



BOOKING PROCEDURES

EVERYTHING YOU NEED TO KNOW BEFORE
RESERVING YOUR EVENT EXPERIENCE



RESERVATION DEPOSIT REQUIRED

A non-refundable deposit is required to secure your event date.



DATES ARE NOT HELD WITHOUT PAYMENT

Your date is not confirmed until your deposit is received.



FINAL BALANCE DUE **THE SAME DAY OF EVENT**

The remaining balance is due in full on the same day of your event before setup begins.



DELIVERY FEES VARY BY LOCATION

Delivery fees are calculated based on your location, distance, and event requirements.



LAST-MINUTE BOOKINGS SUBJECT TO AVAILABILITY

We recommend booking early to secure your preferred date and setup.



SETUP AND BREAKDOWN INCLUDED

Professional setup and breakdown are included with qualifying rental packages.



CUSTOM REQUESTS ACCEPTED WHEN POSSIBLE

Let us know your vision — we will do our best to accommodate your special requests.



CLIENTS MUST PROVIDE ACCURATE INFORMATION

Please provide accurate event details, venue information, access times, and any special requirements.