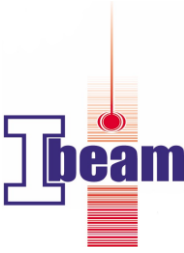




803.798.4466

info@datacomcolumbia.com

www.datacomcolumbia.com



Scanner Service and Repair

Celebrating 26 Years 1991-2017

Datacom Systems, Inc. has been servicing and repairing all models of bar code scanners for 26 years. Our certified state-of-the-art center will inspect, estimate and repair your scanner to the manufacturers' OEM specifications and return it to you in 2 to 3 days. We specialize in the repair of mobile and tethered bar code scanners. Datacom's team of certified technicians provide repair services for **all** models of scanners from **all** vendors.

How to request a repair RMA:

Please give us a call at 803-798-4466 or simply send an email to info@datacomcolumbia.com with your scanner model, serial number and brief description of the problem. We will provide you an RMA and instructions for sending your equipment in for an estimate and repair.

Automated RMA:

You may also enroll in our automated RMA program. We will provide you a company RMA account number to use for all repairs. Once your product is received at our service center we will provide an estimate for your approval prior to repairing.

Service Contracts:

Datacom also provides flat rate annual service contracts for all products. If your scanner is out of the manufactures warranty we can cover it under one of Datacom's many annual service agreements. Send us a list of scanners by model and serial number and we will provide you a quote. **It's that simple**

Please contact us at:

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