



Southern Conference on Homelessness and Housing

Nov. 14-16, 2018
Perdido Beach Resort

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WELCOME FROM CS

On behalf of Collaborative Solutions, Inc. (CS), I'd like to welcome you to the 2018 Southern Conference on Homelessness and Housing in beautiful Orange Beach! It is a treat to gather in this location and reflect on our work to end homelessness and housing instability so that all people may have a safe, decent, and affordable place to call home. CS is excited to again partner with LHCA to provide this unique regional training opportunity.

CS takes our responsibility to serve the housing, health, and supportive service needs of vulnerable populations seriously and we feel this conference is a wonderful vehicle to do that. A great deal of time and effort has gone into the conference to equip you with new knowledge and skills to build on the work you already do in the areas of affordable housing and homelessness in Alabama. You are the catalysts for change in your communities!

Our opening plenary will explore the topic of racial equity and its impact on the homeless community. On Thursday, Ashley Kerr will announce the launching of the Housing Trust Fund campaign in 2019 and our goals for the coming year. We will close our conference together on Friday with a session focused on reflections from the conference and next steps with LHCA Board Member and Program Chair, Laretta Moore. In addition, many sessions will be led by national and local trainers offering a wealth of experience and expertise to make this year's conference a truly enriching event.

This conference would not be possible without the generous support of our sponsors. As with past Conferences on Homelessness and Housing, our goals are to learn from one another and to work together on strategies to end homelessness and promote affordable housing in Alabama. If you have questions about the conference or if you would like any information about CS's mission or programs, please do not hesitate to ask a CS staff member. We want to do what we can to ensure that this year's conference is both a highly informative and highly enjoyable time for you.

Russell Bennett, LGSW, PhD
Chief Executive Officer, Collaborative Solutions, Inc.



WELCOME FROM LIHCA

The Low-Income Housing Coalition of Alabama (LIHCA) welcomes you to the 2018 Southern Conference on Homelessness and Housing. We applaud your commitment to developing solutions to the housing challenges that we face in the southeast and hope that this week's conference will provide relevant programming as well as networking opportunities to further your good work.

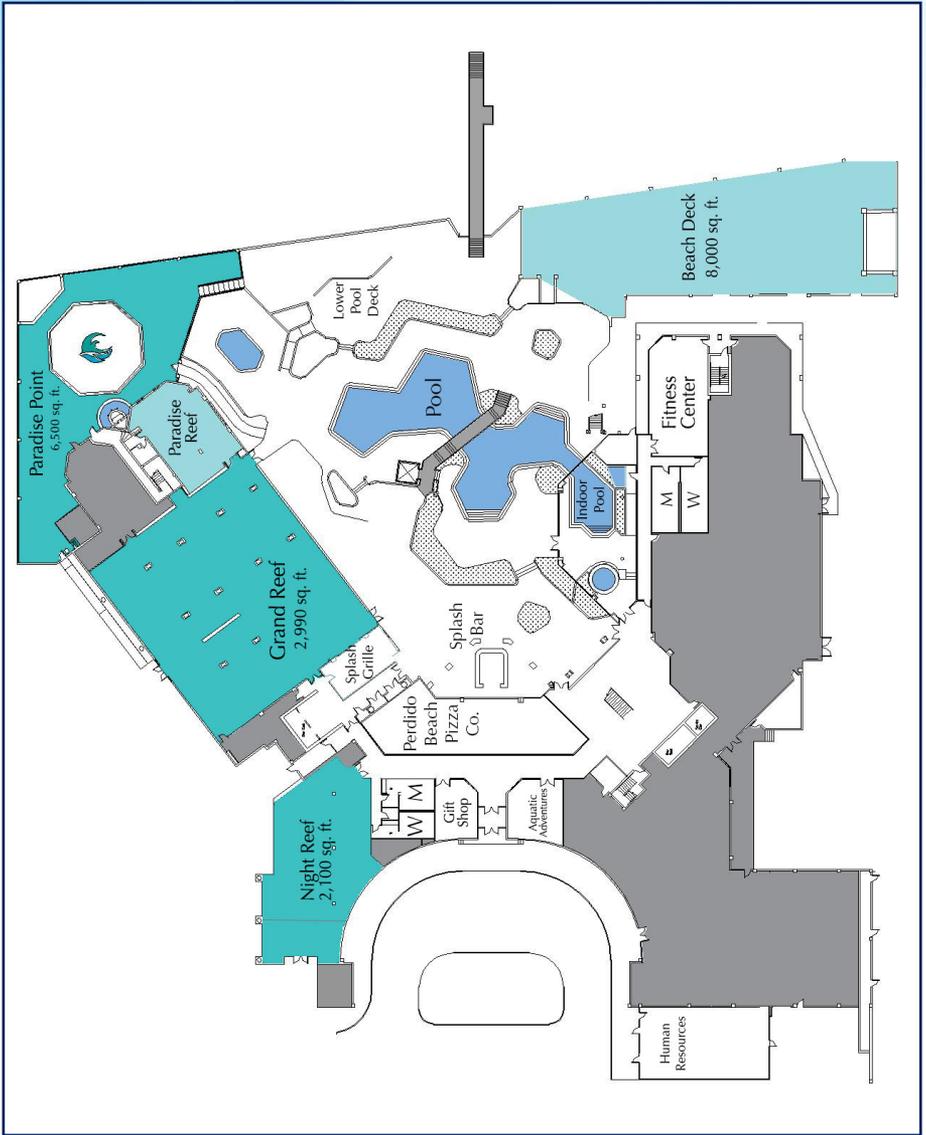
At this week's conference you will have an opportunity to hear from a talented and diverse group of presenters who will share their knowledge and experience providing additional tools to further your work. This week you'll have the opportunity to learn more about affordable housing resources and community partnerships. You'll also be able to attend sessions that focus on housing for specific populations and how to build sustainable communities. Our exhibitors are eager to share their products and services and explore ways that they can contribute to your work. We are thankful for the presenters, exhibitors and generous conference sponsors who make this event possible.

