

Booking Terms and Conditions

These Booking Terms and Conditions govern the relationship between Dare to Dream Pony Parties (referred to as "we", "us", or "our") and the participant(s) (referred to as "you" or "your") booking our activity days. By making a booking with us, you agree to these terms and conditions.

1. Booking Confirmation:

- All bookings are subject to availability and confirmation by us.
- The booking form must be completed. (this can be found on our website)
- Your booking is considered confirmed only upon receipt of full payment or the required deposit.

2. Payment:

- Payment for activity day bookings must be made in accordance with the invoice which includes a nonrefundable, with the remaining balance a minimum of the day before the activity.
- We accept payment via bank transfer/BACS.

3. Cancellations and Refunds:

- Please refer to our 24-Hour Cancellation Policy for information regarding cancellations and applicable fees.
- Cancellation requests must be submitted in accordance with the cancellation policy to qualify for any potential refunds or waivers of cancellation fees.

4. Participant Requirements:

- Participants must meet any age, health, or skill requirements specified for the activity day.
- You are responsible for ensuring that all participants comply with any safety instructions provided by our staff or instructors.

5. Health and Safety:

- Participation in activity days may involve physical exertion and inherent risks. You acknowledge and accept these risks and agree to undertake the activity at your own risk.
- We reserve the right to refuse participation to any participant whom we believe poses a risk to themselves or others.

6. Liability:

- We shall not be liable for any loss, damage, injury, or expense suffered by you or any participant during the activity day, except where such liability cannot be excluded by law.
- You agree to indemnify us against any claims, damages, losses, liabilities, or expenses arising out of your or any participant's participation in the activity day.

7. Changes and Cancellations by Us:

- We reserve the right to make changes to activity day arrangements, including but not limited to changes in itinerary, activity content, or instructors, due to unforeseen circumstances or factors beyond our control.
- In the event that we need to cancel an activity day, you will be offered the choice of an alternative date or a full refund.

8. Personal Belongings:

- We accept no responsibility for loss, damage, or theft of personal belongings brought to our premises or activity sites.

9. Photography and Promotion:

- By participating in our activity days, you consent to the use of any photographs or videos taken during the activity for promotional purposes, unless you specifically request otherwise in writing.

10. Governing Law: - These Booking Terms and Conditions are governed by the laws of British Equestrian Federation (BEF), and any disputes shall be subject to the exclusive jurisdiction of the courts.

11. Contact Information: - Dare to Dream Pony Parties - 07720642886 – daretodreamponyparties@gmail.com – 3 Hartwell View, Rabans Lane, Aylesbury, Bucks, HP19 8RU.

Please review these Booking Terms and Conditions carefully before making a booking. If you have any questions or concerns, please don't hesitate to contact us.

Sincerely,

Stephanie Davis – Owner and OEO – Dare to Dream Pony Parties.