

# The Heritage

TRADITION

AN SRG SENIOR LIVING COMMUNITY

December 13, 2018

Reference Letter: To Whom It May Concern

This letter is to serve as a reference letter for Steve Norman. I worked with the Norman family for many years because of their moving company in our senior retirement area of Sun City West, Arizona. I've worked with 3 generations from Lloyd to Steve and also Seth, Steve's son.

On a long list of moving service companies, I found that this little family company was chosen very frequently. Besides being a good moving service, they were fair priced and went out of their way to give their clients good customer service. That comes from how they treat seniors. Still today, I have people ask me about how to contact Steve for yet another moving job. I found Steve soft spoken, competent and very patient.

We chose Steve to handle all in-house model moves – which were frequent. We chose to use Steve's services for internal projects related to our maintenance and remodeling jobs because of how well he treated our residents and still got the job done. For many years, all I had to do was send an e-mail and knew he would reply quickly – ready to see what I needed.

I think Steve would do a great job in any area he applies himself to.

If you have any questions in this regard, please call me at 623-298-6716 or e-mail me at [IVIE.OLSON@SRG-LLC](mailto:IVIE.OLSON@SRG-LLC).

Thank you



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The Heritage Tradition