



# April Newsletter



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The next regular monthly Board meeting will be held on Monday, April 27th at **2:15 p.m.** The agenda will be provided at least 4 days in advance.

**[www.zoom.us](http://www.zoom.us)** or Phone: **(669) 900-6833**

Meeting Id: **822 7173 6115** Password: **94022**

Clickable link:

**<https://us02web.zoom.us/j/82271736115?pwd=NHBZdFZnNHVFb1swMVFzK0VZclJyZz09>**



## Board of Directors

President, **Jenny Buchanan** ([jenny.buchanan@creekside-oaks.com](mailto:jenny.buchanan@creekside-oaks.com))

Vice President, **Carol Kelly** ([carol.kelly@creekside-oaks.com](mailto:carol.kelly@creekside-oaks.com))

Secretary, **Chodi McReynolds** ([chodi\\_mcreynolds@creekside-oaks.com](mailto:chodi_mcreynolds@creekside-oaks.com))

Treasurer, **Sue Sucher** ([sue.sucher@creekside-oaks.com](mailto:sue.sucher@creekside-oaks.com))

Director, **John Radford** ([john.radford@creekside-oaks.com](mailto:john.radford@creekside-oaks.com))

Director, **Carol Dabb** ([carol.dabb@creekside-oaks.com](mailto:carol.dabb@creekside-oaks.com))

Director, **Bill Goines** ([bill.goines@creekside-oaks.com](mailto:bill.goines@creekside-oaks.com))

Mark Bronson Association Manager , [MBronson@CommunityManagement.com](mailto:MBronson@CommunityManagement.com)

Community Management Service, Inc. 1935 Dry Creek Road, Ste. 203 Campbell, CA 95008 phone: 408-559-1977

Customer Services email: [CS@CommunityManagement.com](mailto:CS@CommunityManagement.com)

Overnight Parking Permits: [creeksideoaksparking@gmail.com](mailto:creeksideoaksparking@gmail.com) or 650-492-4721

## **Election Results** — For the elections held on Saturday, March 21st.

- The following votes were received for the three open positions for Director: Carol Dabb (41), John Radford (38) and write ins were Cathie Pelton (2), William Goines (1), Carol Pliner (1) and Charles Kissner (1). In addition to Carol Dabb and John Radford, William Goines is Director after Cathie, Carol and Charles declined the position.
- 41 votes in favor of Revenue Ruling 70-604 for the prior and current fiscal year assessments.

## **Celebration of Life—Janice Sommer**

- Please join us to share memories of Janice Sommer, and enjoy her favorite treat, ice cream.
- Saturday May 2, 2-4pm. Remembrance at 2:30
- Creekside Oaks Community Pool (large pool)
- Please call (760) 828-7182 if you need more information.

## **Aqua Aerobics**

- Aqua Aerobics is starting up mornings beginning Monday May 11 from 11am to 12p. It will continue to meet each Monday, Wednesday and Friday at the upper pool. We look forward to another year of splashing together in the water. Welcome everyone! If you have any questions, please contact (text or phone) Cathie Pelton at (650) 823-1374 .

## **Gate Code Change—April 27**

- The gate code at Creekside Oaks will change on April 27. Check your email for the new number.
- Your personal gate openers (programmed into your car's dashboard or the gate clickers) plus the gate cards do not need to be changed. Remember the gate

### **Creekside Oaks Spring Super Bloom**

Check out our mini poppy super bloom just below the upper pond.



codes are not to be shared with anyone that is not a Creekside Oaks resident. This assists with the safety and security of all residents.

- To allow frequent visitors to enter easily, consider purchasing a key card. Key cards continue to work and do not need updating when the keypad code is changed.
  - Cards can be purchased from David Apfelberg for \$15 and clickers/remotes for \$25. Contact Dave at [dapfelberg@yahoo.com](mailto:dapfelberg@yahoo.com) or 650-946-2925. Bring a check made out to Creekside Oaks.
  - Contact CMS Customer Service for service provider and party gate codes.
- Gate Use Reminder—If an incorrect code is entered, please wait 15 seconds for the system to reset and then try again.
- Pro Tip: For residents who open the gates at El Monte or O'Keefe for their guests by using their phones please note. If your guest calls on your home phone (landline), pressing the number 6 once should be adequate to open the gate. If your guest calls your cell phone, you need to press the number 6 multiple times.

