



## Share Your Maintenance Feedback

Maintenance Request Description

I would like another wire shelf installed in my closet please.

Requested By

JUST Genevieve

Requested On

04/ /2026 02:18 PM

Work Order #

336085-1

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How satisfied are you with the overall experience?

- 1 = *Not at all satisfied*; 5 = *Very satisfied*
- 1
- 2
- 3
- 4
- 5

Has the issue been resolved completely?

- Yes
- No

Was the work completed in a timely manner?

- Yes  . . . better than timely . . . just sayin'!
- No

Any additional feedback?

I love MY APARTMENT LIFE.

I had been battling gravity and tried so many ways to stack things in such a way that an avalanche didn't happen. I had been meaning to ask for the simple fix but I had forgotten about this until I was visiting with my new upstairs neighbor. She expressed an

interest in getting a new shelf in her space. I asked her if she knew how to put in a maintenance work order. She wasn't sure what I was talking about, so I showed her on my phone how to put in a maintenance request by demonstrating putting MY shelving request into the system as an example.

Well, that was just a couple of days ago (not sure, I'd have to log in to be sure -- NO I DON'T -- THE REDACTED DATE IS AT THE TOP OF THE SCREEN -- 4/██/2026!)

Today Edward showed up to put 9Volt Batteries in my chirping smoke detectors and we decided to do science -- batteries are DATED: April, 2026 . . . we'll see how long they last before needing to be changed again. We predict that the Duracell Battery will last longer than the other two that were inserted.

Since Edward was here, we discussed the shelving I wanted. He said he could take care of it NOW!! What -- NOW??!!!! Let me clear that work space for you!! Before Edward returned with his work-cart, everything that was hanging or stacked on the shelves were thrown out of the way so that Edward could work without clutter. Thanks EDWARD!! Your RESULTS today brought me GREAT, GREAT JOY!! Thank YOU!!