



November Newsletter

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The next regular monthly Board meeting will be held on Monday, November 24th at **2:15 p.m.** The agenda will be provided at least 4 days in advance.

[www.zoom.us](https://us02web.zoom.us/j/82271736115?pwd=NHBZdFZnNHVFb1swMVZlK0VZc0JyZz09) or Phone: **(669) 900-6833**

Meeting Id: **822 7173 6115** Password: **94022**

Clickable link:

<https://us02web.zoom.us/j/82271736115?pwd=NHBZdFZnNHVFb1swMVZlK0VZc0JyZz09>



Board of Directors

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Vice President, **Sue Sucher** (sue.sucher@creekside-oaks.com)

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Director, **Carol Kelly** (carol.kelly@creekside-oaks.com)

Director, **Carol Dabb** (carol.dabb@creekside-oaks.com)

Director, **Irene Hashfield** (irene.hashfield@creekside-oaks.com)

Mark Bronson Association Manager , MBronson@CommunityManagement.com

Community Management Service, Inc. 1935 Dry Creek Road, Ste. 203 Campbell, CA 95008 phone: 408-559-1977

Customer Services email: cs@communitymanagement.com

Overnight Parking Permits: creeksideoaksparking@gmail.com or 650-492-4721

Summer Plantings to Fall Colors

- Over the summer new plantings have been installed around the middle pond. It is a remarkable transformation. The plants will continue to fill out the area with a riot of color. Thank you, Carol Dabb and team for the planning and execution and thank you, Kathy Radford for the beautiful picture of the results .

Before



After



- We are not the only ones who can enjoy the new plantings at the middle pool. Up to 60 ducks stopped off on their way south last week to check it out and seemed to approve of the results. (Thank you, Chuck Lane for the photo.)

And just because Creekside Oaks is so beautiful in the Fall, here are a few more photos. (Thank you, Lindsay Carpenter.)



Other Landscape Projects

- You will continue to see work being done around the complex this month. New plants are going in at the El Monte gate that will carry us through the winter.
- The following trees are on the schedule to be trimmed over the next two months, depending on the weather:
 - Chinese Elms
 - Maples
 - Crepe Myrtles
 - And other miscellaneous trees around the community

Creekside Oaks House Numbers

- A recent audit by Los Altos Emergency Services suggested that homeowners in Creekside Oaks should use easier to read address numbers and locate them between the front door and the garage (either on the wall or the utility door).
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- After review of the suggestion, the HOA Board voted to provide 6" black numbers for those homeowners who would like to upgrade. Picture shows the style of number the HOA will purchase. It will be the homeowner's responsibility to install or if you prefer the association to install, there will be a nominal fee.
 - If you are interested in a new set of numbers send an email to secretary@creekside-oaks.com
 - If you would like some installation assistance add this info in your email.
 - The offer is good until January 15th, 2026.

Los Altos Water Supply New Pipeline

- We will give a head's up when we are notified of work being done that might affect us. The project will go through next April. The following is the information provided by California Water Service:



Dear California Water Service customer:

Valley Water, which supplies surface water to our Los Altos Suburban system (serving Los Altos and portions of Cupertino, Los Altos Hills, Mountain View, and Sunnyvale), will begin a major pipeline repair project this fall. This project, which will begin on Thursday, Oct. 30 and last through April 2026 will affect Cal Water customers as we move to 100 percent groundwater. We do not expect that water service will be interrupted, but the source of your water will temporarily change.

During the span of this project, we remind all customers:

- **You may experience hard water as we move to meet system demand with more groundwater sources than usual.** Hard water is caused by naturally occurring minerals and does not pose a health risk; however, it can cause spots on glasses and fixtures. You can minimize spotting by hand-washing dishes or towel drying them immediately after the dishwasher rinse cycle. If you already have spots on your glasses, soak them in white vinegar for 5 to 10 minutes.
- **Please conserve water as much as possible and use water wisely.** Your conservation efforts will help us continue providing the appropriate water supply for health, safety, and firefighting capabilities.
- **Turn off sprinkler systems when it rains.** Turn off your sprinkler systems during and for 48 hours after rainfall to conserve water and prevent overwatering.

Earthquake Insurance—Motus

- The information below is for homeowners that don't have or are considering adding earthquake coverage greater than the policy the association purchases.
- If you currently have coverage under the Motus program, we will email your renewal invoice with current coverage limits and information on the



new policy term. You can also log in, and click "RENEW/ADD ADDITIONAL UNIT" to review and/or make changes to your coverage (note that coverage is not in force until payment has been received).

- Dear Creekside Oaks Homes Association Owners –

Your HOA board has made the Motus Earthquake Insurance Program available to you. This gives you the opportunity to OPT-IN to superior coverage for your unit (vs. the California Earthquake Authority and other condo options). Please see the attached program documents. Note that if you do not enroll, you will not have earthquake insurance coverage under the Motus opt-in program.

Select features include:

Higher Limit: Motus offers up to \$1,000,000 (or more, on request) of combined loss assessment and unit interior coverage (CEA's Loss Assessment coverage is capped at \$100k)

Lower Cost: Motus is a fraction of the cost of CEA (on a premium per dollar of coverage basis)

Coverage of Common Areas: Motus covers your share of damage to common areas...which CEA excludes

To sign up, go to <http://app.motusins.com> and use the HOA Code "CRKS22" or fill out and mail in the application included in the attached packet.

The deadline to sign up/renew is **December 20, 2025**.

For more information on the Motus Program, including a schedule of upcoming informational webinars, please see the attached information packet. If you have any questions, please contact Motus directly at (833) MOTUS-IN / (833) 668-8746 or info@motusins.com.

Thank you.

MOTUS

Association note—The paper version of the application is on Creekside Oaks website with the other insurance documents.