

METRO WOUND CARE

PATIENT INFORMATION

Who is Metro Wound Care

Metro Wound Care is a nurse practitioner led wound care service owned and operated by Shelley McIvor. Shelley has been working in wound care in varied clinical settings including in acute hospitals, aged care facilities and in the community at patients homes. Shelley has more than 30 years experience managing post acute, chronic and complex wounds.

As a sole trader Shelley attends patients referred to Metro Wound Care but occasionally engages colleagues who are wound care trained to assist in busy periods or while she is on leave.

As Shelley is a nurse practitioner a self funded patient will get a medicare rebate. However, when other clinicians are required to attend care the rebate may not apply.

Fee information is available.

When referred to Metro Wound Care

Metro Wound Care receives referrals for wound care by your discharging hospital, specialist or GP.

Care will commence at the address provided on your referral form. Please confirm that this is the correct location as it is essential that you are residing within the service area of Metro Wound Care. If you are intending to be at a different address please make this known so a referral can be forwarded to an alternative service provider.

The **commencement date** for Metro Wound Care will have been provided at discharge. You will be advised of the **visit time** on the morning of your appointment day or the evening before.

Please prioritize your wound care appointment.

Shelley will do her best to accommodate requests that may be made around medical appointments but asks that non urgent or non medical appointments are rescheduled if possible. Shelley covers a considerable geographical area so please be understanding of time which is impacted by the location of other patients, traffic and unplanned incidents.

Your responsibilities

If you have had surgery please rest at home and follow instructions provided by the discharging nurse and your specialist. At your first Metro Wound Care appointment your activity level will be discussed. It is important to ensuring the best outcome for your wound healing.

For leg wounds, particularly skin grafts and flap repairs, we suggest no more than 5 minutes each hour of walking and the remainder of the time you should sit and the leg should be elevated.

Please have a clean area available where wound dressings can be done.

Please remove any pets from the area where Shelley will be attending your wound.

At your first visit please have available:

- Your list of medications
- Your past medical history
- Any other specialists