

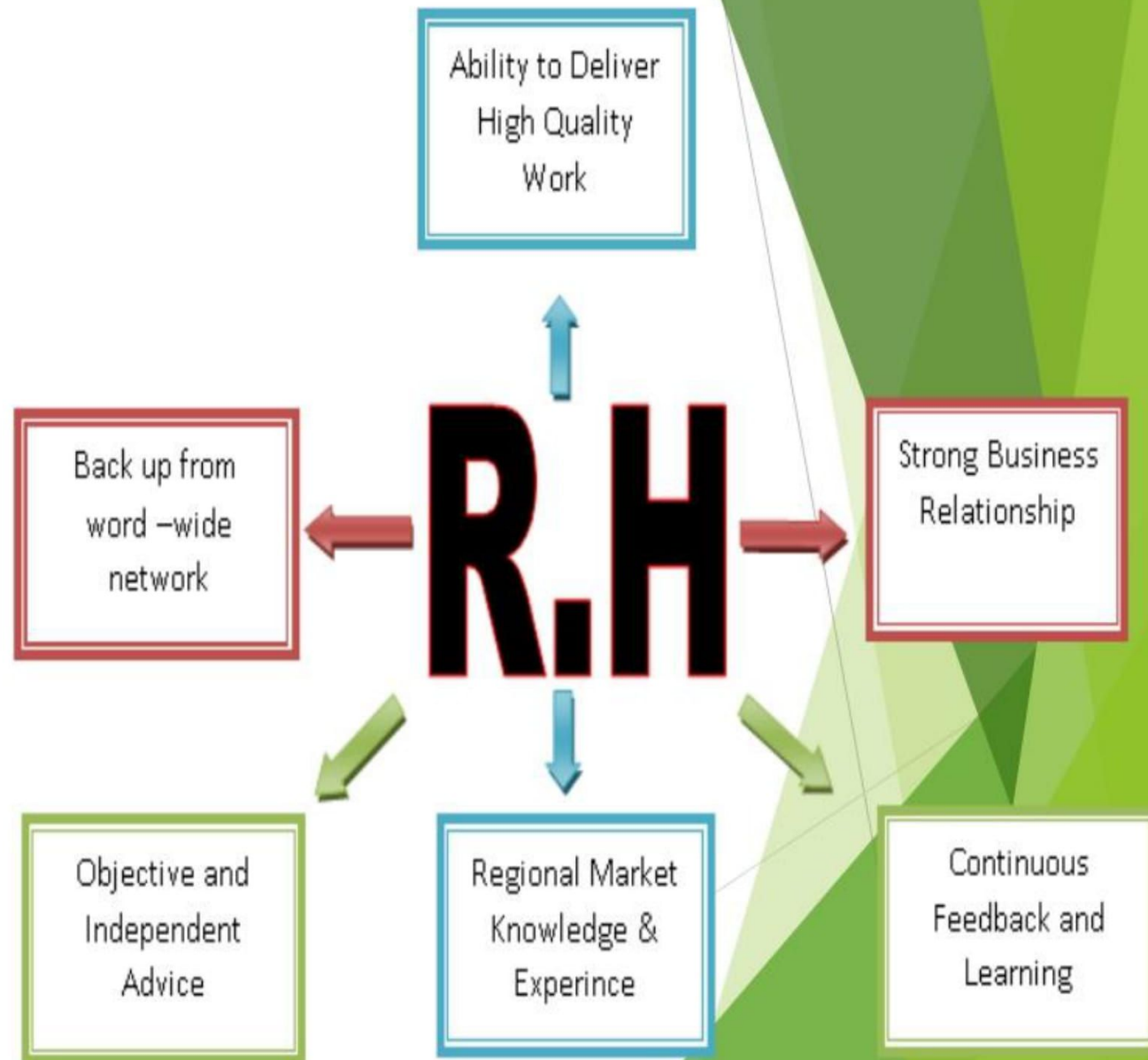


RED ARROW BUSINESS SOLUTIONS (KSA)

