

# June Newsletter



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The next regular monthly Board meeting will be held on Monday, June 24th at 2:15 p.m. The agenda will be provided at least 4 days in advance.

www.zoom.us or Phone: (669) 900-6833

Meeting Id: 822 7173 6115 Password: 94022

Clickable link:

https://us02web.zoom.us/j/82271736115? pwd=NHBZdFZnNHVFbiswMVFzK0VZclJyZz09

#### **Board of Directors**

President, Lisa Weindorf (lisa.weindorf@creekside-oaks.com)

Vice President, John Radford (john.radford@creekside-oaks.com)

Secretary, Barbara Shukov (barbara.shukov@creekside-oaks.com)

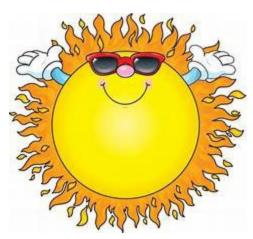
Treasurer, **Shiela Robertson** (<u>shiela.robertson@creekside-oaks.com</u>)

Director, Art Bobrove (art.bobrove@creekside-oaks.com)

Director, Jenny Buchanan (jenny.buchanan@creekside-oaks.com)

Director, Carol Dabb (carol.dabb@creekside-oaks.com)

Mark Bronson Association Manager , <a href="MBronson@CommunityManagement.com">MBronson@CommunityManagement.com</a>
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Customer Services email: <a href="mailto:cs@communitymanagement.com">cs@communitymanagement.com</a>
Overnight Parking Permits: <a href="mailto:creeksideoaksparking@gmail.com">creeksideoaksparking@gmail.com</a> or 650-492-4721



## Invitations on their way!

Saturday, July 20, 5:00 p.m. summertime pool party

...at the Upper Swimming Pool

### **Hydro-flushing & Inspection**

 Thank you for your patience and giving space to the plumbing crew that was flushing and inspecting the sewer system.

#### **New Assessment Billing System**

 Please look at the next page to set up automatic payments, especially if you have been using the CMS or Heritage Bank systems for payments.

#### **Pond Color**

• The association is working with the vendor on cleaning up and restoring the fountain height.

#### **Concerns about Gophers & Moles**

 Please contact Kathy Radford with concerns about gophers and moles. Pictures, if practical, can be helpful for the contractor to locate the concern. Kathy can be reached at <u>kbradford@aol.com</u>.

#### **Street Names**

 When emailing requests for the home please include the street name. More often than not the email will be read by a few people in the furtherance of responding and the street name is an important distinction. Thank you!



#### **New Assessment Payment Site...**

CMS is changing billing systems beginning June 1st. Please read the instructions below and familiarize yourself with the new platform and process. You can also watch this brief video on <u>How to Register</u>. If you have any questions feel free to contact Customer Service at (408) 559-1977 or <a href="CS@CommunityManagement.com">CS@CommunityManagement.com</a>.

#### **How To Register:**

On or after June 1, 2024 visit https://cms.cincwebaxis.com

Click "Sign In" on the upper right corner to create an account.

Enter your property information.

Once your registration request has been verified and confirmed, you will receive an email (from <a href="mailto:donotreply@cincsystems.com">donotreply@cincsystems.com</a>) with a link to set your password for your new login ID (check your spam folder if you do not receive this).

Click the link to reset your password as soon as possible, as it will expire in 5 days. If you miss the 5-day deadline, return here and click "Forgot Password". A new password link will be emailed to you, which will also expire within 5 days.

Once you reset your password, you can log in using your email address and your new password.

#### **How to Pay Assessments:**

On or after June 1, 2024 visit <a href="https://cms.cincwebaxis.com">https://cms.cincwebaxis.com</a> to register

Click Pay Assessments and Choose Payment Method (eCheck or Credit Card)

To set up recurring payments click **New Recurring** Payment