



CLIENT PREPARATION GUIDE

FLEA TREATMENT PREPARATION

EVERY COMPLETED STEP HELPS BREAK THE FLEA LIFE CYCLE

Flea control works best when the home, every pet, and the areas where animals rest are addressed together. This checklist helps professional treatment reach those areas more effectively.

This is not a pass-or-fail inspection. Complete as much as reasonably possible before service. If a task is difficult because of mobility, disability, work schedules, or another circumstance, tell Level Up and we will help prioritize.

WHY PREP HELPS

THREE PARTS OF A FASTER RESPONSE

01

Protect every pet

Veterinarian-recommended flea control prevents an untreated dog or cat from continuing to feed the infestation inside the home.

02

Vacuum and launder

Thorough cleaning removes many eggs, larvae, adults, and larval food while helping hidden adults emerge where control measures can reach them.

03

Open the treatment areas

Clear floors, furniture edges, and pet resting areas give the technician better access to the places flea stages are most concentrated.

YOUR HIGH-IMPACT QUICK START

- ☐ Coordinate veterinarian-recommended flea control for every dog and cat.
- ☐ Vacuum carpets, rugs, upholstered furniture, room edges, and every pet resting area.
- ☐ Wash pet bedding and washable floor fabrics, then dry them thoroughly using fabric-safe heat.
- ☐ Pick up clothing, toys, pet items, and other loose belongings from treatment areas.
- ☐ Identify the rooms and exact locations where pets rest or flea activity is greatest.

NO PETS IN THE HOME? PLEASE TELL US

Rodents, wildlife, visiting animals, a vacant period, or a previous occupant may be involved. Source information helps us decide which areas need inspection and treatment.



Indoor Preparation Checklist

Flea eggs and developing stages settle into carpets, cracks, upholstery, and the places animals spend time. Focus on those locations rather than trying to deep-clean every surface in the home.

VACUUMING

Target the Highest-Risk Areas

- ☐ Vacuum carpets, area rugs, runners, upholstered furniture, and beneath removable cushions.
- ☐ Use attachments along baseboards, floor edges, cracks, and beneath accessible furniture.
- ☐ Give extra attention to every place pets sleep, sit, hide, or travel repeatedly.
- ☐ Vacuum hard-floor edges and gaps where hair and debris collect.
- ☐ Empty the bag or canister into a sealed trash bag and place it outside promptly.

LAUNDRY

Clean Pet Fabrics and Floor Items

- ☐ Wash pet bedding, blankets, removable covers, and washable crate liners.
- ☐ Use hot water when the care label allows and dry items thoroughly using the highest heat the fabric can safely tolerate.
- ☐ Remove loose clothing, towels, and washable fabrics from floors and pet resting areas.
- ☐ Place cleaned items in a clean container or bag until treated areas are ready.
- ☐ Do not return unwashed pet bedding to a cleaned or treated resting area.

FLOORS & ACCESS

Give the Technician Room to Work

- ☐ Pick up toys, pet bowls, beds, shoes, baskets, and other loose items from treatment areas.
- ☐ Create access along room edges and around furniture where pets spend time.
- ☐ Move lightweight items only when safe; heavy furniture does not need to be moved unless requested.
- ☐ Keep belongings within their original room instead of creating piles in a clean area.
- ☐ Point out any area that cannot be moved, cleaned, or safely accessed.

CLEAN SMART

Avoid Work That Can Delay Service

- ☐ Have carpets and fabrics dry before the technician arrives.
- ☐ Do not shampoo or steam-clean on service day unless it was coordinated with Level Up.
- ☐ Do not apply store-bought flea sprays, powders, foggers, or home remedies.
- ☐ Do not discard furniture or rugs unless an inspection shows it is necessary.
- ☐ Save your energy for pet areas, vacuuming, laundry, and clear floor access.

IF YOU CAN ONLY COMPLETE A FEW ITEMS

Prioritize veterinarian-recommended treatment for every pet, thorough vacuuming of pet resting areas, laundering pet bedding, and clearing the floor around those locations.