RH IT SOLUTIONS CO (BAHRAIN)

ALWAYS CONNECTS YOU WITH AMAZING INFORMATION TECHNOLOGY







WHAT CAN YOU EXPECT FROM R.H
Exceptional Client Service

The leader for Exceptional Client Service

CLIENT NEEDS

Anticipating Client needs and being forthright in our views to ensure best outcome for them

COMMUNICATION

Being clear, open and swift in our communication

COMMITMENT

Agreeing to and meeting our commitments

PEOPLE

Providing the right environment for our people and the right people for our client

VALUE

Creating value through giving Client up to date ideas and valuable insight & advice they can trust

The background of the slide is a composite image. In the center, a hand holds a glowing, translucent globe. Surrounding the globe are several digital devices: a laptop at the top right showing a network of user icons, a tablet to its left showing a single user icon, a smartphone to the right showing a network of user icons, and another tablet at the bottom left. In the background, a world map is visible with several white silhouettes of people standing on different continents. The overall color scheme is dark with warm, golden-yellow highlights emanating from the globe and the background elements.

Our Products and Services

Pre Sales & Consultancy Services

Hardware and Networking Solutions

Software and Security Solutions

After Sales & Maintenance Services

OUR MARKET OFFERINGS.

Advisory Services.

- ✓ Strategic advisory
- ✓ Performance improvement
- ✓ ICT advisory
- ✓ IT HR advisory

Corporate IT Legal Services.

- ✓ Outsourcing of legal Services
- ✓ Corporate IT legal Support Services ✓
- Microsoft & Cisco Registration Services



R.H- ADVISORY SERVICES

Strategic Advisory.

- Corporate IT Governance
- Business Setup and Expansion
- Diagnostic services
- Market strategy
- Process mapping
- Policies & procedures Development

ICT ADVISORY.

- ICT Strategy and Governance
- Enterprise Architecture Design
- Enterprise Applications
- ICT Program & Project Management
- Business Intelligence
- ICT Outsourcing
- Information Security Management
- Network Architectural Analysis and Design
- Business Continuity Management
- ICT Policies and Procedures
- ICT Due Diligence

Pre Sales & Consultancy Services

- *Network Architectural Analysis and Design*
- *Infrastructure Analysis and Design*
- *Migration and Design*
- *ICloud and Design*

Hardware and Networking Solutions

- *Personal and Notebook Computers*
- *Services and Fault Tolerant Solutions*
- *Printers & Peripherals*
- *UPS Solutions*
- *Network Cabling, Switches and Routers*

After Sales & Maintenance Services

- *On-site IT Infrastructure Maintenance and Services*
- *On-site Network Maintenance and Services* ➤
- On-site Security system surveillance*
- *Technical Helpdesk*

Software and Security Solutions

- *ERP Software Support*
- *Enterprise Application Services*
- *Microsoft Applications support*
- *Customer Relationship Management (CRM)*
- *Back up and Disaster Recovery*
- *Security Solutions – Antivirus and Firewall*
- *Security system surveillance*
- *BIO Matrix Service*
- *ERP Software Development*
- *Property Management Software*
- *Barcode and Handheld Applications*
- *Wireless Solutions*

SERVERS

server is a computer program or a device that provides functionality for other programs

or devices, called "clients".

This architecture is called the client-server model, and a single overall computation is distributed across multiple processes or devices. Servers can provide various functionalities, often called "services", such as sharing data or resources among multiple clients, or performing computation for a client. A single server can serve multiple clients, and a single client can use multiple servers. A client process may run on the same device or may connect over a network to a server on a different device.^[1] Typical servers are database servers, file servers, mail servers, print servers, web servers, game servers, and application servers.



SWITCHES

Cisco delivers a comprehensive portfolio of switching solutions for Enterprise Networks, data centers, and smaller businesses. These solutions are optimized for a wide range of industries, including service providers, financial services, and the public sector.



