

BILLING & CUSTOMER SOLUTIONS

Re: TAX CREDIT – Account #

Dear CUSTOMER:

August 29, 2018

Your utility bills that were mailed February 2018 through August 2018 had errors that stated taxes being charged. A correction was made to change the tax status on your account and a corrected invoice is enclosed.

Please accept our sincere apology for this error. We are striving to minimize errors so we can provide you better service in the future. If you have any questions, please contact Billing & Customer Solutions at (352) 393-6898 or email us at businesscenter@gru.com.

Sincerely,

Billing & Customer Solutions

Item 3



Cash Security Deposit on File is \$0.00

PARTNER	
ROUTE:	
Control of the Contro	

SUMMARY OF SERVICES

UTILITIES (See reverse for details about your u	tility ch	arges.)
Electric	\$	12,113.82
Gas	\$	112.48
Water	\$	93.35
Wastewater	\$	135.10
Total Utility Charge	\$	12,454.75
Florida Gross Receipts Tax	\$	219.70
County Utility Tax	\$	-4,011.04
Sales Tax	\$	-3,780.57
Surcharges	\$	-3,637.92
Total Taxes and Surcharges	\$	-11,209.83
TOTAL CURRENT MONTH CHARGES	\$	1 244 92

PREVIOUS BILL ACTIVITY

Previous Balance	\$ 20,003.27
Payment Amount (Date: 07/30/2018)	\$ -20,003.27
BALANCE FORWARD	\$ 0.00

If you need help paying your bill, call GRU Customer Service or the United Way of North Central Florida helpline at 2-1-1.

· Church

TOTAL AMOUNT DUE		1 244 02	DUE DV 00 00 000
Balance Forward:	\$	0.00	
Adjustments & Service Charges	\$	0.00	
ACCOUNT SUMMARY Current Month Charges:	s	1,244.92	

AVERAGE DAILY CONSUMPTION						
Service Meter	This Month	Last Month	Last Year			
DEMAND	26.00	0.00	0.00			
DEMAND ()	26.00	0.00	0.00			
DEMAND	26.00	0.00	0.00			
DEMAND	26.00	0.00	0.00			
DEMAND	26.00	0.00	0.00			
DEMAND	26.00	0.00	0.00			
DEMAND	26.00	0.00	0.00			
DEMAND	17.00	20.00	0.00			
DEMAND	17.00	20.00	0.00			
DEMAND	17.00	20.00	0.00			
DEMAND	17.00	20.00	0.00			
ELECTRIC	80.00	0.00	0.00			
ELECTRIC	80.00	0.00	0.00			
ELECTRIC	80.00	0.00	0.00			
ELECTRIC	80.00	0.00	0.00			
ELECTRIC	80.00	0.00	0.00			
ELECTRIC	80.00	0.00	0.00			
ELECTRIC	80.00	0.00	0.00			
ELECTRIC	196.81	169.25	0.00			
ELECTRIC	196.81	169.25	0.00			
ELECTRIC	196.81	169.25	0.00			
ELECTRIC	196.81	169.25	0.00			
GAS	3.21	3.70	0.00			
WATER	0.72	4.76	0.00			
AVERAGE TEMPERATURE (High/Low)	70/45	0/0	0/0			
MONTHLY RAINFALL (inches)	2.58	0.00	0.00			

SERVICE AGREEMENT: Use or consumption of services rendered by this City shall constitute an agreement by the consumer with the City to abide by the rules of the City with regard to its utility service, including, but not limited to prevailing ordinances and policies of this City and its departments.

A 1.5% late fee will be charged for new charges not paid by 7 P.M. on your due date. Service disconnection may result from past due balances

MESSAGES

- CURRENT CHARGES INCLUDE CORRECTION(S) FOR PREVIOUS UTILITY CHARGES
- THANK YOU FOR YOUR PAYMENT
- Energy savings tip: Install occupancy sensors on lights in conference rooms and break rooms to save 45-60 percent on lighting costs in those rooms.

