

## **JJ Arch Holdings LLC Refund Agreement**

No Refunds, Returns or Exchanges. The Customer acknowledges and confirms that the Order is irrevocable and cannot be canceled by the Customer, and that the product(s) and Hardware ordered from JJ Arch Holdings LLC are not returnable, refundable or exchangeable. All sums paid by the Customer to JJ Arch Holdings LLC shall not be subject to any abatement, set-off, claim, counterclaim, adjustment, reduction, or defense for any reason. Down payment and payment of Total Purchase Price are not refundable, save as otherwise mutually agreed by the Parties. Refund requests based on shipment delay WILL NOT be accepted if delay is caused by the manufacturer. Further, unless otherwise agreed in writing by JJ Arch Holdings LLC, upon arranging for delivery of the Hardware to Customer directly or to a non-JJ Arch Holdings LLC Hosting Facility, such Hardware is ineligible for hosting at JJ Arch Holdings LLC Hosting Facility or for any returns, refunds or exchanges.

**Joseph Constantino**

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Joseph Constantino  
President of JJ Arch Holdings LLC

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Signature

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Type Name