BURGLAR SECURITY ALARM

P R D O X[®]
SECURITY SYSTEMS

A **security alarm** is a system designed to detect intrusion - unauthorized entry - into a building or other area. Security alarms are used in residential, commercial, industrial, and military properties for protection against burglary (theft) or property damage, as well as personal protection against intruders. Security alarms in residential areas show a correlation with decreased theft.^[1] Car alarms likewise help protect vehicles and their contents.

Prisons also use security systems for control of inmates.

Some alarm systems serve a single purpose of burglary protection; combination systems provide both fire and intrusion protection. Intrusion alarm systems may also be combined with closed-circuit television surveillance (CCTV) systems to automatically record the activities of intruders, and may interface to access control systems for electrically locked doors. Systems range from small, self-contained noisemakers, to complicated, multirally systems with computer monitoring and control. It may even include two-way voice which allows communication between the panel and Monitoring station.



PBX SYSTEM AND SERVICES

PBX stands for Private Branch Exchange, which is a private telephone network used within a company or organization. The users of the PBX phone system can communicate internally (within their company) and externally (with the outside world), using different communication channels like Voice over IP, ISDN or analog. A PBX also allows you to have more phones than physical phone lines (PTSN) and allows free calls between users. Additionally, it provides features like transfer calls, voicemail, call recording, interactive voice menus (IVRs) and call queues.

Traditional PBXs would have their own proprietary phones, such that there would be a way to re-use these phones with a different system. This means that we either have system-lock-in (we are bound to the same system because changing system means also changing phones, which makes it prohibitively expensive to break away) or vendor-lock-in (we are bound to the same vendor because the phones are only usable with systems from the same vendor, sometimes only within a particular range of systems).

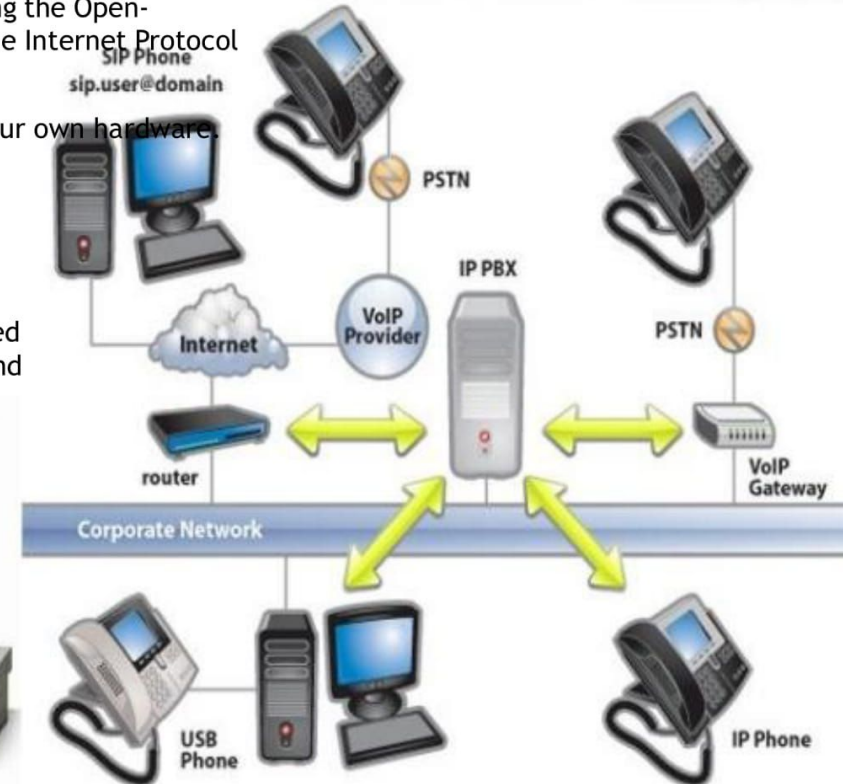
Time and technology, however, have changed the consumer telephony landscape, with the flag-bearer being the Open-Standards-based IP PBX. The point of the “IP” in this new era is that the phone calls are delivered using the Internet Protocol as the underlying transport technology.