Many of LIHCA's wonderful board members are attending this week's conference and I hope that you will find time to share your experiences, challenges, accomplishments and frustrations with LIHCA board members. During the awards luncheon on Thursday, we'll take a few minutes to take care of some business, so I hope you'll plan to join us as we elect 2019 board members and officers and vote on LIHCA's policy priorities for the coming year. As a membership organization, we take very seriously our role as advocate, educator and facilitator and we want to make sure that you are involved in setting our course for the coming year and that your experiences inform our decisions.

Special thanks to our cohost, Collaborative Solutions, without whom this conference wouldn't be possible and thank you to all of you who are with us this week. It is through collective efforts such as The Southern Conference on Homelessness and Housing that we can scale our impact and change the housing landscape in our communities.

Enjoy the conference,
Mary Ellen Judah,
LIHCA Board President

HOTEL MAP



GENERAL INFORMATION

REGISTRATION

All attendees must register for the conference. The registration desk is in the main foyer of the hotel, next to check in desk and is open during the following hours:

- Tuesday: 5:00pm – 7:00pm
- Wednesday: 8:00am – 1:00pm
- Thursday: 8:00am – 11:30am

CONTINUING EDUCATION UNITS

Social Work continuing education credits (CEs) will be available for conference attendees. Please note that there will be an attendance verification roster in each session that is offering CE credits. The attendance roster must be signed to obtain Social Work CEs for each session. More information is available at the registration desk.

EVALUATIONS

Your feedback provides important information to help us improve future Southern Conferences on Homelessness and Housing. Please take a few moments to share your thoughts and input. You will find the overall conference evaluation in your conference bag. Please return the form to the registration desk at the end of the conference. You may also submit feedback via your electronic device.

Please use this link to give feedback on individual sessions:

<https://www.surveymonkey.com/r/2018SCHHSession>



Please use this link to give feedback on the entire conference:

<https://www.surveymonkey.com/r/2018SCHHFullEvaluation>



PERDIDO BEACH RESORT

The Perdido Beach Resort offers many guest services and amenities. For more information, please call or visit the front desk.

LET'S GET SOCIAL

Join the conversation on Twitter, Facebook, and Instagram by using #SCHH18

TWITTER HANDLES

Low Income Housing Coalition of Alabama: [@LIHCAAlabama](#)
Collaborative Solutions, Inc.: [@CollabSolutions](#)

AGENDA OUTLINE

WEDNESDAY, NOVEMBER 14, 2018

Conference Registration	8:00am – 1:00pm Location: Registration Desk
Welcome and Opening Plenary	1:00pm – 2:00pm Racial Equity and the Intersection of Homelessness Protip Biswas , Vice President of Homelessness and Place Based Initiatives at the United Way of Greater Atlanta Location: Grand Reef For Details See Page 10
Breakout Session 1	2:15pm – 3:15 pm For Details See Pages 10
Special Break to Visit Exhibits	3:15pm – 4:00pm Location: Grand Reef
Breakout Session 2	4:00pm – 4:15pm For Details See Pages 11

THURSDAY, NOVEMBER 15, 2018

Conference Registration	8:00am – 11:30am Location: Registration Desk main foyer of the hotel, next to check in desk.
Continental Breakfast	8:15am – 9:00am Location: Grand Reef
Breakfast Session	9:15am – 10:15am Messaging Matters: Relaunching the Housing Trust Fund Campaign in 2019 Ashley Kerr , Director of Programs, Collaborative Solutions Location: Grand Reef For Details See Page 11
Breakout Session 3	10:30am – 11:30am For Details See Page 12
Breakout Session 4	11:45am – 12:45am For Details See Pages 12
Awards Luncheon LIHCA Membership Meeting	1:00pm – 2:15pm White Wolf Award and LIHCA Excellence in Affordable Housing Awards Location: Grand Reef

Breakout Session 5	2:30pm – 3:30pm For Details See Pages 13
Special Break to Visit Exhibits	3:30pm – 3:45pm Location: Grand Reef
Breakout Session 6	3:45pm – 4:45pm For Details See Page 13 & 14

FRIDAY, NOVEMBER 16, 2018 PG 9

Breakfast	7:30am – 8:15am Location: Night Reef I
Breakout Session 7	8:30am – 9:30am For Details See Page 14 & 15
Breakout Session 8	9:45am – 10:45am For Details See Page 15 & 16
Closing Event	11:00am – 11:30am Reflections of This Year’s Conference and Next Steps Lauretta Moore Location: Grand Reef

PLENARY SPEAKERS



Protip Biswas serves as Vice President of Homelessness and Place Based Initiatives at the United Way of Greater Atlanta. In his current position, he provides staff leadership to the Regional Commission on Homelessness (RCOH), which ensures the coordination and execution of key strategies to end homelessness in the region. His team has been the catalyst in creating over 2,500 units of supportive housing, generating 1,200 jobs for homeless persons, reunifying over 8,000 persons and raising \$50 million for homeless projects.



Ashley Kerr, LCSW MPH, serves as Director of Programs for Collaborative Solutions. (CS). In this role, Kerr provides strategic oversight and support to CS’ program areas. Prior to this role she served as Manager of CS’ Affordable and Rural Housing program area where she provided technical assistance and training to nonprofit service providers, governments, and municipalities across the country and oversaw the coordination and advocacy efforts of the Low-Income Housing Coalition of AL (LIHCA), a statewide organization dedicated to increasing affordable housing resources for Alabamians living in poverty. Prior to her work at CS, Kerr was

the Adult Program Coordinator and Aftercare Coordinator for Bradford Health Services in Tuscaloosa, AL. She earned an MSW and MPH from Columbia University where her primary areas of study included social policy, advocacy, health promotion and disease prevention. She joined CS in May 2007.

