

Privacy Policy Page

Privacy Policy for HASH

Effective Date: July 15, 2025

Welcome to HASH, your online destination for discovering curated products delivered directly from global suppliers. Our website, <https://hash8.godaddysites.com>, is committed to protecting your privacy and ensuring transparency in how we handle your personal information.

This Privacy Policy outlines what data we collect, how we use it, and what rights you have. By using this site, you agree to the practices described here. If you do not agree, please refrain from using the website.

1. Information We Collect

We collect both personal and non-personal information to provide better services and maintain website functionality.

a. Personal Information

This includes any data you willingly provide, such as:

- Name
- Email address
- Shipping/billing address
- Phone number
- Order details
- Payment-related information (handled by third-party processors like Razorpay, Stripe, etc., not stored by us)

You may provide this data when:

- Placing an order
- Submitting a contact form
- Subscribing to updates or newsletters

- Creating a user account

b. Non-Personal Information

Collected automatically through tools like Google Analytics and server logs:

- IP address
- Browser type
- Device (desktop/mobile/tablet)
- Operating system
- Referring URLs
- Time and duration of visits
- Pages visited

This helps us understand site performance, user behavior, and improve experience.

2. How We Use Your Information

We use your information for the following purposes:

- To process orders placed through our website and send order confirmations and shipping updates
- To provide customer support, address queries, and resolve complaints
- To enhance user experience through personalized content and recommendations
- To monitor site traffic and analyze how users interact with different parts of our website
- To send marketing updates or newsletters — only if you opt-in
- To prevent fraudulent activity, secure transactions, and enforce site policies

We do not sell, rent, or trade your personal information to third parties for monetary gain.

3. Log Files

Like many other websites, HASH uses log files. These files log visitors' behavior and technical activity when they visit the site.

Data collected includes:

- IP addresses
- Browser type and version
- Internet service provider (ISP)
- Date and time stamps
- Referring/exit pages
- Number of clicks

This information is used for:

- Analyzing trends
- Administering the site
- Tracking movement on the site
- Improving functionality

It is not linked to personally identifiable information.

4. Cookies and Web Beacons

Cookies are small text files stored on your device that help enhance user experience. HASH uses cookies to:

- Remember your preferences
- Track your visits for analytics
- Save cart items between sessions
- Customize ads (if ads are displayed)

You can control or disable cookies in your browser settings. Disabling cookies may limit some features.

5. Third-Party Advertising and Analytics

We may display ads or use services from third-party platforms like:

- Google AdSense
- Meta Pixel
- Other affiliate networks

These providers may use cookies, JavaScript, or web beacons to personalize ads based on your browsing history — both on our website and across the internet.

Example: Google's DART cookies are used to serve ads to users based on their visit to this and other sites. You can opt out of DART cookies via [Google's Ad Policy](#).

We do not control or access cookies used by third-party advertisers.

6. Dropshipping & Product Responsibility Disclaimer

HASH is a dropshipping platform. This means:

- We do not manufacture or stock any of the products listed.
- Orders are fulfilled and shipped directly by third-party vendors/suppliers.
- We serve as a facilitator for the transaction and product listing.

Therefore:

- HASH is not liable for product quality, delivery delays, damages, incorrect shipments, or warranty issues.
- All product-related claims (return, exchange, refund, etc.) must be addressed with the supplier, not us.

We recommend reviewing the supplier's return and shipping policies before placing an order.

7. Returns, Refunds, and Shipping

As a facilitator, HASH follows the policies of the respective vendors regarding:

- Return and exchange timeframes

- Accepted reasons for returns (damaged, incorrect item, etc.)
- Refund eligibility
- Delivery time and tracking

Important Notes:

- Returns initiated after the supplier's allowed timeframe will not be processed.
 - Refunds are subject to supplier approval.
 - Delays due to customs, shipping carriers, or holidays are beyond our control.
-

8. Children's Privacy

We do not knowingly collect personal information from children under the age of 13. If you are a parent or guardian and believe your child has submitted personal data to our website, please contact us. We will take immediate steps to delete such information.

9. GDPR & CCPA Data Protection Rights

Even though HASH is based in Lucknow, India, we recognize and respect the rights of visitors from the EU/EEA and California. As such, we honor the following rights for those users:

Under GDPR (EU/EEA):

- Right to access – Request a copy of the personal data we hold about you
- Right to rectification – Request corrections if information is inaccurate
- Right to erasure – Ask us to delete your data under certain conditions
- Right to restrict processing – Limit how we use your data
- Right to object – Stop us from processing your data in some cases
- Right to data portability – Request that your data be transferred elsewhere

Under CCPA (California):

- Right to know what personal data we collect and how we use it

- Accepted reasons for returns (damaged, incorrect item, etc.)
- Refund eligibility
- Delivery time and tracking

Important Notes:

- Returns initiated after the supplier's allowed timeframe will not be processed.
 - Refunds are subject to supplier approval.
 - Delays due to customs, shipping carriers, or holidays are beyond our control.
-

8. Children's Privacy

We do not knowingly collect personal information from children under the age of 13. If you are a parent or guardian and believe your child has submitted personal data to our website, please contact us. We will take immediate steps to delete such information.

9. GDPR & CCPA Data Protection Rights

Even though HASH is based in Lucknow, India, we recognize and respect the rights of visitors from the EU/EEA and California. As such, we honor the following rights for those users:

Under GDPR (EU/EEA):

- Right to access – Request a copy of the personal data we hold about you
- Right to rectification – Request corrections if information is inaccurate
- Right to erasure – Ask us to delete your data under certain conditions
- Right to restrict processing – Limit how we use your data
- Right to object – Stop us from processing your data in some cases
- Right to data portability – Request that your data be transferred elsewhere

Under CCPA (California):

- Right to know what personal data we collect and how we use it

- Right to delete your personal data
- Right to opt out of the sale of your personal data

If you wish to exercise any of these rights, contact us using the details provided below. We will respond within 30 days of your request.

Note: These rights apply only to users within applicable jurisdictions (EU/EEA and California). We provide this section for transparency and inclusivity.

10. External Links

Our website may include links to:

- Supplier websites
- External blogs or guides
- Affiliate marketplaces (e.g., Amazon, AliExpress)

Please note:

- We are not responsible for the content or privacy practices of these third-party sites.
 - You should review their Privacy Policy and Terms & Conditions before interacting with them.
-

11. Changes to This Privacy Policy

This Privacy Policy may be updated periodically. We encourage users to revisit this page to stay informed about how their data is protected.

We will notify you of any significant changes by:

- Posting the updated policy here
- Updating the “Effective Date” at the top

By continuing to use the site after changes are posted, you accept those changes.

12. Contact Us

If you have any questions, concerns, or data requests regarding this Privacy Policy or your personal information, please contact:

Email: [your-email@example.com]

Website: <https://hash8.godaddysites.com>