PBX phone systems are available as hosted or virtual solutions and as on-premise solutions to be run on your own hardware.

This image gives us an idea of what an IP-PBX system allows in terms of connectivity and reachability.

With a traditional PBX, you are typically constrained to a certain maximum number of outside telephone lines (trunks) and to a certain maximum number of internal telephone devices or extensions. Users of the PBX phone system (phones or extensions) share the outside lines for making external phone calls. Switching to an IP PBX brings with it many benefits and opens up possibilities, allowing for almost unlimited growth in terms of extensions and trunks, and introducing more complex functions that are more costly and difficult to implement with a traditional PBX, such as:

- Ring Groups
- Queues
- Digital Receptionists
- Voicemail
- Reporting



Security System Surveillance

Worried that an intruder might find his way to your treasured possessions?

Although you can insure almost anything and everything today, what about beautiful memories like photos or gifts from loved ones? Can you put a price on that? Losing a memory or a family heirloom could be both tragic and frustrating. However, with the right steps, it could be avoided.

So the question is, can your security system keep an eye on your home when you are not around? If you hesitated in answering that question, then you should rethink your strategy.

Here is a statistic: In 2012 Property Room (Online Police Auction Service) reported that jewelry was the third most stolen item in the US. Surveillance systems, as the name suggests, are designed to keep an eye and cover blind spots in your house or workplace. These systems primarily consist of security cameras that generally include the following components:
Cameras - the surveillance unit

Cables- wires to connect cameras with monitors and power adapters

Power Distribution Block or Power Adapter-power supply unit

Monitors- screens for surveillance

Video recorder (DVR)-hard drive for storage

The cameras perform different functions depending on the type of surveillance system being used. Some provide real-time feed, some record and store all the footage while others provide a combination of both.



Bio matrix attendance system

Bio matrix attendance system is a latest attendance system that identifies an individual on the basis of psychosomatic and behavioral characteristics.

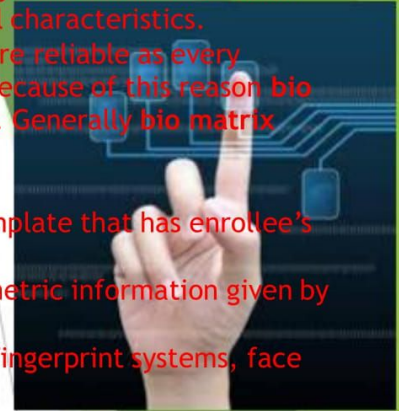
Bio matrix attendance system is considered to be more reliable as every individual contains distinct biological characteristics. Because of this reason **bio matrix attendance system** is rapidly spreading all over. Generally **bio matrix attendance system** contains three basic elements:

Biological enrollment of an individual,

Once an individual is enrolled, the device creates a template that has enrollee's data stored in it.

During the final process, the device compares live biometric information given by the corresponding employee with the template.

Few examples of **bio matrix attendance systems** are Fingerprint systems, face recognition systems, voice recognition etc.



POS System

The POS is a part of [InventERP](#) system which is a very powerful system in the Bahraini market that make your business organized. the POS system can work with any hardware you already have such as laptop, desktop, tablets, POS machine and more. InventERP's POS work online and offline even if you lose your connection with the internet the system stays repayable, you don't need any special hardware only an internet connection (no installation).

A super clean user interface.

Integrated inventory management.

Deliver in-store customer service.

Invoicing and accounting integration.

Self check out interface.

Unified Data Amongst All Shops.