### **Creekside Oaks Fruit Harvest**

The Bocce ball court is home to several fruit trees. Several delicious citrus orange and lemon trees have been very productive. Please feel free to take some. If you have questions, please contact Cathie Pelton at 53 Bay Tree 650/823-1374.



## **Creekside Oak Social Events**

### **Mark Your Calendars (more information to follow)**

- This year we will have having two HOA hosted summer pool parties:
  - Party 1- June 6
    - Theme - Get to know your (new) neighbors / Beach Party
    - Potluck with the HOA providing the drinks and DJ.
  - Party 2 - August 30
    - Theme - Hot Summer Nights with Ice Cream Sundaes
    - Potluck with the HOA providing the drinks and ice cream +++ to make sundaes
- Bi-monthly (second and fourth Fridays) no host “meet and greets” at the upper pool from 5:00-7:00 starting May 15th.

## **Pool Opening Date — Friday, May 1st**

### **Need Paint?**

- If you or your contactor needs paint, contact Stan Mazor. Stan is only accessible via his email at [stanmazor@yahoo.com](mailto:stanmazor@yahoo.com). Please plan on allowing up to one week to have your paint request filled.

### **Earthquake Insurance**

- Discussion on possibly discontinuing association earthquake Insurance. Please attend the April meeting.

### **Parking Rule Amendments Passed**

- The Board voted to approve the parking rule amendments. The complete copy of the new rules are attached at the end of the newsletter. The rules and a summary are online: [Parking Rules](#)

### **Caregiver Parking Permits**

- Have a Care Giver who needs to stay overnight? If so, please be sure to request a Care Giver permit. These special permits have longer term limits so you won't have to keep requesting new permits. New permits can be

issued at any time, and only need to be renewed twice a year - Feb 1 and August 1.

- Residents are encouraged to keep a hard copy on hand for times when your regular care giver is unavailable; you simply provide the temporary care giver a hard copy to display while they are on site at Creekside and they return to you when they complete their assignment.
- If you have any questions or need help requesting a permit, please reach out to the parking committee for help at [creeksideoaksparking@gmail.com](mailto:creeksideoaksparking@gmail.com)

### **Roof—Attic Work**

- If you are having work done in your attic or roof, please let your attached neighbors know ahead of time and remind the contractors that the attics are connected and to keep their activities to your portion of the attic.

### **Improved Customer Service Efficiency for Residents**

Please call Community Management Services (CMS) customer service to report issues. This will improve response times when you have a problem or want to report maintenance or repair issues or when you observe things like brown grass or gophers or gate issues or lights out, etc. Calling/notifying a board member adds a layer that can result in delays.

**To purchase gate clickers or entry cards please continue to contact Dave Apfelberg. For code and phone number changes please contact CMS.**

During regular business hours (8-5, M-F), you can call Community Management Services at (650) 961-2630 or (408) 559-1977 to speak to a Customer Service Representative who will help to resolve your issue. Email can be more effective especially when a picture can be sent that helps describe the concern. Emails can be sent to [CS@CommunityManagement.com](mailto:CS@CommunityManagement.com). Please be sure to include “Creekside Oaks” and your address.

**FOR EMERGENCIES ONLY:** If after hours and on weekends, select Option 3 to leave a message for the On-Call Manager. They will respond to voicemail and will try to solve the problem. Examples of emergencies are a mainline water leak, not an irrigation leak that turns off with the timer. Sewage backup, a tree down and drainage backup in the atrium are other examples of emergencies.

## Traffic and Parking

The Board has adopted the following rules for parking to preserve the ambiance established at Creekside Oaks, comply with the CC&Rs, to ensure access to units in event of an emergency and to ensure the safety of persons driving and walking inside Creekside Oaks.

### General

The speed limit is ten (10) miles/hour.

**Trucks and large vehicles MUST** use the O’Keefe gate, for access/egress. The El Monte gate is narrow, and the turning radius is insufficient for larger vehicles. Please advise tradesmen and delivery drivers of this requirement.

Parking is prohibited in front of the fire gate at the end of Deep Well Lane.

Large recreational vehicles, including but not limited to motor homes, trailers, campers, boats and similar vehicles are prohibited from parking in Creekside Oaks.

Vehicle maintenance, repair, and car washing are prohibited.

Parking on the streets is to be minimized during the day and is **prohibited at night**.

Residents hosting groups of visitors are responsible for providing entry through the gate. For large parties, residents should request a party specific entry gate code by contacting Heidi Claus in Customer Service at CMS. Heidi can be reached at [hclaus@communitymanagement.com](mailto:hclaus@communitymanagement.com) or (408) 559-1977 extension 141.

