



CLIENT AFTERCARE GUIDE

GERMAN COCKROACH TREATMENT AFTERCARE

SEEING ROACHES AFTER TREATMENT CAN BE NORMAL

Hidden roaches may become visible, move slowly, or die in open areas during the first several days. This does not automatically mean the treatment failed.

German cockroach elimination is a process rather than a single visit. Protecting the products placed in your home and removing competing food and water sources will help the treatment work as quickly and effectively as possible.

START HERE

THE THREE RULES THAT MATTER MOST

01

Leave treated areas alone

Do not wipe, scrub, move, or clean around product placements for 10 to 14 days unless your technician gives different instructions.

02

No sprays or foggers

Retail sprays and bug bombs can repel roaches, contaminate bait, and push activity deeper into walls and cabinets.

03

Limit food and water

Store food, remove crumbs and grease, dry sinks overnight, and repair leaks so roaches are more likely to seek the professional bait.

WHAT PROGRESS TYPICALLY LOOKS LIKE

1

FIRST SEVERAL DAYS

Activity may briefly look worse. Slower or dying roaches may appear in the open.

2

1 TO 2 WEEKS

Most clients begin noticing a clear reduction in sightings.

3

2 TO 4 WEEKS

The population continues collapsing. Heavy infestations may take longer.

WHY OCCASIONAL ACTIVITY MAY CONTINUE

Some egg capsules may hatch after treatment. Newly hatched roaches still need time to encounter bait or treated surfaces, so early sightings can be part of the normal control process.



Protect the Treatment

The products placed during service must remain accessible and undisturbed. These four rules prevent the most common setbacks during a German cockroach treatment program.

RULE 01

Do Not Clean Treated Areas

Products may be placed in cracks, cabinet corners, appliance areas, and other activity zones. Avoid wiping, scrubbing, deep cleaning, or using strong cleaners near those placements for 10 to 14 days.

Safe: Routine cleaning elsewhere, vacuuming visible dead roaches, and washing dishes or food-contact items before use if they were left near a treated area.

RULE 02

Leave Baits and Monitors Alone

Bait and monitoring devices may be placed inside cabinets, under sinks, near appliances, or within cracks and crevices. Every placement is intentional.

Do not move, remove, cover, clean around, or spray these placements. Roaches must be able to find and feed on the bait for the treatment to spread through their hiding areas.

RULE 03

Avoid Store-Bought Sprays

Retail insect sprays can slow the elimination process. Many repel roaches deeper into walls and cabinets, where they become harder to reach. They can also contaminate bait and make it less attractive.

Do not apply additional pesticides unless your Level Up technician specifically directs you to do so.

RULE 04

Never Use Foggers or Bug Bombs

Total-release foggers rarely reach the cracks and hidden spaces where German cockroaches live. Instead, they can scatter roaches and push them deeper into walls, cabinets, and neighboring areas.

Do not use a fogger or bug bomb at any point during the professional treatment program.

WHEN IN DOUBT, ASK BEFORE YOU CLEAN OR SPRAY

If you are unsure whether an area or item was treated, contact Level Up Home Services before disturbing it or applying another product nearby.



Make the Home Less Roach-Friendly

German cockroaches can survive on tiny amounts of food and water. Small, consistent changes inside the home make professional bait more competitive and remove the conditions roaches depend on.

FOOD

Remove Competing Food Sources

Wipe counters, sweep or vacuum crumbs, avoid leaving dirty dishes overnight, store food in sealed containers, and clean grease around stovetops and appliances. Even small residues can sustain cockroaches.

MOISTURE

Reduce Water Availability

Repair leaking pipes or faucets, avoid standing water in sinks overnight, and keep dish racks, sponges, and cleaning cloths dry when not in use. A drier environment is less favorable to cockroaches.

WARMTH

Pay Attention to Appliances

Refrigerators, stoves, dishwashers, microwaves, coffee makers, toasters, and electronics create warm hiding areas. Keep accessible areas around them free of crumbs, grease, and standing moisture.

HARBORAGE

Reduce Clutter in Key Areas

Keep cabinets, pantries, spaces under sinks, and areas around appliances organized and accessible. Fewer hiding places improve inspections, product placement, and follow-up treatment when needed.

DEAD ROACHES DURING THE PROCESS

Finding dead roaches in cabinets, along baseboards, near appliances, or in corners is normal. You may vacuum or remove visible dead roaches. In heavier infestations, a mild temporary odor can occur where insects die in hidden areas.

EVEN CLEAN HOMES CAN EXPERIENCE AN INFESTATION

German cockroaches are often introduced in grocery bags, cardboard boxes, used appliances, furniture, moving boxes, or items brought from an infested environment.



Improvement, Follow-Up, and Prevention

PROGRESS

When You Should See Improvement

Most clients notice a clear reduction within one to two weeks. Lighter infestations may improve faster. Heavier infestations can take longer as egg capsules hatch, newly emerged roaches contact treatment, and the breeding cycle is interrupted.

Daytime sightings should decrease as the population declines.

FOLLOW-UP

Why Another Visit May Be Needed

Some infestations require follow-up service to confirm that the population is collapsing. A follow-up allows us to inspect activity, refresh bait when necessary, address newly hatched roaches, and adjust treatment based on where activity remains.

COMMUNICATION

What to Tell Us

Please tell us:

- Exact location
- Time of day
- Whether activity is increasing or decreasing
- Any new area involved

Contact us if activity changes unexpectedly or you have questions about a treated area.

PREVENTION

After Elimination

Keep food sealed, repair leaks, remove trash, keep appliance areas clean, and limit clutter near stored or prepared food.

QUICK SUMMARY

- ✓ Seeing roaches shortly after treatment can be normal.
- ✓ Do not clean treated areas for approximately 10 to 14 days.
- ✓ Do not use store-bought sprays, foggers, or bug bombs.
- ✓ Reduce food, moisture, and clutter to help the treatment work.
- ✓ Most infestations show clear improvement within one to two weeks.

OUR COMMITMENT TO YOU

Our goal is not simply to apply treatment and leave. We want you to feel informed, supported, and confident throughout the process. If you have questions or notice unusual activity, please reach out to Level Up Home Services.