



INFORABIA SOLUTIONS & CONSULTANCY

Company Profile

Where Technology Meets Business Growth

www.Inforabia.com

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INFORABIA
SOLUTIONS AND CONSULTANCY



Where Technology Meets Your Business Growth



ABOUT INFORABIA



INFORABIA Vision: To become a leading provider of Oracle software solutions and consulting services in Middle East region.



INFORABIA Mission: To deliver innovative technology solutions, enhance digital transformation, and provide exceptional customer service to help businesses thrive in an evolving market.

INFORABIA Strength

- Arabic speakers Resources speak professional English
- Cost-Effective PaaS Solutions: Enjoy premium services at competitive prices, without compromising on quality.
- Our team maintains a strong presence across the Gulf region, providing us with in-depth, localized expertise on legal matters

Vision and Mission Company



Customers with Oracle Cloud Solution



Oracle Cloud Pillar Specialization

Finance, Supply Chain Management, Human Capital Management, Enterprise Performance Management, Analytics and Extensions



Industry Expertise

Finance Services (BFSI), Professional Services, Engineering & Construction, Healthcare, Public Sector, E&C, Retail, Education, Manufacturing, Oil and Gas



ORACLE **30 +** Oracle Cloud Customers



Innovative Solution

Digital Commerce, Chatbots, Artificial Intelligence, Machine Learning, IoT, RPA, and Business intelligence & analytics



ISO Certified



Range of Service

Business Consulting, Implementation, Enhancement, Upgrade, Migration, Rollout, Support, Managed Services, Assurance & testing, and Application development



Where Technology Meets Your Business Growth

INFORABIA Global Presence

Offices

Saudi Arabia

Egypt

Ecosystems

UAE LEBANON

Jordan Oman

India Iraq

Mauritania

Mauritania

Jordan

Egypt

Lebanon

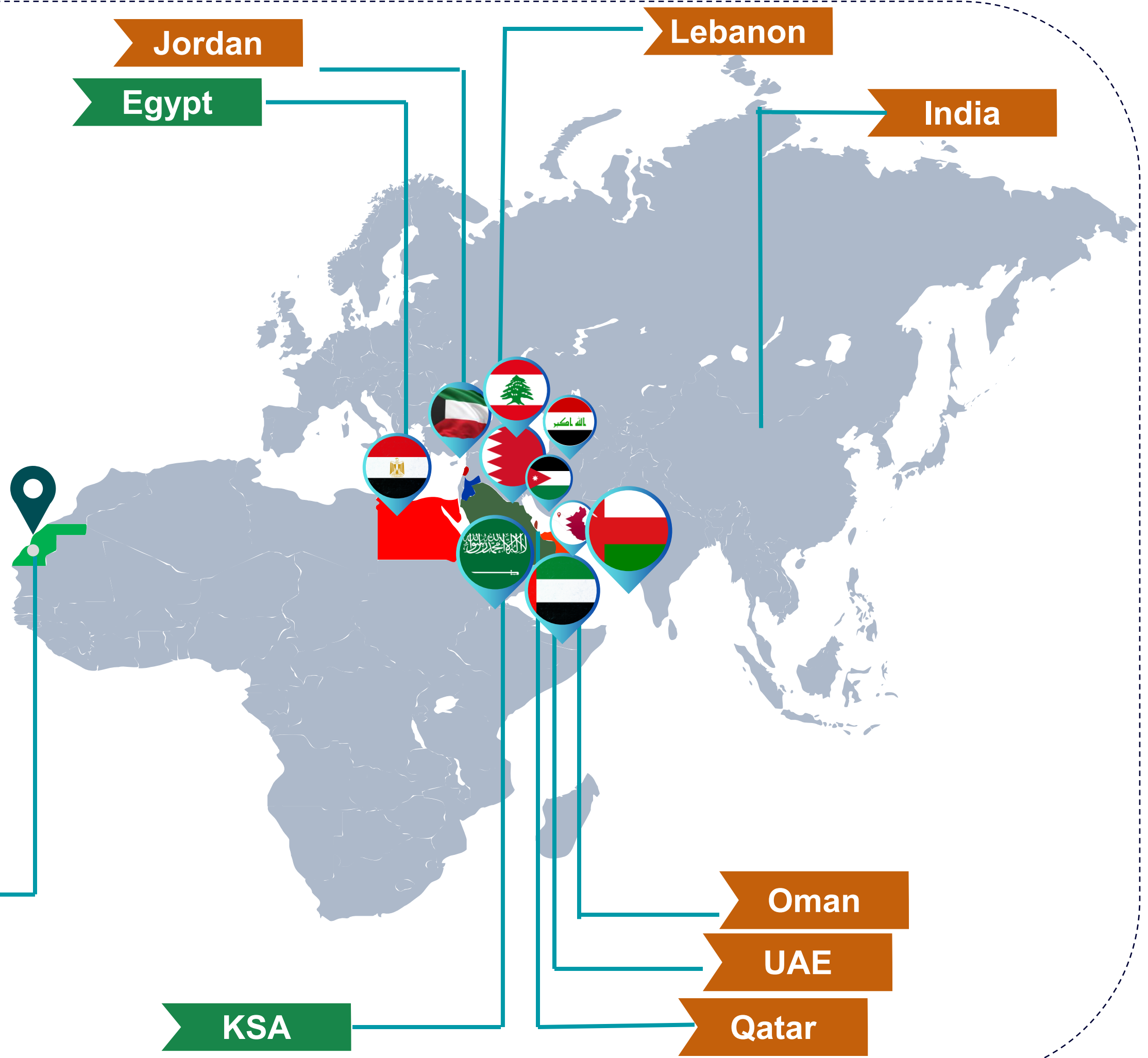
India

Oman

UAE

Qatar

KSA



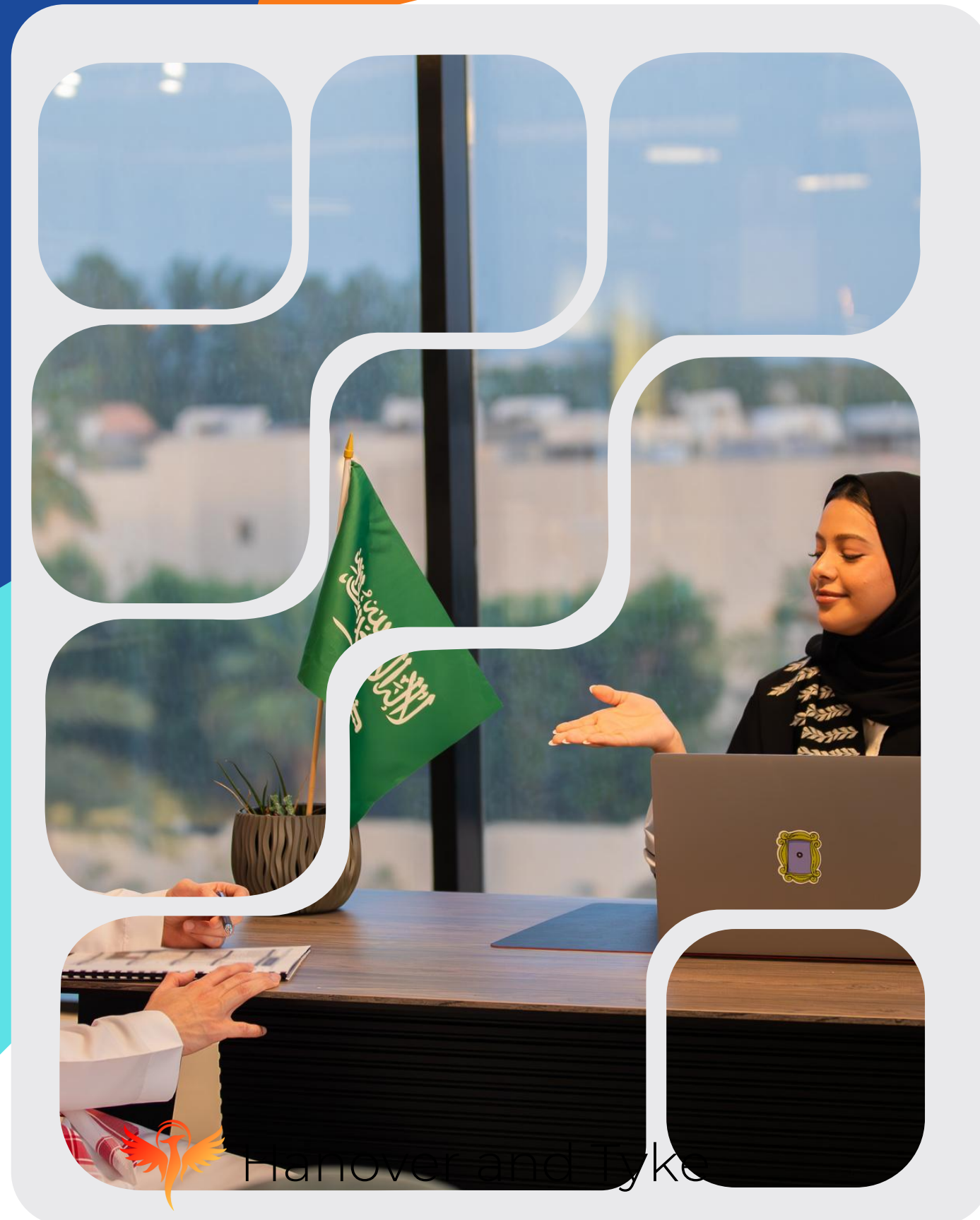
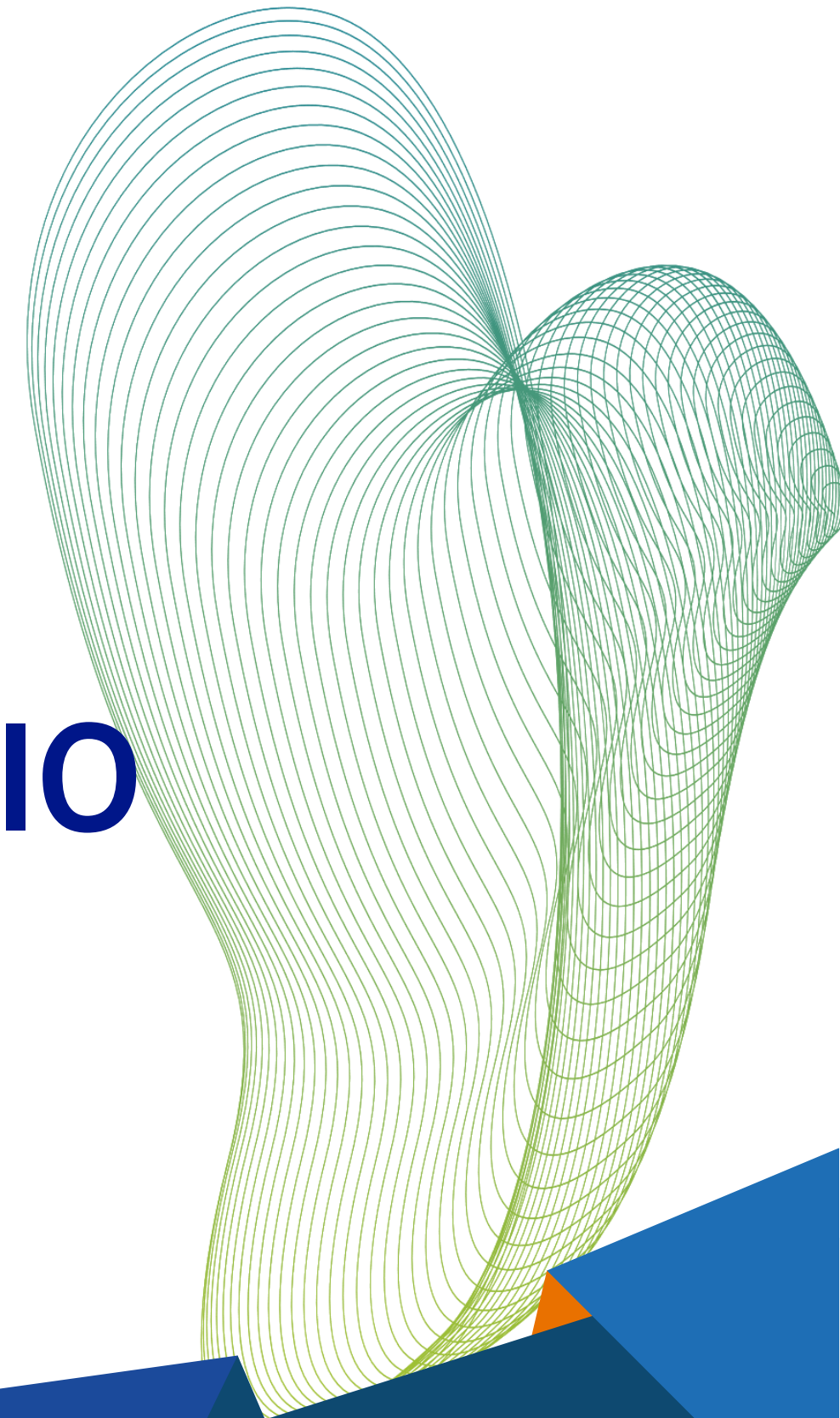
INFORABIA References and Ecosystem

