

Payment & Cancellation Policies

Reservations can be made by mail, phone, or email and will be held for seven days pending the receipt of the your deposit/payment.

Credit Card payments are NOT taken for one day or overnight motorcoach “only” tours.

Credit Cards payments **are** taken on most air tours & cruises: Discover, Visa, MasterCard & American Express

(make checks payable to)

Mail payments to: **C and Bea Tours & Cruises, Inc.**
185 Marlton Road

Phone: (856) 769-2816 Pilesgrove, NJ 08098-2723

Fax:(856) 769-4896

email: info@candbeatours.com

Web: www.candbeatours.com

One Day Trips Full payment or a per person deposit due within 7 days of making your reservation confirms your seats: Coach seating assignments are based on the date your first payment is received in our office.

Payment Policy: One Day Trips

Sightseeing/Attractions/Dinner Theater: \$30 PP Deposit

Ticketed trips (Show, Concerts, etc.): Deposit varies

Day Trip Cancellations made within 45 days before the trip are subject to a penalty fee equal to the amount of monies that have been advanced on your behalf for components of the trip. These include but are not limited to event/show tickets, pre-ordered meals, transportation, attraction & sightseeing costs. Please note that some event/show tickets are non-refundable once we receive your deposit. Cancellations within 7 days of a Day Trip are subject to no refund unless a replacement is found by you or us.

Payment Schedule Policy

Multi-day Motorcoach, Air Tours, Cruises

We offer several ways for you to make payments in order to be as convenient as possible. In an effort to keep payment processing costs to a minimum, we have instituted the following payment policies. To be fair to all of our travelers, we are unable to make exceptions from the following policies.

Multi-day Motorcoach Tours \$150 pp deposit required

Payments on multi-day motorcoach tours are accepted by **check, cash or money order only**. We offer a minimum monthly payment schedule after the deposit has been made. Or you may choose to (1) pay in full at reservation time or (2) pay half as a deposit and the balance at final payment.

Air Tours & Cruises Deposit requirements vary

When paying by check, cash or money order, payment procedures are the same as multi-day motorcoach tours.

- Payment schedules by check only

Credit Cards are accepted on most air tours & cruises. If you choose to **pay by credit card**, either **one or two payments will be accepted**. The first credit card payment required is the minimum deposit amount (or more if you desire). The second credit card payment required is the final balance amount due by the “Balance due” date listed on the payment schedule.

Multi-day Tour & Cruise Cancellation Policy Cancellations are subject to any non-recoverable expenses or penalties charged by hotels, transportation companies, sightseeing companies, airlines, cruise lines & attractions, as well as a cancellation administration fee charged by C and Bea Tours & Cruises.

Cancellations Prior to Trip 60 days or more - On most trips, a refund less any non-recoverable charges.
90 days on air tours & cruises.

60 - 30 days - \$150pp cancellation administration fee plus any non-recoverable charges.

29 -8 days - \$200pp cancellation administration fee plus any non-recoverable charges. Cancellation penalties from cruise lines and tour operators will be accessed and will increase as the trip departure date approaches.

Within 7 days - trips may be 100% non-refundable unless a replacement is found.

Regarding airline tickets, an airline cancellation fee of up to 100% of airfare is usually in effect immediately upon ticket purchase.

Optional Travel Protection will be offered on our overnight tours and cruises providing coverage for canceled or interrupted trips, medical costs, travel accident, lost or stolen luggage, bankruptcy and acts of terrorism. We will send you the insurance information to you with the receipt of your first trip payment. **We strongly recommend the travel insurance to protect your vacation investment.**

Participation

Clients should recognize the nature and physical requirements of travel depending on the type of trip. Individuals with disabilities are welcome, we ask that you are accompanied by someone who can tend to your personal needs and please advise us in advance, in case special accommodations are required. C and Bea Tours & Cruises, Inc. reserves the right to terminate the passage of any person whom the company finds disruptive or objectionable to others in the group.

Changes None are anticipated, but the right is reserved to alter, cancel or re-price any travel package if circumstances warrant.

Responsibilities and Conditions

C and Bea Tours & Cruises, Inc. acts only in the capacity of an agent for clients in all matters connected with air travel, cruise vacations, motorcoach travel, hotel and dining services, sightseeing tours and attractions, and all other suppliers of our trips, tours and cruises. As an agent, C and Bea Tours & Cruises, Inc. assumes no responsibility or liability for any damage, injury or loss incurred or claimed by any client. If any trip is canceled by us prior to departure, C and Bea Tours & Cruises' liability is limited to a refund of monies received by us. All rates are current at time of publication and are subject to changes announced by airlines, cruise lines or any other suppliers at any time.