

Terms and Conditions

Fees

A full diagnostic assessment costs £895, while an assessment for exam access arrangements is £375.

Once you book an assessment, you will receive an invoice. Breakthrough Dyslexia prefer payment via bank transfer. A deposit of £100 must be paid within ten days to confirm your booking, with the remaining balance due 48 hours before the assessment date.

Questionnaires

Providing background information is a crucial part of the assessment process. Once your assessment date is confirmed, I ask that all questionnaires be returned within ten days to secure the booking. This information allows me to prepare for the assessment and choose the most appropriate tests.

Cancellation Policy

If you need to cancel your assessment, please email me at ncweatherley@gmail.com.

I understand that plans can change, but due to high demand, cancellations without a valid reason will incur the following charges:

- Cancellation 7 days before the appointment: 50% of the full fee
- Cancellation 14 days before the appointment: deposit only

If we need to cancel, I will reschedule at a mutually convenient time or provide a full refund. The same applies if you need to change your appointment, though a new date may not be immediately available.

Report

After the assessment, please allow up to 21 days for the report to be issued. Minor corrections to background information can be requested up to 30 days after receiving the report. Once the report is finalised and a follow-up discussion has taken place (within 30 days of report submission), the assessment process is complete.

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Requirements

A valid eye test from the past 12 months is required before the assessment. Completion of the parent, school, and visual difficulties questionnaires is mandatory and must be returned at least two weeks before the assessment. Failure to do so may result in the assessment being postponed.

General Terms

Breakthrough Dyslexia reserves the right to update or amend these terms and conditions at any time.