



POLICIES and PROCEDURES

WAIVER

As legal guardian of my designated student(s), I hereby consent to all student(s) participating in this facility's program(s). I accept legal guardianship for any student added to my account for any event, any class, any program, or any function supported by, executed by, run by, hosted by, or designated by Towers Gymnastics, and any related company, organization, or subsidiary, at any location, site, or event, even if off-premise. I recognize that potentially severe injuries can occur in any activity involving height or motion, including tumbling and related activities including cheerleading, tumble tramp, trampoline, stunting, pyramids, dance, gymnastics and physical activity in general.

I further acknowledge, understand, appreciate and agree that my student(s) participation may result in possible exposure to an illness from infectious disease, including, but not limited to, MRSA, Influenza, and Covid-19. While particular rules and personal discipline may reduce risk, the risk of serious illness and death does exist. I knowingly and freely assume all such risks, both known and unknown, even if arising from the negligence of the releasees or others, and assume full responsibility for my student(s) participation and exposure.

I understand that it is the express intent of all staff and personnel to provide for the safety and protection of my student(s) and, in consideration for allowing my student(s) to use these facilities, I hereby **COVENANT NOT TO SUE and FOREVER RELEASE** this facility, affiliated and partner companies and organizations, property owners and lessors, staff, contractors, subcontractors, teachers, coaches, owners, directors and other members involved in this facility's program(s), from all liability and for any and all damages and injuries or illnesses suffered by my student(s) during instruction, supervision, and/or control during any and all classes or extra activities.

As legal guardian of the student(s), I also consent to permit any photos/videos taken of my student(s) to be used on social media or for promotional advertising. This consent includes photos, videos, and any other imagery that may be used even if my student(s) is not enrolled or actively participating, and permission is given regardless of enrollment status.

This waiver does not have an expiration date and consent is given forthwith and henceforth any changes. All waivers, policies, authorizations, permissions, and consents are available for viewing on the Parent Portal, on our website and through written request.

RULES, TERMS, and CONDITIONS

ANNIVERSARY FEE

All Students will be charged an anniversary fee upon initial registration. This fee is good for one year regardless of enrollment status and will be charged each year in the anniversary month if the child is enrolled.

MAKEUP POLICY

Because of our strict student to teacher ratio, the student must miss a class before it can be made up. There is no guarantee that space will be available in all classes. No makeups will be allowed if the student is not currently enrolled and current on payments. There will be makeups for holiday/weather closures. Regular session makeups expire at the end of the session. Summer makeups expire at the end of the calendar year. The student must schedule their makeup within the same type of class (tumbling make ups cannot be scheduled in girls rec classes). Once a makeup is scheduled, if you do not show for the makeup (for any reason) the makeup is not refunded. Once the calendar date of the makeup arrives, it cannot be cancelled.

DROP PROCEDURE:

PARENTS MUST NOTIFY THE GYM TO DROP A STUDENT FROM CLASS. Only a written notice via the parent portal, email, regular postal mail or hand delivered to our front desk will be acceptable. We must receive notice before the 1st of the month to prevent further charges. Once the 1st of the month has arrived and payment is applied, there are no refunds. **Please note: You are responsible for payment for your student's classes WHETHER OR NOT YOUR STUDENT ATTENDS CLASS** until the time you notify the staff VIA WRITTEN NOTICE. Please do not rely on your student to verbally let us know that he/she will no longer be attending classes. If a student stops coming to class without notification then that student's account will be charged for the additional 30 days. This charge will be for holding the student's place in that class instead of offering that place to one of the many on a waiting list.

WHAT TO WEAR

Boys or Girls may wear tucked in T-shirts and shorts OR Leotards for Girls. NO chewing gum or dangling jewelry. Hair should be pulled neatly and securely away from the face so that it stays up for the entire workout. Girls should not wear bows or other large hair ornaments that may cause discomfort during activity. All students should have bare feet during class, or appropriate tumbling shoes for tumbling classes only. Personal items should be left in cubby holes. Jewelry should not be worn during classes. **PLEASE LEAVE JEWELRY ARTICLES AT HOME.** This facility's staff will not be responsible for ANY items that may be lost or stolen. Be sure your student's personal items are marked with their name.

ARRIVAL AND PICKUP

Be sure your student arrives 5 minutes before (no earlier please) his/her scheduled class time. Please pick up your student on time. Gymnasts will not be allowed to leave the building without a parent, guardian, or an authorized adult. Please inform us if you know you will be late picking up your student. Instruct your student to wait inside the building and you should escort them from the building to your car. During peak times the parking lot is crowded. Please take into consideration that our students may include young children. Please drive slowly and carefully. Do not take a chance on your student running to and from your car.

DO NOT PARK in any lot that does not belong to Towers. Those lots are private and your car will be towed by the owners of those lots. If the Towers lot is full, please park on the street. Do not block the back of our parking lot, which hinders our staff from arriving on time and blocks necessary equipment.

BILLING AUTHORIZATION

I represent and warrant that if I am purchasing something or paying for a service from this facility or from other merchants through this facility that (i) any credit card or bank account draft (ACH Draft) information I supply is true and complete, (ii) charges incurred by me will be honored by my credit card company or financial institution, and (iii) I will pay the charges incurred by me at the posted prices, including any applicable taxes, fees, and penalties..

I hereby authorize (if online payment is made or autopay information is provided) this facility to charge my ACH draft, or credit card account. I understand that a 30 day written notice is required to terminate billing and **I am responsible for payment whether or not my student attends classes until I notify this facility in writing to drop my student from class(es). I understand that my student(s) registration will be continuously billed. Once the payment has been charged, there are no refunds or cancellations, and if I do not make written notification of the requested drop by the 1st of the month, billing will take place automatically.**

I understand I am responsible for keeping a valid credit card on file at all times and that if I elect to pay by cash or check, I will do so before the 1st of the month.

Should my bank / credit card be declined for any reason (such as insufficient funds, card error, cancelled account, etc.), my account may be charged an additional transaction fee for a late payment. Should I dispute a charge through my financial institution this will constitute a breach of contract possibly resulting in, but not limited to, penalties, additional fees, collection, legal action, and/or termination of any and/or all current and future services.