

TOWN OF VIRGIL



1176 CHURCH STREET
VIRGIL, NEW YORK
13045

PHONE: 607-835-6174
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Town of Virgil – Water Department
1176 Church Street
Cortland, NY 13045
607-835-6174 ext. 2

RE: Temporary Use of Estimated Water Bills During Meter System Transition

Dear Water Customer,

As indicated in an earlier correspondence the Town of Virgil is currently in the process of upgrading our water meter system. This transition involves the installation of a new system and updated meter reading methods, which will improve service accuracy and efficiency over the long term.

During this transition, we may temporarily be unable to obtain actual water meter readings for all properties. As a result, your water bill may be based on an estimated usage, calculated using the average of your water consumption over the past few readings.

Please be assured that this is a temporary measure. Once the new system is fully operational, we will resume accurate readings and billing based on actual water usage.

If you have any questions or concerns about your estimated bill or the new meter system, please do not hesitate to contact us at 607-835-6174 ext. 2 or bookkeeper@virgilny.org

We appreciate your understanding and cooperation as we work to improve our water service.

Sincerely,

John Kaminski
Town of Virgil
Supervisor