 <p>هيئة تطوير منطقة المدينة المنورة Al Madinah Region Development Authority</p>	 <p>المسار الرياضي Sports Boulevard</p>	 <p>التنفيذي ALTANFEETHI</p>	 <p>بنك الرياض riyad bank</p>	 <p>بنك الإسكندرية ALEXBANK</p>	 <p>IB</p>	 <p>البنك الأهلي الأردني Jordan Ahli Bank</p>
 <p>AMERICANA QUALITY</p>	 <p>Pando بنده</p>	 <p>مؤسسة مستشفى سرطان الأطفال 57357 Children's Cancer Hospital Foundation</p>	 <p>EMP EMERGING MARKETS PAYMENTS</p>	 <p>وزارة البيئة والمياه والزراعة</p>	 <p>قطر تستحق الأفضل Qatar Deserves The Best</p>	 <p>THC THE HELICOPTER COMPANY شركة طائرات المروحية</p>
 <p>الكثيري للسيارات Al Kathiri Motors</p>	 <p>السلام للطائرات ALSALAM AIRCRAFT CO.</p>	 <p>stc</p>	 <p>etisalat by e2</p>	 <p>شركة السعودية للصناعات الميكانيكية SAUDI MECHANICAL INDUSTRIES CO. ميكانيكية</p>	 <p>هيئة التأمين Insurance Authority</p>	 <p>الهيئة السعودية للسياحة SAUDI TOURISM AUTHORITY</p>
 <p>سمو SUMOU</p>	 <p>الوزارة العامة للتعليم الديوان الملكي</p>	 <p>Five Dimentions</p>	 <p>Tahaluf</p>	 <p>Mastek</p>	 <p>avvale Enabling what's next</p>	 <p>ARROW DIGITAL TRANSFORMATION</p>
 <p>إجادة ejada</p>	 <p>Intellinum</p>	 <p>CLARION TECHNOLOGIES</p>	 <p>GBS</p>	 <p>NEXT CAREER DEVELOPMENT ACADEMY</p>	 <p>إمضاء emdha</p>	 <p>فاتورة Fatoora</p>



INFORABIA
SOLUTIONS AND CONSULTANCY

INFORABIA PORTFOLIO



Inforabia Service Portfolio



ERP Implementation

Inforabia delivers end-to-end Oracle ERP Cloud implementation—from process design and configuration to integration and training. Our expertise across Finance, Procurement, HCM, and CRM helps businesses optimize operations, ensure compliance, and drive digital transformation.



SLA and Managed Services

Inforabia provides reliable SLA-based managed services ensuring peak system performance and business continuity. Our proactive support, monitoring, and maintenance model helps clients minimize downtime, enhance security, and maximize ROI from their IT investments.



Health Check and Upgrade

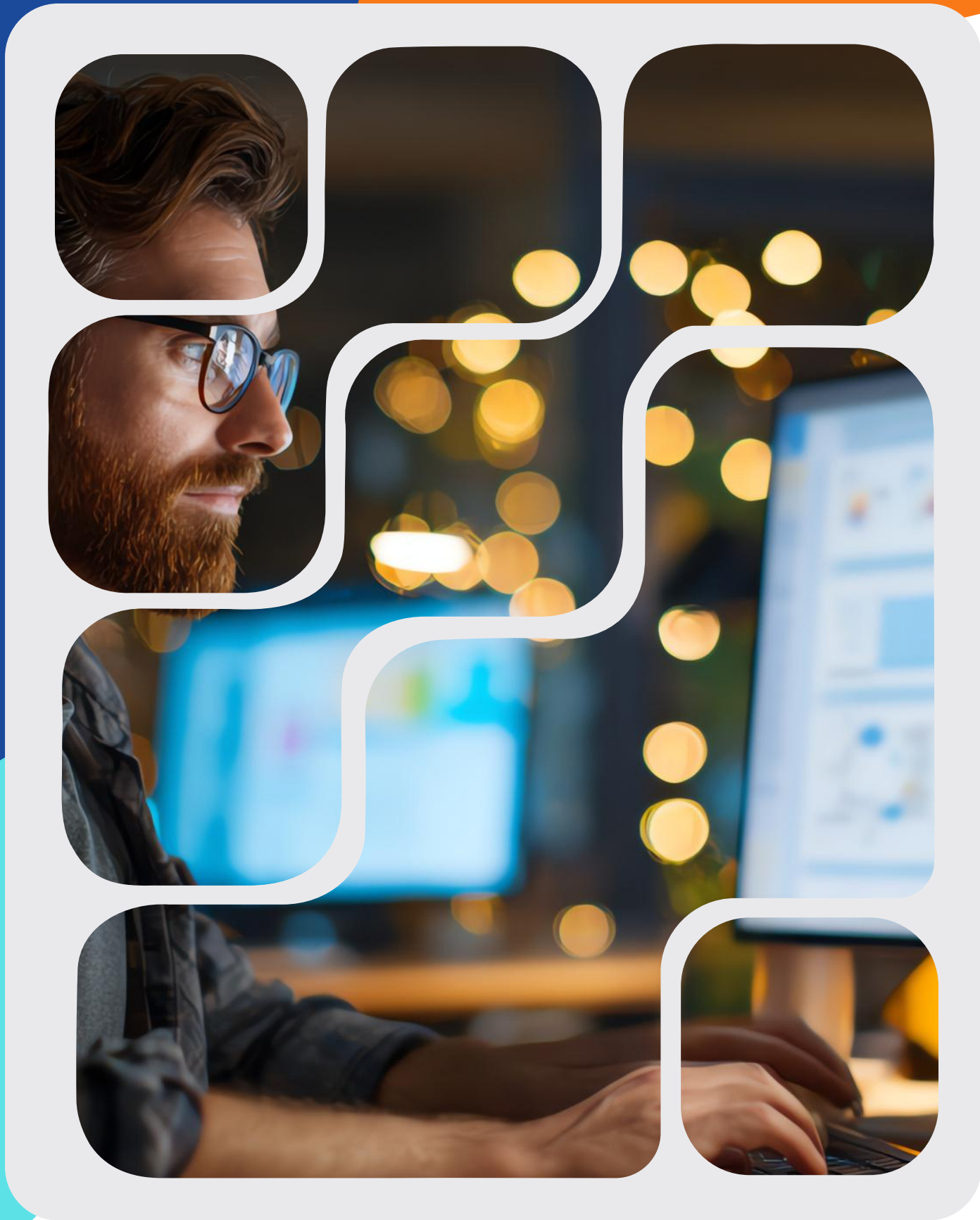
Inforabia offers comprehensive system health check and upgrade services to ensure optimal performance, security, and scalability. We assess existing Oracle environments, identify improvement areas, and deliver seamless upgrades to the latest versions with minimal disruption.



Digital Transformation

Inforabia empowers businesses through digital transformation, including PaaS development and mobile application solutions. We modernize processes, integrate systems, and build innovative digital platforms that enhance efficiency, user experience, and business agility.

CUSTOMIZATION APPLICATIONS



Beyond standard Oracle applications, we offer a range of customized solutions tailored to address specific client requirements, ensuring optimal performance and operational efficiency.

Online Signature	B2B Bank Integration	ZATCA	OTL Integration
LC and LG	Eltizam Integration	Cash Flow	VBCS - OCI
Custom Sales Order	Reedwood	OTBI	IBM Maximo
Almosafer	Oracle Database Cloud Services	Budget Transfer	SSO - Active Directory