Pets and Exterior Source Checklist

A home treatment cannot fully solve an active flea problem if pets or an outside animal source continue bringing adult fleas into the environment. These steps help close that loop safely.

EVERY PET

Coordinate Veterinary Flea Control

- ☐ Arrange veterinarian-recommended flea prevention or treatment for every dog and cat in the home.
- ☐ Follow the veterinarian's and product label's timing, species, age, and weight directions exactly.
- ☐ Tell Level Up if any pet cannot be treated or has missed a scheduled dose.
- ☐ Never use a product labeled for dogs on a cat or divide doses between animals.

PET BELONGINGS

Clean the Resting Environment

- ☐ Wash and dry pet beds, blankets, crate liners, and washable covers.
- ☐ Vacuum carriers, crates, scratching posts, and upholstered pet furniture when materials allow.
- ☐ Remove loose pet food, water bowls, toys, and grooming items from treatment areas.
- ☐ Identify every indoor and outdoor place where pets regularly rest.

OUTDOOR HOT SPOTS

Focus on Shaded Resting Areas

- ☐ Point out kennels, dog runs, shaded porches, crawlspaces, decks, and sheltered pet resting areas.
- ☐ Remove accessible leaf litter and debris where animals rest when it can be done safely.
- ☐ Trim excessive vegetation around frequent pet areas when practical.
- ☐ Do not assume the entire lawn needs treatment; targeted inspection comes first.

WILDLIFE & RODENTS

Report Possible Outside Hosts

- ☐ Tell us about rodents, raccoons, opossums, feral cats, or other animals near the structure.
- ☐ Point out activity beneath decks, in crawlspaces, attics, sheds, or pet shelters.
- ☐ Do not disturb nests, dens, or wildlife-contaminated areas yourself.
- ☐ Ask about exclusion or source correction when animal access is ongoing.

PET TREATMENT AND HOME TREATMENT MUST WORK TOGETHER

Adult fleas live and feed on animals, while eggs and developing stages fall into the surrounding environment. Coordinated pet care, cleaning, professional treatment, and continued aftercare provide the strongest path to elimination.



Service-Day Checklist

BEFORE THE TECHNICIAN ARRIVES

Final Walk-Through

- ☐ Confirm every pet's flea-control plan or tell us about any untreated pet.
- ☐ Complete the priority vacuuming and place vacuum debris outside.
- ☐ Remove loose items from floors and make pet resting areas accessible.
- ☐ Remove pet bowls, toys, bedding, and personal items from treatment areas.
- ☐ Arrange for people and pets to leave and re-enter as directed.

TELL YOUR TECHNICIAN

Information That Improves the Plan

- ☐ The number and species of pets and the flea products currently used.
- ☐ Where pets sleep and where bites or live fleas are most common.
- ☐ Any recent DIY spray, powder, fogger, shampoo, or home remedy.
- ☐ Any rodents, wildlife, visiting animals, vacant periods, or inaccessible areas.

PLEASE AVOID

Protect the Treatment Plan

- ☐ Do not use bug bombs, foggers, loose powders, or additional household flea sprays.
- ☐ Do not apply a household pesticide directly to a pet.
- ☐ Do not shampoo or steam-clean carpets immediately before service.
- ☐ Do not move unwashed pet bedding or rugs into a clean room.
- ☐ Do not return people or pets until the required re-entry time has passed and treated surfaces are dry.

READY FOR SERVICE

Client Check-In

- ☐ Every pet has a coordinated flea-control plan.
- ☐ Priority floors and pet areas are accessible.
- ☐ Questions or limitations are ready to discuss.

WHAT SUCCESSFUL PREP ACCOMPLISHES

- ✓ Every pet and the surrounding environment are addressed together.
- ✓ Eggs, larvae, adults, and larval food are reduced before service.
- ✓ Professional treatment can reach the most active resting areas.
- ✓ Follow-up activity is easier to interpret and respond to accurately.

WE APPRECIATE YOUR PARTNERSHIP

Every completed step supports faster progress. If the full checklist is not possible, let us know—we will help identify the priorities that will make the biggest difference.