

Job Title: Front End Customer Service

Location: Bearfoot Bakery

Employment Type: Full Time / Part Time **Reports To:** Bakery Manager / Owner

Job Summary:

We are seeking a friendly and enthusiastic Front of House Worker to join our team at Bearfoot Bakery. The ideal candidate will have a passion for customer service and be committed to creating a welcoming and positive experience for all of our customers.

Key Responsibilities:

- Greeting customers with a friendly and positive attitude
- Taking customer orders accurately and efficiently
- Handling cash and credit card transactions and managing the cash register
- Keeping the front of house clean and organized
- Stocking shelves and maintaining inventory
- Communicating effectively with the back of house staff to ensure orders are prepared correctly and in a timely manner
- · Adhering to food handling and safety guidelines
- Other duties as assigned

Qualifications:

- Previous experience in customer service or food service preferred
- Excellent communication and interpersonal skills
- Ability to work in a fast-paced environment while maintaining a positive attitude
- Strong attention to detail and organizational skills
- Ability to handle cash and use a cash register
- Willingness to learn about our products and make recommendations to customers
- Knowledge of food handling and safety guidelines
- Be able to lift and move up to 50lbs.
- Be able to stand for long periods of time. The work will also require bending, lifting, moving, walking, and reaching.

Physical Requirements:

- Able to stand for extended periods
- Comfortable lifting up to 50 lbs
- Ability to work early mornings, weekends, and holidays as needed

This is a full-time or part-time, non-exempt, position with competitive pay based on experience. This position reports to the bakery manager. We offer reasonable accommodations for employees with disabilities, in accordance with applicable laws. We are a fun and fast-paced work environment, with opportunities for growth and advancement, and delicious baked goods to enjoy! If you're passionate about customer service and excited to be a part of a dynamic team, we encourage you to apply now.

To apply: email resume to crystal@bearfootbakery.com