



CRITICAL INFORMATION SUMMARY

BUSINESS NBN 50/20Mbps & 100/40Mbps Plans

INFORMATION ABOUT THE SERVICE

This is a fixed NBN service which delivers Internet to your premises.

NBN service is delivered via fibre or copper directly to your premises, or to the local telecommunications node, or directly to the basement of multi-dwelling buildings.

The NBN service speeds are based on an 'up to' scenario where they may not achieve the speeds.

MINIMUM TERM

12 months. For discounted connection costs, or free connections we provide extended term options of 24 & 36 months.

INFORMATION ABOUT PRICING

HARDWARE

Cloud Communications Group will supply a pre-configured business grade NBN modem with the costs varying based on the contract term nominated by you. We can supply a modem at the following prices:

Modem Fees

12 Month Term - \$499.95 ex GST

24 Month Term - \$399.95 ex GST

36 Month Term - \$0.00

Cloud Communications Group will bill you any associated Modem costs on the 1st Bill following the activation of the service.

ACTIVATION / CONNECTION FEES

The following connection fees apply to Cloud Communication's Group NBN Service.

12 Month Term - \$300.00 ex GST

24 Month Term - \$250.00 ex GST

36 Month Term - \$0.00 ex GST

These prices are based on a self-installation.

MONTHLY MINIMUM CHARGES

The following Monthly Plan fees are as follows, and all prices below exclude GST.

100Mbps/40Mbps - Unlimited Plan - \$130.00 ex GST

50Mbps/20Mbps - Unlimited Plan - \$99.00 ex GST

EARLY TERMINATION CHARGES

If you cancel your service within the contract term Cloud Communications Group will charge you the remaining months of the contract. If you relocate to a new premise where Cloud Communications Group does not have coverage early termination charges will apply.

OTHER CHARGES

Cloud Communications Group will charge a service relocation fee of \$450 per service. Should you choose to re-start your contract term the standard connection charges based on contract term chosen will apply. See Activation / Connection fees details above.

Additional IP addresses – Each NBN service is provisioned with a static IP Address, additional IP addresses are available upon request and are charged at \$10 per IP address.