

Owner's Manual and Warranty Information



Congratulations on your new trailer purchase. Customer satisfaction is our primary concern. Please take this time to familiarize yourself with our safety precautions and warranty information. For direct assistance to any problems, issues, or comments feel free to contact us.

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SAFETY & LIABILITY

Your trailer has been equipped with different safety and precaution stickers. These stickers are placed on trailers to help prevent accidents from happening. Please familiarize yourself with these stickers and their instructions.

Nordtek Trailers is not liable for any accidents that may occur from proper or improper use of the trailer. Therefore, it is extremely important that any individual using the trailer is fully aware of trailer safety and proper operation. Trailers are highway vehicles and require extra care in service, maintenance, and operation.

SAFETY PRECAUTIONS & PROCEDURES

⚠ WARNING: Serious injury, death and/or property damage can result from improper or misuse of this (or any) vehicle.

1. Trailer must be attached to a tow vehicle before loading or unloading.
2. Make sure coupler size and ball size are the same.
3. When attaching trailer, ensure all persons are away from the trailer and tow vehicle.
4. Ensure trailer weight combined with load weight do not exceed GVWR.
5. Make sure load is distributed evenly on trailer bed.
6. Ensure that the load is secured according to the laws governed in the state or province it is used in.
7. Make sure trailer brakes are properly adjusted at all times and that the breakaway switch is functional.
8. Ensure all latches, clips, pins etc. are securely place before towing.
9. Make sure trailer lights are functional before towing.
10. Make sure no wires or hoses are hanging below trailer bed.
11. Make sure electrical connections remain corrosion free.
12. Trailer tires require proper air pressure at all times.
13. Trailer brakes require adjustment and checking regularly.
14. Wheel bearings and grease needs to be checked regularly.
15. Lug nuts require to be torqued regularly.
16. Trailer should be serviced by an industry professional regularly.

WARRANTY INFORMATION

MANUFACTURER'S WARRANTY

Nordtek Trailers warrants that its product to the original purchaser will be free of structural defects(s) for a period of three (3) years, providing that the following conditions are met and satisfied. The warranty period starts the day of purchase by the original owner. This limited warranty terminates if you sell or otherwise transfer your trailer, regardless of when that sale or transfer takes place. Trailers must be registered within Thirty (30) days of the purchase date. **Register your trailer by filling our Warranty Registration Form, available at Nordtek Trailers dealers. You can request the form by emailing info@nordtektrailers.com and you can find the form on our website. Please scan and email the completed form to info@nordtektrailers.com. Failure to meet this condition may cause the warranty to be null and void. Please register all trailers purchased prior to December 31, 2023 by January 31, 2024.**

WARRANTY COVERS

This one (3) year warranty covers the main frame, side rails, cross members, ramps, welds, and sub-frame, and wiring harness only. Normal wear items will not be replaced due to wear. These normal wear items include but are not limited to paint, brakes, bearings, seals, hoses, lights, and fading or cracking of flooring. All auxiliary parts such as wood, brakes, calipers, jacks, wheels, bearings, hubs, tires, suspension, lights, hydraulic cylinders, hydraulic power units, batteries and controls are covered by the warranty of their manufacturer. This limited warranty does not cover scheduled maintenance (including but not limited to lubrication). Weights, dimensions, capacities, and other measures stated in connection with the new trailer are only estimates and are not covered by this warranty.

LIMITATIONS

The sole responsibility of Nordtek Trailers under this limited warranty shall be to repair and replace parts at a Nordtek Trailers factory, or at a Nortek Trailers authorized dealer, or another location (with prior written approval by Nordtek Trailers). All other obligations or liabilities, including incidental or consequential damages or contingent liabilities arising out of the failure of any parts to operate properly are hereby excluded, including but not limited to any damages resulting from loss of use, inconvenience, loss of time, commercial loss, or any other type of damages general or specific, foreseen, or unforeseen, unless applicable state and/or provincial law provides otherwise. Nordtek Trailers will not reimburse any claimant for any adjustment or repair of a Nordtek Trailers trailer without prior written approval by Nordtek Trailers. Any repairs performed at a location other than Nordtek Trailers manufacturing facility or an authorized dealer, will be allotted \$65.00 per hour for labor costs and shall not exceed the amount Nordtek Trailers finds acceptable for the repair.

WARRANTY VOID

Nordtek Trailers is not responsible for damage caused by accident, an act of God (such as a flood, hail, wind, lightning, etc.), negligence, improper maintenance, abuse, misapplication, or misuse of a trailer or any of its component parts. Loading in excess of gross vehicle load ratings stated on the certificate plate will invalidate all warranties. Any modifications, alterations, or repair to any product manufactured by Nordtek Trailers without Nordtek Trailers prior knowledge and written consent will void manufacturer's warranty. Trailers used for rental purposes are not covered under this limited warranty.

EXCLUDED TRANSPORTATION COSTS

Transportation of any trailer to and/or from your dealer, or approved repair facility, or Nordtek Trailers factory shall be the responsibility of the trailer owner. Nordtek Trailers shall not be held responsible for any such costs.