Know your customers - in store and out



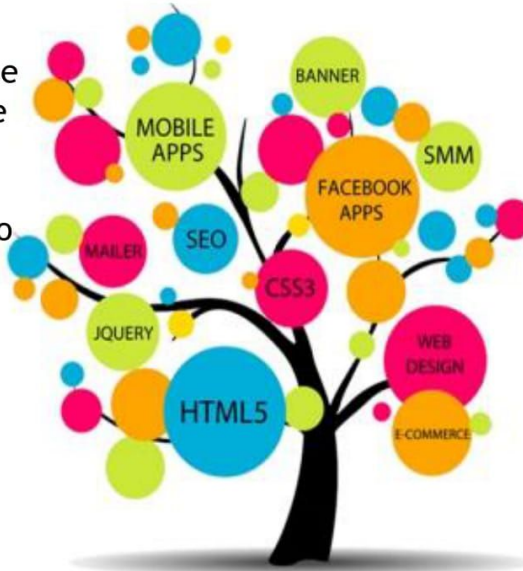
WEBSITE DEVELOPMENT

Category: Design Your Website , Building Your Website

Everything about your website - including the content, the way it looks, and the way it works - is determined by the website design. Web design is a process of conceptualizing, planning, and building a collection of electronic files that determine the layout, colors, text styles, structure, graphics, images, and use of interactive features that deliver pages to your site visitors. Professional Web design helps to make your business appear credible online.

MOBILE APPLICATION DEVELOPMENT

Developing apps for mobile devices requires considering the constraints and features of these devices. Mobile devices run on battery and have less powerful processors than personal computers and also have more features such as location detection and cameras. Developers also have to consider a wide array of screen sizes, hardware specifications and configurations because of intense competition in mobile software and changes within each of the platforms (although these issues can be overcome with mobile device detection).



QUEUING MANAGEMENT SYSTEM

Don't make your customers wait

Decrease customer wait times,
improve your service efficiency,

Increase your revenues with R.H IT SOLUTIONS enterprise queue management solutions. R.H IT customer experience solutions are based on the Wave sphere Philosophy that aims to **ORGANIZE, ENGAGE & MEASURE** waiting and disconnected service areas and enhance customer experience at key touch points. Excessive queuing and waiting are among the leading causes of dissatisfaction in banks, retail stores, hospitals and government institutions.

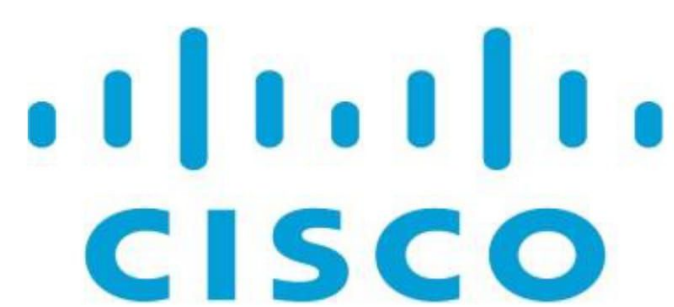


Electronic Queuing Solutions

R.H IT SOLUTION provides standard, and **customizable queuing solutions** to cater to diverse queuing problems faced by organizations. Choose from Enterprise, Basic or Mobile Queuing systems to **manage crowds and queues at your service areas**. Our powerful queue management software creates a seamless customer journey by providing different solutions ranging from Virtual and Linear queuing systems to appointment booking options and a more sophisticated method like mobile app. Our queuing solutions come with the **capability to be integrated** with digital signage solutions and customer feedback solutions to deliver holistic customer experiences. R.H IT has built its customer experience solutions for diverse industries, giving you the opportunity you need to adapt quickly, transform your service area and succeed. Electronic Queuing Solutions

QUE MANAGEMENT SYSTEM





Microsoft®

The Amazon logo, featuring the word "amazon" in black lowercase letters with a yellow curved arrow underneath.

Your Potential. Our Passion.™

As part of our growth and in our focused effort in providing complete solution to our valued customers, we partner with International vendors for both products and solutions. The current partnership includes major brands like Microsoft, IBM, Acer, Dell, CISCO, APC, Nod32 Antivirus, Cyberoam, ATEN KVM Switch, Linksys Wireless Products, Xerox Printer, HP and Epson Printers and Consumables