Oracle Expertise

ORACLE®
FUSION APPLICATIONS

ORACLE®
FUSION APPLICATIONS
FINANCIALS

ORACLE®
SCM CLOUD

ORACLE®
FUSION APPLICATIONS
HUMAN CAPITAL MANAGEMENT

ORACLE®
CX CLOUD

ORACLE®
PROJECT PORTFOLIO
MANAGEMENT

ORACLE®
EPM Cloud

ORACLE®
E-BUSINESS SUITE

ORACLE®
E-BUSINESS SUITE
MANUFACTURING

ORACLE®
FINANCIALS

ORACLE®
SUPPLY CHAIN
MANAGEMENT

ORACLE®
PRIMAVERA P6






ORACLE®
PRIMAVERA UNIFIER

ORACLE®
PRIMAVERA

ORACLE®
Platform as a Service (PaaS)
CLOUD

ORACLE
Cloud Infrastructure

OUR DIGITAL SERVICES PORTFOLIO

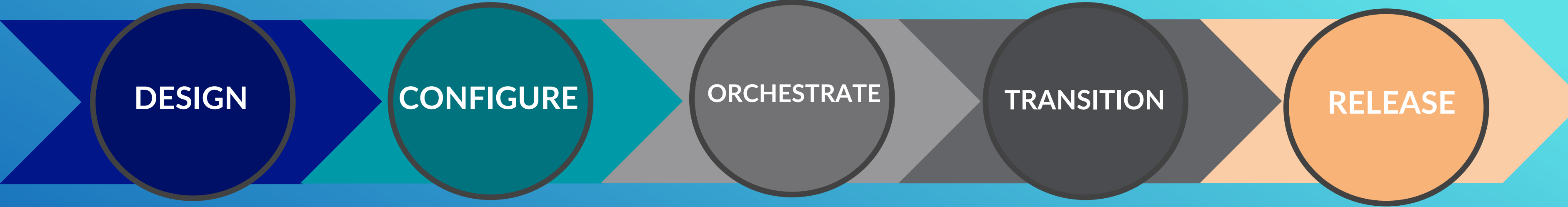
 Oracle Cloud Implementation 	 Oracle Cloud Data Migration	 Testing-as-a-Service	 Support Services	Cloud Optimisation
<p>Implementation of Oracle Fusion (SaaS) applications for back-office transformation</p>	<p>Data Extraction & Transformation Services from Oracle EBS & SAP to Oracle Cloud</p>	<p>Provide Resources, tools and technologies to undertake testing activities for SIT & UAT</p>	<ul style="list-style-type: none"> • Oracle Cloud Support • Business Change Support • Testing Support • End User Training Support 	<ul style="list-style-type: none"> • Application Rationlisation • Common Data Platform • Migration to Cloud • Leveraging Low Code Platform
Integration	Reporting	Data Archival	Business Change	RPA
<p>Delivering integration requirements across different technologies including OIC, etc.</p>	<p>Transactional Reporting via Oracle Cloud in-built tools. Enterprise reporting via corporate reporting tools. (OAC, etc.)</p>	<p>Offering Data Archival services via: DBCS/ADW + APEX DBCS/ADW + OAC OCI (IaaS)</p>	<p>Services including:</p> <ul style="list-style-type: none"> • Business Change delivering, End user training, TOM • Comms, stakeholder management • Client-side Resources 	<ul style="list-style-type: none"> • Implementation across multiple processes • Support Services • Enabling Customer RPA CoE Team

INFORABIA APPROACH & METHODOLOGY

Implementation, Support, DM, HC, Testing & Governance



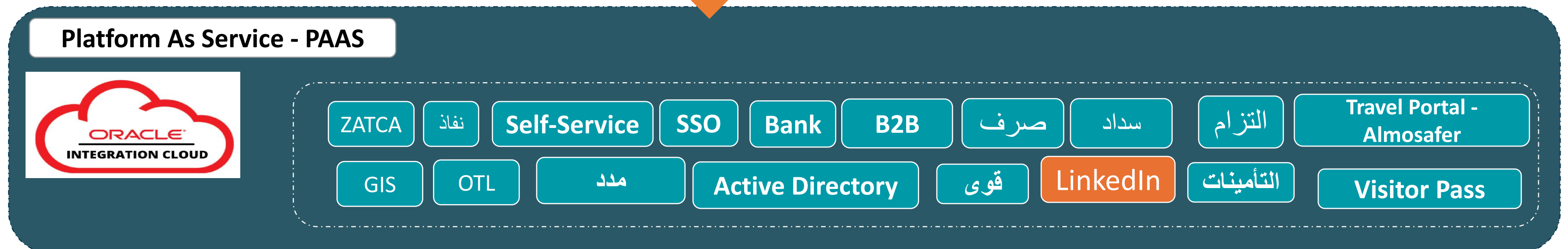
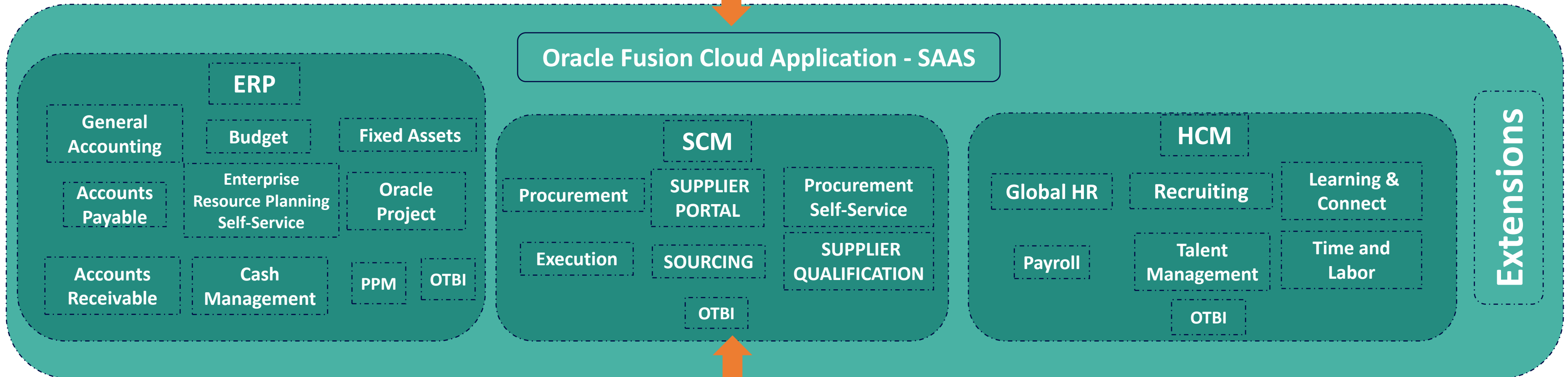
Our Implementation Methodology



- | | | | | |
|---|---|---|--|---|
| <ul style="list-style-type: none">• Project Kick Off• Project Plan• Project Charter• Communication Plan• High Level Design• Testing Strategy• Discuss key strategies• Integration Strategy• Migration Strategy• Reports Strategy | <ul style="list-style-type: none">• Data Collection sheets• CRP1 Workshop Sessions• Gap Analysis• CRP2 Workshop Sessions | <ul style="list-style-type: none">• End to End Process Testing• System Integration Testing• Defect Resolution• Key User Training• User Manual | <ul style="list-style-type: none">• UAT• SIT• Cut Over Plan• User Security Matrix | <ul style="list-style-type: none">• Production Configuration• Final Data Migration• GO Live• Stabilization• Support• Maintenance |
|---|---|---|--|---|



Application Architecture and Integration



FUNCTIONAL and Technical SUPPORT

- Provide support for all implemented solutions
- Offering functional support to users, addressing queries, and troubleshooting issues.
- Managing service requests with Oracle Support for issues that cannot be resolved in-house.
- Ensuring the application configurations align with business processes.
- Managing service requests with Oracle Support for issues that cannot be resolved in-house.
- Setting up and maintaining integrations with other systems (both Oracle and non-Oracle)
- Ensuring data flows seamlessly between systems, maintaining data integrity and accuracy.
- Managing customizations while staying within the update-safe paths recommended by Oracle to avoid issues during automatic updates.

USER TRAINING

- Providing comprehensive training to users to ensure they can effectively use the system.
- Developing user guides, FAQs, and training materials tailored to different roles within the organization.
- Develop handover documentation.

CONTINUOUS IMPROVEMENT

- Gathering and analyzing user feedback to continuously improve the system's effectiveness
- Keeping abreast of new features and updates released by Oracle and assessing their impact on current configurations and business processes.

INCIDENT RESOLUTION

- Incident resolution, problem management, and service request fulfillment for all modules.



CEMS PORTFOLIO OF SERVICES

Centralized Enterprise Management System



Application Managed Services

- Application Support covering Incident & Problem Management
- ITIL aligned Core Services
- Processes backed with pre-defined SLAs
- Management of vendor updates



Application Enhancement Services

- Enhancements delivered as part of Continual Evolution
- Delivery Methods include DevOps and Change Requests
- Flexible Commercial Models



Cloud Platform Services

- Cloud Support across Azure, AWS and Oracle Cloud
- IaaS and PaaS Support



Agile Service Management

- Governance and management of the overall service
- Offshore delivery combined with a local presence
- Regular service reporting



Smarter Operations

- Ticket triage and resolving basic queries
- SOP Activities
- Monitoring Activities
- Scheduled tasks and health checks
- Reporting & Governance



Digital Delivery Platform

- ITSM Service Desk and Customer Service Portal
- Service operations automation
- Proactive monitoring
- Advanced analytics to identify and predict alerts and events

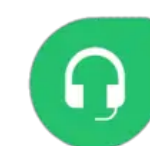
ORACLE

Microsoft



servicenow

ManageEngine



freshdesk



Jira

SUPPORT KEY DELIVERABLES

Project Phase	Deliverable Name (Monthly/Quarterly)	Brief Description
Support Phase	Issue/Incident Log (Would be provided weekly as well)	1. Contains a list of issues raised, resolved, and pending with the parties.
Support Phase	SLA report (Would be provided weekly as well)	1. SLAs adhered. 2. SLAs missed. 3. Corrective action for SLAs missed 4. Release deployment as per timelines
Support Phase	Backlog from previous periods	1. % of tickets from previous period 2. Action plan to address backlog
Support Phase	Enhancements/Change report (Would be provided weekly as well)	1. On time/On effort report for enhancements 2. Demand projection for subsequent months
Support Phase	Continuous service improvement opportunities and Ideas	1. Service improvements to address automation opportunities, SLA adherence, improving end customer experience 2. Ideas generated
Support Phase	Problem Management	1. Root cause analysis and corrective action
Support Phase	Documentation	1. Updating the existing configuration document as per the new changes
Support Phase	End user satisfaction survey (Quarterly only)	1. End user satisfaction survey conducted as per existing format from Mr. Customer every quarter

SUPPORT APPROACH

Support Model

➤ Hybrid Support (Onsite - Offshore)



Hyper Care

Stabilization period after Go-live which focuses on customer support, data integrity, and system availability.



