

Lewis Paige Harvey

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EDUCATION

Trident Technical College 3.6 GPA

AAS, Computer Technology – Information System Specialist

May 2023

North Charleston, SC

Hillcrest High School Honor Student

Simpsonville, SC

May 2014

CERTIFICATIONS, SKILLS & INTERESTS

- **Certifications:** CompTIA Network+, CompTIA Security+.
- **Skills:** Python; Javascript; computer hardware assembly; Adobe Photoshop; Blender; conflict resolution.
- **Interests:** Creative writing, game design, trading card games, indie & electronic music.

WORK EXPERIENCE

Uber Technologies Inc

Driver

Aug. 2021 – Present

Greenville, SC

- Provided safe and reliable on-demand transportation services to customers.
 - Completed over 1,500 trips while maintaining a 4.9/5 Star customer rating.
- Demonstrated excellent customer service skills by communicating professionally with customers.
 - De-escalated multiple volatile situations that lead to a resolution satisfactory to all parties involved.
 - Professionally worked with law enforcement on multiple occasions during sensitive incidents.
- Analyzed GPS systems and traffic patterns to determine the most efficient routes within designated areas.
- Followed all safety regulations and laws to ensure the safety of all passengers.

Barnes & Noble Booksellers

Bookseller

June 2017 – Aug. 2021

Charleston, SC

- Maintained sole responsibility for receiving, auditing, and shelving over 1000 units of product daily.
 - Operated a proprietary inventory management database.
 - Cultivated a positive working relationship with third-party delivery companies.
- Provided quality service to customers as an in-store customer service representative.
 - Provided technical support for both proprietary and third-party E-readers and tablets.
 - Utilized Point-of-Service software to effectively manage transactions.
- Manned an in-store Starbucks franchised cafe.
 - Responsible for opening and closing the cafe.
 - Maintained high quality of service as the sole employee during rush hours.

Gamestop Corp.

Sales Associate

Oct. 2015 – Aug. 2017

Charleston, SC

- Provided excellent customer service in a retail environment, recommendation of products and help with online purchases.
- Prioritized tasks, such as restocking shelves and managing merchandise, to ensure 100% product availability.

Atlanta Bread Company

Team Member

April 2015 – Sep. 2015

Greenville, SC

Which Wich Sandwiches

Team Member

May 2014 – April 2015

Greenville, SC