

# Beyond the Walk

Daycare | Boarding | Training

## Before Boarding & Daycare

### Things to Know and Bring

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#### Things to bring.

- Food.** Food does not need to be pre-portioned. We are happy to measure meals. Scoopers can vary so sending your scooper from home can help with precise measuring. A few extra meals can be included in case of unexpected trip delays, but please do not send excessive extra food. We may provide ziplocs to scoop the amount of food needed for your dog's stay and give larger bins back to you at drop off if excessive food is brought. For frequent boarders, we can store your dog's food long term for multiple trips if desired.
- Treats/snacks.** We have treats and snacks, however you're welcome to provide your dog's favorite treats or snacks. If your dog is on a limited or special diet, please do provide treats/snacks your dog can have if any.
- Leash, collars, harness, any training equipment.** Any items used day to day. We have long lines.
- Any medication/supplements.** Provide pill pockets, cheese, peanut butter, etc that your dog takes medication with.
- One or two toys.** We have various toys and nylabones.
- Disposable or washable diapers.** If your dog requires.
- Shampoo.** If you have elected for bathing services and want your dog bathed with a particular shampoo.
- A blanket or owner's t-shirt.** A scent item for your dog's first stay can help them transition. For dogs that rip up or consume cloth items, this item is placed in their bin, not in their kennel, for scent to disperse.
- Instructions.** If your dog's behavioral, medical, diet, or medication/supplement needs change from the information provided in their online form, provide instructions at drop off. Update your dog's online form before their stay.

#### Things not to bring.

- Bowls, puzzle feeders, kongs, any rawhide, nylabones, beds, valuables, crates. We have these items on hand. These items can look similar to ours and become lost. We are unable to launder beds of most sizes if soiled.
- ***Please do not give your dog or supply new treats, snacks, or foods that your dog has not been consuming regularly for at least two weeks leading up to their stay.*** Doing so can cause GI upset while in care. Additional charges may apply relating to clean up if your dog experiences GI upset while in care relating to new foods supplied.

#### Things to know.

- **Drop offs and pick ups are scheduled appointments.** This offers each dog a calm and safe arrival/departure. If you need to change your appointment time, contact us as soon as you know so rescheduling can be arranged. Please arrive no more than 10 minutes earlier or later for your scheduled appointment time.
- When you arrive for drop off or pick up, pull up to the curb on our side of the street. Stay in your car, send a text, and wait for entry direction. We always have reactive dogs and getting out of your car can cause disturbance and pose safety risks. This is also to ensure you have the correct house.
  - Some clients prefer to place Diane's number and Beyond's work number in a group text to communicate. We can also arrange this for you.
  - If we miss your text or call and you are waiting for more than 10 minutes past your appointment time with no reply, leave your dog in the car and knock on the front door. Do not enter for safety. We strive to respond promptly, however at times, dog needs arise that take us away from the phone.
- Please do not use neighboring driveways to turn around when arriving or departing for appointments.
- Updates during your dog's first stay often are daily for the first few days, then every other day or two after. If you'd like to check in on your dog outside of our typical update schedule, feel free to send a text.

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**Work Number.** 973-903-4621  
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**Questions.** Please visit our FAQ section on our website.

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