

# Santa's Wonderland Experience Ticket Information

\$29 adults (13 +), \$25 children (3-12 years), \$0 free (2 & younger)

In order to keep prices as low as possible and save you any additional fees we will only be selling tickets over the telephone this year, via credit card. No text or emails accepted.

Every person in attendance must have a ticket for entry.

Visits begin at 9 am and are available every 15 minutes until 2 pm.

Visits are for one hour in which you will be able to see Santa, enjoy your meal and all of his Wonderland Experience.

Tables seat 2 – 22 guests. Groups over 22 guests please call to discuss options.

## **BEFORE YOU CALL –**

1. Choose the top three preferred days and times that work for your group, this event has sold out for 5 years, prime dates and times go first and fast.
2. This part allows us to create the magic you will experience, please gather the following information about those attending:
  - Have you been to this event in past years?
  - How many Adults coming?
  - How many Children?
  - Children's names?
  - Children's ages?
  - Children's genders?
  - Do the children have any pets? What kind? Names?
  - Do they have an Elf on the Shelf, if so what is the Elf's name?
  - Provide *one* detail about the child that Santa would/should know?
3. Have your credit card number, expiration date and security code ready. If you require a receipt it can be texted or emailed, let us know which.
4. When you call 330-225-1995 during our office hours, allow about 5 minutes to discuss the above information. Office hours are T/W/Th 8 am – 4 pm, F/S 8 am to 2 pm, S/M Closed.