, 2020
Federation of Ontario Law Associations	April 30, 2020
County and District Law Presidents Association	April 30, 2020
Thunder Bay Law Association	April 30, 2020
Temiskaming Law Association	April 30, 2020
Sudbury Law Association	April 30, 2020
Waterloo Law Association	April 30, 2020
Victoria-Haliburton Law Association	April 30, 2020
Toronto Lawyers Association	April 30, 2020
Muskoka Law Association	April 30, 2020
Essex Law Association	April 30, 2020
Elgin Law Association	April 30, 2020
Durham Law Association	April 30, 2020
Haldimand Law Association	April 30, 2020
Grey Law Association	April 30, 2020
Frontenac Law Association	April 30, 2020
Bruce Law Association	April 30, 2020
Brant Law Association	April 30, 2020
Algoma Law Association	April 30, 2020
Dufferin Law Association Cochrane Law Association	April 30, 2020
Contrane Law Association Carleton Law Association	April 30, 2020
Leeds & Greenville Law Association	April 30, 2020
Leeus & Greenville Law Association	April 30, 2020

Lanark Law Association	April 30, 2020
Lambton Law Association	April 30, 2020
Middlesex Law Association	April 30, 2020
Lincoln Law Association	April 30, 2020
Lennox & Addington Law Association	April 30, 2020
Hastings Law Association	April 30, 2020
Hamilton Law Association	April 30, 2020
Halton Law Association	April 30, 2020
Kent Law Association	April 30, 2020
Kenora Law Association	April 30, 2020
Huron Law Association	April 30, 2020

It is further understood and agreed that in granting the coverage provided by this endorsement, the **Insurer** shall not be liable to make any payment for **Loss** in connection with any **Claim** made against an **Insured** based upon, arising out of, or attributable to any litigation, proceeding or civil, criminal, administrative or regulatory investigation of which any **Insured** had notice and which was commenced prior to, or which was pending as of, the Attachment Date listed above for each controlled or affiliated corporation, or which arises from matters substantially the same as alleged or established in litigation, proceeding or civil, criminal, administrative or regulatory investigation.

All other terms and conditions remain unchanged.



# FIDUCIARY LIABILITY (Canada)

Endorsement No.: 4 Effective Date Of Endorsement: April 30, 2022

Policy No.: TDO1011812

Issued To: Member Associations of LIRN Inc. and Law Associations as listed in the Policy

In consideration of the premium charged, it is hereby understood and agreed that, for the purpose of the coverage provided by this endorsement only, the Insurer shall pay on behalf of the Insureds all Loss they are legally obligated to pay on account of any Claim for any Fiduciary Wrongful Act, first made against them during the Policy Period or the Discovery Period, if exercised, and reported to the Insurer pursuant to the terms of this Policy.

It is further understood and agreed that, for the purpose of the coverage provided by this endorsement only, this Policy is amended as follows:

A. The following definitions are inserted in Section II of this Policy:

#### Administration means:

- (i) counselling Employees, beneficiaries or Benefit Program participants with respect to any Benefit Program;
- (ii) providing interpretations with respect to any **Benefit Program**;
- (iii) handling records in connection with any Benefit Program; or
- (iv) enrolling, terminating or cancelling Employees, beneficiaries or Benefit Program participants under any Benefit Program.

# Benefit Program means:

- any Sponsored Plan: and
- (ii) any Insured Plan.

established before or after the inception of this Policy.

## Fiduciary Wrongful Act means:

- (i) any actual or alleged breach of the responsibilities, obligations or duties imposed upon any Insured in its capacity as a fiduciary of a Benefit Program by the Pension Benefits Standards Act, R.S.C. 1985, c. 32 (2nd Supp.) or the Employee Retirement Income Security Act of 1974 of the United States of America, or by similar federal, provincial, territorial, state, local, or foreign statutory, civil or common law;
- (ii) any actual or alleged negligent act, error or omission of the Insured in the Administration of a Benefit **Program**: or
- (iii) any other matter claimed against an Insured solely because of the Insured's status as a fiduciary of a Benefit Program.

Insured Plan means any government-mandated insurance program for workers compensation, employment, unemployment, social security, or disability benefits for any Employee.

# Sponsored Plan means:

- (i) any employee benefit plan, as defined in the Pension Benefits Standards Act, R.S.C. 1985, c. 32 (2nd Supp.) for any plan constituted within the territorial limits and jurisdiction of Canada, or as defined by the Employee Retirement Income Security Act of 1974 of the United States of America for any plan constituted within the territorial limits and jurisdiction of the United States of America, which is operated solely by the Corporation, or jointly by the Corporation and a labour organization, for the benefit of any Employee or Executive of the Corporation:
- (ii) any other plan, fund or program specifically included as a **Sponsored Plan** by endorsement to this Policy; or
- (iii) any other employee benefit plan sponsored solely by the Corporation for the benefit of any Employee or Executive of the Corporation,

provided that Sponsored Plan shall not include any multi-employer plan or Employee stock ownership plan unless such plan is specifically listed as a **Sponsored Plan** in an endorsement to this Policy.