Garage doors should be closed when not in use. An opening of two (2) feet to relieve heat buildup in the garage is allowed.

Residents are strongly encouraged to park in their garage but may utilize their driveway or cul-de-sac parking as needed during the day. Please be considerate of your neighbors when utilizing cul-de-sac parking.

**Resident vehicles must be parked in the garage at night. The garage must accommodate residents' vehicles.** Should a need arise for a resident's vehicle to be parked outside the garage overnight, the resident shall apply for a parking permit. The permit is subject to the same rules as overnight guests.

### **Guest/outside worker parking – DAY**

If possible, guests and workers should park in the visitor parking areas (as noted on the parking permit map). Otherwise, guests and outside worker vehicles may be temporarily parked in the resident's driveway or nearby cul-de-sac parking area. The parking of any vehicle in these areas must not obstruct access to any lot or to the common area.

Daytime worker vehicles and outside visitors may be temporarily parked on the street if necessary. Park vehicles close to the curb on the right-hand side of the street when entering from El Monte or on the left-hand side of street if entering from O'Keefe. Do not block, hydrants, mailboxes, or driveways. Avoid blind corners. **DO NOT PARK CARS ACROSS THE ROADWAY FROM EACH OTHER.** Roadway access for emergency vehicles must be maintained at all times.

### **Nighttime Parking Rules (Guests, workers, residents)**

Vehicles that are parked outside overnight **MUST** display a parking pass issued by Creekside Oaks. These passes are easily obtained from the members only portal of the website at [www.creekside-oaks.com](http://www.creekside-oaks.com) or by emailing [creeksideoaksparking@gmail.com](mailto:creeksideoaksparking@gmail.com). The request should include the dates requested, the unit number requesting the permit, and license number of the vehicle, along with the make, model, and color of the vehicle if known.

Vehicles parked overnight with no visible permit displayed are considered in violation of Creekside Oaks parking and are subject to towing.

Please request a permit 24-48 hours in advance. If the vehicle is a rental and details aren't known in advance, this information can be added to the permit once details are available to the resident. Vehicles must display the permit on

the dashboard, or the vehicle is considered in violation and subject to fines or towing.

Vehicles parked overnight must park in the designated visitor parking spots as noted on the permit map and can remain for a period not exceeding twenty-one (21) days during any 90-day period unless otherwise authorized by the Board.

## **Miscellaneous**

The Board recognizes the need to provide overnight care givers permits for longer time frames. A special parking permit for caregivers who need to park at Creekside Oaks overnight can be obtained as noted above. NO overnight parking in the driveway is allowed. Residents are responsible for requesting new care giver permits if there is a change in vehicle for any worker.

Notwithstanding all of the above, upon written request from a resident the Board may occasionally grant a limited permit for temporary parking in the visitor parking areas or the driveway for a period determined by the board.

Violation of any of the parking or traffic rules may result in fines and/or towing of any vehicle parked in violation of the rules. All enforcement procedures authorized by the CC&R's may be employed by the Board.

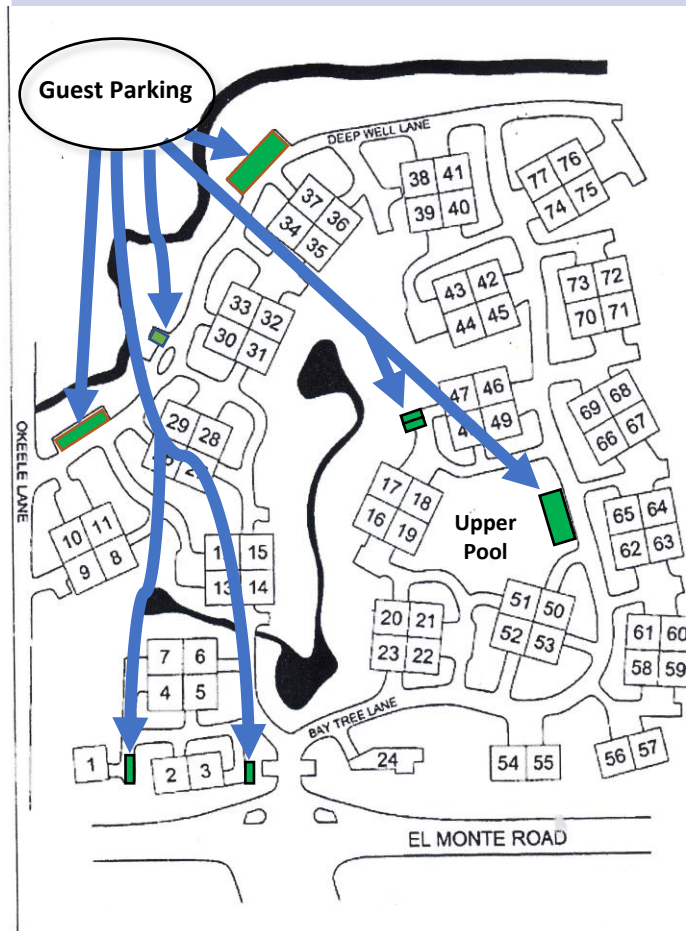
A summary of the parking rules and permit requests can be found on the Creekside Oaks website - [www.creekside-oaks.com](http://www.creekside-oaks.com)

