

## ***EFV CUSTOMER NOTIFICATION***

Dear Customer;

The Pipeline and Hazardous Materials Safety Administrations has issued a new regulation that requires THE CITY OF VIENNA UTILITIES to offer an Excess Flow Valve (EFV) to its customers. An Excess Flow Valve (EFV) is an extra safety device that can be installed in a service line providing natural gas to the meter. The main purpose of an EFV is to reduce the risk of a release of natural gas caused by excavation damage to the service line between the point of connection the main and the meter. An excess flow valve will not prevent or stop leaks that might occur downstream of the meter. Not every service can accommodate an EFV.

The installation of an EFV is not a requirement for existing natural gas service lines, however, at the request of an CITY OF VIENNA UTILITIES customer one may be installed. The installation of an EFV would take one day and would require the excavation of the service line at the connection to the main line. If you would like an EFV installed in your service line, the cost you must pay is approximately ***\$600.00***. This includes all labor, equipment and materials but does not include restoration of grounds disturbed by excavation. It is not likely but it is possible that future maintenance or replacement of the EFV might be necessary and could result in additional charges.

If you would like to have an EFV installed or have any questions, please call our main office at: 618-658-5161.

Sincerely,

City of Vienna Utilities