

C and Bea Tours & Cruises, Inc. Updated 11/2023

Reservation, Payment & Cancellation Policies

Reservations can be made by mail, phone, or email and will be held for seven days pending the receipt of the your check deposit/payment. Credit Card payments are accepted with Visa, MasterCard or Discover.

Mail payments to: **C and Bea Tours & Cruises**
185 Marlton Road
Phone: (856) 769-2816 Pilesgrove, NJ 08098-2723
email: info@candbeatours.com

One Day Trips Full payment or a per person deposit is due within 7 days of making your reservation which confirms your seats: Coach seating assignments are based on the date your first payment is received at our office.

Day Trip Payment Policy:

Sightseeing/Attractions/Dinner Theater: \$30 PP Deposit
Ticketed trips (Show, Concerts, etc.): Deposit varies
Day Trip that require full payment with reservation will be noted at the end of the trip description.

Day Trip Cancellations made within 60 days before the trip date are subject to a penalty fee equal to the amount of monies that have been advanced on your behalf for components of the trip. These include but are not limited to event/show tickets, pre-ordered meals, transportation, attraction & sightseeing costs. Please note that some event/show tickets are non-refundable once we receive your deposit. Cancellations within 14 days prior to the Day Trip are subject to no refund unless a replacement is found by you or us.

Multi-day Motorcoach Payment Policy:

A minimum \$150 pp deposit is required.

Payments made on multi-day motorcoach tours are accepted by check, cash or credit card. You can choose to (1) pay in full at reservation or (2) pay your deposit at reservation and final payment by the balance due date.

Air Tours & Cruises Payment Policy can vary depending on the policy of the cruise line or third party tour operator.

If you choose to **pay by credit card**, either **one or two payments will be accepted**. The first credit card payment required is the minimum deposit amount (or more if you desire). The second credit card payment required is the final balance amount due by the "Balance due" date listed on the payment schedule.

Multi-day Tour & Cruise Cancellation Policy

Cancellations are subject to any non-recoverable expenses or penalties charged by hotels, transportation companies, sightseeing companies, airlines, cruise lines & attractions, as well as a cancellation administration fee charged by C and Bea Tours & Cruises.

Multi-day Cancellations Prior to Trip 60 days or more, on most trips, a refund less any non-recoverable charges and 90 days on most air tours & cruises.

60 - 30 days - \$150pp cancellation administration fee plus any non-recoverable charges.

29 -8 days - \$200pp cancellation administration fee plus any non-recoverable charges. Cancellation penalties from cruise lines and tour operators will be accessed and will increase as the trip departure date approaches.

Within 7 days - trips may be 100% non-refundable unless a replacement is found.

Regarding airline tickets, an airline cancellation fee of up to 100% of airfare is usually in effect immediately upon ticket purchase.

Optional Travel Protection will be offered on our overnight tours and cruises providing coverage for canceled or interrupted trips, medical costs, travel accident, lost or stolen luggage, bankruptcy and acts of terrorism. We will send you the insurance information to you with the receipt of your first trip payment. **We strongly recommend the travel insurance to protect your vacation investment.**

Participation

Clients should recognize the nature and physical requirements of travel depending on the type of trip. Individuals with disabilities are welcome, we ask that you are accompanied by someone who can tend to your personal needs and please advise us in advance, in case special accommodations are required. C and Bea Tours & Cruises, Inc. reserves the right to terminate the passage of any person whom the company finds disruptive or objectionable to others in the group.

Changes None are anticipated, but the right is reserved to alter, cancel or re-price any travel package if circumstances warrant.

Responsibilities and Conditions

C and Bea Tours & Cruises, Inc. acts only in the capacity of an agent for clients in all matters connected with air travel, cruise vacations, motorcoach travel, hotel and dining services, sightseeing tours and attractions, and all other suppliers of our trips, tours and cruises. As an agent, C and Bea Tours & Cruises, Inc. assumes no responsibility or liability for any damage, injury or loss incurred or claimed by any client. If any trip is canceled by us prior to departure, C and Bea Tours & Cruises' liability is limited to a refund of monies received by us. All rates are current at time of publication and are subject to changes announced by airlines, cruise lines or any other suppliers at any time.

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VISIT US ON THE WEB AT
www.candbeatours.com
856-769-2816