## New Mexico launches YesNM mobile app - Efficient access to health and human services from smartphones or tablets

Santa Fe, NM - September 25, 2025 - New Mexicans can now apply for and manage food assistance, Medicaid, and other essential benefits, directly from their smartphones or tablets with the launch of the YesNM mobile app.

The app expands the reach of Yes New Mexico at Yes.NM.Gov, making it faster and easier for New Mexicans to access health and human services benefits anywhere at any time.

"We set out to improve the customer experience," said Kari Armijo, secretary of the New Mexico Health Care Authority. "New Mexicans already use their phones for everyday needs, and now they can apply for, renew and manage their benefits just as easily — all from one secured place anywhere in the state."

## What the app offers:

Apply for benefits and check the status of your application.

See updates right away on your benefits, eligibility and case.

View all your applications and benefits in one personalized, easy-to-use dashboard.

Get instant alerts if there are changes to your benefits or important updates, so you always know what's happening.

Sign in quickly and securely with your fingerprint.

The app was designed with feedback from diverse communities across New Mexico, including residents with disabilities and those who speak languages other than English.

The YesNM mobile app is available now in the App Store or Google Play. Once downloaded, users can easily create an account, link it to their benefits case, and start managing their health and human services programs.

For step-by-step instructions on how to create and link your account, visit Yes.NM.Gov and watch our instructional video.

The YesNM mobile app is the latest in a series of improvements designed to enhance the way New Mexicans interact with health and human services. The Health Care Authority continues to expand its offerings to ensure New Mexicans have access to the tools and resources they need.

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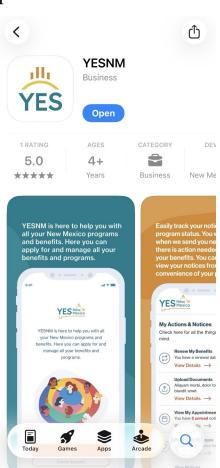
The New Mexico Health Care Authority connects New Mexicans to the care and support they need to live healthy, full lives. The agency administers Medicaid, the Supplemental Nutrition Assistance Program (SNAP), the Low-Income Home Energy Assistance Program (LIHEAP), cash assistance, child support services, and behavioral health care across the state. HCA also oversees the State Health Benefits program for state employees and manages the Health Care Affordability Fund to help make coverage more affordable for working families. The agency licenses health care facilities, investigates complaints, and ensures providers deliver safe, high-quality care. In addition, HCA supports individuals with intellectual and developmental disabilities

through a variety of home and community-based programs that protect health, safety, and human

rights.

Apple App Store:





## Google Play Store:

