

Streamline transaction processing and take advantage of national account programs

Karmak is working with Multi Service to integrate your Karmak business system to exchange data with Multi Service national account programs. Service Gate, an interface developed by Multi Service, will provide additional functionality to participating dealers. Service Gate automates key procedures such as price verification, transaction authorization, electronic transmission of invoice data for transaction settlement and remittance reporting from Multi Service.

Benefits to Your Business

- Eliminate redundant re-keying of transaction data.
- Eliminate complex manual processes.
- Automatically perform price verification, invoice authorization, invoice submission, and reconciliation of accounts receivables for program transactions.
- Eliminate the need to maintain paper invoices.
- Users who accept Multi Service's national account programs will further streamline transaction processing procedures and easily adhere to the requirements of these programs.
- Interfaces are available now for Kenworth, Peterbilt, International, Great Dane and Carrier Transcold dealers.



Faster, Smoother Transactions

Before the Karmak-Multi Service interface was developed, businesses had to create duplicate entries for every transaction made on a national account program—once into the Karmak Business System and again into a separate system that communicated with Multi Service. Some merchants even mailed paper invoices to Multi Service to avoid rekeying transaction data themselves.

With Service Gate, you now have the ability to perform critical transaction functions directly from your Karmak system, all without double entry or the hassle of mailing printed invoices.

Point-of-Sale Integration

The new features are integrated into everyday business procedures. During order entry for parts counter invoices, repair order invoices, and customer quotes for a dealer transaction, the Karmak Business System first communicates with Multi Service or the OEM to verify correct pricing. After assuring the invoice is priced correctly, the Karmak Business System communicates with Multi Service for approval status, approval codes and settlement requests. All communications occur on a real-time basis as the transaction is processed.

Upon receiving authorization, the transaction is finalized and an invoice is generated. Automated remittance processing updates applicable accounting in the Karmak system.

Get the Service Gate Advantage

It's easy to get started with the Service Gate interface and take advantage of automated transactions as well as new business opportunities made available through Multi Service-managed national account programs.

Contact your Karmak Sales Representative or call us at 800-622-6311 for details on this valuable offer today.