B. The following replaces the definition of **Insured** in Section II of this Policy:

## Insured means any:

- (i) any natural person who was, now is or shall be a trustee, director, "de facto" director, officer, committee member, in-house General Counsel, or Employee of the Corporation or of any Benefit Program, while acting in his or her capacity as a fiduciary of a Benefit Program or as a person performing Administration for a Benefit Program;
- (ii) the Corporation;
- (iii) any Benefit Program; and
- (iv) any other natural person or entity who was, now is or shall be acting as a plan administrator of any **Benefit Program** at the written request and with the consent of the **Corporation**.
- C. The following replaces the definition of Claim in Section II of this Policy:
  - a written demand for monetary damages or non-monetary or injunctive relief, including any request to toll or waive the statute of limitations; or
  - (ii) a civil, criminal, administrative, regulatory, mediation or arbitration proceeding seeking monetary damages or non-monetary or injunctive relief, commenced by:
    - (a) the issuance of a notice of action, statement of claim, writ of summons, complaint or similar pleading;
    - (b) the laying of an information or the return of an indictment or similar legal document;
    - (c) the filing of a statement of allegation, notice of charges or similar document; or
    - (d) receipt of a notice to appoint an arbitrator or mediator, an arbitration or mediation petition or similar document:

against an **Insured** for a **Fiduciary Wrongful Act**. A **Claim** shall be deemed to have been first made at the earliest date upon which written notice thereof, or a copy of the **Claim**, was personally received by any **Insured Person** or received by the **Corporation** by any means including personal delivery, facsimile transmission or electronic mail.

- D. The following replaces paragraph (7) of Section IV of this Policy:
  - (7) which is brought by or on behalf of any Insured, in any capacity. However, this exclusion shall not apply to any Claim brought or maintained on behalf of any Employee of the Corporation for any Fiduciary Wrongful Act.
- E. The following replaces paragraph (8) of Section IV of this Policy:
  - (8) based upon, arising out of, or attributable to any actual or alleged violation of the responsibilities, obligations or duties imposed by the Employee Retirement Income Security Act of 1974 of the United States of America and amendments thereto (or any regulations promulgated thereunder) or by similar provisions of any federal, state or local statutory, civil or common law of the United States of America.
- F. The **Insurer** shall not be liable to make any payment for **Loss** in connection with any **Claim** made against an **Insured**:
  - (i) based upon, arising out of, or attributable to any litigation or proceeding of which any **Insured** had notice and which was commenced prior to, or which were pending as of, January 29, 2013, or which arise from matters substantially the same as alleged or established in such litigation or proceeding;
  - (ii) based upon, arising out of, or attributable to liability of others assumed by the **Insured** under any contract or agreement. However, this exclusion shall not apply to the extent:
    - (a) the Insured would have been liable in the absence of such contract or agreement; or
    - (b) the liability was assumed in accordance with or under the agreement or declaration of trust pursuant to which the **Benefit Program** was established;
  - (iii) based upon, arising out of, or attributable to any actual or alleged obligation of an **Insured** pursuant to any statute, regulation or common law for, providing or governing workers compensation, employment insurance, unemployment insurance, social insurance, old age security, social security, Canada Pension Plan benefits or disability benefits or any other similar law or statute.
- G. The **Insurer** shall not be liable for that part of **Loss** that constitutes:
  - (i) (a) benefits due or to become due under any **Benefit Program**, whether or not such **Benefit Program** complied with all applicable law; or