AGENDA DETAILS

Opening Plenary

Wednesday 1:00pm-2:00pm Grand Reef

Racial Equity and the Intersection of Homelessness

Presenter: Protip Biswas

Protip Biswas of United Way of Greater Atlanta will explore the topic of racial equity and its impact on the homeless community with specific stats and findings from a partnership with the City of Atlanta, United Way of Greater Atlanta, and Supporting Partnerships for Anti-Racist Communities (SPARC) of Washington, DC. Mr. Biswas will address the initial findings, why homeless service providers should be aware of inequity, and potential policy changes.

Breakout Session 1 Wednesday 2:15PM - 3:15PM

SESSION 1 PARADISE REEF

Family Violence: Best Practices and Innovations in Service

Panelists: Elizabeth Danley and Meg Rogers

Moderator: Rorie Scurlock

This panel and roundtable session explores innovative and promising new practices addressing housing, effective service and aftercare. Such topics as mobile care units, place-based solutions, and goal setting will be addressed. This is an extended session that will be held at 2:15pm – 5:15pm.

SESSION 2 NIGHT REEF I

Helping People with Mental Illness Be Successful in Community Housing

Presenters: Jessica Hales and Cynthia Bisbee

Housing providers may have misgivings about being equipped to serve people with mental illness. Stigma, lack of knowledge about mental illness; and how to interact with a person with mental illness may make providers reluctant to work with this population, thus limiting their access to housing. This presentation provides information about mental illness, treatment, resources and how to interact, to assist providers to become more effective in providing housing for people with mental illness. We will discuss these concepts in the context of a Housing First approach.

SESSION 3 NIGHT REEF II

Rural Housing Provision that Works: Effective Models for Affordable and Permanent Supportive Housing in Rural Communities

Presenters: Sherry Atchison and Mande Ellison-Weed

Please join us for a discussion of PSH developments that have proven to be successful in rural communities. A developer and a supportive service provider will provide insight and innovative strategies about how to most effectively design affordable and permanent supportive housing that will enhance a rural area as well as provide shelter for those most vulnerable members of your rural community.

SESSION 4 GRAND REEF

Lessons Learned and Words of Encouragement from a Comprehensive Housing and Case Management Initiative for People Living with HIV

Presenters: Jenni Wise

Poverty and housing instability worsen health disparities in the HIV epidemic, resulting in personal and societal costs. Understanding the challenges of successfully providing housing is critical to improving the effectiveness of housing interventions for people living with HIV (PLWH). During this presentation, we will discuss: (1) Relationships between housing, personal, and societal outcomes in PLWH; (2) Evaluation of a comprehensive housing and case management initiative; and the (3) Pitfalls, challenges, and successes to consider moving forward.

Breakout Session 2 Wednesday 4:00PM - 5:00PM

SESSION 1 NIGHT REEF I

The Real Cost of Affordable Housing: Coping with the South's High Energy Burden

Presenters: Abe Kruger and Will Bryan

A significant barrier to healthy, safe, and affordable homes is the high cost of energy faced by low-income households. Southern states may have low utility rates, but residents pay the nation's highest proportion of their income on utilities. This workshop will engage participants in a discussion of the region's real cost of housing by surveying how high energy burdens intersect with the water and transportation costs faced by low-income residents. Drawing on successful case studies from the Southeast, it also will provide practical examples of building techniques that can be used to make homes more efficient, healthy, and affordable.

SESSION 2 NIGHT REEF II

Dynamic Prioritization

Presenters: Heather Dillashaw and Chris Pitcher

Dynamic Prioritization is a newer HUD-concept that directs a CoC's Coordinated Entry Process to continually adjust the prioritization list to achieve the following system objectives: the most vulnerable persons are prioritized, housing placements occur within 60 days, all available CoC resources are leveraged in most flexible manner possible and the CoC is working towards continuous improvement of system measures. This workshop will explore what dynamic prioritization looks like in practical terms and how it can be utilized in a rural community setting.

SESSION 3 GRAND REEF

Housing Affordability in the Southeast: Data from the Federal Reserve's Sixth District

Presenters

Presenter: Mary Hirt

Research Analyst Mary Hirt will present on a recent report and data tool on rental housing affordability in the southeast. The research conducted by the Atlanta Fed Community and Economic Development Department and the Shimberg Center for Housing Studies provides a regional snapshot of housing affordability and the availability of affordable housing units at for the Atlanta Fed's District. The presentation will highlight the widespread lack of affordable housing in large metropolitan areas, small and midsized regions, and nonmetro regions throughout the Southeast by looking at two main measures of housing affordability: 1) the share of cost-burdened households and 2) affordable and available rental housing supply. Join the conversation to hear about the roles and activities of the Federal Reserve Bank of Atlanta's Community and Economic Development (CED) department, recent research on affordable housing availability, and about the Federal Reserve's data tools.

Breakfast Session

Thursday 8:00AM - 9:00AM GRAND REEF

Messaging Matters: Relaunching the HTF Campaign in 2019

Speaker: Ashley Kerr

Join our breakfast session for a messaging workshop designed to equip you and your organization with the knowledge, skills, and messages needed to effectively advocate for a dedicated revenue source for the Alabama Housing Trust Fund. Ashley Kerr, Director of Programs at Collaborative Solutions, Gordon Sullivan, and Rachel Ogden will announce the plan for our 2019 Campaign to Fund The HTF.

Breakout Session 3 Thursday 10:30AM – 11:30AM

SESSION 1 NIGHT REEF I

Veteran Homelessness: Best Practices and Innovations

Panelists: Danny Lester-Drew, Lane Coursey, and Nancy Zimmermann

Moderator: Protip Biswas

This panel explores innovative and best practice methods in Veteran housing, case management, employment, and after care.

SESSION 2 NIGHT REEF II

Effective Coordinated Entry in Rural CoCs

Presenters: Heather Dillashaw and Chris Pitcher

Coordinated Entry can be more challenging to implement in rural settings and requires more creative strategies to manage effectively. This session will provide critical training and tools for how to effectively utilize Coordinated Entry in rural communities. Specific topics will include dynamic prioritization, among other HUD-driven requirements, so that rural providers have the latest information needed to effectively implement and manage CES in rural CoC's.

