

DONGSOO LEE

SYSTEM ADMIN / RETAIL SUPERVISOR

604.791.5713 | dawidlee@joedream.ca | Chilliwack, BC | www.joedream.ca

CAREER PROFILE

- Two+ years of experience in retail environment with history of Supervisory skills and excellent customer service.
- Reliable and motivated I.T Specialist with over 12+ years of experience in information security and network engineer.
- Possesses an Associated Degree in Internetworking & Security and qualification of AWS professional architect and security speciality.

PROFESSIONAL SKILLS AND EXPERTISE

- Excellent customer service and strong interpersonal and communication
- Project management and Team building/Leadership
- Network Security systems - Firewall/IPS-IDS/Proxy management -
- AWS cloud architecture design and security
- System Administration Microsoft Office 365/Active Directory

EDUCATION AND TRAINING/CERTIFICATIONS

- Bachelor of Science in Internetworking & Security (2004.03 – 2006.07)
Murdoch University, Australia
- Bachelor of Engineering in Civil Engineering (1992.03 – 1998.02)
Chungbuk National University, South Korea
- AWS Certified Security-Specialty
- AWS Certified Solution Architect - Professional
- AWS Certified Solution Architect – Associate
- Microsoft Certified System Engineer MCSE
- CISCO CCNA

EMPLOYMENT HISTORY

Retail Supervisor

2021.05 – present

Petro Canada | Rosedale. BC in Canada

Customer service for retail store and manage recruitment and development for succession of individual and business.

- Supervise and co-ordinate work activities.
- Cultivated strong business relationships with customers to drive business development.
- Manage inventory control and meet or exceed inventory goals.
- Supervise and manage employees' while performing all day-to-day operations.
- Assist staff to maintain an enthusiastic and professional standard of customer service
- Resolve problems and deal with customer complaints and inventory shortage

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I.T Manager and Cloud Security Specialist

2016.07 – 2021.03

Hanmae Secure Technology / Seoul in South Korea

Served as IT project manager conducting data security and key management and designing network security infrastructure/cloud security architecture for major companies.

- Designed AWS architecture system, assessed security risk, and applied topology to protect modern cloud environments.
- Designed and implemented TrendMicro security protection for endpoint, server, and infrastructure in hybrid or SAAS environments
- Conducted security verification with Kali Linux, Metasploit and Hacking code
- Identified solutions to reduce risk and enhanced prevention and detection capability
- Trained personnel as the manager on policy and procedures for protection, handling and management of security information
- Responded immediately to security incidents and provided post-incident analysis
- Analyzed, recommended and implemented changes to procedures and systems to enhance data secure systems
- Conducted installing and deploying HSM, ESKM and PKI solution on systems
- Deployed and maintained VMware/EXSI Server
- Conducted installation and administration Active Directory and Microsoft Office 365

Network Security Engineer

2007.03 – 2016.06

Hanmae Technology | Seoul in South Korea

Served as network engineer for delivering security engineering and architectural expertise for customers. Worked as team leader to refine and improve the existing automation system, resulting in reduced labor costs and improved system efficiency in semiconductor sites.

- Deployed, implanted, configured, and managed Tippingpoint Firewall/IPS/IDS and DDOS and Bluecoat proxy
- Conducted and performed vulnerability scanning and Penetration Test on the perimeter network, system and application
- Actively investigated latest security vulnerabilities, advisories, incident and network protection technique, and consulted customers to provide effective protection for their system
- Designed and implemented HP Ops Orchestration to conduct system optimization and use metrics collected from various application to find out abnormal behavior and security breaches
- Investigated incidents caused by malicious activities, identified false positives, and created custom signatures for multiple host and network protection tools

VOLUNTEER WORK

RUTH AND NAOMI'S MISSION In Chilliwack

2022.06 – 2023.05

- Served food to customers
- Cleaned kitchen and maintain a clean working environment

References Available upon Request