



Appointment Agreement Policy

Welcome to Flowering Beauty

Thank you and I appreciate you as an individual and client for choosing my business. So that I can best serve all my clients, please be advised of my policies.

Arrival:

Please aim to arrive on time to your scheduled appointment so that I may have sufficient time to perform my best quality work on you at all times. Please arrive to your appointment with no make-up, *clean lashes* and a well fitting face mask/covering.

Late Arrival:

Any guest that arrives late for a lash extension appointment will be services for the remaining time allotted and will be charged the full price of the scheduled service. Less time means less lashes! Guests arriving more than 15 minutes late may be asked to reschedule, as accommodating late clients may interfere with future clients appointments and is unacceptable.

Cancellation Policy:

I value your business and ask that you respect my business scheduling policies.

I am a very understanding and flexible individual, however, in the event of no call no shows, I will not tolerate no communication. Your appointment will be cancelled and charged 50% of your scheduled service. Please just reach out to me, if you have an issues with scheduling.

Please notify me at least 24hrs in advance of any cancellation or rescheduling. Same day cancellations with less than 24hrs notice are subject to a cancellation fee amounting to 50% of your scheduled service. Thank you for understanding.

Refills:

-Foreign refills from other artists require a thorough consultation beforehand and will most likely be advised to a removal before I can perform a full set.

-To be eligible for a refill appointment, you must have at least 50% retention. If you have less than 50% retention, we have 3 options;

- Option 1: I could attempt to fill as much of your lashes as I can within your allotted appointment time
- Option 2: I can upgrade your appointment for \$25 for an additional 30 minutes to fill more of your lashes (if booking allows)
- Option 3: I can upgrade your appointment to a full set for maximum fill time and best results (If booking allows)

*Flowering Beauty Artistry accepts cash and all major credit cards
Gratuities are accepted*

*Thank you again,
Raquel Flores*

Client Signature_____

Date_____