Breakout Session 4 Thursday 11:45AM – 12:45AM

SESSION 1 PARADISE REEF

Green From the Start - Healthier, efficient, and long lasting buildings improve the lives of occupants and the bottom line of owners.

Presenter: Abe Kruger

It is possible to create high performance green buildings without breaking the bank. Most green building requires little, if any, effort beyond following construction codes and manufacturer's recommended installation methods, combined with thoughtful design and careful construction management. Planning for green building from the start and working with 3rd party consultants to verify that your project meets green building standards, helps create energy efficient, durable buildings that cost less to operate and maintain. At the same time, green buildings can improve the health of occupants, reducing doctor and hospital visits and lost work days, leading to greater financial stability.

SESSION 2 NIGHT REEF I

Family Stability

Panelists: Joy Monroe, Gil Reschenthaler, and Kelley Henderson

Moderator: Amy Barrow

This panel explores the cross section of working with families in crisis to create stability. Such topics including housing, case management, goal setting, and basic needs will be addressed.

SESSION 3 NIGHT REEF II

Housing First in Rural Areas

Presenter: Jon Cox

The Housing First model has proven to be effective in yielding higher housing retention rates, lower returns to homelessness, and significant reductions in the use of crisis services and institutions. This session will give an overview of the five core principals of Housing First and how you can use this model to better serve your clients.

AWARDS LUNCHEON AND LIHCA MEMBERSHIP MEETING THURSDAY, NOV 14, 2018 1:00PM-2:45PM GRAND REEF

White Wolf Award and the LIHCA Award for Excellence in Affordable Housing

Presented by Mary Ellen Judah

Breakout Session 5 Thursday 2:30PM – 3:30PM

SESSION 1 PARADISE REEF

Advocating for Increased Housing Opportunities One Thousand Words at a Time

Presenter: Matt Knierim

Oftentimes, our housing related advocacy efforts rely heavily on statistics, charts, and reports that can do more to overwhelm readers with raw data than tell a story. We mistakenly think that the more evidence that we can amass, the more obvious the need for action is. But what if there is a better way? What if we could capture and convey the lived experiences of those facing housing instability and homelessness in a way that is both effective and impactful? Individuals who attend this session will be provided with information about how to effectively develop and incorporate visual media to enhance their advocacy efforts.

SESSION 2 NIGHT REEF I

Rural Homelessness Data Collection and Utilization 101

Presenters: Heather Dillashaw and Chris Pitcher

We all know that data collection and utilization in rural communities is affected by different challenges than in urban areas. This extremely informative and useful session is part of a two-part series led by experts in the field of successful data collection and utilization. They will offer experience and research-based strategies and best practices for effective data collection and utilization in rural communities.

SESSION 3 NIGHT REEF II

Tenancy Support Upon Move In

Presenter: Jon Cox

This interactive session will provide a guide to supporting program participants as they transition into permanent housing by addressing the challenges tenants face, defining tenancy support, and discussing how to move from assessment to action with tenants.

Breakout Session 6 Thursday 3:45PM – 4:45PM

SESSION 1 PARADISE REEF

Developing Impactful Communities in Rural America

Presenter: Daniel Boggs

Every rural community struggles to provide an adequate amount of safe, decent and affordable housing options to its residents. With many funders now concentrating their resources to “areas of higher opportunity”, it is becoming increasingly harder for organizations to develop in small town America. This session will explore ways of securing non-traditional funds through executing design solutions which are statistically driven and specific to your community.

SESSION 2 NIGHT REEF I

Rural Homelessness and Data Collection and Utilization 201

Presenters: Heather Dillashaw and Chris Pitcher

This session is the second part of a 2-part series that offers strategies and best practices for effective data collection and utilization in rural communities. This session will be a great resource for those who are actively utilizing HMIS but want additional learning for how to maximize HMIS and its capacity, in order to strengthen performance and expand funding opportunities for rural CoC's.

SESSION 3 NIGHT REEF II

Affordable Housing Resources

Presenter: Dondra Houlditch and Barbara G. Wallace

This session will give an overview of The Alabama Housing Finance Authority's various multifamily programs and how they may support the housing development goals of your organization. We will focus on the Multifamily HOME/HC Programs and the HTF Program and detail how these programs have served the moderate, low and extremely low-income populations historically and how AHFA is implementing new strategies to encourage greater participation of CoCs and Service Providers. These strategies include interactive maps, website resources, unit set-asides for homeless, veteran and disabled populations, MOUs with property managers and service providers, and training opportunities. Since its inception, AHFA has provided funding for more than 48,000 rental housing units.

SESSION 4 GRAND REEF

Rural Studio's 20K Initiative and the Total Cost of Affordable Housing

Presenters: Mackenzie Stagg, Emily McGlohn, and Natalie Butts-Ball

For 25 years, Auburn University Rural Studio has directly engaged in applied research related to the development of rural prosperity in West Alabama, an area where approximately 30% of the population lives below the poverty line. Harnessing this knowledge, the 20K Initiative, a Rural Studio project, aims to develop a scalable and resilient process for delivering well-designed, affordable homes titled as real property. In order to address the systemic issues underlying the housing affordability crisis in rural America, the project analyzes what the house costs to purchase as well as what it affords the homeowner once it is occupied.

Breakout Session 7 Friday 8:30AM - 9:30AM

SESSION 1 PARADISE REEF

Using VOCA and Flexible Funding to Increase Safe Housing Options for Domestic and Sexual Violence Victims: Updates and Innovations Presenter

Presenter: Christie Bevis

Access to safe and stable housing plays a critical role in the lives of domestic and sexual violence survivors and their children. The Domestic Violence & Housing TA Consortium, a highly collaborative federally-funded initiative, is providing leadership to achieve the goal of ending family homelessness in the U.S. by 2020 by promoting more effective approaches to addressing the housing needs of survivors. The Victims of Crime Act (VOCA) Final Rule went into effect in August 2016 and it provides both clarity and new flexibility on the use of VOCA Assistance funds to support housing options for survivors.