# OVERNIGHT VISITOR PARKING PERMIT

**SAMPLE - ALSO MAP FOR GUEST PARKING AREAS**

Authorized by Community Management Services, Inc. 408-559-1977

DISPLAY ON VEHICLE DASHBOARD



## **Creekside Oaks Outside Overnight Parking Rules Summary**

- **All outside overnight parking requires a Parking Permit**
- **Visitor Parking Areas (see map): Maximum of eighteen (18) nights in any 90-day period**

## **Getting a Permit:**

- **Please request a permit by writing to [creeksideoaksparking@gmail.com](mailto:creeksideoaksparking@gmail.com) or using the [parking permit request button on the website at www.creekside-oaks.com](http://www.creekside-oaks.com). Please include the name of the resident you're visiting, parking dates, make, model, color and license number, and your contact info.**
- **An extended use permit for special situations may be issued.**
- **Street parking also available on O'Keefe Rd**
- ***Violations: You may be subject to fines or your vehicle may be towed by Ellison's Towing if it is without a valid overnight permit. Ellison's vehicle retrieval number is 650-321-8080.***

**Parking Summary – highlights important information. See full rules for all details about parking at Creekside Oaks.**

## **General**

The speed limit is ten (10) miles/hour.

**Trucks and large vehicles MUST** use the O’Keefe gate, for access/egress. The El Monte gate is narrow, and the turning radius is insufficient for larger vehicles. Please advise tradesmen and delivery drivers of this requirement.

Parking is prohibited in front of the fire gate at the end of Deep Well Lane.

Large recreational vehicles, including but not limited to motor homes, trailers, campers, boats and similar vehicles are prohibited from parking in Creekside Oaks.

Vehicle maintenance, repair, and car washing are prohibited.

Parking on the streets is to be minimized during the day and is **prohibited at night**.

**Resident vehicles must be parked in the garage at night. The garage must accommodate residents’ vehicles.** Should a need arise for a resident’s vehicle to be parked outside the garage overnight, the resident shall apply for a parking permit. The permit is subject to the same rules as overnight guests.

## **Guest/outside worker parking – DAY**

If possible, guests and workers should park in the visitor parking areas (as noted on the parking permit map). Otherwise, guests and outside worker vehicles may be temporarily parked in the resident's driveway or nearby cul-de-sac parking area. The parking of any vehicle in these areas must not obstruct access to any lot or to the common area.

**DO NOT PARK CARS ACROSS THE ROADWAY FROM EACH OTHER.** Roadway access for emergency vehicles must be maintained at all times.

## **Guest/Outside worker parking-Nighttime**

Parking overnight in a driveway or any space not designated as an approved overnight parking area as designated on the parking permit is prohibited. All vehicles parked overnight must have a parking permit. These permits are easily obtained from the members only portal of the website at [www.creekside-oaks.com](http://www.creekside-oaks.com) or by emailing [creeksideoaksparking@gmail.com](mailto:creeksideoaksparking@gmail.com). The request should include the dates requested, the unit number requesting the permit, and license number of the vehicle, along with the make, model, and color of the vehicle.

Vehicles parked overnight without a permit or in a non-designated area are considered in violation of Creekside Oaks parking rules and are subject to towing.

Please request a permit 24-48 hours in advance. Vehicles must display the permit on the dashboard.

Violation of any of the parking or traffic rules may result in fines and/or towing of any vehicle parked in violation of the rules. All enforcement procedures authorized by the CC&R's may be employed by the Board.