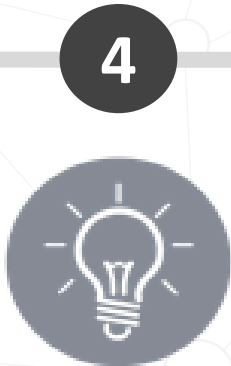
Handhold Users

Provide more confidence to the users and gain their comfort in the ERP application



More Training

Clarify all their doubts and answer user questions. Provide more training if required



Enhancements

After going-live, uses may change minor requirements which can be handled during support



Custom Reports

Get more custom reports during Postproduction Support



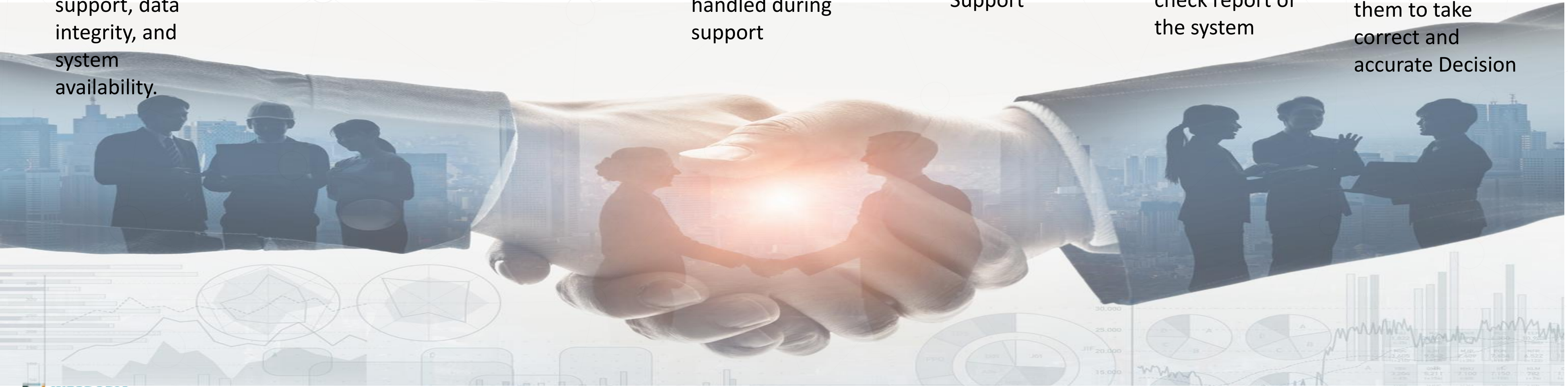
Fix Issues / Bugs

Fix all open issues reported and handover. Also, provide health check report of the system

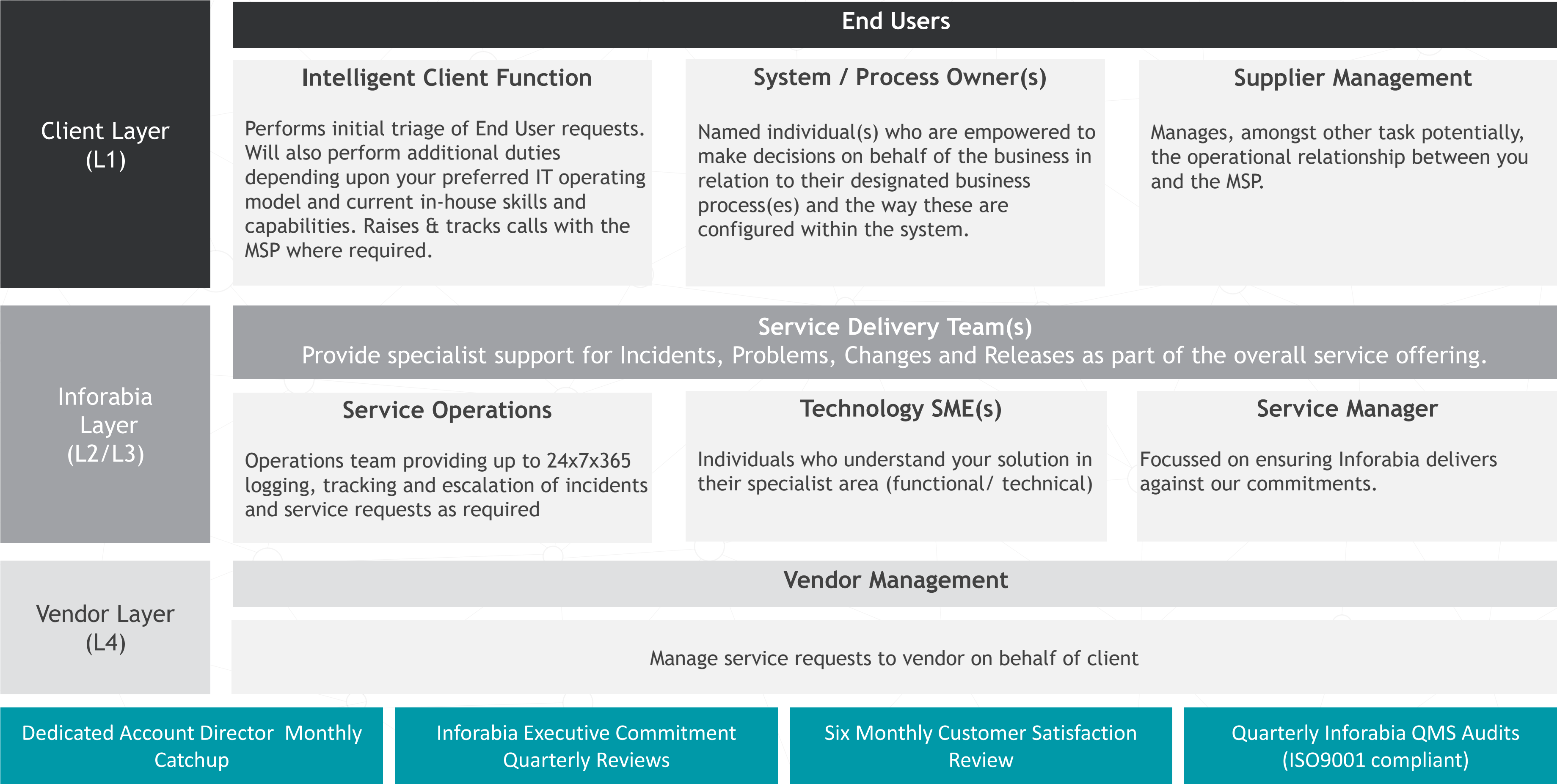


Decision Support Services

Support Clients management to Focus on day-to-day task and help them to take correct and accurate Decision



SERVICE GOVERNANCE





DATA LOAD

- Data Migration into Destination Application

DATA TRANSFORMED

- Data Template
- Data Test Upload
- Data Mapping Rules

DATA EXTRACTED

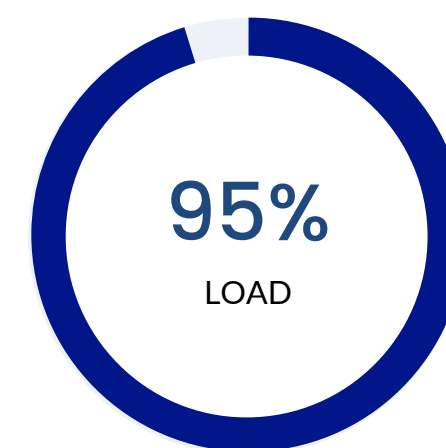
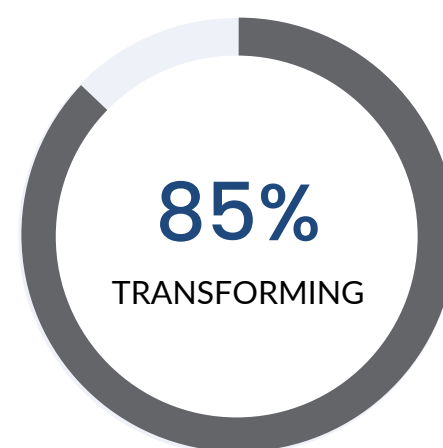
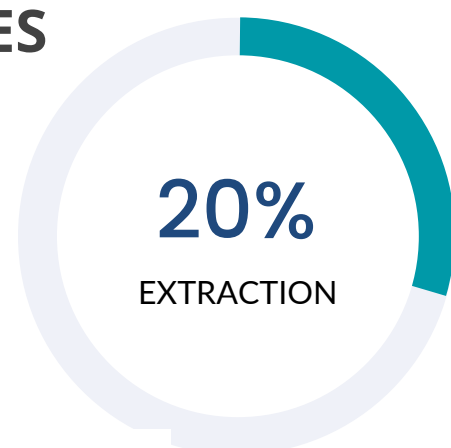
- Study Data Source
- Data Items Agreed
- Approach to history agreed
- Extraction approach & owners agreed

DATA CLEANSING

- Data Structure
- Data Duplication
- Master Data Management



DATA STAGES



RPA



RPA Test

- Automated Testing with the help of RPA.
- Automated Oracle update testing strategy
- INFORABIA In-house, independent unit for functional & technical testing

Testing Strategy

- **INFORABIA** will submit standard test scripts Separate testing strategy for custom objects (reports, interface etc.)