SESSION 2 NIGHT REEF I

Self Care: An Interactive Session

Practicing self-care on a regular basis is something we all know is important, but we rarely take the time for it. Join us for this interactive session as we explore self-care for helping professionals.

SESSION 3 NIGHT REEF II

Effective Landlord Engagement in Rural Communities

Presenter: Mande Ellison-Weed

We all know how hard it can be to convince landlords to work with vulnerable populations. Please join us for an interactive session that includes tips and best practices for engaging landlords in rural communities.

SESSION 4 GRAND REEF

Foster Care – Transitioning From Housing to Homelessness (and Back Again)

Presenter: Connie Jackson Gaiter

This session focuses on the need for a coordinated community response to assist our most vulnerable youth in times of homelessness. Learn how to assist young people in getting access to the services that is all-inclusive, flexible and capable of meeting the young person's needs when transitioning from Foster-Care to Independent living. Learn what support systems are available, including formal resources and services from public and private providers, and how to increase leadership through commitment from our local and state officials, CoC partners, service providers, DHR and juvenile court system. This session will also address how to identify gaps and opportunities in service delivery to strengthen care coordination.

Breakout Session 8 Friday 9:45AM – 10:45AM

SESSION 1 PARADISE REEF

Common Ground, Complementary Approaches: Adapting the Housing First Model for Domestic Violence Survivors

Presenter: Christie Bevis

Housing First is a highly effective approach in addressing homelessness. However, what does that model look like when working with individuals and families impacted by domestic violence? Survivors of violence face complex barriers—including an immediate need for safety and confidentiality—when trying to access shelter and housing. This workshop will explore the commonalities between the Housing First model and the core components of Domestic Violence Housing First.

SESSION 2 NIGHT REEF I

Housing Challenges and Solutions for People Living with HIV/AIDS

Presenters: Safiya George and George Mugoya

This session will provide an overview of housing challenges experienced by people living with HIV/AIDS (PLWH), housing programs for PLWH and the impact of homelessness, housing quality, and housing stability on health outcomes. The session will also discuss findings from an ongoing mixed-method study being conducted statewide across several Alabama counties, using a community-based participatory research approach to evaluate the impact of housing and case management on health outcomes among PLWH. Attendees will have the opportunity to discuss housing related case studies and identify/prioritize housing related challenges and potential solutions.

SESSION 3 NIGHT REEF II

Effective Outreach in Rural Communities

Presenter: Mande Ellison-Weed and Ledger Parker

Please join us for an interactive discussion on how to most effectively identify and engage persons experiencing homelessness as well as engage and build relationships with other supportive service providers in rural communities. This session will cover innovative strategies from the field and best practice examples from balance of state CoCs.

SESSION 4 GRAND REEF

Understanding the Credit Reporting System In The United States and Options for Safe and Affordable Housing

Presenters: John Olsen and Buffy Murphy

This session will introduce attendees to the revised 2018 version of the FDIC's instructor-led Money Smart for Adults curriculum and will focus on the "Credit Reports and Scores" module and the "Making Housing Decisions" module. Understand that your credit history does not have to be your credit future. Learn about a variety of participatory activities in the new curriculum, such as: "Try It" activities that provide opportunities for participants to try what they have learned during training, and "Apply It" activities that help participants apply what they have learned and practiced in their own lives, either during or after training.

CLOSING PLENARY

FRIDAY 11:00 AM – 11:30 AM GRAND REEF

Reflections on This Year's Conference and Next Steps

Presenter: Lauretta Moore

Join us as we close the conference and reflect on the valuable information shared during the past two days. Come learn how to move forward with this knowledge and take the next step in ending homelessness and addressing affordable housing needs in your community.

SPEAKERS BIOGRAPHIES

Abe Kruger, honed his expertise in sustainable construction over the last 14 years as a contractor, educator, author, and consultant in the residential construction industry. He trains construction industry professionals across the country on sustainable building practices. He is the cofounder of SK Collaborative, which provides consulting, design reviews and charrettes, training, and building certification under LEED for Homes, EarthCraft House, ENERGY STAR, National Green Building Standard, Fitwel, and Enterprise Green Communities. SK Collaborative is currently certifying over 12,000 units of single- and multifamily housing.

Amy Barrow is the Director of Homelessness at United Way of Greater Atlanta. She leads UWGA's work on the Kids Home Initiative, one of 53 national projects funded by the Siemer Institute, which focuses on a 2-generational approach to ending homelessness. She is a graduate of Georgia State University who loves hamburgers especially those with bacon.

Barbara G. Wallace, Multifamily Manager, Alabama Housing Finance Authority, processes Housing Credit, HOME, Housing Trust Fund applications from reservation to final allocation. She closely monitors potential and existing developments, visits project sites, and personally reviews and analyzes proposals for economic feasibility and compliance with federal, state and AHFA requirements. Ms. Wallace has been nationally recognized by the Council for Affordable and Rural Housing for her contributions to the affordable housing industry and has served on the governor's committee to improve affordable housing in Alabama's Black Belt counties. In addition, she has been designated by the U.S. Department of Housing and Urban Development as a HOME-Certified Program Specialist and was inducted into the HFA Hall of Fame in recognition of 20+ years of service in the housing credit industry. Ms. Wallace joined AHFA in 1989 after a 12-year career in banking, which included experience in real estate and commercial lending.

Chris Pitcher, Senior Technical Specialist, ICF has more than 17 years of experience in policy analysis in the areas of housing and homelessness. He has provided national technical assistance for the United States Department of Housing and Urban Development (HUD), United State Department of Veterans Affairs (VA) and the United States Department of Health and Human Services: Substance Abuse Mental Health Services Administration (SAMHSA). He has been HUD's lead on the development and implementation of the Information Disbursement and Information System (IDIS) for the Emergency Solutions Grant Program (ESG), the lead on Grant Based Accounting for ESG, the national lead on Data Warehouse technical assistance engagements and the national lead on the integration of SAMHSA's Projects for Assistance in Transition from Homelessness (PATH) program data collection into Homeless Management Information Systems (HMIS). Mr. Pitcher has also served as the Pacific Regional Technical Assistance Coordinator covering states of Arizona, California, Hawaii, Nevada and the territories of American Samoa, Guam and the Northern Mariana Islands. Mr. Pitcher presents annually at several national homeless conferences, develops and presents national HUD webinars, is involved in a multitude of HUD-sponsored workgroups and delivers onsite technical assistance across the country.