Please tear off this portion and return it with your payment in the enclosed envelope



Gainesville Regional Utilities 301 S.E. 4 Avenue Gainesville FL 32601

ACCOUNT#

Please write account number on check and make check payable to: GRU

Payment Amount

Or pay online at www.gru.com

Current month charges due by 7pm on 09/20/2018

TOTAL AMOUNT DUE

\$ 1,244.92

Sign up for eBill, GRU's free online paperless billing service, at gru.com/ebill

GAINESVILLE REGIONAL UTILITIES

More than Energy

000006

PL:6 (BILLING / Seq#6)

իշիցիցներինիցներնի Միրթգիթով Մինրթկ(<u>)</u>



nore Jim Konish P.O. Box 6020

www.GRUwhypaymore.com 352-328-8322

Gainesville FL 32627

Pariner: 1

GAINESVILLE FL

NRES

Manufacturer

Cash Security Deposit on File is \$0.00

SUMMARY OF SERVICES

ELECTRIC (Nondemand Rate) General Service Demand Charge - Demand General Service Primary Service Discount Customer Charge Customer Charge - Demand Energy Charges (Gen, Trans, Dist.) GS - Energy Charges (Gen, Trans, Dist.) Fuel Adjustment Charge (Non Taxable) GRT Recovery Charges Primary Metering Discount - Demand GS - Taxable Fuel Adjustment Charge - Dema GS - Taxable Fuel Adjustment Charge - Non	* ***** ***	7378.00 -130.20 0.00 100.00 0.00 14713.20 30744.00 0.00 -496.32 2854.80 0.00
Utility Tax Electric State Sales Tax Discretionary Sales Tax	\$	2583.39 -73765.01 -75.00
Installed - Rental - Pole - Type 12 35 foot wood pole Lighting - Rental - Installed - Type 10	\$	4.75
400 watt HPS Flood Light Lighting, Rental - Discretionary Sales Tax Lighting, Rental - GRT Recovery Charges Lighting, Rental - State Sales Tax Lighting, Rental - Utility Tax Load Profile Total Electric Charge	* *****	0.15 0.62 2.06 1.34 0.00 56805.37
WATER NRES - Wastewater Charges NRES - Wastewater Customer Charge NRES - Water Consumption Charge NRES - Water Monthly Customer Charge FY16 NRES Water Utility Tax Storm Water Customer Charge Total Water Charge	\$\$\$\$\$\$\$	220.50 9.10 142.45 20.00 16.25 396.00 804.30
MISCELLANEOUS Facilities Lease Fee Total Misc. Charge	\$	1129.16 1129.16

Account: Bill Date:

2017-05-02

ACCOUNT SUMMARY

· 图1、14、11、11、20、20、20	This Month	Year to Date
Electric Charges:	55193.08 \$	55281.88
Gas Charges:	0.00 - \$	0.00
Water Charges: \$	788.05 \$	4539.25
Misc Charges: \$	1129.16 \$	1129.16
	1628.54 \$	2 -4 -1 - 1 - 1000
TOTAL DUE:	58738 83 \$	62692.51

EST. AVERAGE DAILY CONSUMPTION

Service	This Month	Last Month	Last Year
ELECTRIC (KWH)	0.0	_	0.0
GAS (therm)	0.0	-	0.0
WATER (gal)	37000.0		39000.0

ACCOUNT PROBLEMS

- 1 x Suspect Demand Charge
- 1 x Late Fees
- x Multiple Meters
- x Paying Sales or Utility Tax, But Not Both
- 1 x Water Spikes

MESSAGES

Is this bill looking a little too high? We can help with that. We have already identified one or more problems with your GRU account. Listed above are the types of problems that we found. For a more detailed analysis, visit us on the web at www.GRUwhypaymore.com, or call us at 352-328-8322 to set up a risk free consultation. Let us help you save money!

Meter reads

Meter: E017289083 Type: ET3B4A cycle: 2015-03-16 to 2015-04-03

Amount [kW]: 0.0

Meter: E017289083 Type: ET3B4A cycle: 2015-04-04 to 2015-05-05

Amount [kW]: 316.0

Meter: E017289083 Type: ET3B4A

cycle: 2015-05-06 to 2015-06-03

Amount [kW]: 359.0

Meter: E017289083 Type: ET3B4A

cycle: 2015-06-04 to 2015-07-06

Amount [kW]: 349.0

Meter: E017289083 Type: ET3B4A

cycle: 2015-07-07 to 2015-08-05

Amount [kW]: 345.0

Meter: E017289083 Type: ET3B4A cycle: 2015-08-06 to 2015-09-03

Amount [kW]: 339.0

Meter: E017289083 Type: ET3B4A

cycle: 2015-09-04 to 2015-10-05

Amount [kW]: 339.0

Meter: E017289083 Type: ET3B4A cycle: 2015-10-06 to 2015-10-30

Amount [kW]: 318.0

Meter: E018543398 Type: ET3B4A

Account: Bill Date:



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TOTAL AMOUNT DUE	S	1.244.92	DUE BY 09/20/2018
Balance Forward:	\$	0.00	
Adjustments & Service Charges	\$	0.00	
ACCOUNT SUMMARY Current Month Charges:	\$	1,244.92	

AVERAGE	DAILY CONSUMPTIO	N		
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DEMAND		26.00	0.00	0.00
DEMAND		26.00	0.00	0.00
DEMAND		17.00	20.00	0.00
DEMAND		17.00	20.00	0.00
DEMAND		17.00	20.00	0.00
DEMAND		17.00	20.00	0.00
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ELECTRIC		80.00	0.00	0.00
ELECTRIC		80.00	0.00	0.00
ELECTRIC		80.00	0.00	0.00
ELECTRIC		80.00	0.00	0.00
ELECTRIC		80.00	0.00	0.00
ELECTRIC		80.00	0.00	0.00
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ELECTRIC		196.81	169.25	0.00
ELECTRIC		196.81	169.25	0.00
GAS		3.21	3.70	0.00
WATER		0.72	4.76	0.00
AVERAGE TE	MPERATURE (High/Low)	70/45	0/0	0/0
MONTHLY RA	INFALL (inches)	2.58	0.00	0.00

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ACCOUNT#

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Payment Amount

Or pay online at www.gru.com

Current month charges due by 7pm on 09/20/2018

TOTAL AMOUNT DUE

\$1,244.92

Sign up for eBill, GRU's free online paperless billing service, at gru com/ebill

GAINESVILLE REGIONAL UTILITIES

PL:6 (BILLING / Seq#6)