DISCLAIMERS

This warranty is expressly given in lieu of all other warranties and representations. Nordtek Trailers makes no other representation or warranty of any kind, express or implied, with respect to Nordtek Trailers. No one, including an authorized Nordtek Trailers dealer is authorized to make further or additional warranties on behalf of Nordtek Trailers.

WARRANTY CLAIM PROCEDURE

1. Within five (5) days after discovering a problem with your Nordtek Trailers trailer, return your trailer for inspection to your Nordtek Trailers dealer where you bought your trailer.
2. First check if your dealer can repair the problem free of charge and/or if Nordtek Trailers is aware of the problem and/or issue. If it is a recurring problem, there may already be a retrofit solution available.
3. If your dealer cannot repair the problem free of charge and you want to file a claim under this warranty, your local dealer must send to Nordtek Trailers by mail or email a warranty claim form, together with all the required information within ten (10) days of the discovery of your defect.
4. Nordtek Trailers will acknowledge such receipt of a claim by mail or email to the dealer and the claimant. Nordtek Trailers will respond as soon as possible, but no later than thirty days after the receipt of the claim.
5. Any defective part(s) must be sent by prepaid freight to Nordtek Trailers if it is requested, to be able to qualify the claimant for replacement or reimbursement under this limited warranty. Any defective parts must be returned to Nordtek Trailers within ten (10) days of the date of approval to qualify for reimbursement.
6. Nordtek Trailers reserves the right to not pay unreasonable cost for replacement or repair of defects to a Nordtek Trailers dealer and may, at its discretion, establish reasonable reimbursement or parts for any authorized work performed under the terms of this limited warranty.
7. When required, photos of defective part(s), or the actual part(s), may have to accompany the warranty approval before payment can or will be made.
8. Nordtek Trailers HERE MAKES NO OTHER EXPRESS OR IMPLIED WARRANTIES AND THERE ARE NO OTHER WARRANTIES WHICH EXTEND BEYOND THOSE DESCRIBED IN THIS OWNER'S MANUAL.

NORDTEK TRAILERS WARRANTY REGISTRATION MUST BE ON FILE TO OBTAIN WARRANTY COVERAGE

RECOMMENDED INSPECTIONS, SERVICE, & MAINTENANCE							
		BEFORE EACH USE	EVERY WEEK	EVERY MONTH	EVERY 3 MONTHS	EVERY 6 MONTHS	ANNUALLY
ITEM	INSPECTION/SERVICE						
Lubrication	Lubricate doors and dump body pivot points.			✓			
Breakaway Brakes							
Electric	Check operation.	✓					
Hydraulic	Check fluid level.						
Breakaway Battery	Fully charged, connections clean.	✓					
Brakes, All Types	Check operation.						
Coupler and Hitch Ball	Check for cracks, pits, and flats. Replace w/ Ball & Coupler having the GVW rating. Grease Check locking device & replace when worn.	✓					
Gooseneck Ball	Check for cracks, pits, and flats. Replace w/ Ball & Coupler having the GVW rating. Grease Check locking device & replace when worn.	✓					
Ring & Pintle	Check for cracks, pits, and flats. Replace w/ Ball & Coupler having the GVW rating. Grease Check locking device & replace when worn.	✓					
Safety Chain(s) & Hooks	Check for wear and damage.	✓					
Tire Air Pressure	Check tire pressure when cold. Inflate tires to MFG's specifications.		✓				✓
Wheels--Lug Nuts & Hub	Check for tightness. Tighten to specified torque. For new and remounted wheels, check torque after first 20, 40, & 80 kms driving and after any impact.				✓		✓
Rotate Tires	Rotate at 8,000 km (5,000 mi)					✓	

RECOMMENDED INSPECTIONS, SERVICE, & MAINTENANCE						
ITEM	INSPECTION/SERVICE	BEFORE EACH USE	EVERY WEEK	EVERY MONTH	EVERY 3 MONTHS	EVERY 6 MONTHS
Brakes, electric						
▪Magnets	Check wear and current draw					
▪Controller (in tow vehicle)	Check power output (amperage) and modulation					✓
Trailer Brake Wiring	Inspect wiring for bare spots, fray, etc.					✓
Tires	Inspect tread and sidewalls thoroughly. Replace tire when treads are worn, when sidewall has a bulge, or sidewall is worn.				✓	✓
Brakes, All Types	Check for scoring and wear.					✓
▪Shoes and Drums	Replace per manufacturers specifications.					
Jack, Drop-leg	Grease gears at top.					✓
Springs	Inspect for wear, loss of arch.					✓
Suspension Parts	Inspect for bending, loose fasteners, and wear.					✓
Structure						
▪Frame Members	Inspect all frame members, bolts & rivets. Repair or replace damaged, worn or broken parts.					✓
▪Welds	Inspect all welds. Repair as needed.					
▪Axle Attachment Bolts	Check by Dealer					
Wheels						
▪Wheel Bearings	Disassemble, inspect, assemble and repack. Replace promptly if immersed in water.					✓
▪Rims	Inspect for cracks & dents. Replace as needed.					