Christie Bevis, Director of Safe Housing Practices and Initiatives, National Resource Center on Domestic Violence, provides programmatic oversight for NRCDV's work around the critical intersections of domestic violence and sexual assault, homelessness and housing – which includes the Domestic Violence and Housing Technical Assistance Consortium (DVHTAC) and SafeHousingPartnerships.org. Christie has an extensive background in program development and organizational management, with an emphasis in DV/SA and homeless/housing fields. Her experience includes work at the local, state and national levels including program manager for the Homeless & Homeless Management Information System (HMIS) initiatives for Collaborative Solutions, Inc. and senior program associate collaborating with the Office on Violence Against Women (OVW) on the Promising Practices Initiative at the Vera Institute of Justice Center on Victimization & Safety. She is an ardent Sociologist with a passion for social justice issues.

Connie Jackson Gaiter, M.Ed., CEO and Co-Founder Positive Movement Inc. Has worked in the field of the Social Services for over 25 years. She has worked extensively with children, youth, veterans and the homeless population. Connie has served as Interim Program Director for a veterans homeless and housing program as well as its Quality Assurance Coordinator and Case Manger Housing Specialist. Her social service career also includes working as a Mental Health Counselor, Substance Abuse Counselor, Juvenile Drug Court Probation Officer and Family Dependency Court Coordinator. Connie received her Master of Education Degree in Mental Health and Community Agency Counseling at the University of Montevallo and a Bachelor of Science in Sociology and Social Work from the University of Montevallo. She has also studied two years of Law from the Birmingham School of Law.

Cynthia Bisbee, a licensed psychologist in Alabama, received her Ph.D. in Psychology from Auburn University. She currently does health and mental health consulting, training, and grant writing, including housing consultation for Alabama DMH through NAMI-AL. She was psychologist at Bryce hospital, Executive Director of JBS Mental Health, Clinical Director of Montgomery Area Mental Health, Psychiatry faculty at UAB, adjunct counselor education faculty at AUM and ASU, and Executive Director of The Wellness Coalition. She is a founding board member/past president of the Mid-Alabama Coalition for the Homeless and the Alabama Alliance to End Homelessness.

Daniel Boggs is the Chief Executive Officer (CEO) for Greater Greenville Housing and Revitalization Association, Inc., Greater Greenville Development Foundation, Inc., and Main Street Greenville. All three (3) organizations are Mississippi based 501(c)(3) Community Development Corporations which focus on a variety of relevant issues and/or projects that promote and increase the quality of life for Delta residents. Mr. Boggs entire professional career has been dedicated to community, residential and commercial planning and development in the public, for-profit and non-profit sectors. Prior to coming to Greenville in 2012, Mr. Boggs served as an original team member in the Office of Recovery for the state of Mississippi which developed and implemented housing programs in the wake of hurricane Katrina. Over the past seventeen (17) years, Mr. Boggs has managed nearly \$1 billion in federal, state and private funding for various types of community enhancement projects. He is a 2004 graduate of Mississippi State University with a Bachelors of Science degree in Landscape Architecture.

Danny Drew is the Supportive Services for Veteran Families (SSVF) Project Director at United Way of Greater Atlanta. He leads UWGA's Mission United programs and partnerships, which focus primarily on ending Veteran homelessness in Greater Atlanta. Danny moved to Atlanta from South Florida in 2011 and obtained his MSW from Georgia State University. You can probably find Danny wherever the desserts are when he is not in a conference session.

Dondra Houlditch, Multifamily Technician, Alabama Housing Finance Authority, processes HOME and Housing Credit applications from initial intake through project awards, to commitments, and ultimately HOME closings. She closely monitors potential and existing developments, visits project sites, and personally reviews and analyzes proposals for compliance with federal, state, and AHFA requirements. She works with non-profit organizations to facilitate the development of low-income housing within their service areas utilizing the HOME Community Housing Development Organization (CHDO) funding set-aside. Ms. Houlditch joined AHFA in 2014 after a 19-year career in environmental and construction consulting, community planning, real estate sales, and community management. She holds a bachelor's degree in Environmental Science from the University of West Alabama.

Elizabeth Danley is a graduate of Appalachian State University and Georgia State University, and holds a Masters of Social Work. She has worked 7 years with the homeless population of Atlanta, beginning as Benefits Specialist at local non-profit, First Step Staffing and Benefits. Liz has been with United Way of Greater Atlanta for 5 years, with a focus on reentry efforts, domestic violence, and homeless prevention.

Emily McGlohn is an Assistant Professor of Architecture in the School of Architecture, Planning and Landscape Architecture. She teaches 3rd Year Design Studio at the Rural Studio. Emily earned her Master of Architecture degree from the University of Oregon. Her undergraduate Bachelor of Architecture degree is from Auburn University. She is a registered architect in Virginia.

Gil Reschenthaler was born in El Paso, Texas but grew up in Alberta, Canada. He played and coached hockey and basketball there later graduated from the University of Alberta with a Bachelor of Business Degree. Gil moved to Atlanta in 1988 and in 1998 he founded two real estate companies and rehabilitated residential properties for affordable housing. Gil's interest is in providing a stable and encouraging platform for Chronically Homeless individuals to overcome the various challenges that present themselves. Currently Gil and the terrific Homes of Light Staff are blessed to work with 65 Homeless individuals and just last year assisted 91 formerly homeless individuals to graduate into their own supportive, permanent housing. Homes of Light also has a VetCar affiliate that connects formerly homeless Veterans to automobiles with no-interest loans and capped monthly payments.

