

TAN & SUN

HOME SUNBED RENTAL TERMS & CONDITIONS

Tan & Sun FZE LLC | Customer Terms | Version: September 2026

Please read these Terms before confirming your booking. By electronically accepting them during the Tan & Sun booking process, you agree that these Terms form part of your rental agreement.

Rental rate	AED 1,200 per 30-day Rental Period
Minimum commitment	1, 2 or 3 x 30-day Rental Periods - as selected during booking
Renewal	Automatically continues in 30-day Rental Periods after the minimum commitment
Cancellation notice	At least 7 days before the next Rental Period

1. Rental Period, Minimum Commitment & Renewal

- A Rental Period is 30 consecutive days beginning on the delivery/commencement date.
- The rental rate is AED 1,200 per 30-day Rental Period. The minimum commitment is the option selected by you during booking: 1, 2 or 3 x 30-day Rental Periods.
- You remain responsible for the rental charges for the minimum commitment you select, even if you request early collection, except where applicable law requires otherwise or Tan & Sun agrees otherwise.
- After your minimum commitment, the rental automatically continues for successive 30-day Rental Periods at AED 1,200 per period until cancelled in accordance with these Terms.
- To avoid the next Rental Period charge, you must give Tan & Sun at least 7 days' notice before the next Rental Period begins. Once a Rental Period has started, rental charges for that period are not refundable on a pro-rata basis, except where required by applicable law.

2. Payment

- The first rental payment is due before delivery. Subsequent payments are due at the start of each further Rental Period.
- By providing a payment card for recurring billing, you authorise Tan & Sun and its payment provider to charge AED 1,200 on each payment date while the rental continues.
- If a recurring payment fails, Tan & Sun may retry the payment and contact you. If an amount remains unpaid for 7 days after its due date, Tan & Sun may terminate the rental and arrange collection, subject to applicable law.
- Any separate charge for customer-attributable damage, failed delivery/collection or another amount due under these Terms must be reasonable, supported by the circumstances and notified to you. A stored payment method is not unrestricted authority for Tan & Sun to impose unagreed charges.

3. Delivery, Installation & Residential Access

- Delivery, installation and normal collection are included in the rental price. Tan & Sun will arrange installation at the address provided during booking.
- You are responsible for arranging any building or community requirements, including delivery permits, security approval, loading-bay access, service-lift bookings and access codes. These should be arranged at least 24 hours before the appointment, or earlier if required by your building/community.
- You must provide approximately 1 m² of clear, dry, ventilated indoor space and two suitable 13A sockets. The sunbed has an overall power requirement of approximately 4.0 kW and connects using 2 x 13A fused 3-pin plugs. Extension leads or multi-plug adapters must not be used unless specifically approved by Tan & Sun.
- If a delivery or collection appointment fails because you are unavailable, required access has not been arranged, incorrect information has been supplied, or you cancel after dispatch, Tan & Sun may charge AED 200 in Dubai or a reasonable additional transport cost outside Dubai. No such charge applies where the failure is caused by Tan & Sun or its delivery team.

4. Ownership, Location & Care of the Sunbed

- The sunbed remains the property of Tan & Sun at all times.
- It must remain at the installation address and must not be moved, relocated, dismantled, modified, opened, repaired or tampered with without Tan & Sun's prior approval.
- You must take reasonable care of the sunbed, keep it in a suitable indoor environment and use it only for its intended domestic purpose in accordance with the supplied operating and safety information.
- You must promptly tell Tan & Sun about any fault, unusual operation, accident, damage, loss or theft and stop using the sunbed where continued use may be unsafe.

5. Damage, Loss & Replacement

- Tan & Sun is responsible for normal wear and tear and equipment faults not caused by misuse, negligence or unauthorised interference.
- You are responsible for the reasonable cost of customer-attributable damage, including damage caused by misuse, negligence, impact, liquids, unauthorised movement, unsuitable electrical arrangements, tampering or failure to take reasonable care.
- If the sunbed is lost, not returned, stolen due to circumstances for which you are responsible, or damaged beyond economic repair, your liability may include its reasonable replacement value, capped at AED 15,000, subject to applicable law and the actual circumstances.
- Tan & Sun may record the condition of the sunbed at delivery and collection, including photographs. Any damage charge will reflect reasonable repair or replacement cost rather than a penalty.

