**Deck Supervisor – Aquatics**

**Status:** Part-Time / Full-Time (Based on Facility Needs)
**Reports To:** Aquatics Director or Swim Lesson Manager

**Position Summary:**

The **Deck Supervisor** is the on-deck leader responsible for the smooth operation of swim lesson programs during active instructional hours. This role supports instructors, ensures proper safety and class transitions, handles parent communication, and solves problems in real time.

Deck Supervisors maintain a professional, watchful presence during programming and serve as the go-to person for both staff and patrons. They lead with confidence, communicate with clarity, and keep everything running on time — and on point.

**Key Responsibilities:**

**🧑‍🏫 Staff Support & Supervision**

* Supervise instructors during lessons, providing guidance, redirection, and hands-on support as needed
* Ensure all classes start and end on time with correct student-to-instructor ratios
* Help assign subs, manage call-outs, and adjust class placements as needed
* Mentor new instructors and provide immediate on-deck feedback or assistance
* Check certifications and ensure all staff are following safety and lesson protocols

**📋 Operations & Administration**

* Print and distribute rosters, assist with attendance tracking, and gather daily reports
* Set up and break down teaching equipment before and after lesson blocks
* Communicate swimmer progress or placement needs with supervisors and families
* Document incidents, safety concerns, or parent feedback
* Ensure class flow, transitions, and breaks are efficient and safe

**🤝 Customer Service & Communication**

* Greet families, assist with questions or class concerns, and help resolve on-deck issues
* Act as the primary point of contact for parents during active swim blocks
* Maintain a calm, confident, and professional presence at all times
* Communicate changes, delays, or important updates to instructors and families

**Requirements:**

* 1–2 years experience in aquatics instruction or swim lesson program delivery
* Current certifications: Lifeguarding, CPR/AED, First Aid (required)
* Swim Instructor Certification (WSI, Starfish, or equivalent preferred)
* Strong leadership, communication, and organizational skills
* Ability to manage real-time changes, resolve issues, and keep programs running smoothly
* Comfortable managing both staff and patrons in a fast-paced environment
* Must be able to work evenings, weekends, and peak lesson times

**Preferred Qualifications:**

* Experience with rosters, class placement, or lesson scheduling
* Prior experience as a lead instructor or in a supervisory role
* Familiarity with lesson management systems (Jackrabbit, iClassPro, etc.)

**Compensation & Perks:**

* Competitive hourly pay (premium for leadership duties)
* Opportunities for advancement to Master Instructor or Program Coordinator roles
* Paid training and continuing education opportunities
* Free or discounted access to facility and swim programs
* Branded gear and access to leadership development tools

**Be the calm in the chaos. Be the leader on deck.**
If you’re ready to run the show — and support swimmers and instructors alike — apply to become our **Deck Supervisor** today.