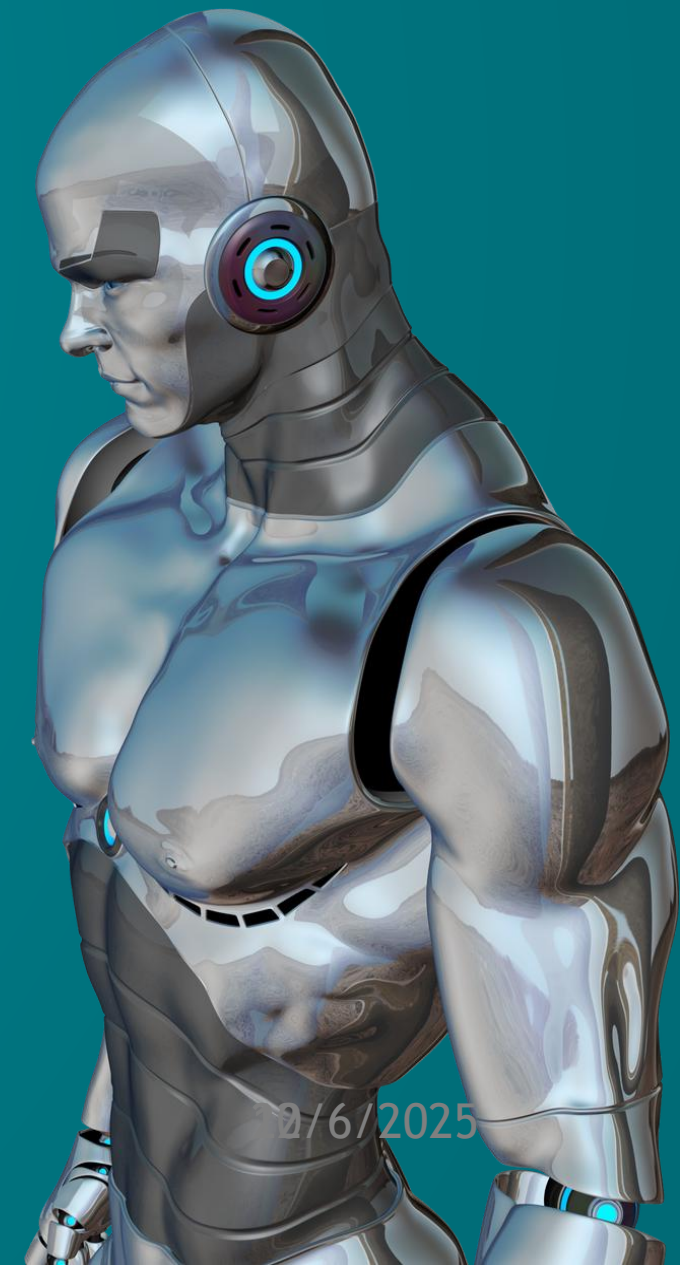
Project Life Cycle

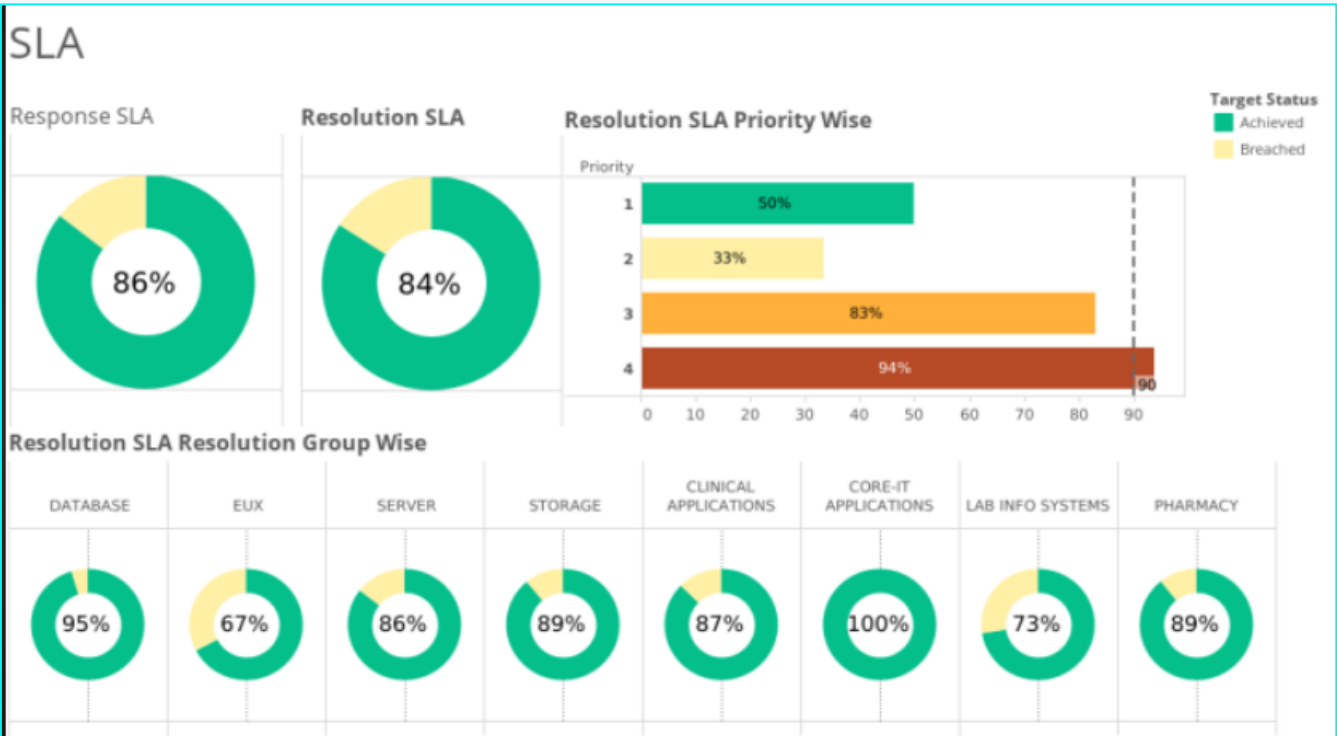
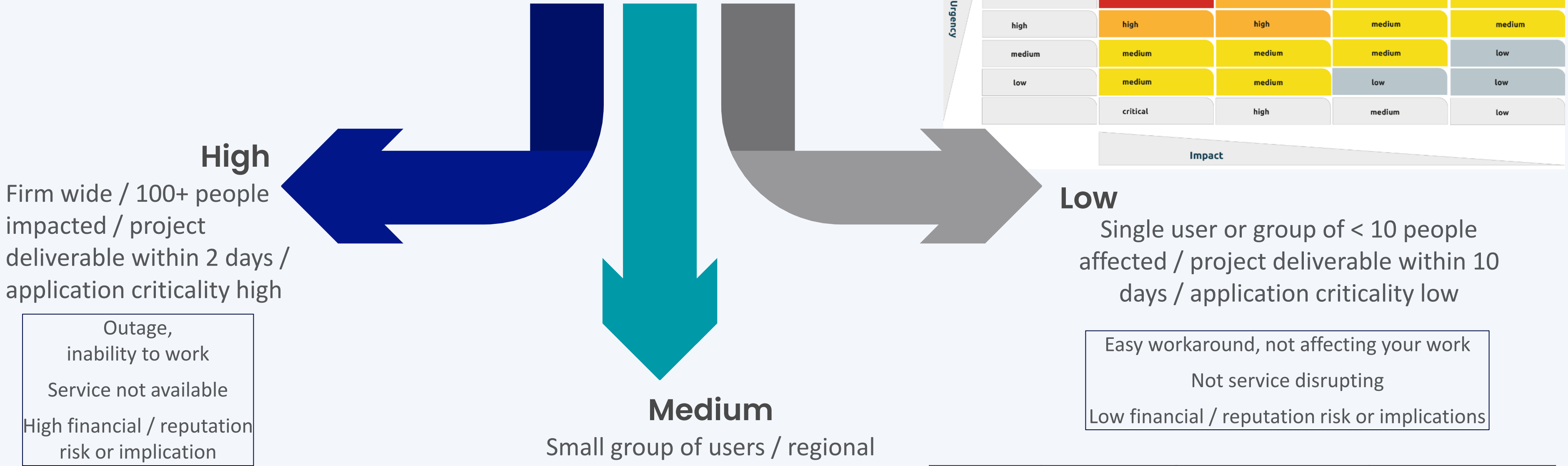
SIT

- System Integrated Test
- Heavy Test
- Parallel Test

UAT

Client will enhance test scripts to include their business scenario's Test Iteration





Priority	Classificati on	TTR Time to Response	TTS Time to Solve
1	Critical	1 Business Hour	4 Business Hours
2	High	1 Business Hour	1 Business Day
3	Medium	8 Business Hours	3 Business Days
4	Low	16 Business Hours	5 Business Days
5	Non-urgent	24 Business Hours	10 Business Days

Ticket flow and resolution

Mr. Customer

Escalation Management

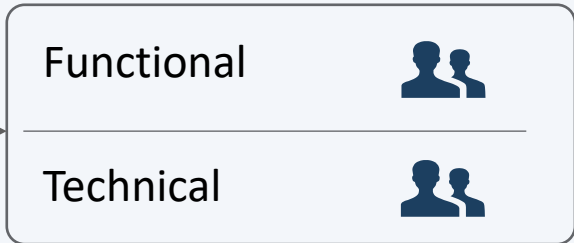
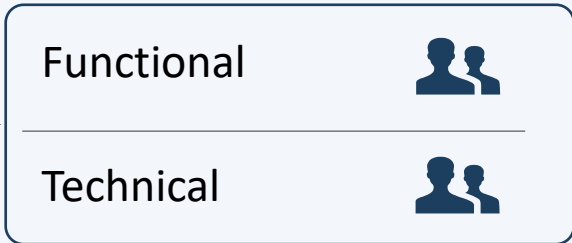
Reporting and MIS

Change Management



L2 Support Team

L3 Support Team

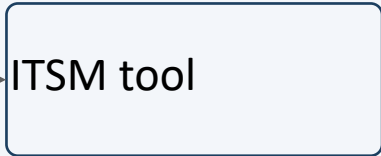


Product Support Team

Process



Emails, Phone Calls, Log ticket



INFORABIA Resource Pool



Resolver Group



Level 1

Ticket Management, Access Management



Level 2

Minor defect fixes / Testing



Level 3

Major Configuration / defect fixes



Level 4

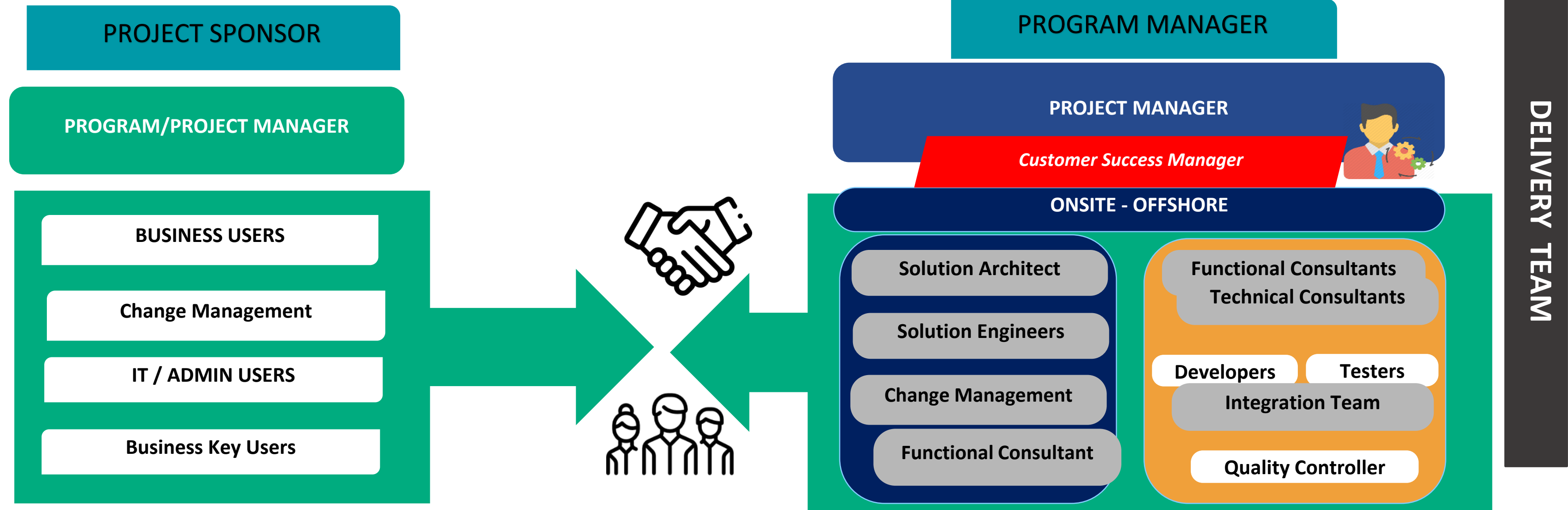
Product Fixes / Patches

Details

- All business end user's requests
- Issue logged in ITSM tool
- Triage group' triages request and assigns to appropriate 'Resolver groups'