- (b) that portion of any settlement or judgment which constitutes benefits; provided this shall not apply to the extent that recovery for such benefits is based upon a covered **Fiduciary Wrongful Act** by an **Insured** who is a natural person and such benefits are payable as a personal obligation of such **Insured**,
- provided that this exclusion shall not apply to Defence Costs; or
- (ii) contributions owed by the **Corporation** to any **Benefit Program** for which any of the **Insureds** failed to collect. However, this exclusion shall not apply to **Defence Costs** if such failure is because of the negligent act, error or omission of an **Insured** solely in the **Administration** of a **Benefit Program**.
- H. The following replaces subsection (C) of Section X of this Policy:
  - (C) Representations and Severability Clause: In granting coverage under this Policy, it is agreed that the Insurer has relied upon the statements and representations contained in the Application for this Policy, a copy of which is deemed attached hereto, as being true, accurate and complete. All such statements and representations are the basis of this Policy and are to be considered as incorporated into this Policy. With respect to such statements and representations, no knowledge or information possessed by any Insured Person shall be imputed to any other Insured Person for the purposes of determining if coverage is available in favour of such Insured Person, and only knowledge or information possessed by any past, present or future director, officer or trustee of the Corporation or Benefit Program, shall be imputed to such Corporation or Benefit Program for the purpose of determining if coverage is available in favour of the Corporation or Benefit Program.
- I. The Limit of Liability of the **Insurer** under this endorsement shall be \$2,000,000.00 each **Policy Period** which shall be part of, and not in addition to, the Limit of Liability stated in Item 3 of the Declarations and subject to a Deductible of \$0.00 each and every **Claim**.

All other terms and conditions remain unchanged.



# COMMUNICABLE DISEASE EXCLUSION - WITH EXCEPTION FOR NON-INDEMNIFIABLE LOSS

Endorsement No.: 5 Effective Date Of Endorsement: April 30, 2022

Policy No.: TDO1011812

Issued To: Member Associations of LIRN Inc. and Law Associations as listed in the Policy

In consideration of the premium charged, it is hereby understood and agreed that the **Insurer** shall not be liable to make any payment for **Loss** in connection with any **Claim** made against an **Insured** based upon, arising out of, or attributable to any **Communicable Disease**. However, this exclusion shall not apply to any **Claim** which is a **Non-Indemnifiable Loss**.

The term **Communicable Disease** as used in this endorsement means any disease caused by any substance or agent that occurs through any transmission of the substance or agent from an infected individual or via an animal, vector or the inanimate environment to a susceptible animal or human host where:

- (i) the substance or agent includes, but is not limited to, a virus, bacterium, parasite or other organism or any variation thereof, whether deemed living or not, and
- (ii) the method of transmission, whether direct or indirect, includes but is not limited to, airborne transmission, bodily fluid transmission, transmission from or to any surface or object, solid, liquid or gas or between organisms.

All other terms and conditions remain unchanged.



# CYBER EXCLUSION FOR INSURED ENTITY

Endorsement No.: 6 Effective Date Of Endorsement: April 30, 2022

Policy No.: TDO1011812

Issued To: Member Associations of LIRN Inc. and Law Associations as listed in the Policy

In consideration of the premium charged, it is hereby understood and agreed that the **Insurer** shall not be liable to make any payment for **Loss** in connection with any **Claim** made against the **Corporation** based upon, arising out of, or attributable to a **Network Security Event** or **Privacy Event**.

It is further understood and agreed that for the purposes of this endorsement, the following definitions are added to the Policy:

Breach Notification Law means any federal, provincial, territorial, state or local statutory law, common law or civil law, rule, regulation, requirement or governmental guideline requiring, mandating or recommending, as best practice, notice to individuals where Personally Identifiable Information of such individuals has been accessed, or the Corporation reasonably believes Personally Identifiable Information of such individuals has been accessed, by an unauthorized person in an unauthorized manner, or the Corporation has otherwise failed to protect such information.

**Corporation's Operating System** means a computer and its hardware, software, network, application, terminal device, data storage devices, input and output device and back up facility by which **Electronic Data** is electronically collected, stored, transmitted and processed, that are operated and owned by, or licensed to, the **Corporation** or operated on behalf of the **Corporation** by a third party pursuant to a written contract.

**Corporation's Website** means a website that is operated and owned by, or licensed to, the **Corporation** or operated on behalf of the **Corporation** by a third party pursuant to a written contract.

Denial of Service Attack means any unauthorized attack directed at the Corporation's Operating System or the Corporation's Website that successfully corrupts, damages, destroys, deletes or impairs the Corporation's Operating System or the Corporation's Website.

**Electronic Data** means any data, including **Personally Identifiable Information** and confidential and proprietary marketing, financial and other information that exists on the **Corporation's Operating System**. **Electronic Data** does not include any funds, currency, securities or other financial, debt, credit, bond or equity instruments including bitcoin or any such similar digital currency.

**Identity Fraud** means the actual deceptive use of the **Personally Identifiable Information** of a natural person (living or dead) in connection with the perpetration of a fraud including, but not limited to, impersonating another and the creation of fraudulent credit accounts.

**Malicious Code** means any unauthorized computer virus, contaminant, worm, trojan horse, logic bomb or other similar application, program, software, code or script that successfully corrupts, damages, destroys, deletes or impairs the **Corporation's Operating System**.

