



CHANGE STUMBLING BLOCKS INTO STEPPING STONES

Five Secrets to Change Stumbling Blocks Into Stepping Stones:

1. Ask Then Listen... Really Listen
“Talk to me before I can no longer talk to you.”

2. There Are No Medals for Being Right
And, *you* just might be the one who’s wrong.

3. Delegate... Delegate... Delegate
There is no “i” in T-E-A-M.

4. Poker Face Counts In More Than A Card Game
Body language will give you away every time.

5. Look for the Lowest Common Denominator First – K.I.S.S.
The sun isn’t really black just because Billy paints it that way.

BONUS SECRETS:

- ✓ You Must Be Joking
– Earn Extra Credit for Humor

- ✓ The Rules of the Game Have Changed
– Fiblets Are No Longer A Sin!