www.eset.es

xerox



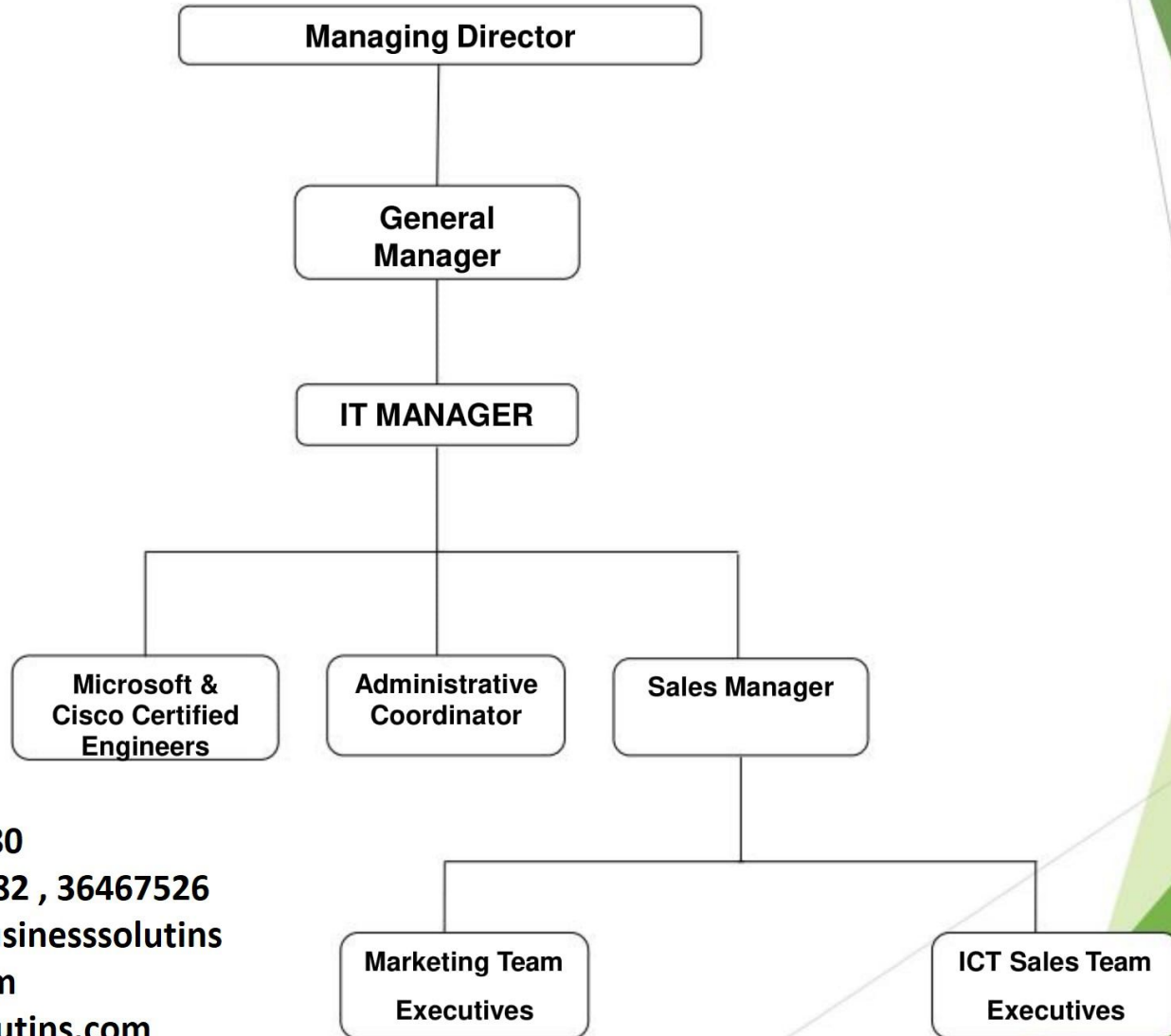
acer
explore beyond limits™

EPSON
EXCEED YOUR VISION



DELL
Technologies

ORGANIZATION CHART



Contact SAUDIA : +966-546106380

Contact BAHRAIN : +973-66300082 , 36467526

Email : red.arrow@cognitionitbusinesssolutins

Email : red.hatitsol@outlook.com

Website : cognitionitbusinesssolutins.com