**Network Security Event** means the failure of the **Security System** to properly protect the **Corporation's Operating System** or the **Corporation's Website**, where such failure directly results in:

- (i) an **Unauthorized Access** that directly results in:
  - (a) the inability of a third party, who is so authorized, to gain access to the Corporation's Operating System;
  - (b) the unauthorized taking, obtaining, use or disclosure of:
    - (A) Personally Identifiable Information from the Corporations' Operating System; or
    - (B) confidential and proprietary corporate information of a customer or client of the Corporation from the Corporation's Operating System where such corporate information is stored on the Corporation's

**Operating System** pursuant to a written contract or agreement between the **Corporation** and such customer or client; or

- (c) the corrupting, damaging, destroying, deleting or impairing from the Corporation's Operating System, of Electronic Data of a customer or client of the Corporation and that is in the care, custody or control of the Corporation;
- (ii) a **Denial of Service Attack** that directly results in the inability of a third party, who is so authorized, from gaining access to the **Corporation's Operating System** or the **Corporation's Website**; or
- (iii) the transmission of **Malicious Code** from the **Corporation's Operating System** to a third party's computer system.

**Personal Health Information** means medical or health care information concerning an individual including "personal health information" as defined in the Personal Information Protection and Electronic Documents Act, S.C. 2000, c.5 ("PIPEDA"), the Ontario Personal Health Information Protection Act, 2004, S.O. 2004, c.3, or similar federal, provincial, territorial, or foreign law.

**Personally Identifiable Information** means any piece of information which is not lawfully available to the general public and can potentially be used to uniquely identify an individual, including but not limited to information that could be used to facilitate **Identity Fraud**. This information may include, but is not limited to the following:

- (i) Personal Health Information;
- (ii) "personal information" as defined in PIPEDA;
- (ii) identification and contact information;
- (iii) government issued identification numbers, including social insurance, social security, driver's licence, or other federal, provincial, territorial or foreign identification number; or
- (iv) financial information, including credit, debit or other financial account numbers, their related security and access codes, passwords or pin numbers that provide access to the natural person's financial account information.

# **Privacy Event** means:

- (i) the unauthorized taking, use, or the disclosure of:
  - (a) **Personally Identifiable Information** that is in the care, custody or control of the **Corporation** or a third party who has been delegated care, custody or control of such **Personally Identifiable Information** by the **Corporation** and for whose acts, errors or omissions the **Corporation** is legally liable; or
  - (b) any corporate information in any format provided by a customer or client of the **Corporation**:
    - (A) that is in the care, custody or control of the Corporation; or
    - (B) that is in the care, custody or control of a third party who has been delegated care, custody or control of such corporate information by the **Corporation** and for whose acts, errors or omissions the **Corporation** is legally liable.

provided such corporate information is specifically identified as confidential and protected under a written non-disclosure agreement or similar contract or agreement between the **Corporation** and such customer or client;

- (ii) the **Corporation's** failure to timely disclose an unauthorized taking, use or disclosure of **Personally Identifiable Information** that is in the care, custody or control of:
  - (a) the Corporation; or
  - (b) a third party who has been delegated care, custody or control of such **Personally Identifiable Information** by the **Corporation**, and for whose acts, error or omissions the **Corporation** is legally liable,

in violation of any Breach Notification Law; or

(iii) a violation by the Insured of its Privacy Policy.

**Privacy Policy** means the **Corporation's** policies, practices and procedures, in written or electronic form, established with respect to the use, disclosure or protection of **Personally Identifiable Information**.

Security System means network, hardware and software devices, including antivirus and intrusion detection software, firewalls and electronic systems that control access by means of passwords or other similar identification methods and that are operated and installed on the Corporation's Operating System or the Corporation's Website to prevent an Unauthorized Access, the transmission of Malicious Code or a Denial of Service Attack to the Corporation's Operating System or the Corporation's Website.

<b>Unauthorized Access</b> means the use of or access to the <b>Corporation's Operating System</b> by a unauthorized by the <b>Corporation</b> to do so or the authorized use of or access to the <b>Corporation System</b> by a natural person in a manner not authorized by the <b>Corporation</b> .	
All other terms and conditions remain unchanged.  Authorized Representative	



# **COMPLIANCE WITH APPLICABLE SANCTION LAWS ENDORSEMENT**

Endorsement No.: 7 Effective Date Of Endorsement: April 30, 2022

Policy No.: TDO1011812

Issued To: Member Associations of LIRN Inc. and Law Associations as listed in the Policy

In consideration of the premium charged, it is hereby understood and agreed that this insurance does not apply to the extent that trade or economic sanctions, or other similar laws or regulations, prohibit the coverage provided by this insurance, or prohibit the Insurer from providing the coverage.

All other terms and conditions remain unchanged.