

Town of Hurley, NM3500609

August 20, 2024

## **Subject: Customer survey to determine service line pipe materials**

Dear Valued Resident,

Your public water system is committed to protecting your health when it comes to the harmful health effects lead pipes can have on you and your family. To reduce your risk of lead exposure, drinking water system providers are now required by law to determine the material of all service line pipes leading up to any residence, commercial business, or other property. Since those pipes run on private property, we are requesting your help in determining what material your outdoor pipes are made of by filling out our survey. The material inventory we are creating does not involve any indoor pipes, only the pipework outside the home or premises.

The drinking water pipes leading up to your home or business can be made of a variety of materials: copper, PVC plastic, galvanized metal, or lead. If your property's pipe is made from lead or galvanized metal that may have been exposed to lead, there is risk of lead corroding into your drinking water. Therefore, identifying the material of your pipes is vital in determining if you are exposed to lead in your drinking water. If your property does have lead pipes or galvanized pipes that were once exposed to lead, then it is recommended that they are replaced following regulatory guidance to reduce lead exposure in your drinking water.

### **Customer Survey**

Please help us determine your service line material by completing the enclosed survey and required photo documentation. If you need help completing the survey, please email ***adminasst@townofhurleynm.us***, call us at ***575-537-2287***, or visit ***https://townofhurley.us/news*** to gain additional information.

Please return the completed survey with accompanying photos as soon as possible via email to ***adminasst@townofhurleynm.us*** or in person at ***101 Cortez Ave., Hurley, NM*** between ***8am-4:30pm***

### **Additional Information**

Please see the attached Environmental Protection Agency (EPA) guide to reducing lead exposure.

Please visit the following websites:

- New Mexico Environmental Department, Drinking Water Bureau: [https://www.env.nm.gov/drinking\\_water/lead-and-copper-program/](https://www.env.nm.gov/drinking_water/lead-and-copper-program/)
- Environmental Protection Agency: <https://www.epa.gov/lead>

We appreciate your assistance in this process!

## Customer Water Service Line Survey

Please fill out the survey below and return the completed survey and attach photo documentation of the pipe that you tested to **101 Cortez Ave./PO Box 65, Hurley, NM 88043** or email to [adminasst@townofhurleynm.us](mailto:adminasst@townofhurleynm.us)

### General Information

Customer name		Phone number	
Premise Address		Date of home/premise construction	
Email			

Have you had any service line repairs or replaced?  Yes  No

If yes, describe what work was done, the year and provide us with any supporting documentation your service personnel provided you with (itemized bills, photos, purchase orders, etc.):

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### Water Service Line Identification

You can find the service line [identification guide](https://townofhurley.us/news) at <https://townofhurley.us/news> to assist with the following questions:

Select all materials that apply to your water service line pipe leading up to your home or premise?

Copper	Plastic	Galvanized Steel or Iron	Lead	Unknown	Cannot locate my service line
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Select all the different methods you used to determine your service line material:

Scratch test	Magnet test	Lead swab test	Visual inspection	Plumbing records	Qualified professional
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Qualified Professional certification number:

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**Please attach photos of the service line you identified, scratch test or magnet test if applicable.**

Please contact us for any assistance locating your water service line or determining its material, please contact **Town of Hurley at 575-537-2287**.