



Dyers Moor Kennels - Trial/ Taster Visit



Why we require trials/ taster sessions: (Overnight)

We require at least one successful trial visit before any holiday visit. This ensures your dog is familiar with us, our environment and allows us to give feedback of how they have settled in, this can be especially useful for dogs that have not stayed in a kennel environment before.

Opening Times/ Days:

Trials sessions run Monday - Friday, drop offs are between 8-9am and then collection the next morning between 8-9am.

Please respect our opening times and only arrive **between** the opening slots. Example of trial session, Monday AM (Between 8-9am) until Tuesday AM (between 8-9am collect).

About our taster/ trial sessions:

Your dog's session will consist of a variety of walks which can include socialising, toy play and 1 to 1 interactions with our team. We are ALWAYS in the paddock amongst the dogs so we can interact with them and also keep an eye for any cheeky behaviour. We use these sessions to focus on what your dogs' needs are, how they play with our other guests, how they settle during downtime, including overnight and if they show any behavioural traits that we need to monitor and most importantly, ensure they have as much fun as possible!

What you need to do:

We ask that you DO NOT feed your dog breakfast before they come to stay, especially if it's their first time in kennels. For most dogs, a new environment can be overwhelming/ exciting and during check-ins we

are unable to let them straight into the paddock so we ask that you bring their breakfast with them to prevent any accidents in their kennels. We can give them breakfast after their first walk around 10am.

We will only contact you in an emergency, for example if your dog shows signs of aggression or severe distress so please stay local.

What to bring:

- Their favourite treats
- Food for their stay
- Vaccination card
- Dog profile
- Check in form (completed with emergency contact)

We have hard toys which we provide for all dogs to play with in their kennels during their downtime periods. We unfortunately are unable to leave toys unattended in kennels if two or more dogs are sharing a kennel.

If you wish to bring a toy, we CANNOT accept soft toys and we accept no responsibility if your toys are damaged or lost.

We provide soft bedding or raised beds for your dog/s inside their kennels but suggest bringing their own bedding to help settle them for their holidays.

Upon collection:

We pride ourselves on honesty here at Dyers Moor Kennels and if we have any concerns or feel that your dog/s are not settled or suitable for our environment then this will be discussed with you when you come to collect them. We will discuss with you if we feel your dog's may benefit from another session as some dogs just simply need a little more time to adapt to a new environment. As much as we would love to accept every dog, unfortunately not all dogs are suited for our environment and this is usually highlighted on their trials. We will

choose not to accept your dog/s if they show signs of aggression towards us and/ or severe anxiety in their kennel. We do accept reactive guests where possible but this is reliant on your dog/s having built a good and trusting relationship with us.

Please see 'About Us' for prices and payment details.

****Please note**** - When you arrive, please can you remain in your car if another car is present as some of our guests are anxious/ reactive.

Please follow the direction of the exit sign and then reverse to the double gates before exiting your car. Please keep your dog in the car until a staff member has checked your vaccination card, profile forms and check in form and then they will ask you when ready, to bring your dog out. We use our own leads to take your dogs from the car into our kennel facility and we may ask for you to put this on your dog if they are at all anxious.