6. Cancellation, Collection & Return

- You may cancel the rental after satisfying your selected minimum commitment by giving at least 7 days' notice before the next Rental Period.

- Following valid cancellation, Tan & Sun will arrange a reasonable collection date/window. You must make the sunbed available and arrange any permits, access, service lift or loading requirements needed for collection.
- If you have properly cancelled and made the sunbed reasonably available, you will not be charged additional rental solely because Tan & Sun cannot collect immediately after the agreed rental end date.
- If collection is delayed because you fail to provide agreed access or otherwise prevent collection, you remain responsible for the sunbed and Tan & Sun may charge the applicable failed collection charge and a reasonable amount for the additional period during which the sunbed cannot be recovered.
- Only Tan & Sun or its authorised delivery team should dismantle or collect the sunbed unless Tan & Sun specifically agrees otherwise.

7. Safe Use & Customer Acknowledgement

- Tan & Sun operates an 18+ safety policy. The sunbed must not be used by anyone under 18 years of age.
- Sunbeds emit ultraviolet (UV) radiation and UV exposure carries health risks. Appropriate protective eyewear must be used during every tanning session.
- You and every permitted adult user must follow the manufacturer's and Tan & Sun's operating, exposure and safety information and must not exceed recommended exposure times or frequency.
- Anyone uncertain whether UV tanning is appropriate for them, including because of skin type, medication, medical history, a skin condition or another health concern, should obtain appropriate medical advice before use.
- You are responsible for ensuring that any permitted adult household member or guest is made aware of and follows the operating and safety information.

8. Customer Information & Privacy

- You must provide accurate identification, contact and installation information reasonably required to administer the rental. Tan & Sun may require a valid Emirates ID or other acceptable identification.
- Tan & Sun may process customer information for verification, rental administration, payment management, delivery and collection, customer support, fraud prevention, protection/recovery of its equipment, dispute resolution and compliance with legal obligations.
- Payment card details should, where possible, be handled by Tan & Sun's payment provider rather than stored directly by Tan & Sun. Further information may be set out in Tan & Sun's Privacy Notice.

9. Tan & Sun Responsibilities & Liability

- Tan & Sun will use reasonable care in supplying, delivering and installing the sunbed and will provide appropriate operating and safety information.
- Tan & Sun does not seek to exclude liability or consumer remedies where exclusion would be prohibited by applicable UAE law.
- Subject to the above, Tan & Sun is not responsible for loss caused by customer misuse, unauthorised movement or alteration, failure to follow operating/safety information, or residential access, electrical or site conditions outside Tan & Sun's reasonable control.

10. Termination

- Tan & Sun may terminate the rental for a material breach, including persistent non-payment, refusal to permit agreed collection, serious misuse or unauthorised relocation, after giving reasonable notice where appropriate.
- Termination does not remove rental charges or other reasonable amounts properly due before termination, including customer-attributable damage, repair, replacement or recovery costs.
- If you fail or refuse to make the sunbed available following termination, Tan & Sun may take reasonable steps to recover it and may seek reasonable costs and losses arising from non-return, to the extent permitted by applicable law.

11. General Terms

- These Terms and the booking information recorded through Tan & Sun's booking process, together with applicable safety/operating information and any specifically agreed written variation, form the rental agreement between Tan & Sun and you.
- Routine communications concerning delivery, payment, renewal, cancellation, faults and collection may be sent using your registered email address, mobile number or WhatsApp contact details.
- These Terms are governed by the laws applicable in the United Arab Emirates and disputes are subject to the jurisdiction of the competent UAE courts.
- If any provision is found invalid or unenforceable, the remaining provisions continue to apply to the extent permitted by law. Nothing in these Terms overrides or restricts rights you have under applicable UAE consumer law.

Electronic acceptance

During booking, you will be asked to confirm that you have read, understood and agree to these Terms, acknowledge the recurring rental/payment arrangement, confirm the 18+ restriction and agree to follow Tan & Sun's safety and operating information.