Remote Support

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812-223-7692
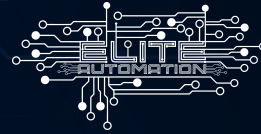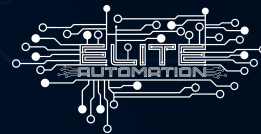
Remote Support

Elite Automation USA Remote Support

Industrial Robots are a great way to increase productivity in manufacturing, but what happens when a robot stops unexpectedly and no one is around?

With Elite Automation USA, you can:

- Resolve these kinds of issues remotely without requiring technical staff on site 24/7.

- Quickly diagnose the problem while on the go, you can take action and get production going **REMOTELY**.

Our support comes with everything you need. The future is **REMOTE**!

Remote connection to your machine equipment across the world

Simplified Remote PLC Access

Commission, service and maintain your machine throughout its entire lifecycle in one central platform with remote PLC access over VPN.
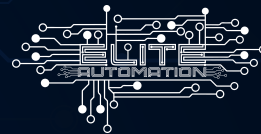
Monitor Your Machines At Any Time

Control and monitor your machines at any time – no matter where you are – with instant remote access to your PLC, HMI or robot from your smartphone or browser.
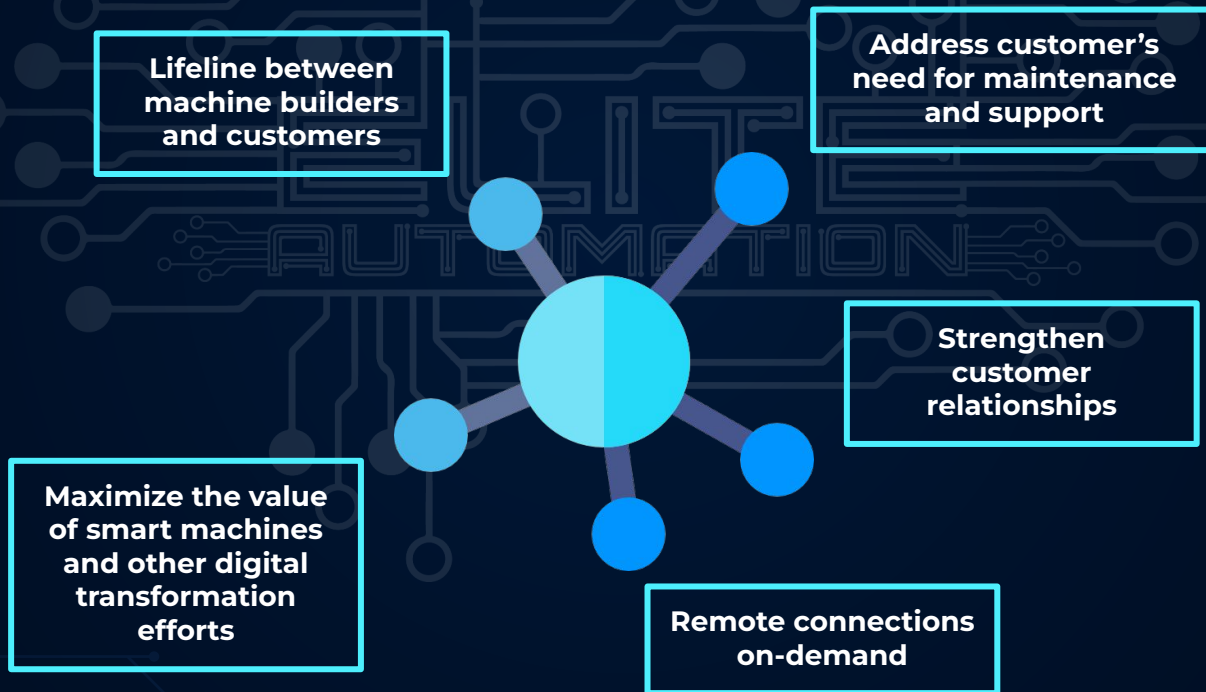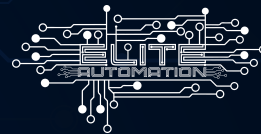
Increase Machine Uptime

Get instant ROI and boost customer satisfaction with industrial remote access by troubleshooting the machine's PLC at the first sign of an issue.

Remote Connectivity

Allows support to be provided remotely when travel and plant access has been scaled back

Lifeline between machine builders and customers

Address customer's need for maintenance and support

Strengthen customer relationships

Maximize the value of smart machines and other digital transformation efforts

Remote connections on-demand

Outcomes

Instantly access machine information and bring more value to customers

✓ **More responsive support**
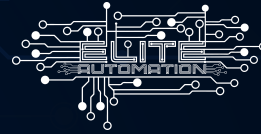
✓ **More efficient commissioning**

✓ **Production optimization**

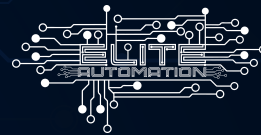✓ **Software and firmware management**

✓ **Network accessibility**

Remote Support

Elite Automation USA Remote Support

We are able to provide the highest level of remote support by creating redundancies in the way we support remotely. Any time we see a gap in our ability to support remotely we find a way to eliminate the issue.

Elite Automation, has implemented:

- VPNs - Giving us remote access to anything on the network. Working on plant networks & Cellular Networks.

- IPCs - Industrial Computers for redundancy & to support none network devices such as USB programmable controllers.

- System Wifi to support hotspots and other Wifi enabled devices such as AMRs (Autonomous Mobile Robot)

- Engineers working in different time zones to support 24/7

- Projects are coded with date code to identify them quickly and easily.
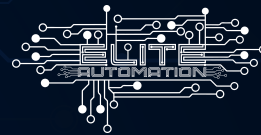
Major VPN brands Used for Remote Access
Top 3 VPN Routers

PHŒNIX CONTACT

AB QUALITY
Allen-Bradley
by ROCKWELL AUTOMATION

StrideLinx

Major IPC brands for Remote Access
Top 3 Industrial PCs
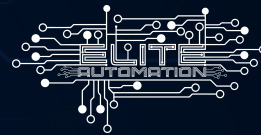
SIEMENS

Rockwell Automation

Would you like to request for a quotation?
Click here.

THANK YOU!

ELITE AUTOMATION - USA

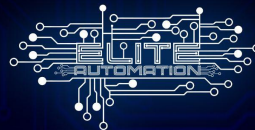📍 300 North Governor Street, Evansville, Indiana 47711, United States
Location (https://goo.gl/maps/zLsPCm8vdRGREgFFA)

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MALACHI GREB

SCAN THIS QR CODE