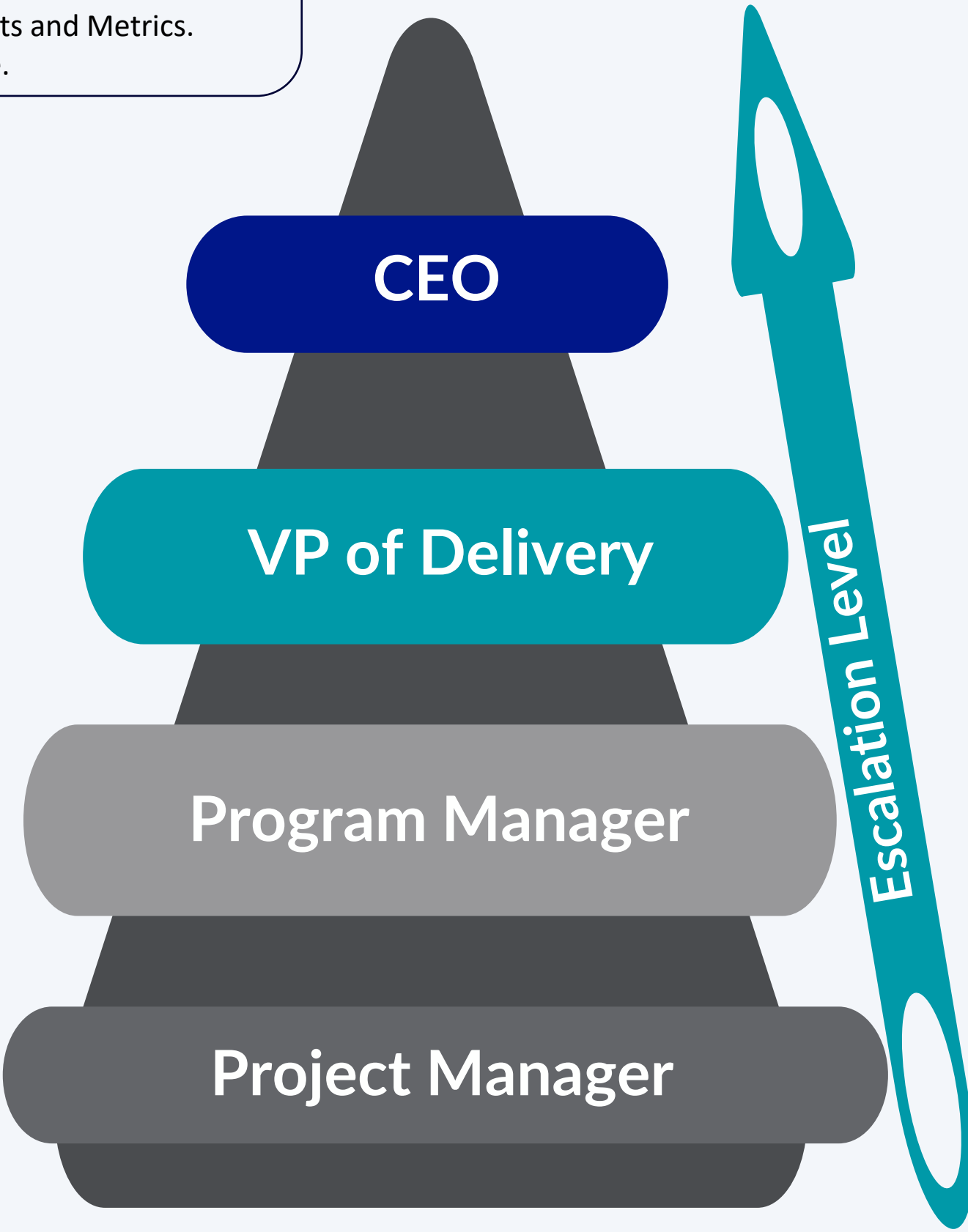
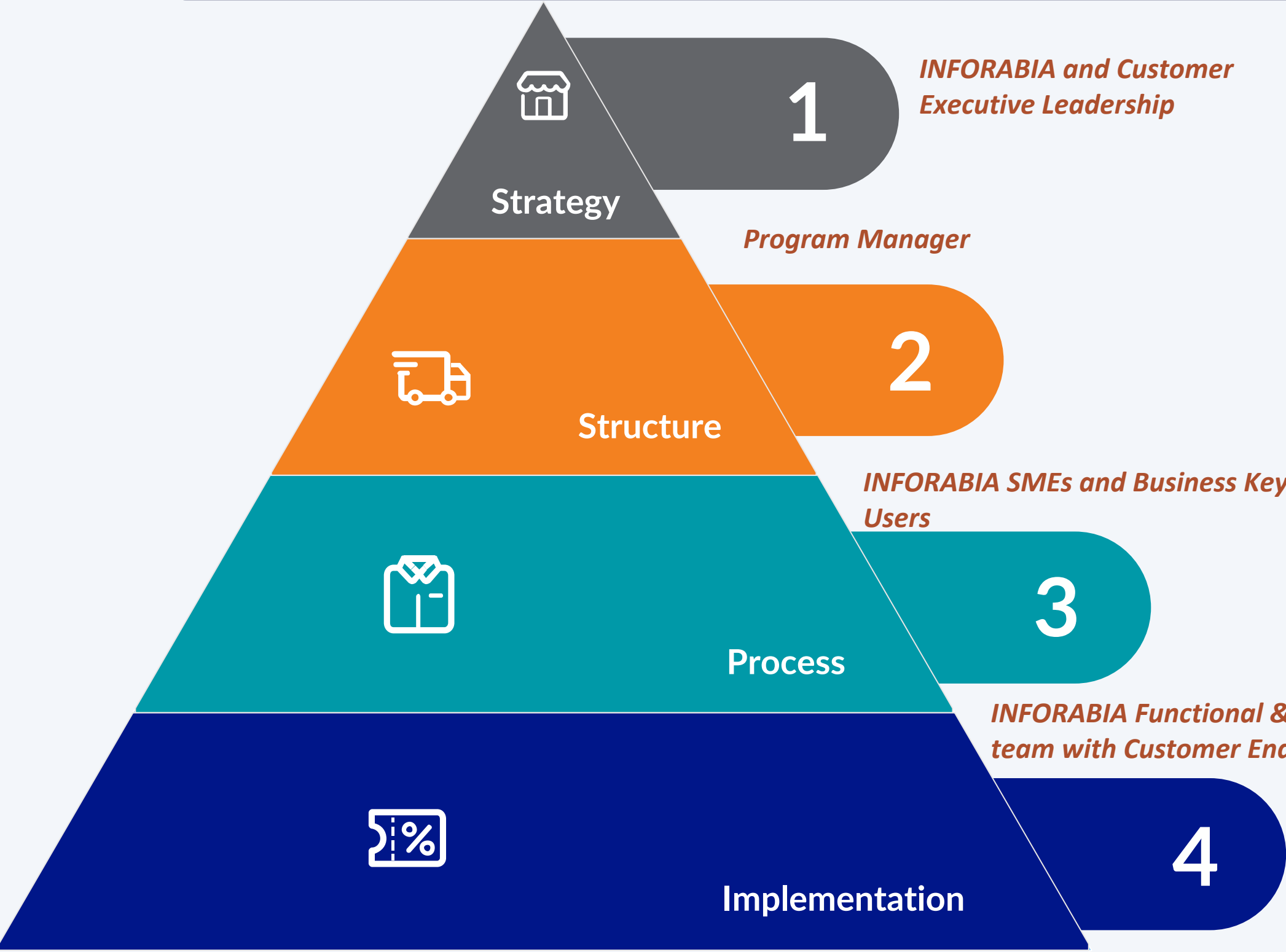
- Requests are transferred to Level-2/ Level-3 Resolver Group as required
- Engage wider INFORABIA Resource Pool to resolve issues

- Responsible for product related issues
- Provides advice and guidance on the product

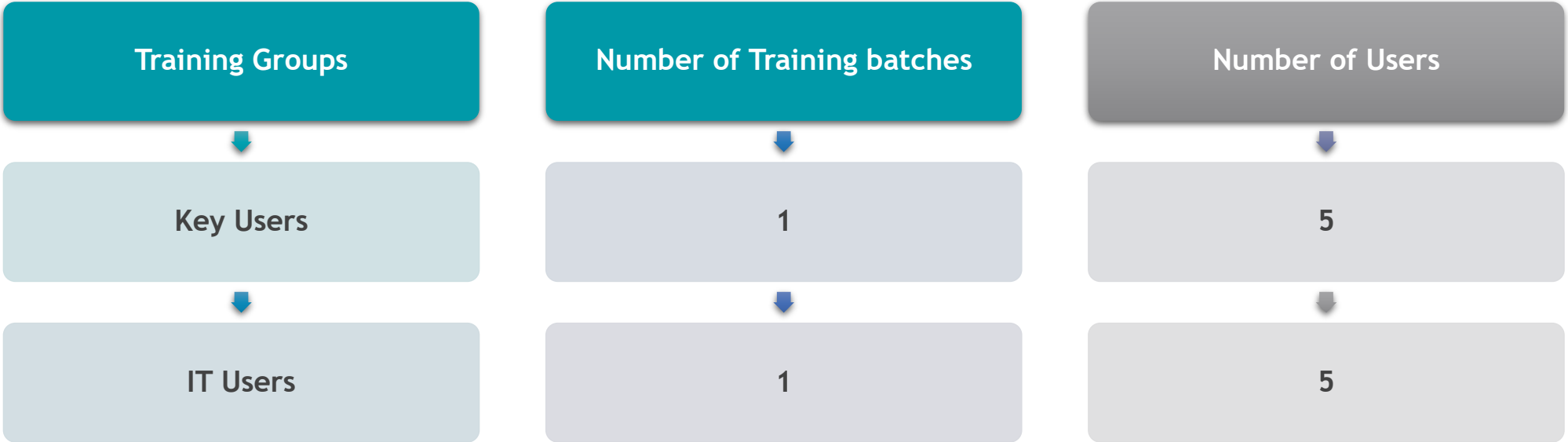


PROJECT GOVERNANCE & RESPONSIBILITIES

Strategic Level	Tactical Level	Implementation Level
<ul style="list-style-type: none">Responsible for achieving the strategic goals of the relationship.Align with RoadmapsMonitor and resolve executive level issues	<ul style="list-style-type: none">Monitoring Program EffectivenessRisk and Change Management & Execution of the Agreement.Escalation ManagementSign-off Statement of Work.	<ul style="list-style-type: none">Day-to-day Service Delivery.Ensuring alignment of services with business requirement.Monitoring Reports and Metrics.Quality Assurance.



TRAINING APPROACH & SCOPE



Sports Boulevard Foundation

Sports Boulevard is an ambitious project in Riyadh, Saudi Arabia, designed to promote an active lifestyle by creating one of the world's longest continuous parks and sports corridors. Spanning over 135 kilometers, it will connect key parts of the city, integrating sports, leisure, and green spaces, encouraging outdoor activities. **Sports Boulevard** has 8 diverse districts, each representing its unique experience. Sports Boulevard will encourage to practice a healthy and sustainable lifestyle. 8 diverse districts. pathways and trails. healthy lifestyles. Types: Sports Facilities, Amateur Path.

Application Scope of Work

SBF Implement the Following Modules

- Oracle Fusion Cloud Financial Applications
- Oracle Fusion Cloud SCM Applications
- Oracle Fusion Cloud HCM Applications
- Oracle Fusion Cloud EPM Cloud Services

• Oracle Solution Deployed

- **Oracle Financials** (GL, AP, AR, FA, CM) Cloud, Oracle Expense Cloud.
- **Oracle HCM** Fusion Human Capital Management Base Cloud, Payroll Cloud for KSA, Learning Cloud, Fusion Talent Acquisition Cloud, Fusion Time and Labor Cloud, Fusion Workforce Compensation Cloud, Fusion Human Resources Help Desk Cloud, Digital Assistant for SaaS
- **Oracle SCM** Fusion Purchasing Cloud, Fusion Inventory Cloud, Fusion Supplier Portal Cloud, Fusion Supplier Qualification Cloud, Fusion Procurement Contract Cloud, Fusion Self Service Procurement Cloud, Fusion Sourcing Cloud
- **Oracle EPM** Enterprise Planning and Budgeting Cloud.