Heather Dillashaw, Technical Specialist, ICF, has 10 years direct experience in homelessness and housing work from both the non-profit side and as local government staff, and has recently joined the ICF team to bring this experience to work on their Homelessness and Supportive Housing Team. She served as the director of a day center for homeless households, overseeing its efforts to create a streamlined, accessible pipeline to safe, permanent housing placements in collaboration with other area service providers. From there, she joined the staff of the City of Asheville, NC, overseeing the region's 10-Year Plan to End Homelessness, and ended her work with the City of Asheville as the Community Development Director. In that role, she was responsible for administering federal funding streams under CDBG, HOME, Continuum of Care, and Emergency Solutions Grant. In the establishment of the Coordinated Entry system for NC-501, Ms. Dillashaw oversaw development of the policy and procedures for publicly-funded homelessness programs. These programs are now required to commit to the Housing First model, participate in the Coordinated Entry process and utilize HMIS for data entry and reporting. Ms. Dillashaw had responsibility for developing written standards, policies and procedures for Rapid Re-housing programs in the Continuum of Care utilizing Emergency Solutions Grant and HOME Tenant-Based Rental Assistance funds for rapid re-housing-eligible households.

Jenni Wise, is a NIOSH Fellow in the UAB PhD in Nursing Program. Ms. Wise's research interests include occupational health and housing outcomes in people living with HIV. She is also active in community participatory research to increase awareness and screening of HIV and HCV in the Deep South.

Jessica Hales, M.S. is Coordinator of Adult Services in the Alabama DMH Office of Mental Illness Community Programs, planning and monitoring community mental health services and working with community partners on housing, homelessness, and supported employment. She has worked for 22 years providing and promoting consumer driven, evidence-based, recovery focused, outcome oriented, accessible mental health programs for adults with serious mental illness and children with serious emotional disorders. She co-trains in Alabama's SOAR initiative to help people access SSI/SSDI, has experience as a volunteer and adjunct professor, and is proud recipient of the Office of Consumer Affairs Respect Award.

John E. Olsen is a Community Affairs Specialist with the FDIC in Montgomery, Alabama. He joined the FDIC in 1985 and achieved commissioned bank examiner status in 1989. John has been with FDIC's Community Affairs staff since 2002. He is involved with promoting the FDIC's Money Smart curricula, economic inclusion, and community development. John's job-related activities include serving as a technical advisor to the Alabama Asset Building Coalition, the Alabama Micro-Enterprise Network, Bank On Alabama, the Alabama JumpStart Coalition, and the Florida Prosperity Partnership. Mr. Olsen resides in Montgomery, Alabama, and can be reached via e-mail at: johnsen@fdic.gov.

Jonathan Cox is a Senior Associate at the Center for Social Innovation (C4) with 25 years of experience working in the areas of homelessness, substance use, and supportive housing in both the United States and the United Kingdom. Mr. Cox provides technical assistance to HUD Continuums of Care (CoC) with an emphasis on Housing First and rural communities. He also works with recovery housing projects on policy, best practices, and capacity building. Prior to joining C4, Mr. Cox was the planning manager for Georgia's Balance of State Continuum of Care and Entitlement.

Joy Monroe, born and raised in New York. A single mom of 2 adult boys and Grammy to 2 perfect grandchildren. Joy founded Single Parent Alliance and Resource Center (SPARC) after moving away from her family support in New York. Moving to Atlanta highlighted how important a support network is for single parent families. SPARC started as a support group in Joy's living room and has grown into an award winning, internationally recognized 501 c 3 nonprofit organization whose Director was honored by the White House as a Changemaker in 2016. SPARC serves hundreds of families each year, not all of them single, because some parent support is simply universal.

Lane Coursey works as the SSVF Lead Case Manager with Veterans Empowerment Organization in Atlanta, Georgia. She received her BS in Public Health from Georgia College and State University. She has been working passionately on efforts to end veteran homelessness in Atlanta and Philadelphia/South New Jersey for about four years as a case manager. Before that, she interned with the Air Force Sexual Assault Prevention and Response office.

Ledger Parker, Friend to the homeless. Unconventional thinker. Data and Statistics nerd. A listener to all ideas and passionate supporter of his own. A thorn in the side of many State agencies. Ledger Parker serves as Executive Director for Mississippi United to End Homelessness (MUTEH). He began his career at MUTEH in 2010 as HMIS coordinator and quickly rose in the ranks to become Program Director in 2011, overseeing programs in MUTEH's 71 county coverage area. Parker became Executive Director in 2016 and has grown the organization from a small nonprofit of 3 employees to an ever-expanding team of 40, administering public and private grants to aid those in need. Additionally, Parker and his team have implemented data systems throughout the state to offer a more strategic and efficient approach to homeless service provision in MS. He holds a Bachelor of Arts in English. In his spare time, he attends law school at Mississippi College School of Law and, along with his wife, is raising 3 young sons.

Mackenzie Stagg has worked with Rural Studio in a variety of capacities over the course of the last fifteen years: first as a student, then as outreach instructor, and now as research faculty exploring the 20K House initiative. Through Rural Studio, she has worked on the design and construction of ten 20K Houses, as well as on community-centered projects. Mackenzie's work at Rural Studio has been intertwined with design work at firms in Birmingham, AL; Christiansburg, VA; and – most recently – New Orleans, LA.

Mande Ellison-Weed is a member of the Collaborative Solutions Inc. team as a Senior Program Associate in the Affordable and Rural Housing Division and specializes in TA provision for organizations providing permanent supportive housing (PSH) in rural communities. Mrs. Ellison-Weed has a Bachelor's Degree in Adult Education/Rehabilitation Services and has 21 years of experience including direct client service provision, housing case management, program development & supervision, housing development, property management, grant writing, and TA provision.

Mary Ellen Judah is the Executive Director of Neighborhood Concepts, Inc., a Huntsville-based nonprofit committed to strengthening neighborhoods through the development of affordable housing and the advancement of economic opportunities within those communities. Judah has over 20 years of experience in community development working in both the nonprofit and for-profit sectors and is well-versed in both nonprofit administration and community development. A Huntsville resident for 25+ years, she serves on various boards and committees aligned with both her profession and her interests.

