

Our goal is to be a net positive for your neighborhood. We build in several gated communities and maintain high standards to ensure a clean and respectable environment for all homeowners. We have a strong track record of professional etiquette and compliance in these settings.

We appreciate the questions raised and would like to directly address the primary concerns shared:

### **Property Protection and Responsibility**

Protecting neighboring property is a top priority. Our contractors and subcontractors are expected to take all necessary precautions to avoid damaging homes, landscaping, utilities, or shared infrastructure. If any damage occurs due to our construction activity, we will take full responsibility and ensure it is repaired promptly.

All of our contractors must carry specified levels of general liability and workers' compensation insurance. We do not issue payments unless an up-to-date Certificate of Insurance (COI) and W-9 are on file. We have established procedures for documentation and remediation to ensure any verified issues are addressed fairly.

### **Traffic Safety**

We share the community's concern regarding speeding and traffic safety. All contractors will be reminded that they are guests in the neighborhood and are required to obey posted speed limits. We will reinforce these expectations and address any reported concerns with the responsible parties.

### **Adherence to Construction Working Hours**

We will strictly adhere to Southbridge's established construction hours:

- Monday – Friday: 7:00 AM – 6:00 PM (Winter); 7:00 AM – 6:30 PM (Summer/Daylight Savings)
- Saturday: 8:00 AM – 6:00 PM
- Sunday and Holidays: No construction activity permitted

Failure to comply may result in fines or the loss of the construction deposit. We will communicate these requirements clearly to all teams to ensure full compliance throughout the project.

We are committed to being respectful neighbors and maintaining open communication. Thank you for your feedback as we work to ensure this project is carried out responsibly.

Best regards,

Cory Hall  
Partner at Hall & Schofield Construction, LLC