Technical Scope of Work

- 65+ Custom reports
- HCM Self-Services Like Travel Request and Loan Request
- B2B Integration
- COC Custom Extension
- LC – LG Extension
- Bank Facility Management
- Historical Data Migration and One year Trial Balance Migration
- 16+ Integration touchpoints with 3rd party systems (Biometric - GOSI – Modad – Altizam – Bank – PaaS Sales Invoice – Primavera – Active Directory – email – ZATCA - SARF – SADAD – e-Signature)



Project Type

Oracle ERP Cloud Implementation



Project Scope

2 Legal Entity, 6 Inventory Org..



Employee Strength

250+ employees



Previous Platform

Oracle Fusion Cloud.



Current Platform

Oracle Fusion 23C



Project Timeline

6 months implementation
12 Months support.

Etisalat

Etisalat is one of the Internet hubs in the Middle East (AS8966), providing connectivity to other telecommunications operators in the region. It is also the largest carrier of international voice traffic in the Middle East and Africa and the 12th largest voice carrier in the world.[5] As of October 2008, Etisalat has 510 roaming agreements covering 186 countries and enabling BlackBerry, 3G, GPRS and voice roaming.[6] Etisalat operates Points of Presence (PoP) in New York, London,



Application Scope of Work

Etisalat Implement the Following Modules

- Oracle Fusion Cloud HCM Applications
- ODA Oracle Digital Assistance and Catboat

- **Oracle Solution Deployed**

- Oracle HCM Fusion Human Capital Management Base Cloud, Payroll Cloud for KSA, Learning Cloud, Fusion Talent Acquisition Cloud, Fusion Time and Labor Cloud, Fusion Workforce Compensation Cloud, Fusion Human Resources Help Desk Cloud, Digital Assistant for SaaS

Technical Scope of Work

- 5+ Custom reports
- HCM Goal Management
- HCM Oracle Performance Management



Project Type

Oracle ERP Cloud Implementation



Project Scope

1 Legal Entity,



Employee Strength

3500+ employees



Previous Platform

Oracle Fusion Cloud.



Current Platform

Oracle Fusion 24 D



Project Timeline

6 months implementation

12 Months support.

ALTANFEETHI

ALTANFEETHI office was founded in 1979 for official ceremonies and the reception of the Kingdom's delegations. Thereafter, in March 2021, ALTANFEETHI Company was established in accordance with the decision of the Board of Directors of the General Authority of Civil Aviation, Where its purpose is to manage and operate 27 terminals across all Kingdom's airports. With the new brand identity, **ALTANFEETHI** transformed to be the first choice for VIP travelers & attraction destination around the Kingdom's airports .

Application Scope of Work

Altanfeethi Implement the Following Modules

- Oracle Fusion Cloud Financial Applications
- Oracle Fusion Cloud SCM Applications
- Oracle Fusion Cloud HCM Applications

• Oracle Solution Deployed

- **Oracle Financials** (GL, AP, AR, FA, CM) Cloud, Oracle Expense Cloud.
- **Oracle HCM** Fusion Human Capital Management Base Cloud, Payroll Cloud for KSA, Learning Cloud, Fusion Talent Acquisition Cloud, Fusion Time and Labor Cloud, Fusion Workforce Compensation Cloud, Fusion Human Resources Help Desk Cloud, Digital Assistant for SaaS
- **Oracle SCM** Fusion Purchasing Cloud, Fusion Inventory Cloud, Fusion Supplier Portal Cloud, Fusion Supplier Qualification Cloud, Fusion Procurement Contract Cloud, Fusion Self Service Procurement Cloud, Fusion Sourcing Cloud
- **Oracle PaaS Solutions:** Budget Transfer, Learning Extension, Custom Workflow.

Technical Scope of Work

- 80+ Custom reports
- Microsoft CRM Integration
- Historical Data Migration and One year Trial Balance Migration
- 8+ Integration touchpoints with 3rd party systems (Biometric - GOSI – Modad – Bank – Active Directory – ZATCA - SARF – SADAD)



Project Type

Oracle ERP Cloud Implementation



Project Scope

1 Legal Entity



Employee Strength

400+ employees



Previous Platform

Oracle Fusion Cloud.



Current Platform

Oracle Fusion 23C



Project Timeline

12 Months support.

AMERICANA Group

AMERICANA Group is a Kuwaiti food company headquartered in Sharjah City. **Americana group** was founded in 1964 and is a leading food company in the Middle East and North Africa (MENA) Region, specialized in fast-food chains, restaurant management and food production, the company operates popular franchise brands, such as KFC, Pizza Hut, and Hardee's, alongside its own restaurants and food manufacturing lines. Known for its commitment to quality and innovation, **Americana** has established a strong presence with both dine-in and takeaway options, catering to a wide audience. Its diverse portfolio includes processed food items under recognizable brands, making it a significant player in the region's food industry.



Application Scope of Work

Americana group Implement the Following Modules

- Oracle Fusion Cloud Financial Applications
- Oracle Fusion Cloud SCM Applications
- Oracle Fusion Cloud HCM Applications

Oracle Solution Deployed

- **Oracle Financials** (GL, AP, AR, FA, CM) Cloud, Oracle Expense Cloud.
- **Oracle HCM** Fusion Human Capital Management Base Cloud, Payroll Cloud for KSA, Learning Cloud, Fusion Talent Acquisition Cloud, Fusion Time and Labor Cloud, Fusion Workforce Compensation Cloud, Fusion Human Resources Help Desk Cloud, Digital Assistant for SaaS
- **Oracle SCM** Fusion Purchasing Cloud, Fusion Inventory Cloud, Fusion Supplier Portal Cloud, Fusion Supplier Qualification Cloud, Fusion Procurement Contract Cloud, Fusion Self Service Procurement Cloud, Fusion Sourcing Cloud
- **Oracle PaaS Solutions:** Budget Transfer, Learning Extension, Custom Workflow.

Technical Scope of Work

- 80+ Custom reports
- Microsoft CRM Integration
- Historical Data Migration and One year Trial Balance Migration
- 8+ Integration touchpoints with 3rd party systems (Biometric - GOSI – Modad – Bank – Active Directory – ZATCA - SARF – SADAD)



Project Type
Oracle ERP Cloud Implementation



Project Scope
1 Legal Entity



Employee Strength
400+ employees



Previous Platform
Oracle Fusion Cloud.



Current Platform
Oracle Fusion 23C



Project Timeline
12 Months support.

Commercial International Bank (CIB)

Commercial International Bank (CIB) is one of Egypt's largest private-sector banks, recognized for its comprehensive financial services and innovative banking solutions. Founded in 1975, **CIB** offers a range of products, including retail and corporate banking, wealth management, and investment services, catering to both individuals and businesses. Known for its customer-centric approach, **CIB** has a strong reputation for digital banking advancements and has consistently been awarded for its operational excellence and commitment to sustainability. With a wide network of branches across Egypt, **CIB** plays a key role in the country's economic growth and financial inclusion efforts.



Application Scope of Work

CIB Implement the Following Modules

- Oracle Fusion Cloud Financial Applications
- Oracle Fusion Cloud SCM Applications
- Oracle Fusion Cloud HCM Applications

• Oracle Solution Deployed

- **Oracle Financials** (GL, AP, AR, FA, CM) Cloud, Oracle Expense Cloud.
- **Oracle HCM** Fusion Human Capital Management Base Cloud, Payroll Cloud for KSA, Learning Cloud, Fusion Talent Acquisition Cloud, Fusion Time and Labor Cloud, Fusion Workforce Compensation Cloud, Fusion Human Resources Help Desk Cloud, Digital Assistant for SaaS
- **Oracle SCM** Fusion Purchasing Cloud, Fusion Inventory Cloud, Fusion Supplier Portal Cloud, Fusion Supplier Qualification Cloud, Fusion Procurement Contract Cloud, Fusion Self Service Procurement Cloud, Fusion Sourcing Cloud
- **Oracle PaaS Solutions:** Budget Transfer, Learning Extension, Custom Workflow.

Technical Scope of Work

- 80+ Custom reports
- Microsoft CRM Integration
- Historical Data Migration and One year Trial Balance Migration
- 8+ Integration touchpoints with 3rd party systems (Biometric - GOSI - Modad - Bank - Active Directory - ZATCA - SARF - SADAD)



Project Type

Oracle ERP Cloud Implementation



Project Scope

1 Legal Entity



Employee Strength

400+ employees



Previous Platform

Oracle Fusion Cloud.



Current Platform

Oracle Fusion 23C



Project Timeline

12 Months support.

ALEXBANK

ALEXBANK is one of Egypt's leading private sector banks established in 1957. **ALEXBANK** owns one of the largest private sector branch networks with a total of 173 branches located in every major Egyptian governorate employing over 4,300 individuals who proudly serve more than 1.9 million customers. **ALEXBANK** is currently in the midst of a radical digital transformation aimed at providing its customers with the most unique of banking experiences, via its seamless multi-channel experience incorporating Internet & Mobile Banking, Cards, Electronic wallets, and the latest generation of point-of-sale & ATMs, all powered through the power of Big Data and empowered by key players in the Fintech ecosystem.

Application Scope of Work

AlexBank Implement the Following Modules

- Oracle Fusion Cloud Financial Applications
- Oracle Fusion Cloud SCM Applications
- Oracle Fusion Cloud HCM Applications

• Oracle Solution Deployed

- **Oracle Financials** (GL, AP, AR, FA, CM) Cloud, Oracle Expense Cloud.
- **Oracle HCM** Fusion Human Capital Management Base Cloud, Payroll Cloud for KSA, Learning Cloud, Fusion Talent Acquisition Cloud, Fusion Time and Labor Cloud, Fusion Workforce Compensation Cloud, Fusion Human Resources Help Desk Cloud, Digital Assistant for SaaS
- **Oracle SCM** Fusion Purchasing Cloud, Fusion Inventory Cloud, Fusion Supplier Portal Cloud, Fusion Supplier Qualification Cloud, Fusion Procurement Contract Cloud, Fusion Self Service Procurement Cloud, Fusion Sourcing Cloud
- **Oracle PaaS Solutions:** Budget Transfer, Learning Extension, Custom Workflow.

Technical Scope of Work

- 80+ Custom reports
- Microsoft CRM Integration
- Historical Data Migration and One year Trial Balance Migration
- 8+ Integration touchpoints with 3rd party systems (Biometric - GOSI - Modad - Bank - Active Directory - ZATCA - SARF - SADAD)



ALEXBANK

بنك الإسكندرية



Project Type

Oracle ERP Cloud Implementation



Project Scope

1 Legal Entity



Employee Strength

400+ employees



Previous Platform

Oracle Fusion Cloud.