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					Acco	unt:		E	Bill Date: 08	3/30/2018	Page 2 of
	ervice Detai	Is	Continue of the	Print of							
Meter	METER REA	DING DATES	Meter Read	1	Days of	METER RE	ADINGS	Meter	Electric	Peak	Next Meter Read
Number	Previous 07/11/2018	Present	Type		Service	Previous	Present		Consumption	Demand	on or About
130000	06/08/2018	08/08/2018	ACTUAL		29	9057	11461	40 00000	96,160 kWh	302 kW	09/07/2018
	05/09/2018	07/10/2018	ACTUAL		33	6215	9057	40 00000	0 kWh	N/A	09/07/2018
	04/10/2018	06/07/2018	ACTUAL		30	3503	6215	40 00000	0 kWh	N/A	09.07/2018
	03/08/2018	05/08/2018	ACTUAL		29	1648	3503	40 00000	0 kWh	N/A	09/07/2018
	02/09/2018	04/09/2018	ACTUAL		33	310	1648	40 00000	0 kWh	N/A	09/07/2018
	01/25/2018	03/07/2018	ACTUAL		27	30	310	40.00000	0 kWh	N/A N/A	09/07/2018 09/07/2018
	04/10/2018	02/08/2018	ACTUAL		15	0	30	40.00000	0 kWh	N/A	09/07/2018
	03/08/2018	04/25/2018 04/09/2018	ACTUAL		16	27034	27069 27034	1.00000	0 kWh 0 kWh	N/A	09/07/2018
	02/09/2018	03/07/2018	ACTUAL		33 27	26596 24193	26596	1.00000	0 kWh	N/A	09/07/2018
	01/09/2018	02/08/2018	ACTUAL		31	18092	24193	1.00000	0 kWh	N/A	09/07/2018
Description		02/00/2010		_	31	20 10000 10	24100	1.00000	VIIII		
LECTRIC CL	STOMER CHAP	205	Usage		Rate	Amount Billed	_				
TILLIAI DOF	•	HGE	00.400	\$	100 00		1500				
LECTRIC DE	MAND		96,160 302	\$	0 0601 9 5000		1125				200
LECTRIC FU	IFI ADJUSTMEN	NT	96,160	\$	0.0350		₹ 750				
LUHIDA GHO	USS RECEIPTS	TAX	3410	Φ	0.0350	\$ 31061	₹ 750				
	rom 07/11/2018	To 08/08/2018				\$ 12,424,43	375				
NERGY USE	IFL AD III OTA		113,680	\$	0.1202		ا ،				
LECTRIC FU	JEL ADJUSTMEN JEL ADJUSTMEN	NT	113,680		0.0350			FEB MAR API	MAY JUN JUL A	UG SEP OCT NOV	DEC JAN FEB
LECTRIC SL	IBCHADGE IMEI	NI	113,680-	\$	0 0350						
LORIDA GRO	OSS RECEIPTS	TAX				\$ -1,048.58 \$ -26.89					
OUNTY ELE	C UTIL TAX					\$ -1,156.12					
LECTRIC ST	ATE SALES TA	X				\$ -1,080.03					
LECTRIC WI	LD SPACES SU	RTAX				\$ -25.00					
NERGY USE	rom 06/08/2018	To 07/10/2018		_		\$ -3,336.62					
		NT.	108,480	\$	0.1202						
I FCTRIC FL	JEL ADJUSTMEN JEL ADJUSTMEN	N I NT	108,480 108,480-	\$	0.0350 0.0350	\$ 3,796.80 \$ -3,796.80					
LECTRIC SL		11	100,400-	Φ		\$ -99852					
LORIDA GRO	OSS RECEIPTS	TAX				\$ -25.60					
COUNTY ELE	C UTIL TAX					\$ -1,100.93					
	TATE SALES TA					\$ -1,029.02					
	LD SPACES SU					\$ -25.00					
NERGY USE	rom 05/09/2018	To 06/07/2018	74000	•		\$ -3,179.07					
	: JEL ADJUSTMEI	NT	74,200 74,200	\$	0.1202	¢ 250700					
	JEL ADJUSTMEN		74,2W 74,2W-	\$	0.0350 0.0350						
LECTRIC SL		•••	, 4,200	•		\$ -800.70					
LORIDA GRO	OSS RECEIPTS	TAX				\$ -2053					
COUNTY ELE						\$ -882.83					
	TATE SALES TAX					\$ -794.05					
	ILD SPACES SU					\$ -25.00					
THE BOY LIGHT	rom 04/10/2018	10 05/08/2018				\$ -2,523.11					

Continued On Next Page

ELECTRIC FUEL ADJUSTMENT ELECTRIC FUEL ADJUSTMENT ELECTRIC SURCHARGE

ELECTRIC SURCHARGE
FLORIDA GROSS RECEIPTS TAX
COUNTY ELEC UTIL TAX
ELECTRIC STATE SALES TAX

ELECTRIC WILD SPACES SURTAX

ELECTRIC FUEL ADJUSTMENT

ELECTRIC FUEL ADJUSTMENT ELECTRIC SURCHARGE

FLORIDA GROSS RECEIPTS TAX

From 03/08/2018 To 04/09/2018 ENERGY USE

ENERGY USE

53,520

53,520

53.520-

11,200

11,200

11,200-

0.1202

0.0350 0.0350

0.1202

0.0350

0.0350

\$

\$

Customer Inquiries

1,873.20 -1,873.20 -617.78

-1584 -681.15

-60358

-25.00

392.00

-392.00 -15825

4.06

-1,943.35

Customer Service (352) 334-3434 Nationwide Toll-free Number 1-800-818-3436 Emergencies or Outages (352) 334-2871 Stormwater Service (352) 334-5070 Solid Waste Service (352) 334-2330

Payment Information

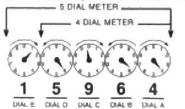
Make checks payable to **GRU**; return stub and check to: P.O. Box 147051, Gainesville, FL 32614-7051. You may also pay your bill online, by phone at 1-866-269-2881 or at a convenient location in your neighborhood. Visit www.gru.com for details.