Mary Hirt is a research analyst for the Federal Reserve Bank of Atlanta's community and economic development (CED) group. She supports the team through research, data analysis, and communication and outreach efforts. Hirt holds a Bachelor of Arts in international studies with minors in social work and urban studies from the University of Michigan. After moving to Atlanta, Hirt earned a master's degree in city and regional planning from Georgia Institute of Technology where she specialized in housing and community development, with her research focusing on housing mobility, community policing, and racial wealth inequality.

Dr. Matt Knierim is an Assistant Professor of social work at Troy University's Montgomery campus. Matt currently teaches graduate level courses across the curriculum and focuses his research on nonprofit organizations and their role in shaping social policy. By pairing theory with practice, Matt brings a unique perspective to the advocacy arena and understands what it takes to effectively shape public opinion. Matt also serves as a member of the LHCA Board of Directors.

Meg Rogers is a resident of Cherokee County, GA and has been working on behalf of victims of domestic violence since 1993. First as a volunteer Board Member of the Cherokee Family Violence Center, a local shelter; it's Executive Director and as a member of various state organizations advocating for social change and batterer accountability. Ms. Rogers previously served on the Georgia Commission on Family Violence where she chaired the Family Violence Intervention Program Certification committee, the Legislative Committee and served on its Executive Committee. She is also the past Chair of the Georgia Coalition Against Domestic Violence, a 42-shelter member organization and past chair of the Blue Ridge Judicial Domestic Violence Task Force. Ms. Rogers is a recipient of the 2003 Gender Justice Award of the Georgia Commission on Family Violence. Ms. Rogers also partnered with the Department of Community Affairs and a local developer to build of a \$6.8 million, 72-unit transitional apartment complex in for victims of domestic violence with on-site supportive services, making it one of the largest of its kind in the United States.

Nancy Zimmermann serves as the Director of Compliance with Project Community Connections, Inc. (PCCI). Nancy has been with PCCI since 2011 working in homeless services to rapidly re-house individuals and families. Nancy's leadership amongst the SSVF providers in Metro Atlanta has solidified and streamlined coordination of service delivery with the Veterans Administration and other Community Stakeholders to those veterans in need. Nancy has worked as a Social Worker for the last 32 years in various capacities working with Veterans, homeless individuals and families, youth/youth offenders and Seniors. Nancy earned her Bachelor's degree in Social Work from Rochester Institute of Technology in 1985.

Rorie Scurlock serves as Senior Director in Homelessness at the United Way of Greater Atlanta. In her current position, she provides leadership and grants management to the Homelessness team, which ensures the coordination and implementation of key strategies to end homelessness. Rorie is a Licensed Master Social Worker (LMSW) and received her master's degree from Georgia State University and bachelor's degree from Appalachian State University. Prior to her work at United Way, her experience includes case management with women experiencing homelessness and a severe mental illness, behavioral health with youth and day program services. Rorie loves to try new foods and experiences but is always happy to eat Japanese cuisine!

S. Kelley Henderson serves as Chief Executive Officer of Action Ministries, Inc. Founded in 1963, Action Ministries now serves over 50 counties in Georgia, and 127,000 clients, finding solutions to end hunger, end homelessness, and close achievements gaps for Georgia's most vulnerable residents. Prior to joining Action Ministries, Kelley served as the Chief Operating Officer for First Step Staffing in Atlanta, and Chief Programs Officer for MUST Ministries in Marietta. He has been involved with homeless outreach and poverty issues since 2006. Prior to transitioning a private sector career in 2007, providing wealth management services to retirees and small business owners. Kelley has a Bachelor of Business Administration, specializing in Finance from Georgia Southern University and a Master of Theological Studies, specializing in Ethics from Spring Hill College in Mobile, AL.

Safiya George, PhD is Associate Professor and Assistant Dean for Research at the University of Alabama. She studied at the University of the Virgin Islands, Emory University and Duke University. George Mugoya, MPH, PhD is an Associate Professor at the University of Alabama. He studied at the University of Nairobi, Bowling Green State University and the University of Arizona. Billy Kirkpatrick, PhD is the CEO of Five Horizons Health Services. He holds a Ph.D. in Interdisciplinary Studies, Management and Public Administration, Community Counseling, and Agency Administration from the University of Alabama. The speakers all have expertise in housing and HIV/AIDS.

Sherry Atchison, has served as the Director of Project Development and Enhancement for Volunteers of America Southeast (VOASE) since 2003. During her tenure with VOASE, Sherry has developed housing for low-income elderly, low income families, persons with chronic mental illness, persons with developmental disabilities and homeless veterans. Sherry specializes in multifamily complexes, specifically permanent supportive housing for vulnerable populations. Through Sherry's work, VOASE has competitively won approximately \$100 million dollars to develop housing for various vulnerable populations. Prior to working for VOASE Sherry was the Director of Development for Mobile AIDS Support Services (MASS). From 2000-2002 Sherry served as Administrative Director of Programs for AIDS Alabama in Birmingham. Sherry received her Master's degree in Social Work from the University of Alabama in 2000.

Will Bryan, serves as the Built Environment Associate for the Southeast Energy Efficiency Alliance (SEEA), where he does research and analysis to support SEEA's Built Environment portfolio. Prior to joining SEEA in 2018, Will taught at Georgia State University in Atlanta and served as a postdoctoral fellow at Emory University. Will earned a B.A. from Furman University and an M.A. and Ph.D. from Penn State. He is the author of a peer-reviewed book about conservation policy in the South, entitled *The Price of Permanence: Nature and Business in the New South* (University of Georgia Press, 2018).

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EXHIBITS

Be sure to check out the following organizations' information tables at the conference—and feel free to contact the point of contact listed below for each organization if you would like to learn more about what they are doing! The exhibit area is located in the Grand Reef Ballroom.

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