

FAR NORTHEAST ALBUQUERQUE SYSTEM RELIABILITY UPDATE



CURRENT CONDITIONS

- Extreme summer temperatures and increased electricity demand are placing additional stress on electric infrastructure serving far Northeast Albuquerque.
- Peak demand occurs primarily between 4:00 p.m. and 9:00 p.m.

LONG-TERM RELIABILITY

PNM has repeatedly sought approval to build a new substation to serve customers in the far Northeast Heights to:

- Support growing electricity demand.
- Maintain reliable service.
- Serve new customers.
- Improve system resiliency.

Approval of the new substation is required to ensure safe, reliable service for the community. In the meantime, substations and grid infrastructure in the surrounding areas are carrying the overflow demand, increase the risk of outages during peak demand hours across a broader area (shown in map).

WHAT PNM IS DOING

- Monitoring system conditions around the clock.
- Adjusting operations to maintain reliability.
- Utilizing demand response programs (Peak Saver and Power Saver) to reduce load.
- Communicating with customers and community stakeholders.

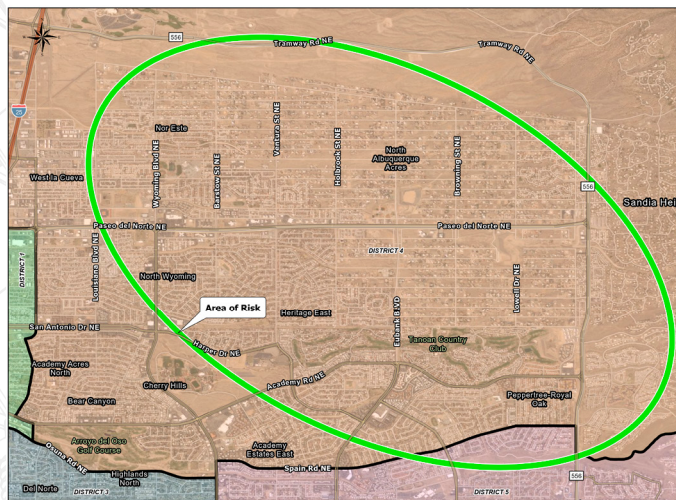
When demand in this broader area exceeds our system capabilities, PNM will reach out to customers and request a voluntary reduction in energy use during peak periods (4pm – 9pm).

HOW CUSTOMERS WILL BE ABLE TO HELP

If notified, reduce energy use between 4:00 p.m. and 9:00 p.m.:

- ✓ Raise thermostats a few degrees.
- ✓ Delay clothes dryers and dishwashers.
- ✓ Delay electric vehicle charging.
- ✓ Turn off unnecessary lights and electronics.

Small actions taken across the community can make a meaningful difference.



Potential Area of Impact Map

For more information about the proposed substation, visit **PNM.com/naa** or email us at **partners@PNM.com**

PNM Customer Service (888) DIAL-PNM (1-888-342-5766)
Tues-Thurs 9:30am – 4pm



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