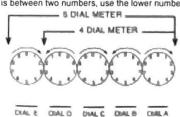
.8 AM - 5 PM: M, T, Th, F and 9 AM - 5 PM. W

Night depository payments will be posted the next business day if received after 3.30 PM weekdays.

HOW TO READ YOUR METER

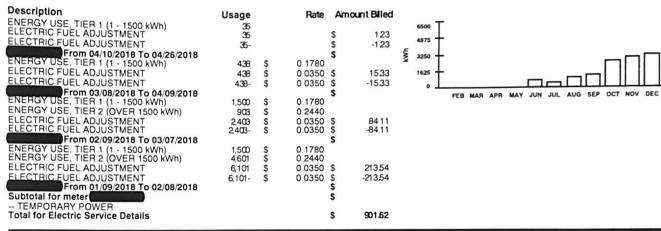
Read the dials from right to left (A -E). If the dial hand is between two numbers, use the lower number.





08/30/2018

Account:



07/11/2018	Meter	METER REA	DING DATES	Meter Rea	d	Days of		METER RE	AD	NGS		Meter		BT	U	Gas	Next Meter Rea
NATURAL GAS CUSTOMER CHG \$ 45.00 \$ 45.00 160 T	Number								P		nt I						on or About 09/07/2018
NATURAL GAS USE 93 \$ 0.4400 \$ 4092	Description			Usage		Rate	A	Amount Billed									
PURCHASED GAS ADJUSTMENT 93 \$ 0.2300 \$ 21.39 \$ 80 + FLORIDA GROSS RECEIPTS TAX \$ 2.37 \$	NATURAL GAS CUSTOMER CHG			1070	\$	45.00	\$	45.00		160	Т						
PURCHASED GAS ADJUSTMENT 93 \$ 0.2300 \$ 21.39 \$ 80 + FLORIDA GROSS RECEIPTS TAX \$ 2.37 \$	NATURAL GAS USE			93	\$					120	1						_
FLORIDA GROSS RECEIPTS TAX \$ 237 E	MANUFACTUR	RED GAS PLANT	r rec		\$				89	120	1					-	-11-
	PURCHASED	GAS ADJUSTME	ENT	93	\$	0.2300	\$	2139	Ę	80 -	+					- 1	200
Total for Gas Service Details \$ 114.85 40	FLORIDA GRO	SS RECEIPTS T	TAX				\$	237	Ĕ		ı					1	
•	Total for Gas 5	Service Details					\$	114.85		40 .	+						
V										•	1						
AUG SEP OCT NOV DEC JAN FEB MAR APR MAY JUN JUL										0 .	_	AUG SED	007	NOV DE		 WAD ADD WAY	UN JUL AUG

													DEC UNI		man Arn	mon : 0	OH SOL AGG
Water and	Wastewate	er Service D	etails										No by				
Meter Number	METER REA Previous 07/11/2018	ADING DATES Present 08/08/2018	Meter Read Type ACTUAL	d	Days of Service 29		METER RI Previous 239		INGS resent 260			Cons	later umptic kGals	n	Wastewa Consump 20 kGa	otion	Next Meter Read on or About 09/07/2018
Description WATER CUSTO WATER USE WASTEWATEF WASTEWATEF Total for Water	R CUSTOMER C		Usage 21 20 ails	\$\$ \$\$ \$	Rate 12.50 3.8500 9.10 6.3000	\$ \$	1250 8085 910 12600 22845	kGals	200 150 100 50	AUG	SEP OF	T NOV	DEC. IAN	. 550	MAS ASS		ILIN JUL AUG