

Introducing the All New BrightView Connect



BrightView Connect is a new online service request portal with a specific site created for Reflection Lakes. It will allow you to create work requests for landscaping and allow BrightView to receive them in real time. Each ticket will be tracked within the system under the resident's user dashboard to keep you updated on the progress.

New User Registration

Registering for the system is easy. Just follow the unique URL provided to you from property management or BrightView. Cut and paste that link into your internet browser. It works from your desktop or mobile device.

<https://connect-register.brightview.com/?propertyGuid=0015A00002BgLPTQA3>

Once you enter your email address you will be sent a verification code to that email. Enter that code and you will be attached to your community and then asked to enter your information.

Important

After you enter your information you will be given a **Temporary Password** to sign into the system. It is important to keep track of this password by copying it on your computer or writing it down. You will need it **two** more time in order to sign in and choose a new password.

Once signed in you will be taken to your property's home page and be able to check schedules, read announcements and submit service requests through the system.

From that point forward you can go to <https://connect.brightview.com> and sign in as you would on any other website.