Current Platform

Oracle Fusion 23C



Project Timeline

12 Months support.

Ashghal

Ashghal is Qatar's central agency for infrastructure development, responsible for planning, designing, and delivering the nation's road, drainage, and public building projects. Founded in 2004, **Ashghal** plays a crucial role in transforming Qatar's infrastructure to meet global standards, supporting the country's National Vision 2030. The organization focuses on sustainable and high-quality construction, enhancing transportation networks, improving urban livability, and expanding healthcare and educational facilities. With a commitment to innovation and environmental responsibility, **Ashghal** is pivotal in building a modern and accessible infrastructure that drives Qatar's economic and social growth.

Application Scope of Work

Ashghal Implement the Following Modules

- Oracle Fusion Cloud Financial Applications
- Oracle Fusion Cloud SCM Applications
- Oracle Fusion Cloud HCM Applications

• Oracle Solution Deployed

- **Oracle Financials** (GL, AP, AR, FA, CM) Cloud, Oracle Expense Cloud.
- **Oracle HCM** Fusion Human Capital Management Base Cloud, Payroll Cloud for KSA, Learning Cloud, Fusion Talent Acquisition Cloud, Fusion Time and Labor Cloud, Fusion Workforce Compensation Cloud, Fusion Human Resources Help Desk Cloud, Digital Assistant for SaaS
- **Oracle SCM** Fusion Purchasing Cloud, Fusion Inventory Cloud, Fusion Supplier Portal Cloud, Fusion Supplier Qualification Cloud, Fusion Procurement Contract Cloud, Fusion Self Service Procurement Cloud, Fusion Sourcing Cloud
- **Oracle PaaS Solutions:** Budget Transfer, Learning Extension, Custom Workflow.

Technical Scope of Work

- 80+ Custom reports
- Microsoft CRM Integration
- Historical Data Migration and One year Trial Balance Migration
- 8+ Integration touchpoints with 3rd party systems (Biometric - GOSI – Modad – Bank – Active Directory – ZATCA - SARF – SADAD)



Project Type

Oracle ERP Cloud Implementation



Project Scope

1 Legal Entity



Employee Strength

400+ employees



Previous Platform

Oracle Fusion Cloud.



Current Platform

Oracle Fusion 23C



Project Timeline

12 Months support.

Al Kathiri Motors

Al Kathiri Motors is a well-established automotive dealership in Saudi Arabia, recognized for offering a range of vehicles that cater to the diverse needs of the Saudi market. Known for its quality service and customer satisfaction, the company provides an extensive selection of new and pre-owned vehicles, from economy models to high-end luxury brands. **Al Kathiri Motors** also offers flexible financing solutions, comprehensive maintenance services, and a reliable after-sales support system. The dealership has built a strong reputation for its commitment to excellence and reliability, making it a preferred choice for customers across the Kingdom.



الكثيري للسيارات
Al Kathiri Motors

Application Scope of Work

Al Kathiri Motors Implement the Following Modules

- Oracle Fusion Cloud Financial Applications
- Oracle Fusion Cloud SCM Applications
- Oracle Fusion Cloud HCM Applications

• Oracle Solution Deployed

- **Oracle Financials** (GL, AP, AR, FA, CM) Cloud, Oracle Expense Cloud.
- **Oracle HCM** Fusion Human Capital Management Base Cloud, Payroll Cloud for KSA, Learning Cloud, Fusion Talent Acquisition Cloud, Fusion Time and Labor Cloud, Fusion Workforce Compensation Cloud, Fusion Human Resources Help Desk Cloud, Digital Assistant for SaaS
- **Oracle SCM** Fusion Purchasing Cloud, Fusion Inventory Cloud, Fusion Supplier Portal Cloud, Fusion Supplier Qualification Cloud, Fusion Procurement Contract Cloud, Fusion Self Service Procurement Cloud, Fusion Sourcing Cloud
- **Oracle PaaS Solutions:** Budget Transfer, Learning Extension, Custom Workflow.

Technical Scope of Work

- 80+ Custom reports
- Microsoft CRM Integration
- Historical Data Migration and One year Trial Balance Migration
- 8+ Integration touchpoints with 3rd party systems (Biometric - GOSI – Modad – Bank – Active Directory – ZATCA - SARF – SADAD)



Project Type

Oracle ERP Cloud Implementation



Project Scope

1 Legal Entity



Employee Strength

400+ employees



Previous Platform

Oracle Fusion Cloud.



Current Platform

Oracle Fusion 23C



Project Timeline

12 Months support.

Jordan Ahli Bank

Jordan Ahli Bank, founded in 1955, is one of Jordan's pioneering financial institutions, with a strong legacy of service and innovation in the banking sector. Headquartered in Amman, the bank offers a wide array of services including personal, corporate, and investment banking, tailored to meet the needs of individuals, small businesses, and large corporations. Known for its commitment to modernization, **Jordan Ahli Bank** has embraced digital transformation, providing convenient and secure online and mobile banking options for its customers. **Jordan Ahli Bank** is also dedicated to corporate social responsibility, supporting initiatives in education, environmental sustainability, and community welfare. landscape.

Application Scope of Work

Jordan Ahli Bank Implement the Following Modules

- Oracle Fusion Cloud Financial Applications
- Oracle Fusion Cloud SCM Applications
- Oracle Fusion Cloud HCM Applications

• Oracle Solution Deployed

- **Oracle Financials** (GL, AP, AR, FA, CM) Cloud, Oracle Expense Cloud.
- **Oracle HCM** Fusion Human Capital Management Base Cloud, Payroll Cloud for KSA, Learning Cloud, Fusion Talent Acquisition Cloud, Fusion Time and Labor Cloud, Fusion Workforce Compensation Cloud, Fusion Human Resources Help Desk Cloud, Digital Assistant for SaaS
- **Oracle SCM** Fusion Purchasing Cloud, Fusion Inventory Cloud, Fusion Supplier Portal Cloud, Fusion Supplier Qualification Cloud, Fusion Procurement Contract Cloud, Fusion Self Service Procurement Cloud, Fusion Sourcing Cloud
- **Oracle PaaS Solutions:** Budget Transfer, Learning Extension, Custom Workflow.

Technical Scope of Work

- 80+ Custom reports
- Microsoft CRM Integration
- Historical Data Migration and One year Trial Balance Migration
- 8+ Integration touchpoints with 3rd party systems (Biometric - GOSI – Modad – Bank – Active Directory – ZATCA - SARF – SADAD)

البنك الأهلي الأردني
Jordan Ahli Bank

ahli



Project Type

Oracle ERP Cloud Implementation



Project Scope

1 Legal Entity



Employee Strength

400+ employees



Previous Platform

Oracle Fusion Cloud.



Current Platform

Oracle Fusion 23C



Project Timeline

12 Months support.

Al Madina Region Development Authority

Al Madinah Region Development Authority (MDA) is a government organization in Saudi Arabia responsible for advancing the sustainable development of the Al Madinah region. Focused on improving urban planning, infrastructure, and public services, the **MDA** aims to enhance the quality of life for residents and promote the region as a destination for both pilgrims and tourists. Through strategic initiatives in transportation, environmental sustainability, and economic diversification, the authority works to align with Saudi Vision 2030 objectives. **MDA** plays a pivotal role in preserving the cultural heritage of Al Madinah while fostering modern growth and investment.

Application Scope of Work

MDA Implement the Following Modules

- Oracle Fusion Cloud Financial Applications
- Oracle Fusion Cloud SCM Applications
- Oracle Fusion Cloud HCM Applications

Oracle Solution Deployed

- **Oracle Financials** (GL, AP, AR, FA, CM) Cloud, Oracle Expense Cloud.
- **Oracle HCM** Fusion Human Capital Management Base Cloud, Payroll Cloud for KSA, Learning Cloud, Fusion Talent Acquisition Cloud, Fusion Time and Labor Cloud, Fusion Workforce Compensation Cloud, Fusion Human Resources Help Desk Cloud, Digital Assistant for SaaS
- **Oracle SCM** Fusion Purchasing Cloud, Fusion Inventory Cloud, Fusion Supplier Portal Cloud, Fusion Supplier Qualification Cloud, Fusion Procurement Contract Cloud, Fusion Self Service Procurement Cloud, Fusion Sourcing Cloud
- **Oracle PaaS Solutions:** Budget Transfer, Learning Extension, Custom Workflow.

Technical Scope of Work

- 80+ Custom reports
- Microsoft CRM Integration
- Historical Data Migration and One year Trial Balance Migration
- 8+ Integration touchpoints with 3rd party systems (Biometric - GOSI – Modad – Bank – Active Directory – ZATCA - SARF – SADAD)

هيئة تطوير منطقة المدينة المنورة
Al Madinah Region Development Authority



Project Type

Oracle ERP Cloud Implementation



Project Scope

1 Legal Entity



Employee Strength

400+ employees



Previous Platform

Oracle Fusion Cloud.



Current Platform

Oracle Fusion 23C



Project Timeline

12 Months support.

The Children's Cancer Hospital Egypt 57357

The Children's Cancer Hospital Egypt 57357 (CCHE) widely known as Hospital 57357 is a unique healthcare institution and an ultimate example of what can be achieved when people work together for a common goal. The people of Egypt and friends from all over the world and most particularly in the Arab World have contributed generously to the establishment of the hospital which has been completely built by donations. Egyptians from all walks of life rallied around the setting up of a state of the art pediatric oncology hospital to achieve the dream of a better tomorrow for their children with cancer

Application Scope of Work

CCHF Implement the Following Modules

- Oracle Fusion Cloud Financial Applications
- Oracle Fusion Cloud SCM Applications
- Oracle Fusion Cloud HCM Applications
- Oracle Fusion Cloud EPM Cloud Services

Technical Scope of Work

- 100+ Custom reports
- HCM Self-Services Like Travel Request and Loan Request
- B2B Integration
- OCI Applications and Data base
- Historical Data Migration and One year Trial Balance Migration
- 10+ Integration touchpoints with 3rd party systems (Biometric - Cerner – Bank – ROAA – DIWAN – Pharmacy – OTL - Invoices)

Oracle Solution Deployed

- **Oracle Financials** (GL, AP, AR, FA, CM) Cloud, Oracle Expense Cloud.
- **Oracle HCM** Fusion Human Capital Management Base Cloud, Payroll Cloud for KSA, Learning Cloud, Fusion Talent Acquisition Cloud, Fusion Time and Labor Cloud, Fusion Workforce Compensation Cloud, Fusion Human Resources Help Desk Cloud, Digital Assistant for SaaS
- **Oracle SCM** Fusion Purchasing Cloud, Fusion Inventory Cloud, Fusion Supplier Portal Cloud, Fusion Supplier Qualification Cloud, Fusion Procurement Contract Cloud, Fusion Self Service Procurement Cloud, Fusion Sourcing Cloud



Project Type

Oracle ERP Cloud Implementation



Project Scope

3 Legal Entity, 10 Inventory Org..



Employee Strength

350+ employees



Previous Platform

Oracle Fusion Cloud.



Current Platform

Oracle Fusion 23C



Project Timeline

6 months implementation
12 Months support.



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