

Bethesda Walk Dental Care

To Our Patients and Their Families,

At Bethesda Walk Dental Care our number one priority has always been the health and safety of our patients. Often in times of uncertainty, there can be a wealth of misinformation spread, especially in today's digital age. As a leading healthcare authority in our community, we wanted to reach out to all of our patients regarding the COVID-19 virus, and to let you know the steps we are taking to alleviate any potential concerns.

Our office follows infection control recommendations made by the American Dental Association (ADA), the U.S. Centers for Disease Control and Prevention (CDC) and the Occupational Safety and Health Administration (OSHA). We follow the activities of these agencies so that we are up-to-date on any new rulings or guidance that may be issued.

At Bethesda Walk Dental Care, we follow strict cleaning policies for the protection of both our staff and our patients. Each staff member maintains rigorous personal hygiene standards as well as using new gloves and face masks for every patient interaction. We use hospital-grade disinfectants across the entire office, with extensive room cleaning after each patient to ensure a safe and clean environment. After each use, all dental instruments receive the highest level of medical sterilization available. These processes have always been of utmost importance in our office and will continue to be the standards we uphold for our community.

You may see some changes when it is time for your next appointment. We made these changes to help protect our patients and staff. For example:

- Our office will communicate with you beforehand by text to ask some screening questions.
- Temperatures of all staff will be taken at the start of each workday as well as each patient who enters the office..
- Our waiting room will be closed and you will be asked to wait in your car until we are ready to seat you.
- Appointments will be managed to allow for social distancing between patients. That might mean that you are offered fewer options for scheduling your appointment.
- We will do our best to allow greater time between patients to reduce waiting times for you, as well as to reduce the number of patients in the reception area at any one time.

Please rest assured that we are following local and national updates daily and will continue to maintain the highest level of safety and patient care that you have come to expect. If you have any questions regarding your future appointments, please don't hesitate to reach out to us. We will be posting additional updates through Facebook and our website to keep our community and patients abreast of the latest updates regarding the current health situation.

Again, thank you for being a valued patient of Bethesda Walk Dental Care. We appreciate your continued trust and confidence. Together we can overcome these challenging circumstances and continue your path to greater health! We look forward to taking care of you at your next scheduled appointment.

Sincerely,

Billy S. Pealock, D.M.D.